

# S+ Admin Online Training

**Thank you all for joining today. Please wait while other are joining 😊**  
**This session will begin at 17:05(TBU) pm.**

## [ NOTICE ]

- Please **be muted** throughout the whole session for a smooth progress.
- Any further questions or comments, please write down at chat.

# S+

## Admin Online Training

# **Samsung+**

## **Admin Online Training Session**

### **Session 1 : S+ Service Introduction (35 mins)**

1. Introduce S+ Portal (S+ , Rewards, Dashboard, Manual)
2. User Management
3. Organization Management –Organization, Audiences
4. Contents Management – Deploying E-learning Contents

### **Break Time (5 mins)**

### **Session 2 : S+ Contents to user (35mins)**

- 1.Managing the Library & Topic
2. Content Settings for Quick Assessment, Simplified Curriculum, Gamification Settings
3. Inactivate content
4. Manage Roster & Advanced Reporting

# Samsung+

## Admin Online Training Session

**Break Time (5 mins)**

**Session 3 : S+ Rewards (30mins)**

1. S+ Rewards' KEY Features
2. Contents Setting and management

**Announcement from HQ (15mins)**

1. HQ announcement & Sharing

# Session 1

# S+ Service Introduction

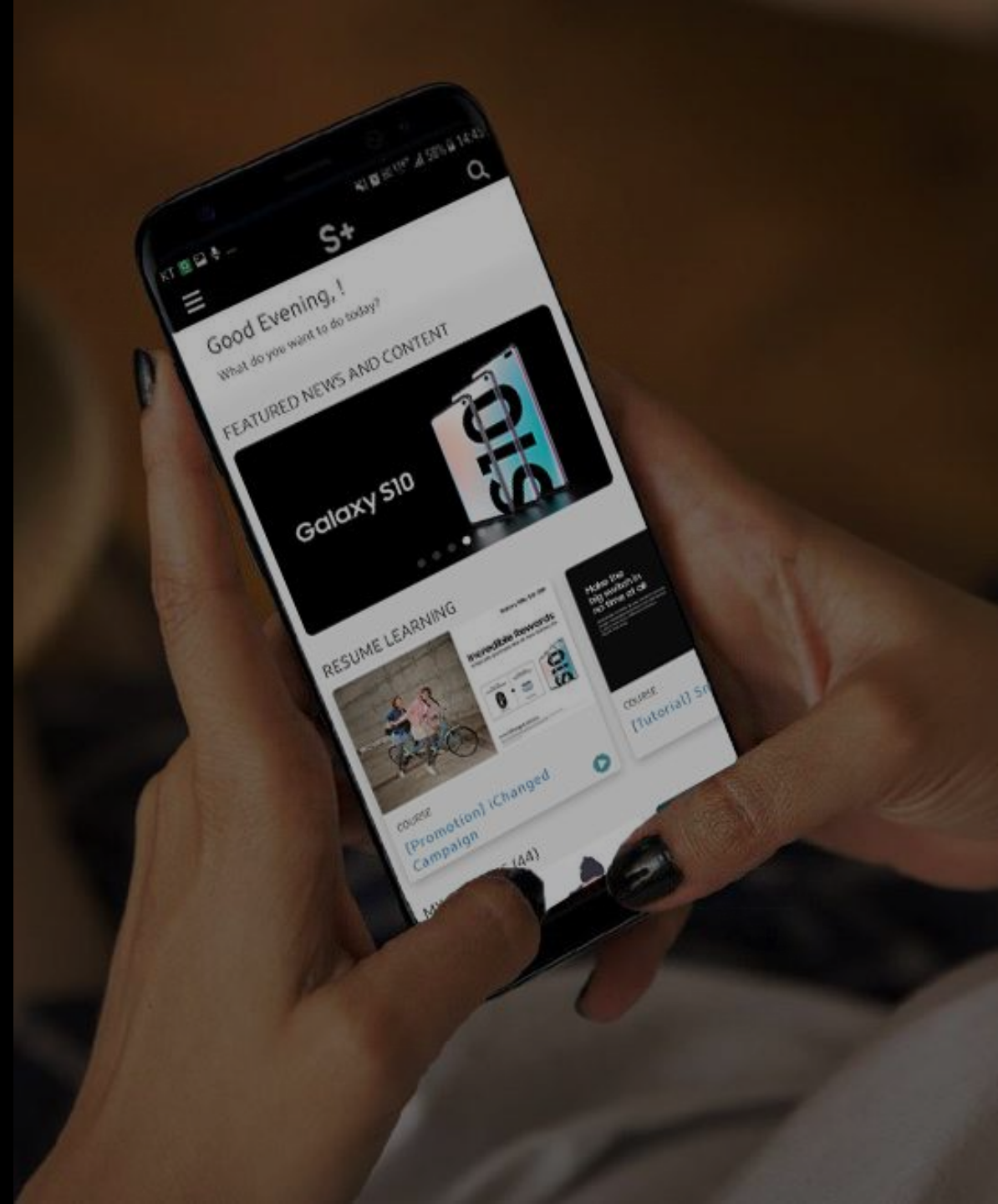
1.

# Introduce Samsung+ & Portal

# Samsung+

The Samsung+ is  
an e-learning platform of Samsung Mobile

Provides an optimal learning space for you to sharpen your sales knowledge on Samsung mobiles, transforming you into a competent salesperson



**S+ Portal** <https://portal.samsungplus.net/>

\* Access – Country(Domain)name.Admin

**Portal**  
Samsung+ administrators

Sign in with Samsung+

Copyright 2019 SAMSUNG. All Rights Reserved.

Portal  
Samsung+ administrators

Global  
bpo.2

**S+**

Admin

**S+**

Rewards

Admin

**S+**

Dashboard

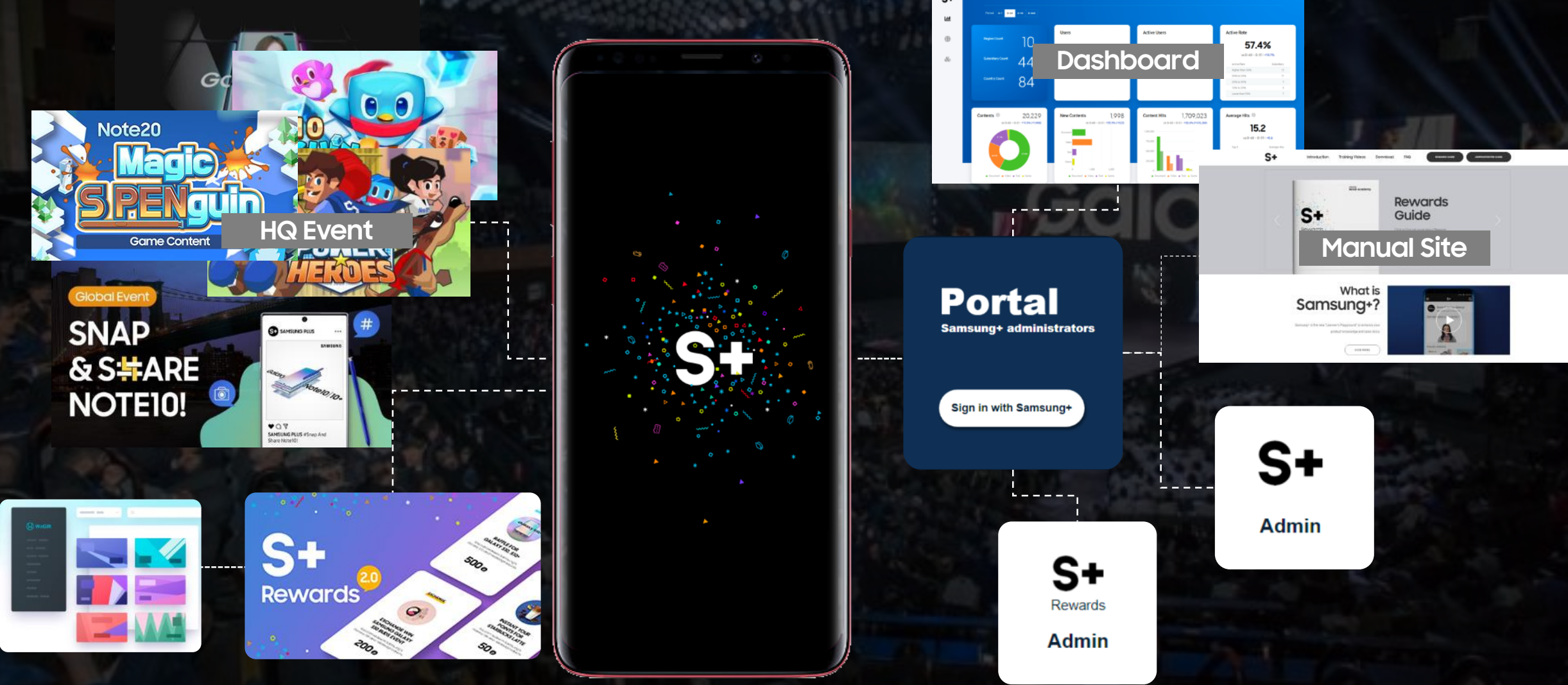
**S+**

Manual

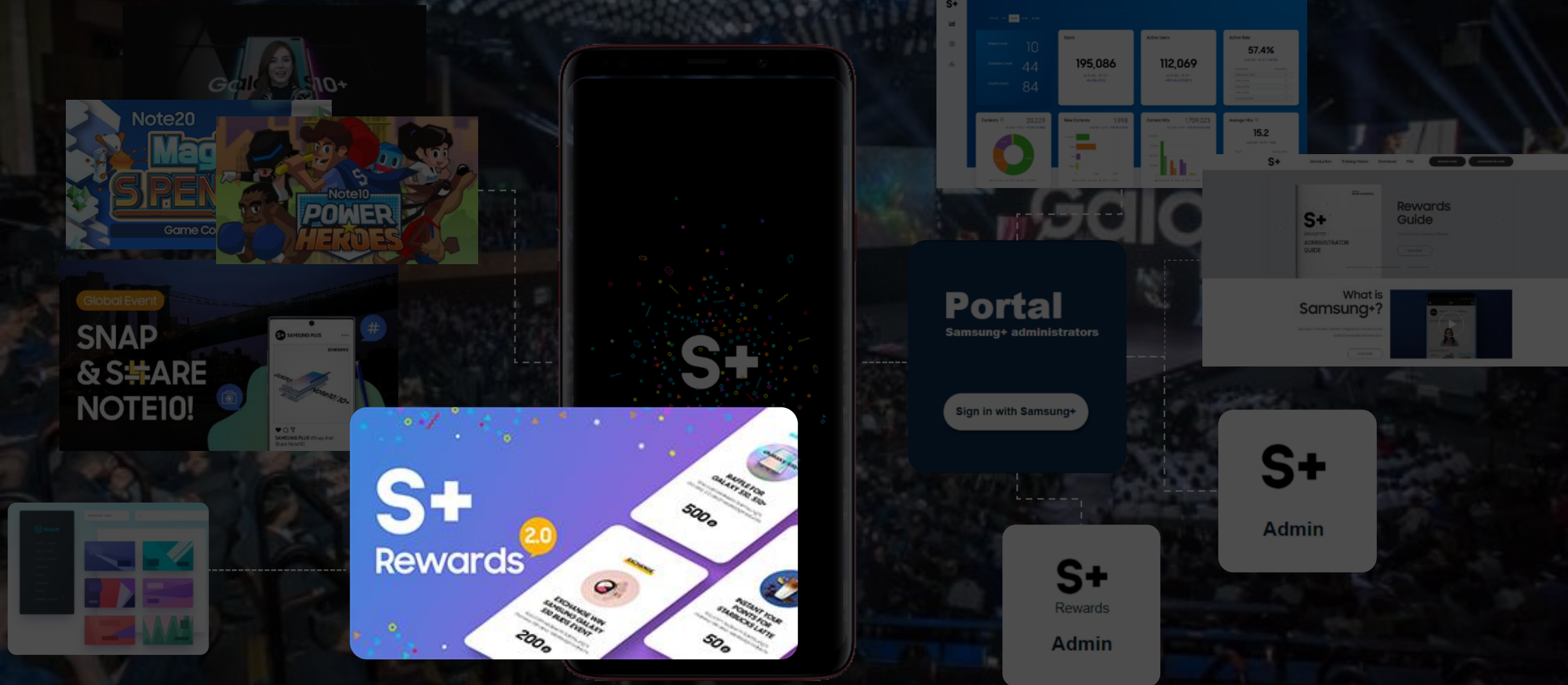
Copyright 2019 SAMSUNG. All Rights Reserved.

Samsung+

# Retail Total Solution



# S+ Rewards

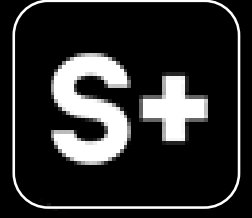


S+ Rewards

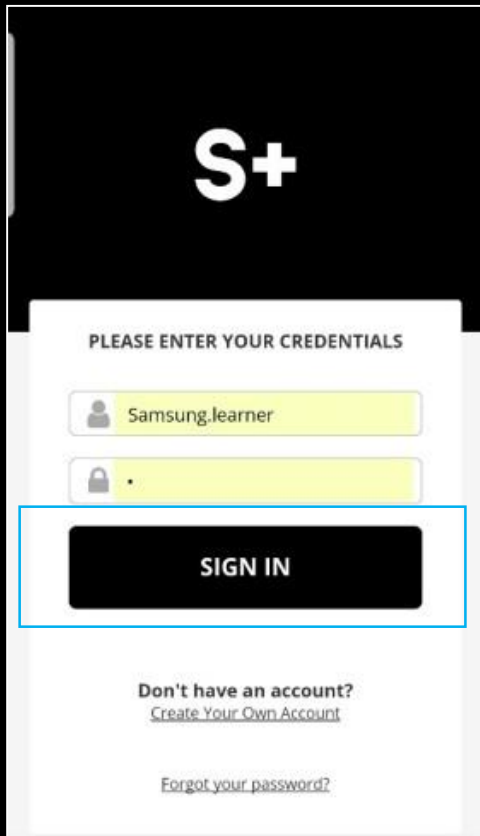
# User Journey



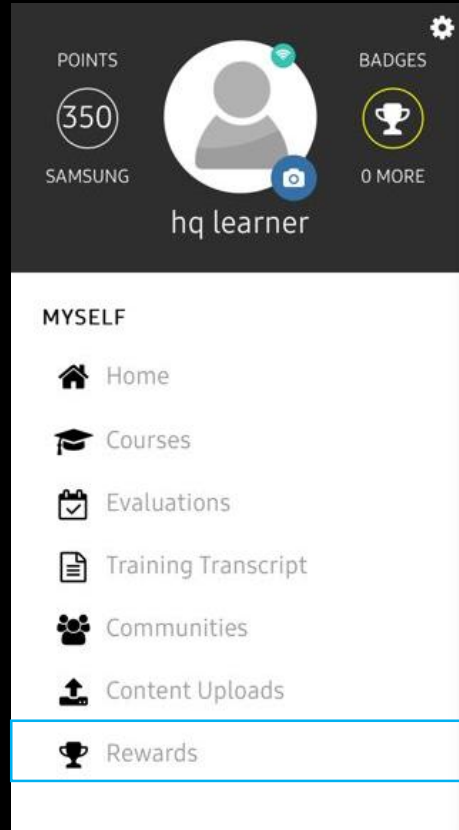
Rewards  
app



Samsung+  
app

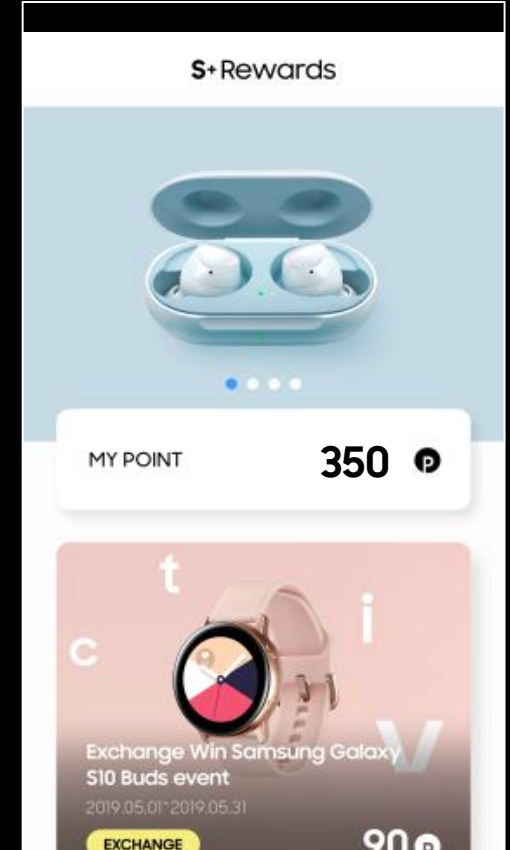
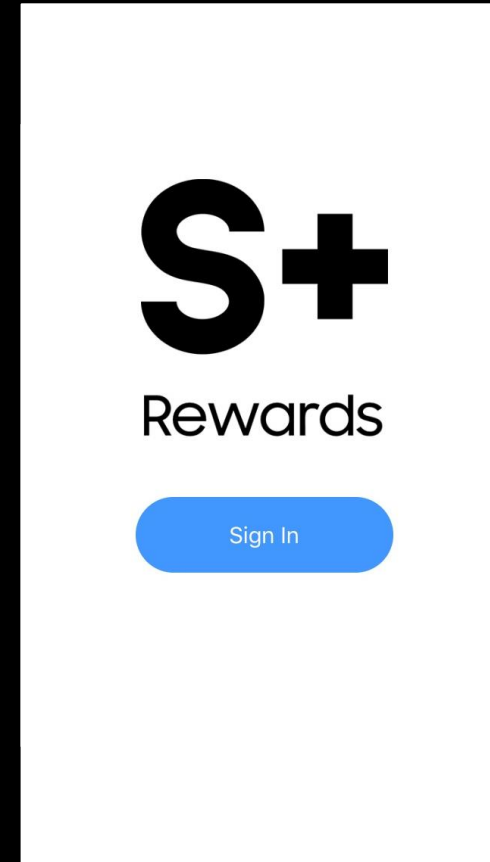


Log in



Side Menu

SSO  
Single-Sign-On Way



Home

S+ Rewards

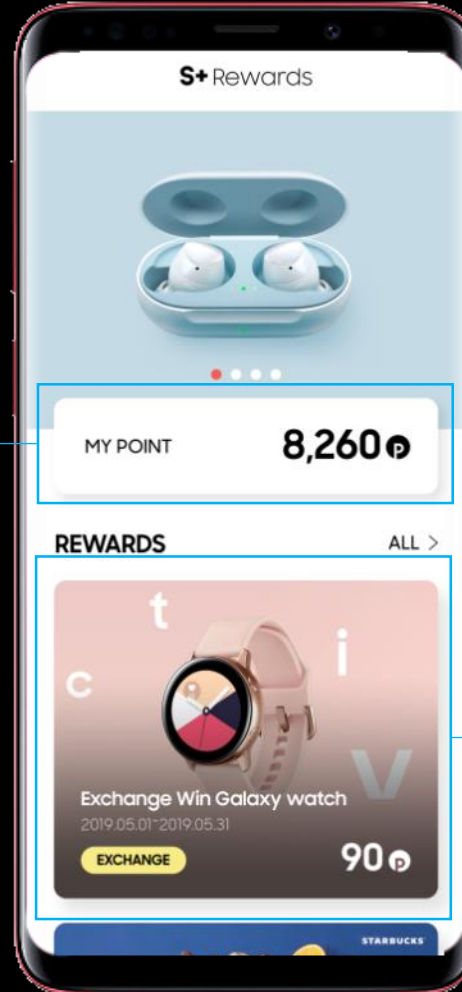
# Structure : Earn & Burn

## Earn

Online Training  
Samsung+

Offline Training  
S+ Rewards w/QR Scan

Others  
Promotional Event



## Burn

Exchange

Instant Raffle

Raffle

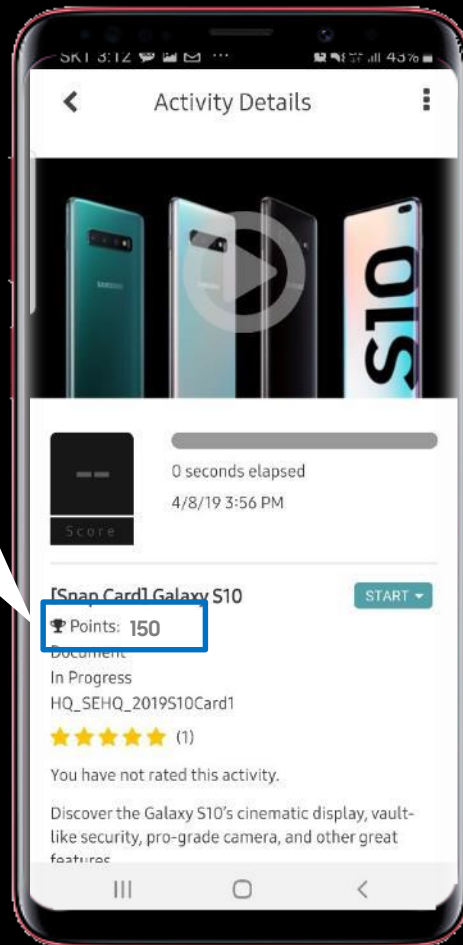
S+ Rewards

# Earn from Online Training

On S+

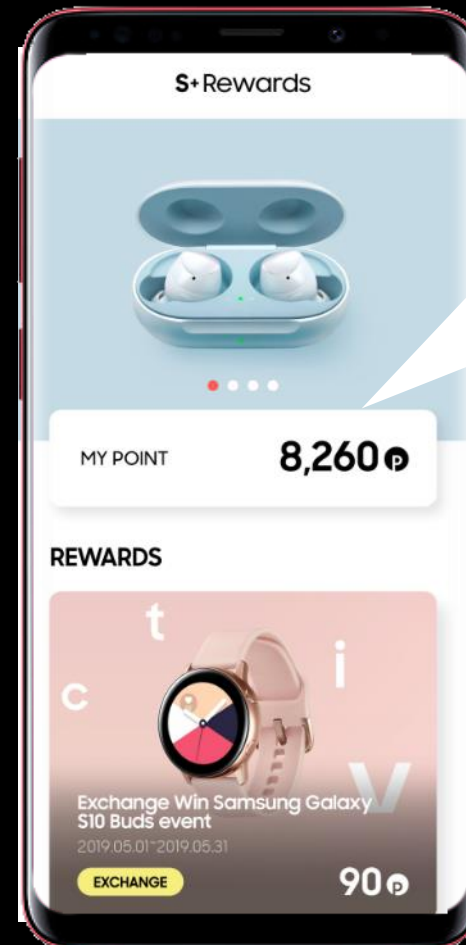
Learning Point

🏆 Points: 150



Real-time

On S+ Rewards



MY POINT 8,260P

ALL EARNED USED

1Month  
Reward Points Earned +150P  
2019.05.08 Rewards

Use your points -70P  
2019.05.08 S+

Reward Points Earned +100P  
2019.05.08 Rewards

Use your points -50P  
2019.05.08 System

Reward Points Earned +100P

S+ Rewards

# Earn from Offline Training

1

## Scan QR Code by Trainer

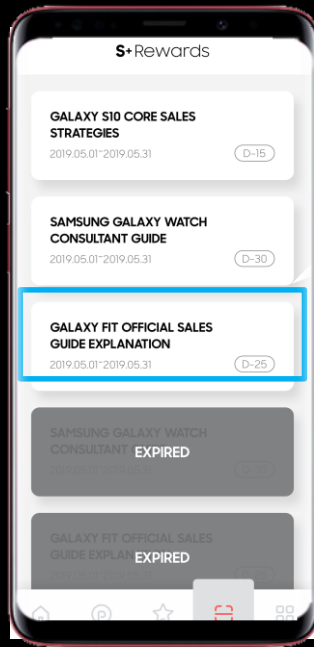
Trainee

Show User QR Code



Trainer

Select the course



Scan the code

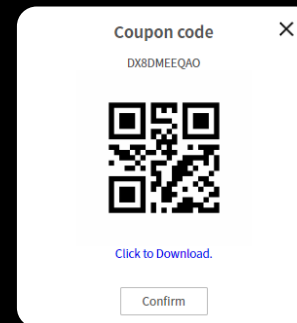


2

## Scan QR Code by Trainee

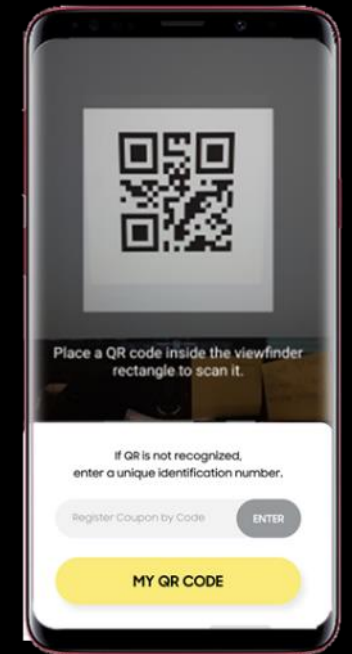
Trainer

Create the QR Code

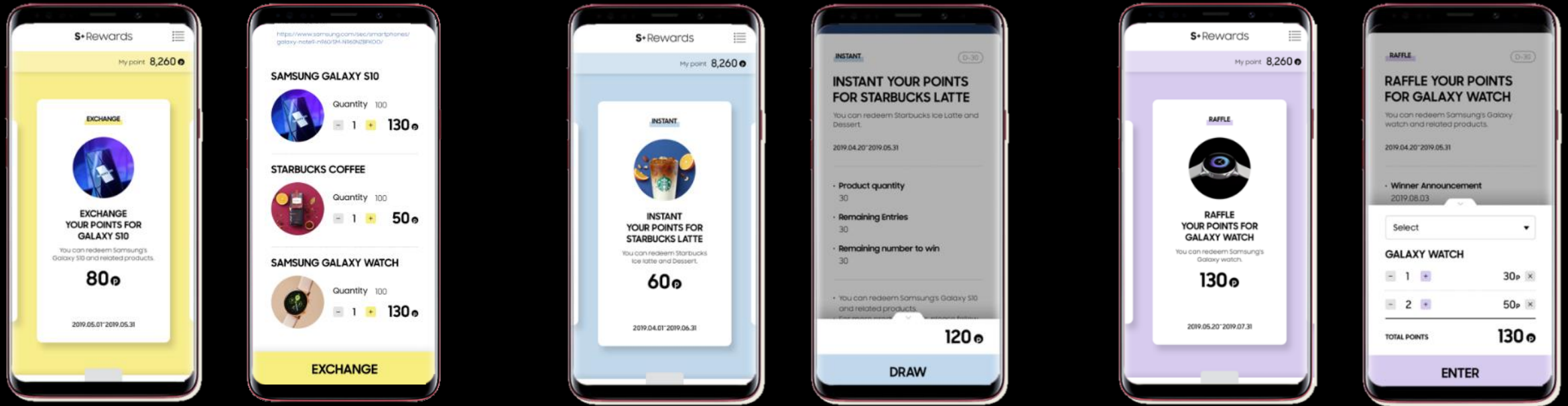


Trainee

Scan the Code



# Burn from 3 types of events



	Winning Probability	Draw Date	Goods	Delivery
Exchange	100%	Immediately	Multi(Group Reward)	Address, e-mail, Voucher
Instant Raffle	0.1%~100%(by Admin)	Immediately	Single	
Raffle	Depends on participants	On a certain date(by Admin)	Multi(Group Reward)	

# S+ Dashboard



Portal  
Samsung+ administrators

Sign in with Samsung+

S+

Admin

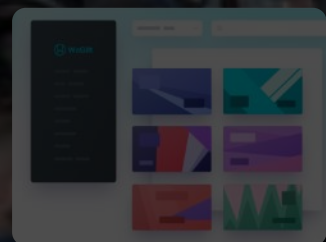
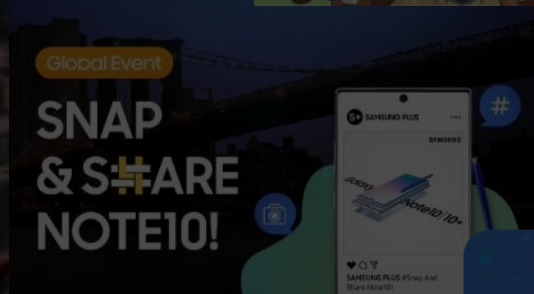
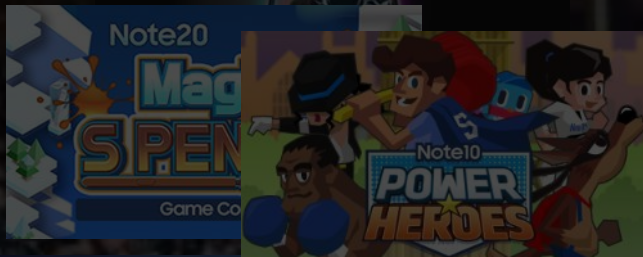
S+

Rewards  
Admin

S+ Rewards

2.0

S+







## Dashboard






# Samsung+ Dashboard

### S+ DASHBOARD

#### Performance

-  Performance by Region
-  Performance by Model
-  Performance By User
-  Performance Trend

#### Content

-  Content Insight
-  Content Publishing Status
-  Leader Board
-  Data Reports
-  S+ Work Calendar

## PERFORMANCE BY REGION

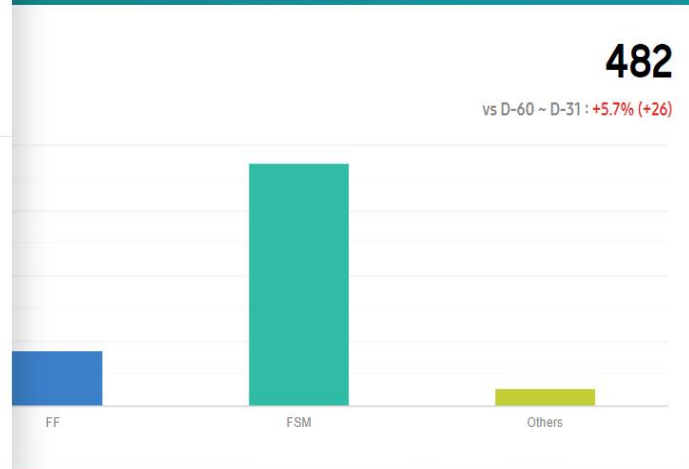
Last updated: Nov 6, 2021



Portal

Subsidiary:  Country:  Date: 2021-10-08 ~ 2021-11-06 Delivery Method:

Store:



### Active Users

56

vs D-60 ~ D-31 :  
+143.5% (+33)

### Active Rate

11.6

vs D-60 ~ D-31 :  
+143.5% (+33)

## Users

Users with access to Samsung+ service

## Active Users

Users with a history of content usage at least once

## Active Rate

Percentage of users divided by active users

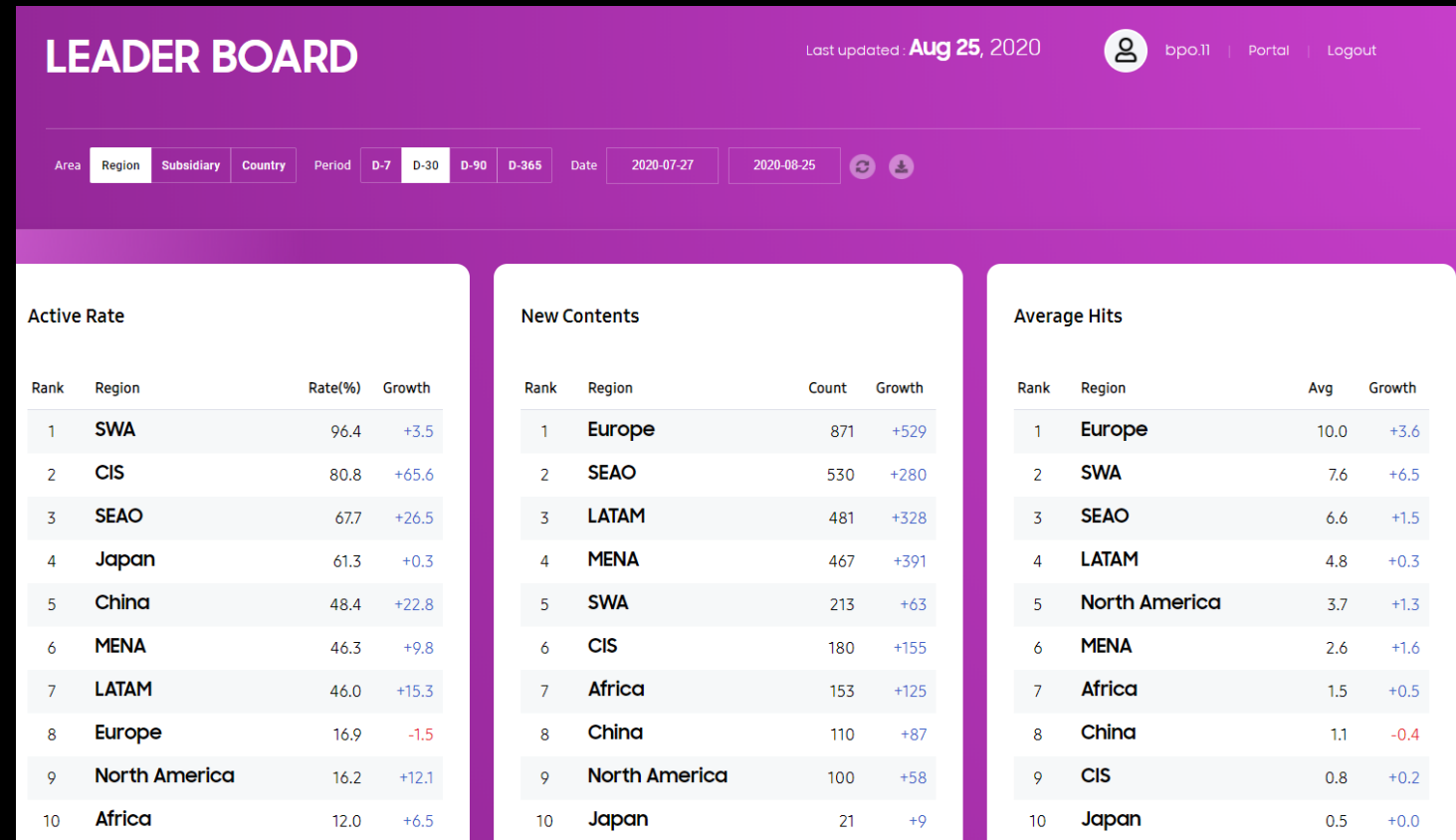
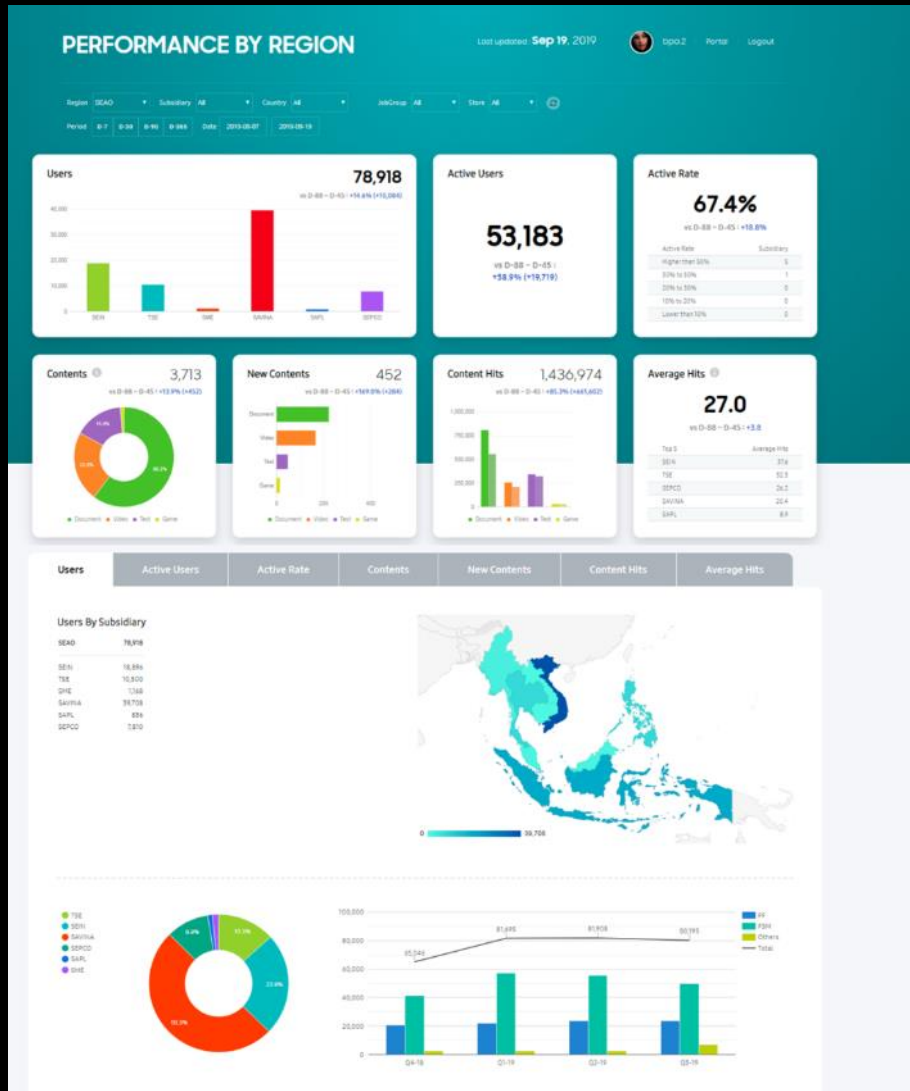
## Contents Hits

Number of times content has been hit by users

## Average Hits

Average number of hits of all contents

# Performance by Region & Leaderboard



Dashboard

Performance by Model

S+

PERFORMANCE BY MODEL

Last updated: Oct 26, 2021

bpo.9 | Portal | Logout

Models

Z Flip3

-

-

-

2021-08-11

2021-10-05

Region

Subsidiary

Country

Delivery Method

Trend

All

HQ

Local

Daily

Weekly

Monthly

Quarterly

Users

256,619

200,000

150,000

100,000

50,000

0

FF

FSM

Others

Users Trend

250,000

200,000

150,000

100,000

50,000

0

W+1

W+2

W+3

W+4

W+5

W+6

W+7

Z Flip3 Active Users

108,719

60,000

40,000

20,000

0

FF

FSM

Others

Z Flip3 Active Users Trend

60,000

40,000

20,000

0

W+1

W+2

W+3

W+4

W+5

W+6

W+7

Content Hits Top 20 By Product

All

Document

Video

Test

Game

Virtual Session

Z Flip3

1

Z Fold3 | Flip3 Key Takeaway Quiz

67,332

HQ

2

Sales Talk - 1. Galaxy user (Z Fold3 | Z Flip3)

46,679

HQ

3

Overview (Z Flip3)

45,719

HQ

4

Tech (Z Fold3 | Flip3)

45,237

HQ

5

CXP Brief (Z Flip3)

44,906

HQ

6

Highlight Z

44,322

HQ

7

Q&A1 - Frequently Asked Questions (Z Fold3 | Flip3)

41,768

HQ

8

Sales Talk - 3. Assurance (Z Fold3 | Z Flip3)

40,797

HQ

9

Sales Talk - 2. Non-Galaxy user (Z Fold3 | Z Flip3)

39,422

HQ

10

Demo & Storytelling - Top demos (Z Flip3)

38,306

HQ

11

Demo & Storytelling - 3rd generation foldable engineering (Z Fold3 | Z Flip3)

36,256

HQ

12

Demo & Storytelling - Unique Camera (Z Flip3)

35,921

HQ

13

Demo & Storytelling - Cover screen & Flex mode (Z Flip3)

34,842

HQ

14

Demo & Storytelling - Design & Personalization (Z Flip3)

34,678

HQ

15

Highlight Z\_User Video

33,726

HQ

16

Demo & Storytelling (Z Flip3)

32,595

HQ

17

Q&A2 - Handling Objections (Z Fold3 | Z Flip3)

28,880

HQ

18

Quick Learn - 1. Shoot in your favorite angle (Z Flip3)

28,133

HQ

19

Quick Learn - 2. Fold and unfold to simplify life (Z Flip3)

27,436

HQ

20

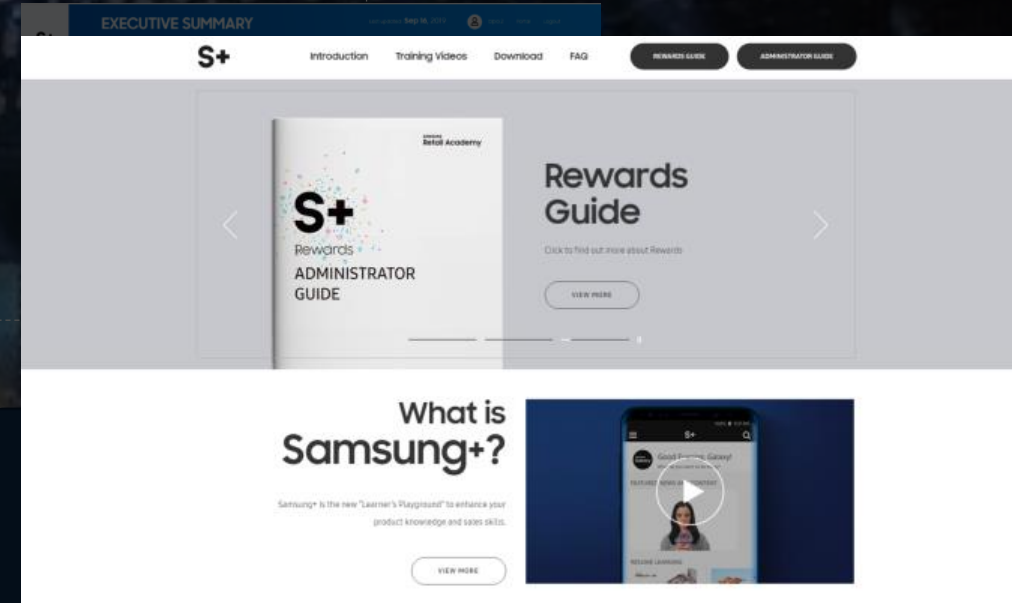
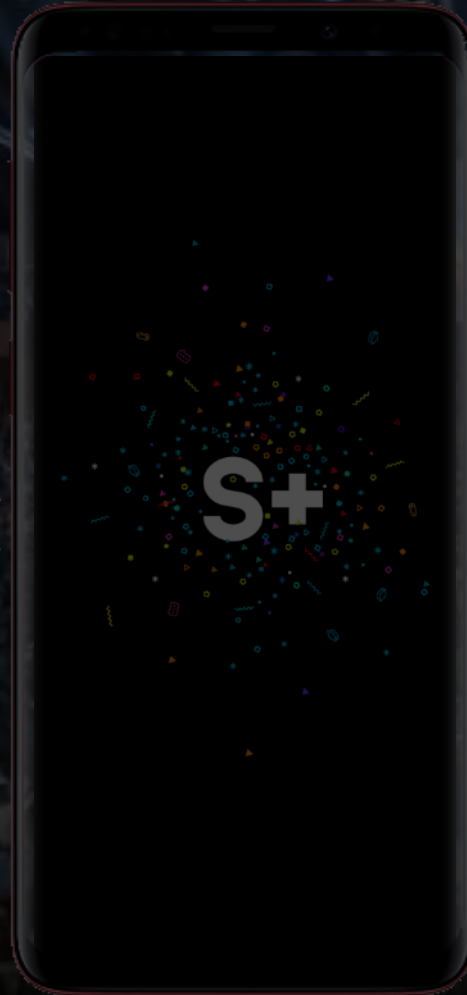
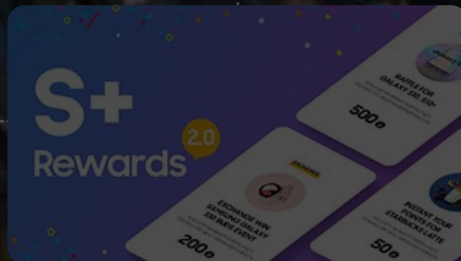
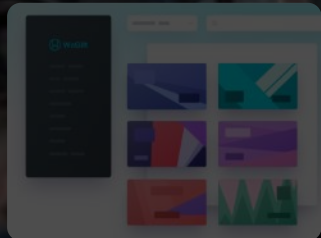
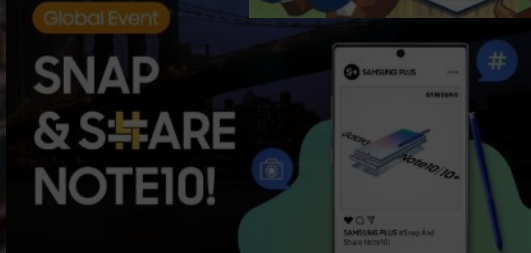
Call Center (21.2H)

25,939

HQ

# Manual Site

\*PW – splus2020



Sign in with Samsung+

S+  
Admin

S+  
Rewards  
Admin

# Manual & Training Videos

## Samsung+ Administrator Guide



Admin Guide\_English\_v1.6



Admin Guide\_Simplified Chinese\_v1.6

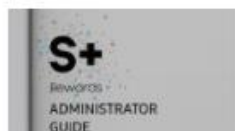


Admin Guide\_Latin Spanish\_v1.6



Admin Guide\_Japanese\_v1.6

## Samsung+ Rewards Administrator Guide



Rewards\_Admin Guide\_English\_v2.1



Rewards\_Admin Guide\_Simplified Chinese\_v2.0



Rewards\_Admin Guide\_Latin Spanish\_v2.0

## Samsung+ Guidelines



Samsung+ Contents Guidelines



Samsung+ Image Guidelines



Samsung+ logo

## Samsung+ Administrator Training Video



1. Manage Users



2. Managing Contents Library



3. Learning Activity



4. Quick Assessment



5. Mobile Notification



6. Manage Rosters

## Samsung+ Rewards Administrator Training Video



S+Rewards\_0109\_online\_session01



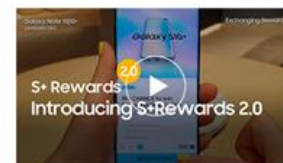
S+Rewards\_0109\_online\_session02



S+Rewards\_0109\_online\_session03



S+Rewards\_0109\_online\_session04



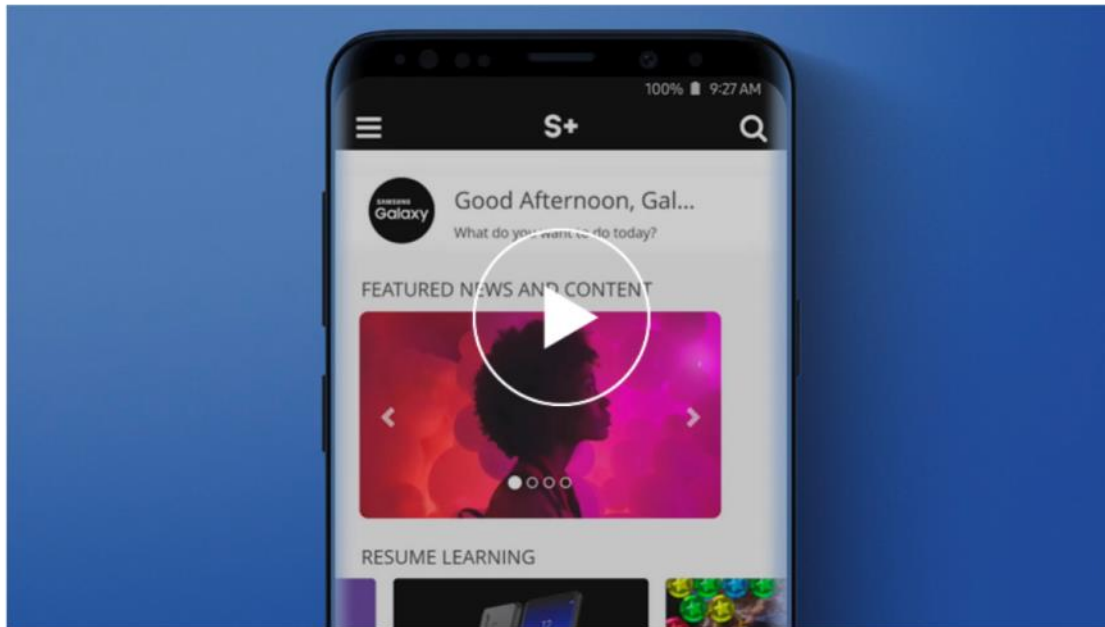
Introducing S+ Rewards 2.0

# Manual Site

# Marketing Materials

## What is Samsung+?

The new Samsung+ is an e-learning platform of Samsung Mobile Provide the optimal learning space for you working in different retail enviroments to Enhance your knowledge and selling skills on product



## Samsung+ Marketing Materials



Marketing\_Materials\_English\_All



Email\_Invitation\_Multi\_Language



Self\_Registration\_Multi\_Language



Samsung+ banner

## Samsung+ Rewards Marketing Materials



S+ Banner Type1



S+ Banner Type2

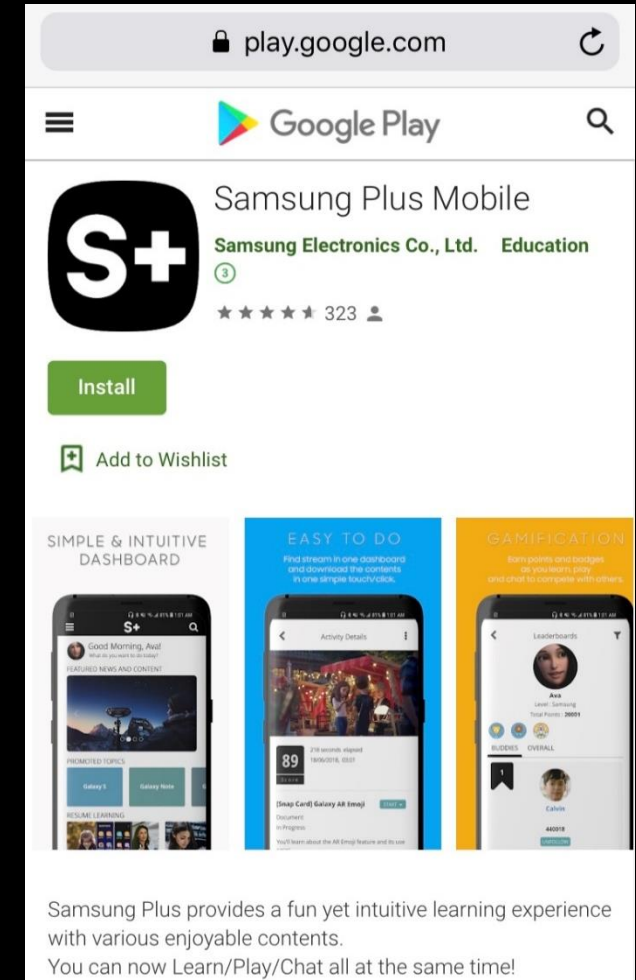
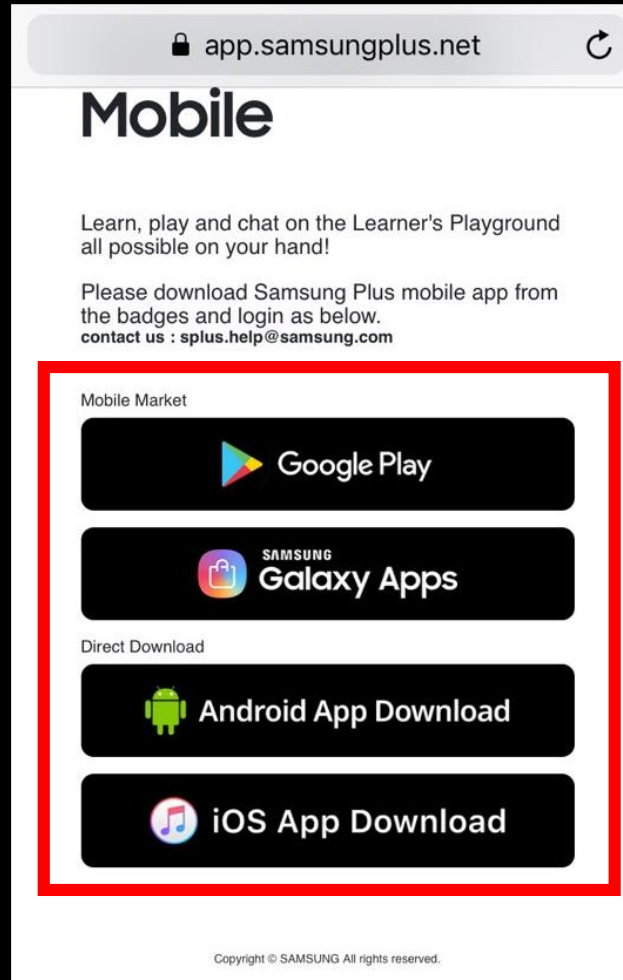
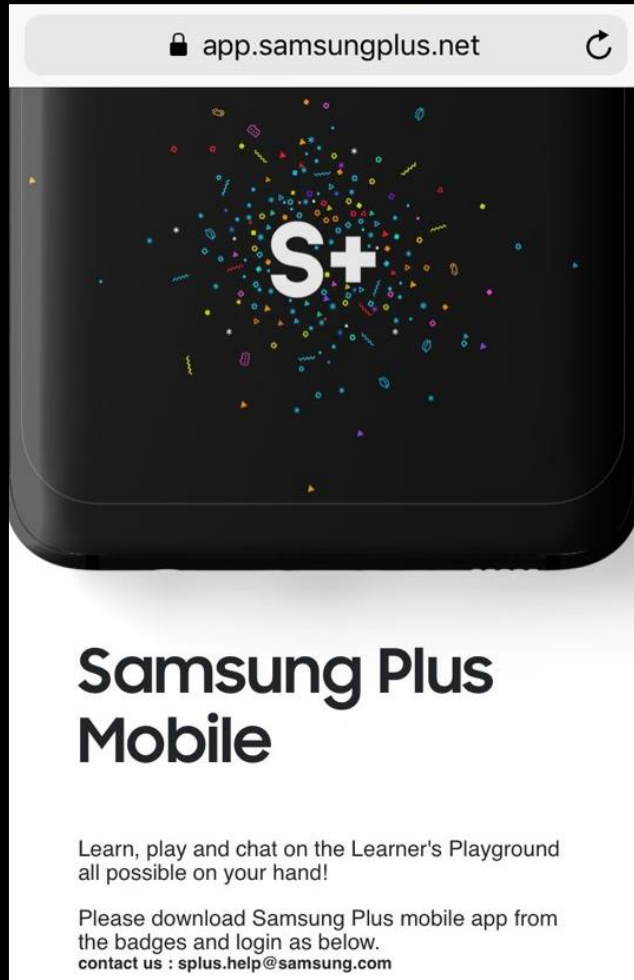


Social Media Asset

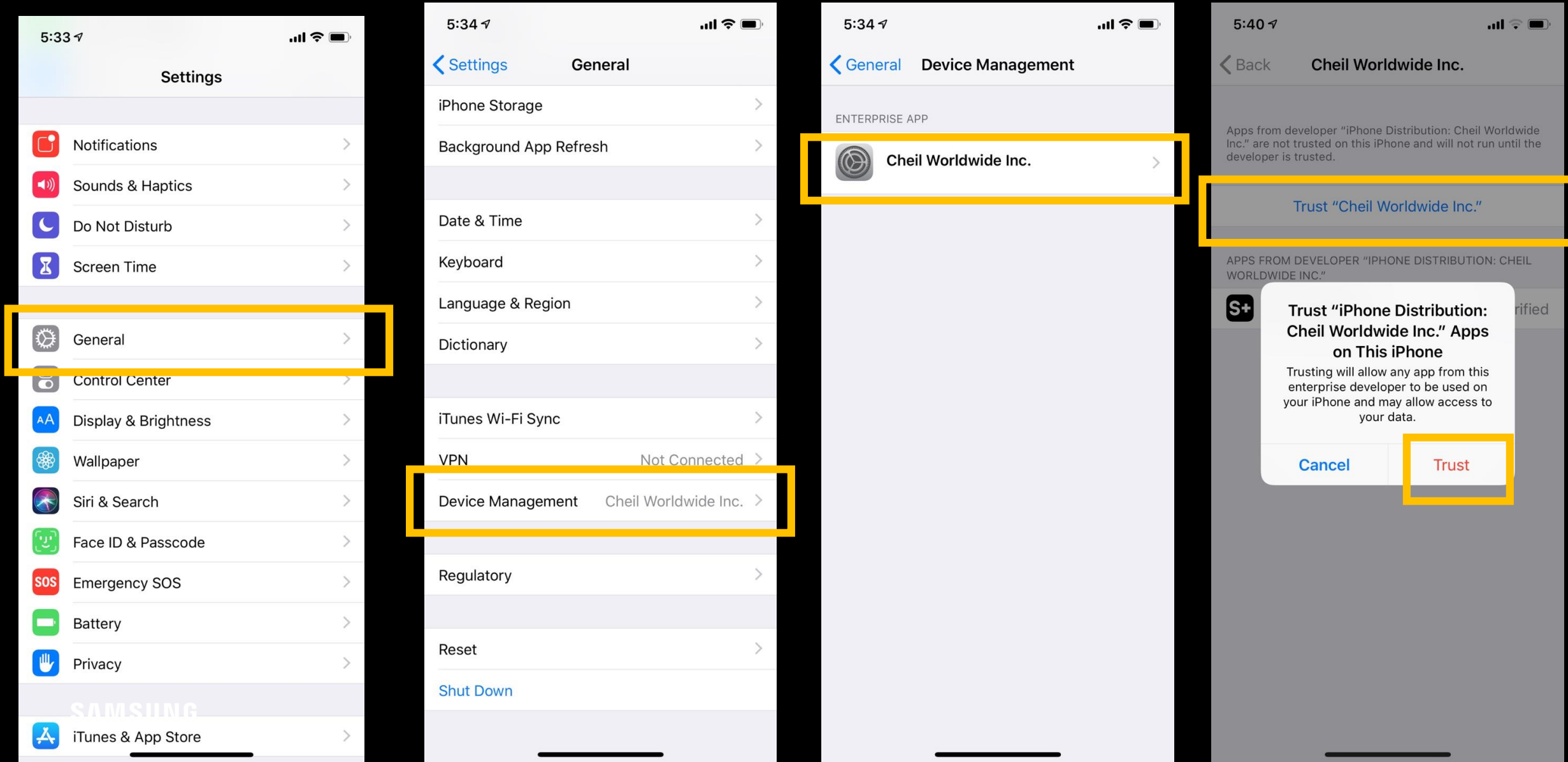


# Samsung+ Application install & setup

\*Direct download link: [app.samsungplus.net](http://app.samsungplus.net) (for iOS users)



# Samsung+ Application install & setup



# Stage and Production

## Stage Site

<https://samsung.stage.sumtotal.host/>

Open to Only Admins  
For Demo or Practice

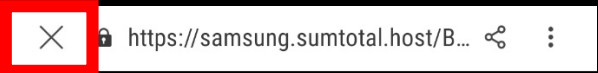
## Production Site

<https://samsung.sumtotal.host/>

Open to Public  
Higher Service Performance  
For Actual Use

**SAME ENVIRONMENT**

# How to Switch to Stage Site on Mobile



S+

PLEASE ENTER YOUR CREDENTIALS

**SIGN IN**

Don't have an account?  
[Create Your Own Account](#)

[Forgot your password?](#)

S+

PLEASE ENTER YOUR CREDENTIALS

**SIGN IN**

Don't have an account?  
[Create Your Own Account](#)

[Forgot your password?](#)

S+

PLEASE ENTER YOUR MOBILE SITE URL

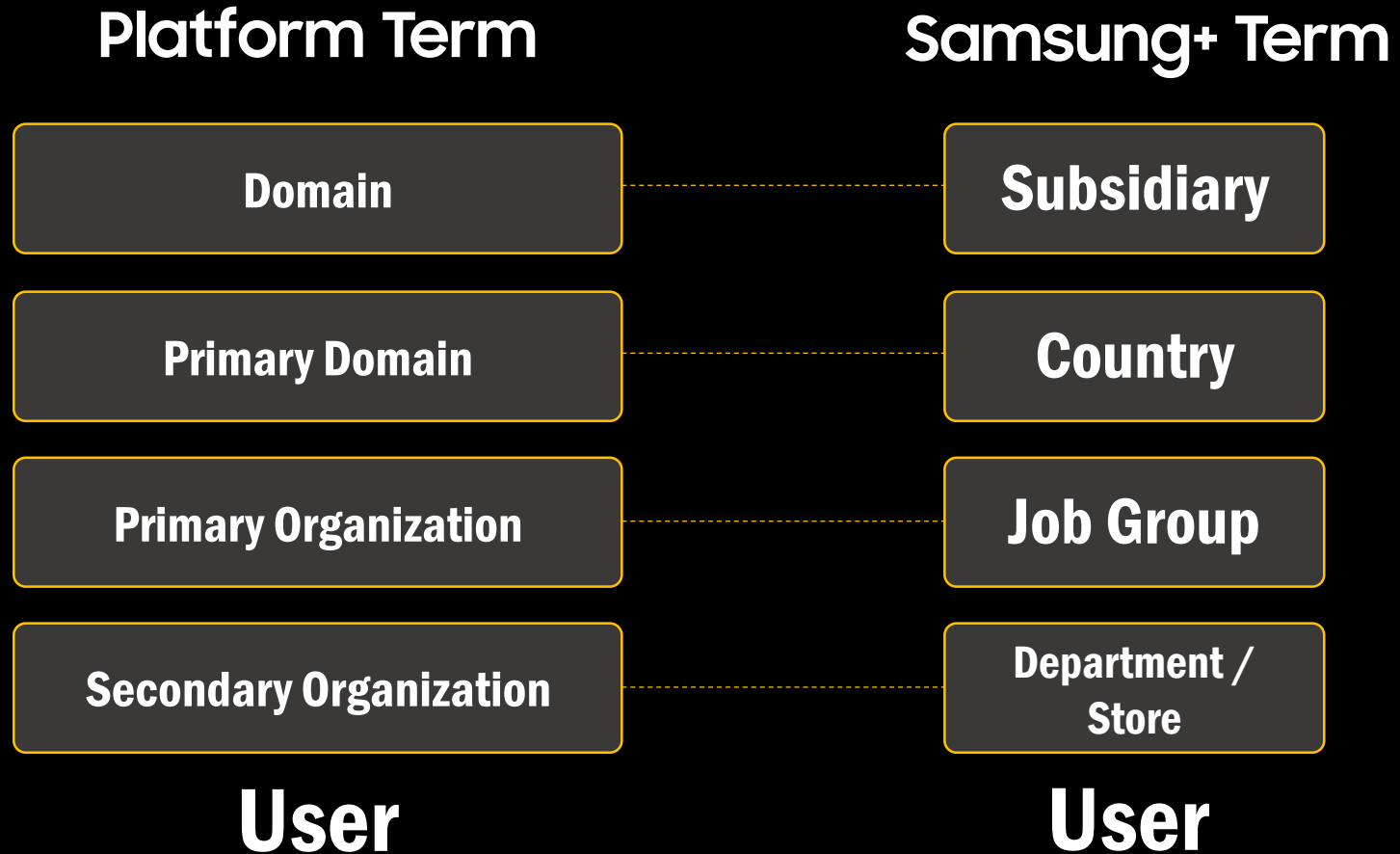
**NEXT**

<https://samsung.stage.sumtotal.host/>

2.

# User Management

# Samsung+ Key Components



# Samsung+ Key Components



Example

**FSM** who are working at **certain store** in **Mauritius** in **SCA**

\*Please refer to content corresponding text color for your information.

Platform Term	Samsung+ Term	Example
Domain	Subsidiary	SCA
Primary Domain	Country	Mauritius
Primary Organization	Job Group	FSM
Secondary Organization	Department / Store	XXX Store
User	User	User

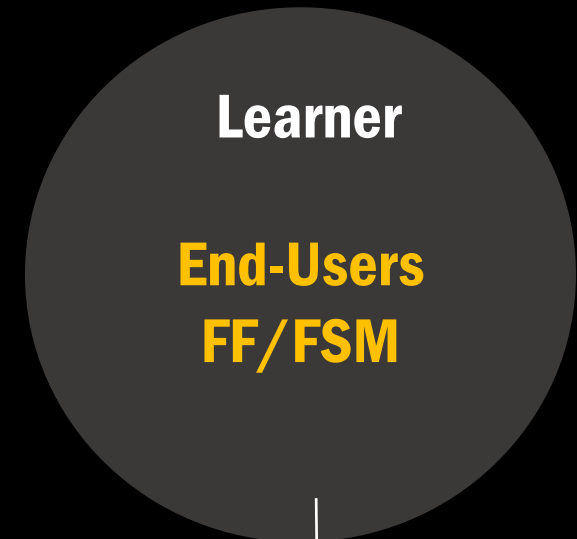
# User type in Samsung+



**Full Access to  
Admin Menu**



**Limited access to  
Admin Menu**



**NO access to  
Admin Menu**

## Learner End-Users (FF/FSM)

S+ SELF ▾

- Home
- Timeline
- Library
- Learner Dashboard



## Admin, Trainer Manage/ Users & Learning Contents

S+ SELF ▾ ADMINISTRATION ▾

- Home
- Timeline
- Library
- Learner Dashboard



# Way to become "User"

1

**Self-Registration**

**Approval**  
(by Admin)

**Self-Approval**  
(with affiliation code)

2

**Registering new  
accounts**

by Admin

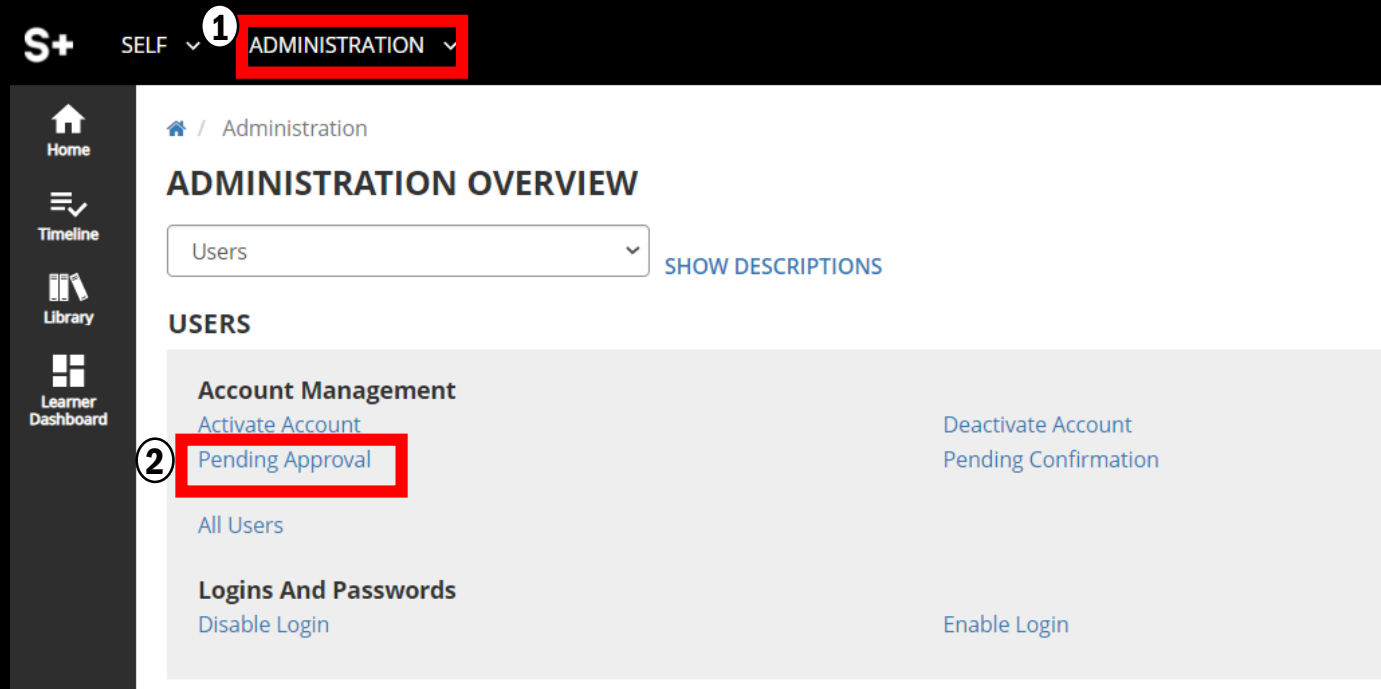
3

**Bulk  
Registration**

by BPO team

# Self-Register


## Approving new accounts




Administration > Users > Account Management > Pending Approval > **Approve**


**Please check name, email, job to prevent duplication**

# Self-Register



PLEASE ENTER YOUR CREDENTIALS

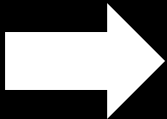
 Username


 Password

SIGN IN

Don't have an account?  
[Create Your Own Account](#)

[Forgot your password?](#)





REGISTER FOR MEMBERSHIP

[Contact Us \(splus.help@samsung.com\)](mailto:splus.help@samsung.com)

Personal information input

\* is a required field.

Select Language \*

Select country \*

--Select --


Select country your company belongs to

ID \*

Letters, numbers and special characters(@\_.-) you can mix and 5-50 characters

DUP. CHECK

Password \*



○ Cannot use the same letter or number 3 times or more consecutively.

Confirm password \*

First Name \*

Last Name \*

E-Mail \*

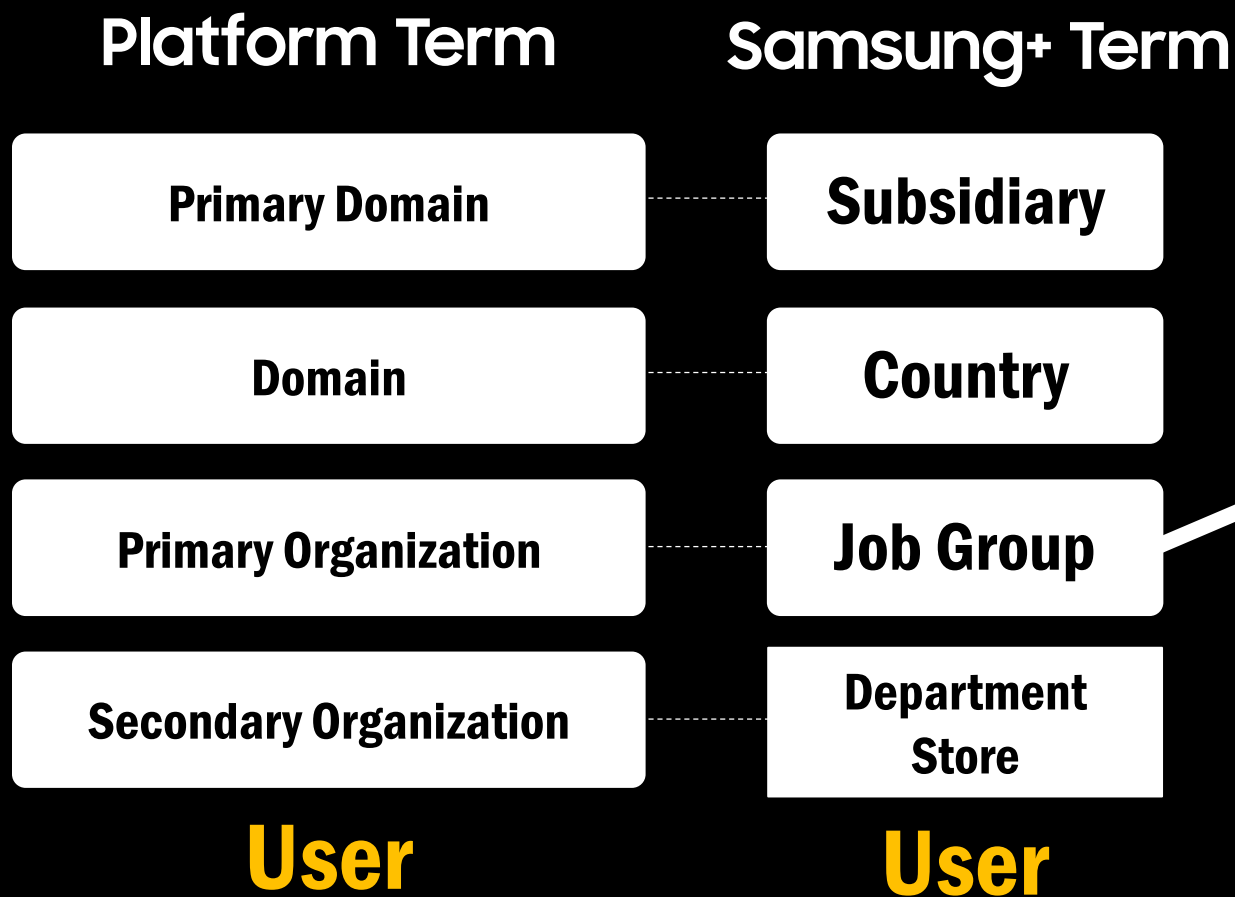
Enter e-mail address(English characters, number, and @\_.-) to be used to sign in or find your ID/password

Time Zone \*

Select

CANCEL COMPLETE

# Select Job-Group



JOB GROUP/AFFILIATION

1

2

Select job group.

Q

Search results Total 9 Case(s)

ITM promoters

ITM supervisors

ITM territory representatives

ITM trainers

Partners office staff

Partners staff

Samsung office

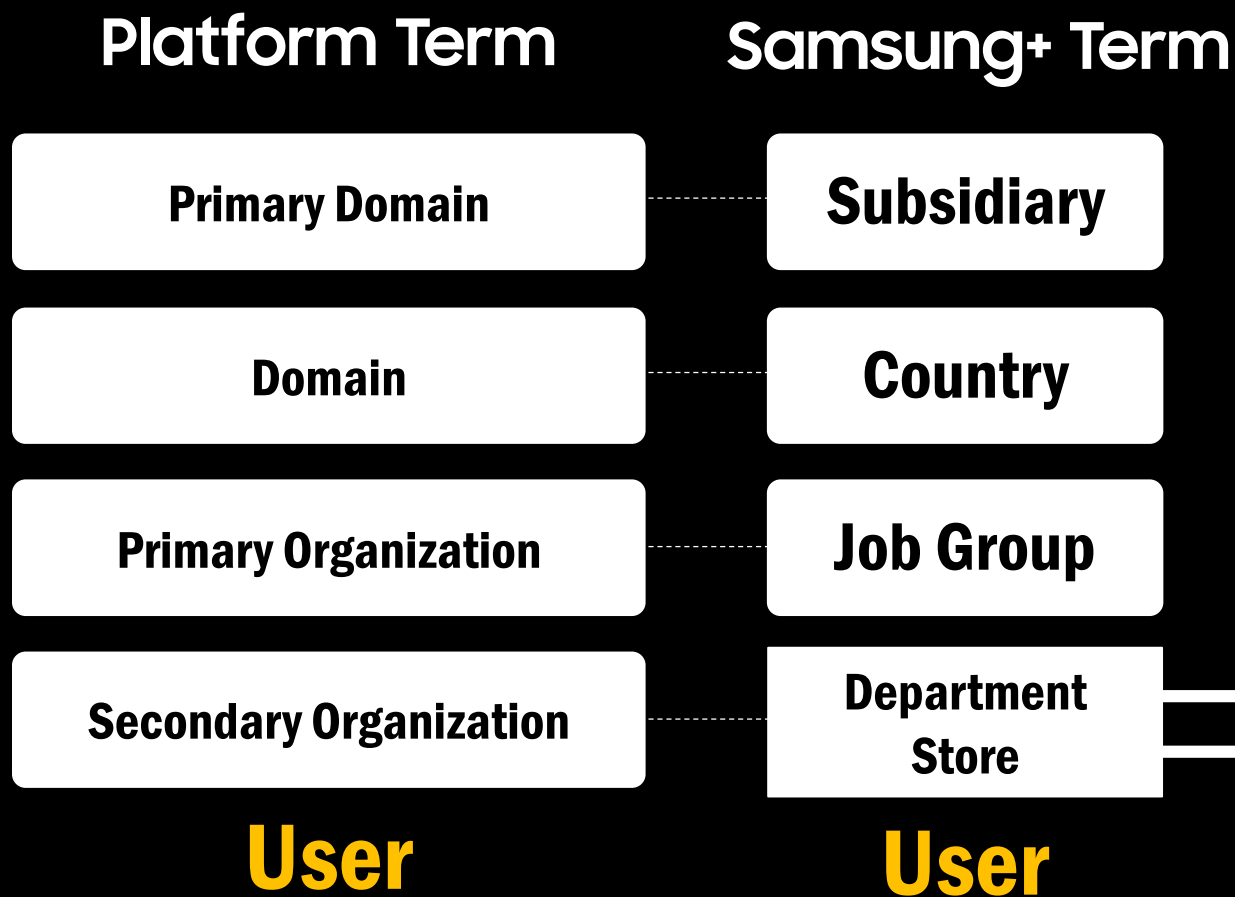
SES office staff

SES partners staff

CANCEL

NEXT

# Select Department/Store



JOB GROUP/AFFILIATION

1

2

Select job group.

Select department.

Enter Department Name

Q

Search results Total 1 Case(s)

Department name

Upper level department

☐ Russia

PREVIOUS

CANCEL

CONFIRM

JOB GROUP/AFFILIATION

1

2

Select job group.

Select Store

Region

All

City

All

Distribution Channel

All

офис

Q

Search results Total 21 Case(s)

Store name

Store address

☐ Архангельск офис

# Registering new accounts

S+

SELF ▾

ADMINISTRATION ▾

Home

Timeline

Library

Learner Dashboard

Administration

ADMINISTRATION OVERVIEW

Users ▾ [SHOW DESCRIPTIONS](#)

USERS

Account Management

[Activate Account](#)

[Pending Approval](#)

[All Users](#)

Logins And Passwords

[Disable Login](#)

[Deactivate Account](#)

[Pending Confirmation](#)

[Enable Login](#)

Administration / All Users

USERS

View, create, or filter users. Export a list of users or search for a user. When searching, enter at least two characters in the search field.

[Q](#)

Displaying 0 of 0 records | 10 25 50 100

FILTERS

Export

Column Selection ▾

First Name ▾	Last Name ▾	Manager Name ▾	Employee ID ▾	Email ▾	Primary Organization ▾	Primary Job ▾
No results found.						

CREATE USER

Administration > All Users > **CREATE USER**

# Bulk Registration



**Account  
Registration &  
Deactivation**

\* Fill the template and send to BPO Team

# Steps for User Bulk Registration

**1) Fill in the "emp\_add" & "emporg\_add" sheet with the proper details**



*※Make sure to fill in all the columns*

*※There are detailed explanation for each columns on the file attached*



**2) Share the filled template to your BPO in charge to request**

**3) The BPO will confirm the user registration by replying to your request email**

++For other inquiries such as user reactivation/deactivation/hard delete etc., please contact your BPO in charge for the desired template & the process will be the same as the user registration bulk

(Fill in the details on the template -> request your BPO in charge to process it in S+ -> the BPO will get back to you with an update)

# Details for User Bulk Registration

Below are the columns that needs to be filled for each sheets.

You will be able to find these details on the "[Samsung+ Bulk Temp] User Registration" template file.

## ■ "emp\_add" Sheet

C	Details by Column	Example
Subsidiary	Country Code of your Subsidiary/Country	NAT_0000
Name	Name of the user	Samsung Kim
FIRST_NAME	First Name of the user	Samsung
LAST_NAME	Last Name of the user	Kim
Joined_on	Joined Date of the user	04-11-2023
E_mail	Email Address	samsung.kim@samsung.com
Language	Language of the country	en-US (Look up "ST_Language", Column "F")
UserNID	The user NID that would be added to the S+ system	samsung.kim (Recommended to be the same as "Login Name")
LoginName	The login ID that the user will use to login to S+ with password	samsung.kim (Recommended to be the same as "UserNID")
Timezone	Timezone of the country	Asia/Seoul (Look up "Timezone ID Table" Sheet, Column "J")

## ■ "emporg\_add" Sheet

Column Name	Details by Column	Example
UserNID	UserNID of the user	samsung.kim
ORGCODE	The Organization Code of the Primary/Secondary Org	JBGP_0000
primaryindicator	0=Secondary Org (Store and etc.) 1=Primary Org (Job Group)	

# Precautions for User Bulk Requests

[Common mistakes made by corporations during User Bulk Process]

## 1. Incorrect email address input

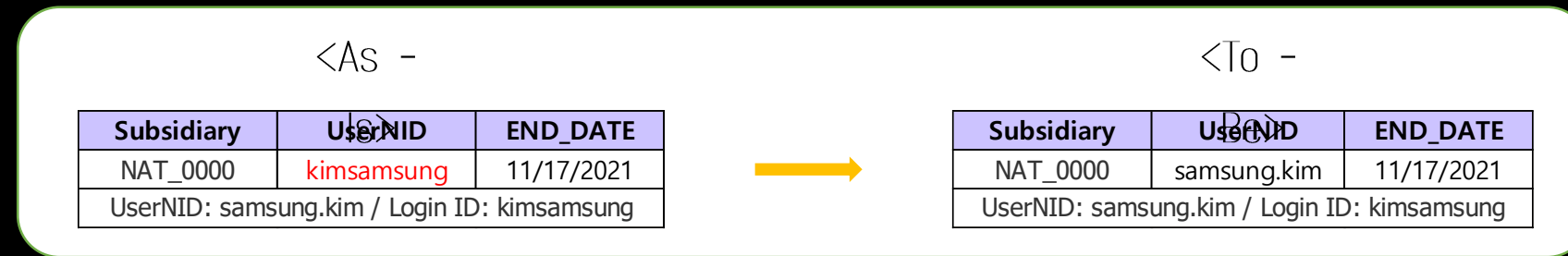
- Missing symbol: "@" symbol is missing, for example, "samsung.com" should be "samsung.com" but it was mistakenly entered as "samsungcom"
- Spelling errors: "gmail" is misspelled as "gamil", "com" is misspelled as "con", etc.
- Spaces: It should be "[samsung.kim@samsung.com](mailto:samsung.kim@samsung.com)" but it was entered incorrectly as "samsung kim @ samsung com".
- Various other mistakes are common, so it is important to double-check and send it correctly to ensure smooth processing of user registration/activation/deactivation by the BPO.

Status ▾	E_mail ▾	Error Detail ▾
Correct	<a href="mailto:samsung.kim@samsung.com">samsung.kim@samsung.com</a>	Correct
Incorrect	<a href="mailto:samsung.kim@samsung.com">samsung.kim@samsung.com</a>	" " mistake
Incorrect	<a href="mailto:samsung.kimsamsung.com">samsung.kimsamsung.com</a>	"@" needed
Incorrect	<a href="mailto:samsung.kim@senson.com">samsung.kim@senson.com</a>	Type-O on Samsung -> Senson

# Precautions for User Bulk Requests

## 2. Confusing login ID and User NID

–Providing incorrect Login Id & User NID will cause confusion during the bulk process and will generate unnecessary effort and time to find out and fix the incorrect details which would lead to delay on the process.



# Precautions for User Bulk Requests

## 3. Incorrect emp\_org integer value input

- In the "emporg\_add" sheet, if an inaccurate integer & detail is entered: The integer values "1" and "0" must be entered accurately to map correctly to the S+ org [job group & store].

<As - Is [Job Group]>

UserNID	ORGCODE	primaryindicator
samsung.kim	JBGP_0000	0



<To - Be [Job Group]>

UserNID	ORGCODE	primaryindicator
samsung.kim	JBGP_0000	1

<As - Is [Store]>

UserNID	ORGCODE	primaryindicator
samsung.kim	SES_STRE_0001	1



<To - Be [Store]>

UserNID	ORGCODE	primaryindicator
samsung.kim	JBGP_0000	0

# Precautions for User Bulk Requests

[Issues that arise when data is incorrect or missing]

1. If data settings are not correct, filtering will not work properly, leading to inaccurate data output, and as a result, incorrect values may be displayed in the dashboard & advanced report.

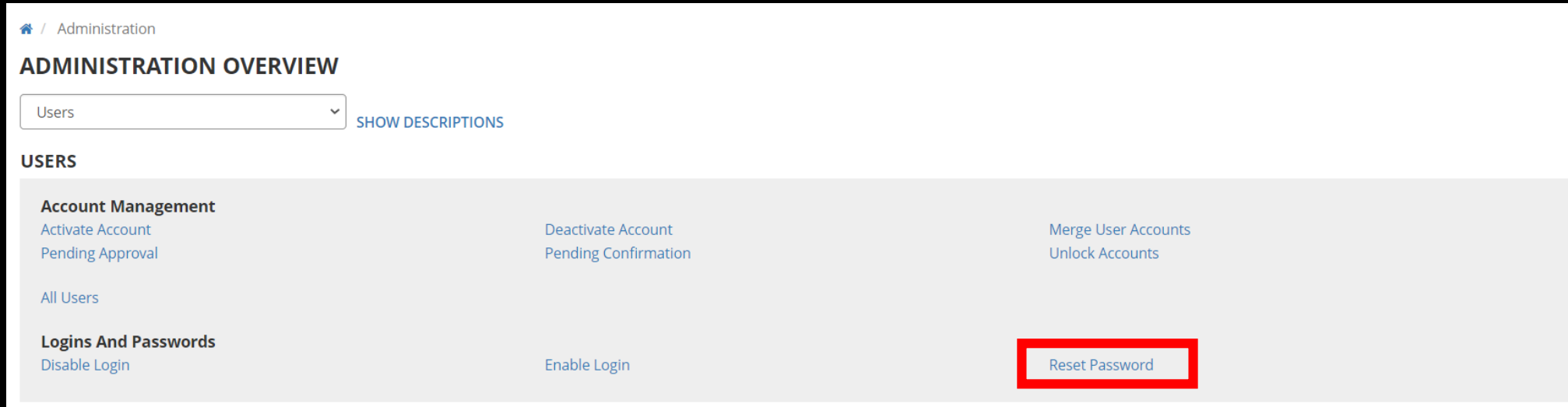
1-1) Errors occur when determining the target number during authentication.

1-2) Confusion also arises when checking the status of the authentication process.

2. When adding or deleting users or registering them, it takes unnecessary time, and the more user data requested, the more time-consuming it is to find errors, making it inefficient to work and delaying corporations' desired tasks.

Therefore, it is important to always carefully check the accurate data and request bulk work from the BPO when requesting user-related bulk work.

# Resetting or changing passwords



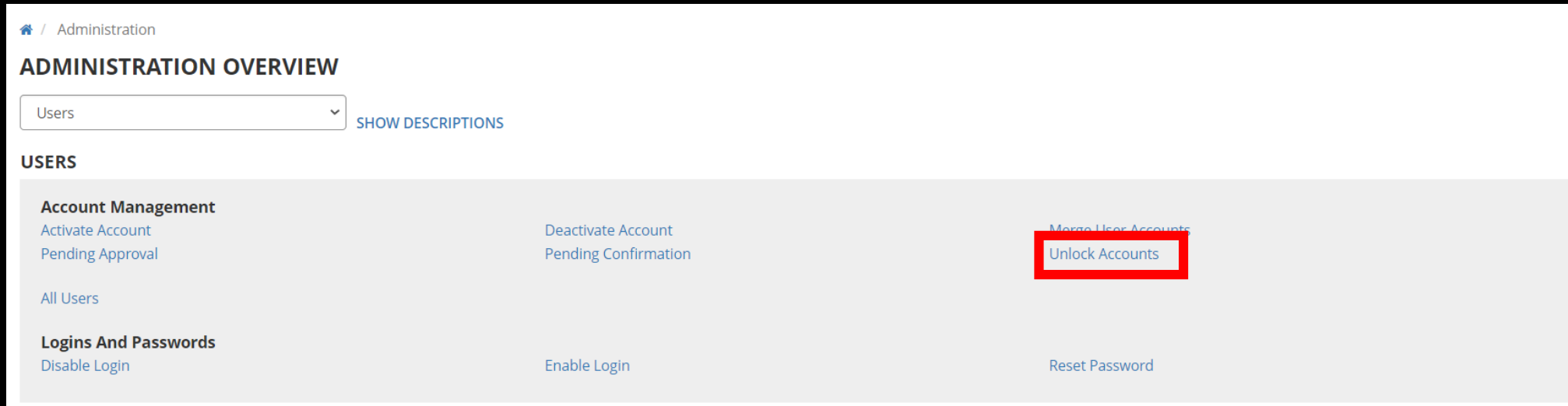
Administration > Users > Logins And Passwords > **Reset Password**

Search for username > Select Change Password >

Enter New Password/Verify Password > Reset/Change Password

# Unlocking locked accounts

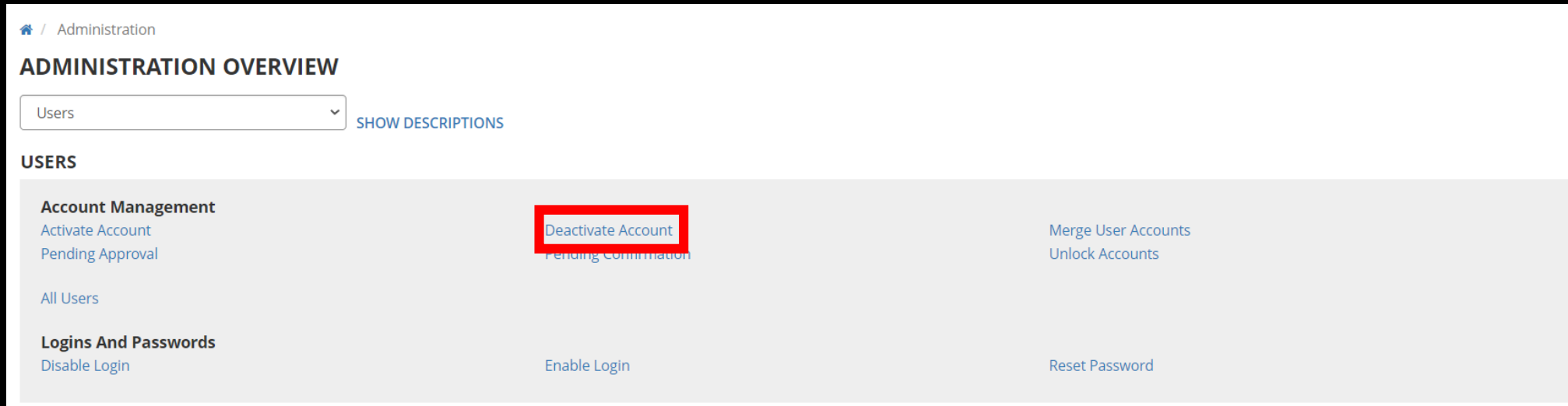
**The maximum allowed number of login attempts : 50 times**



Administration > Users > Account Management > **Unlock Accounts**

Search for username > Unlock

# Deactivating Account



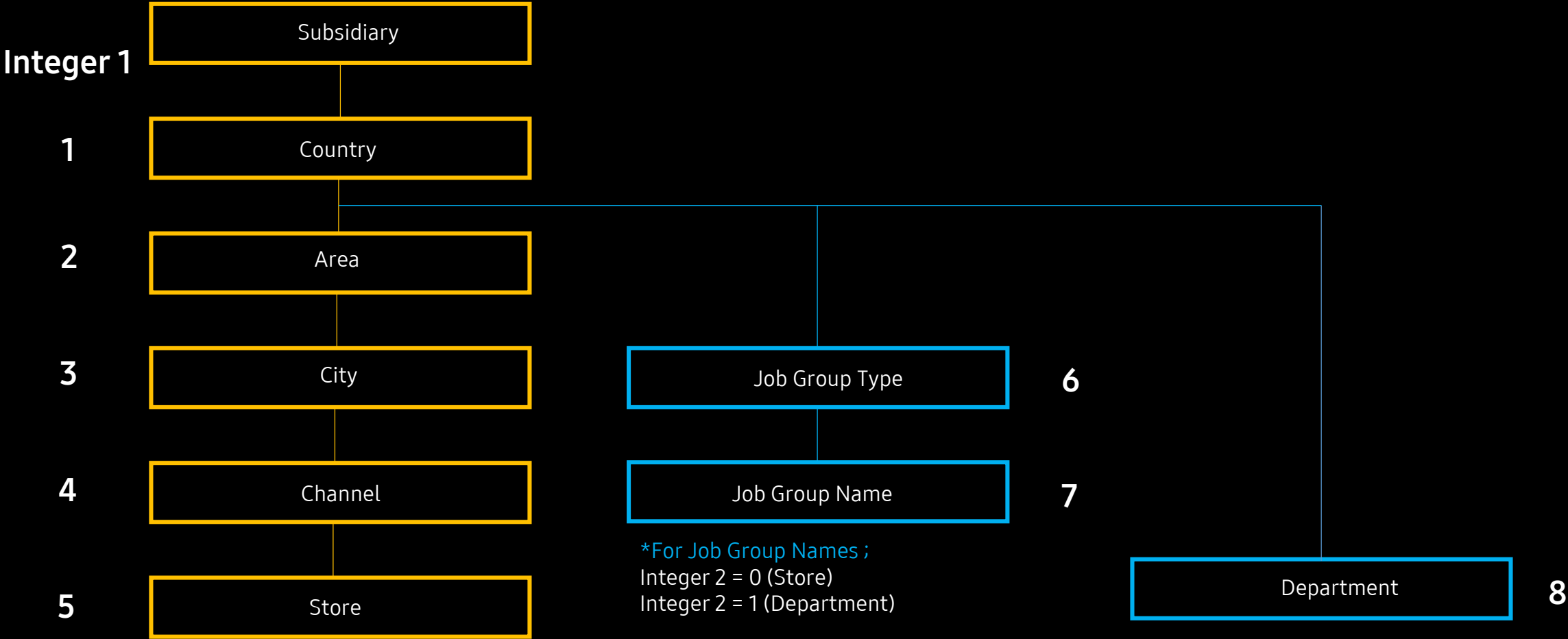
Administration > Users > Account Management > **Deactivate Account**

Search for username > Deactivate

3.

# Organization Management : Organization

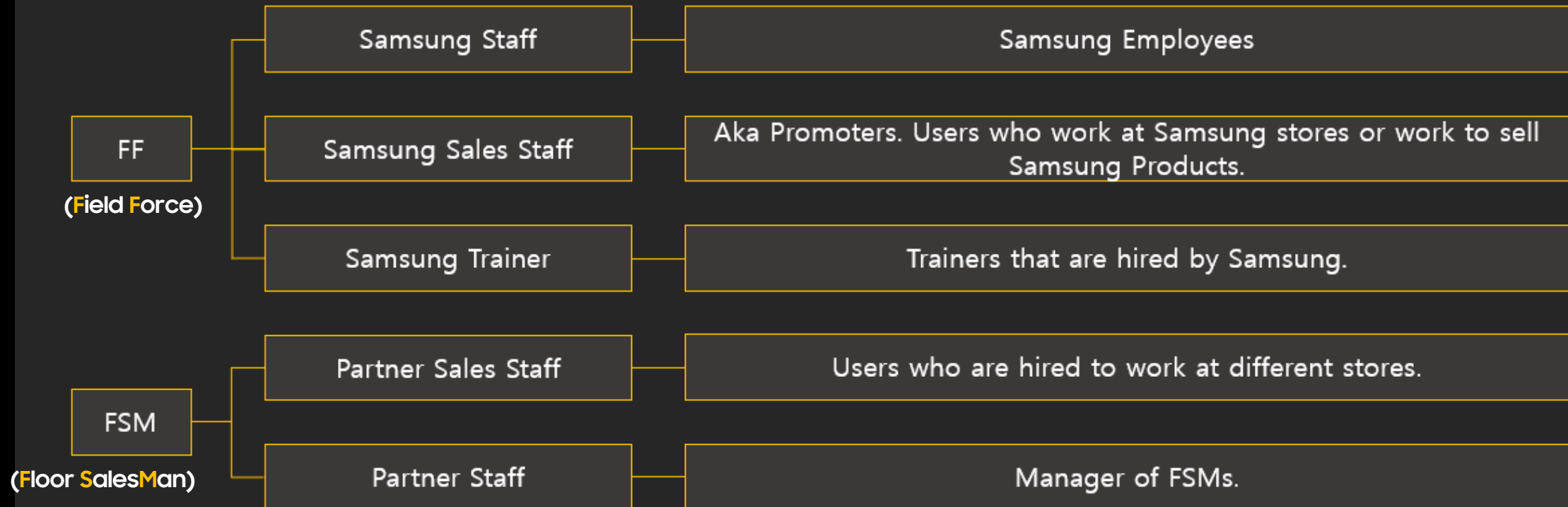
# Organization Structure



# Organization Structure

## Dashboard Creation Requirements:

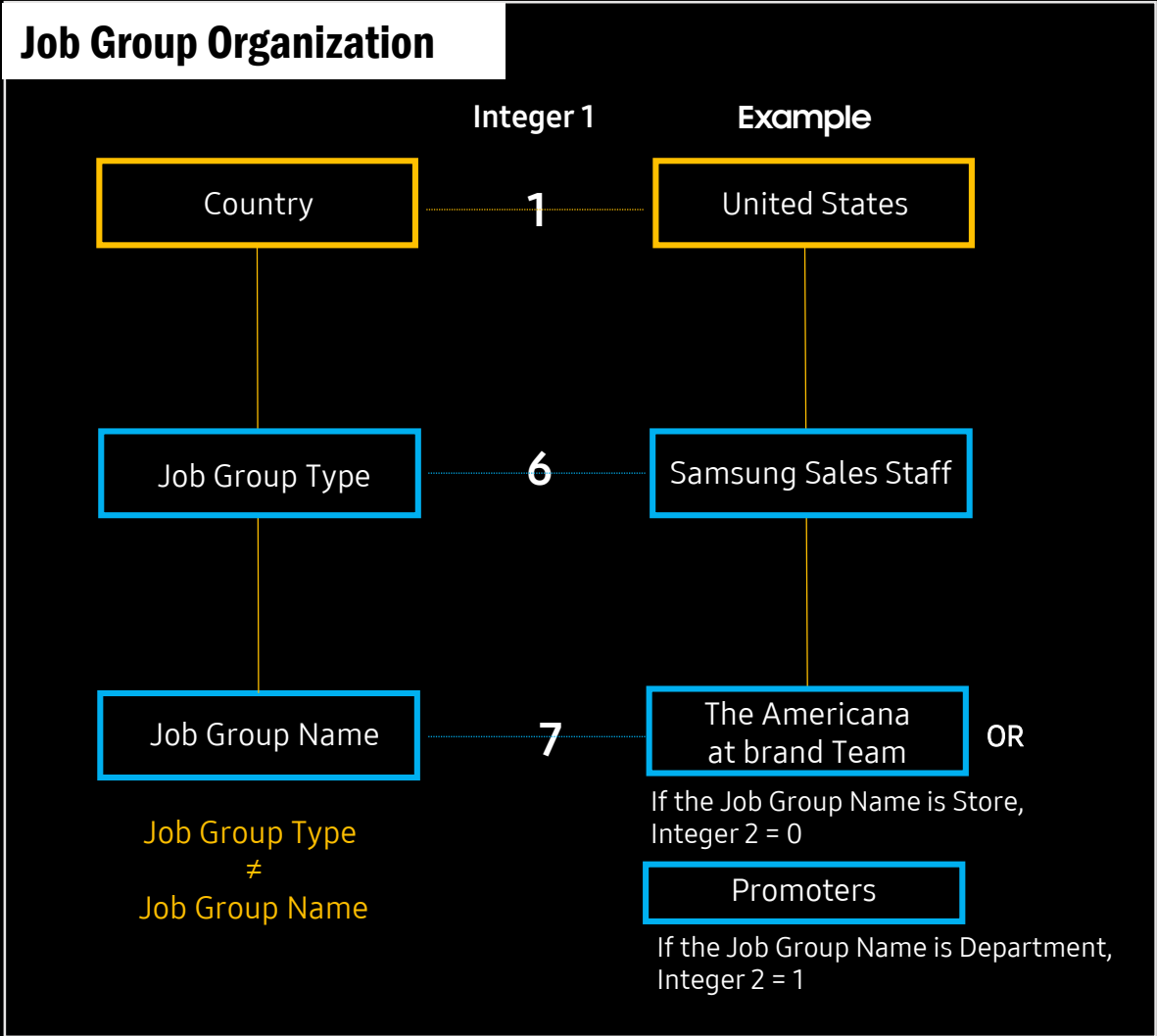
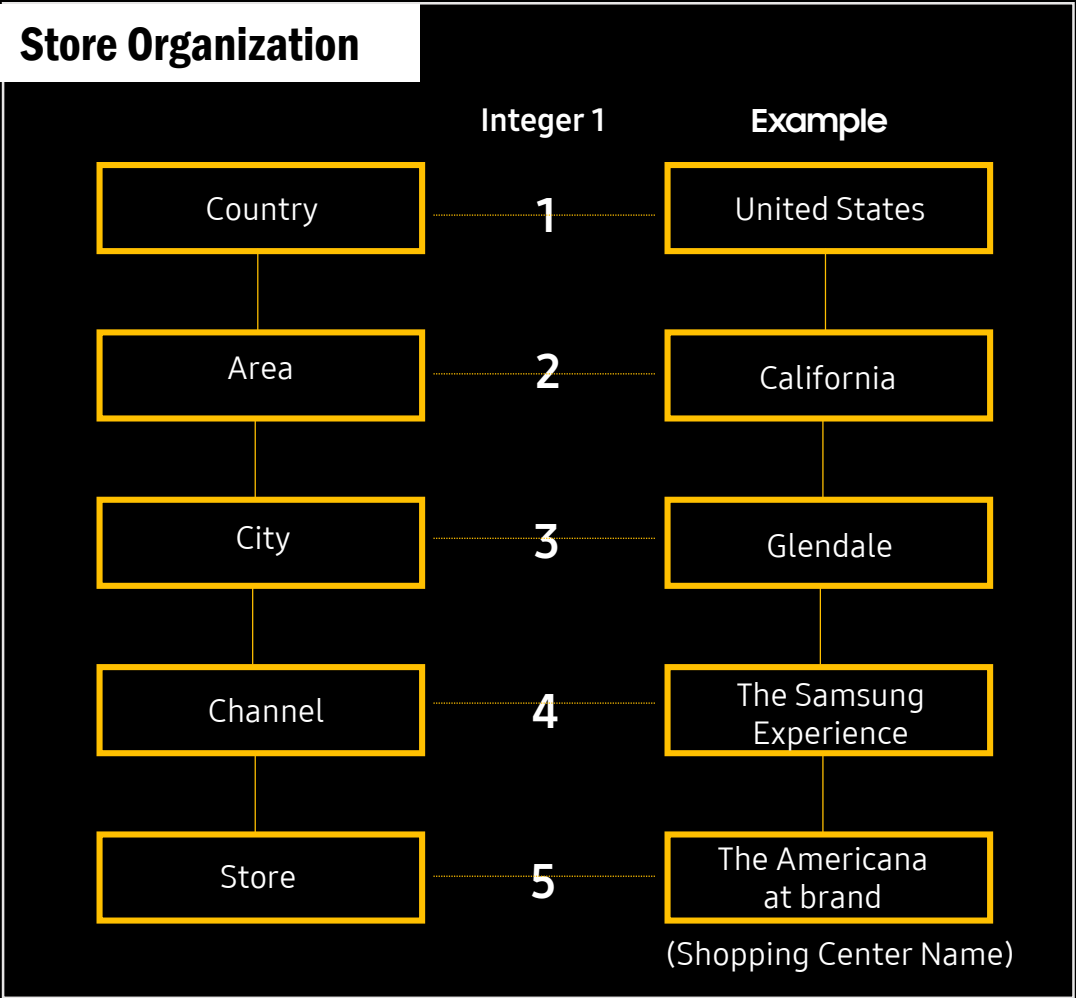
### Organization Structure – Job Group Type



# Organization Structure - 1) Organization

*Please note that store and job groups are separate*

## 1) Employees



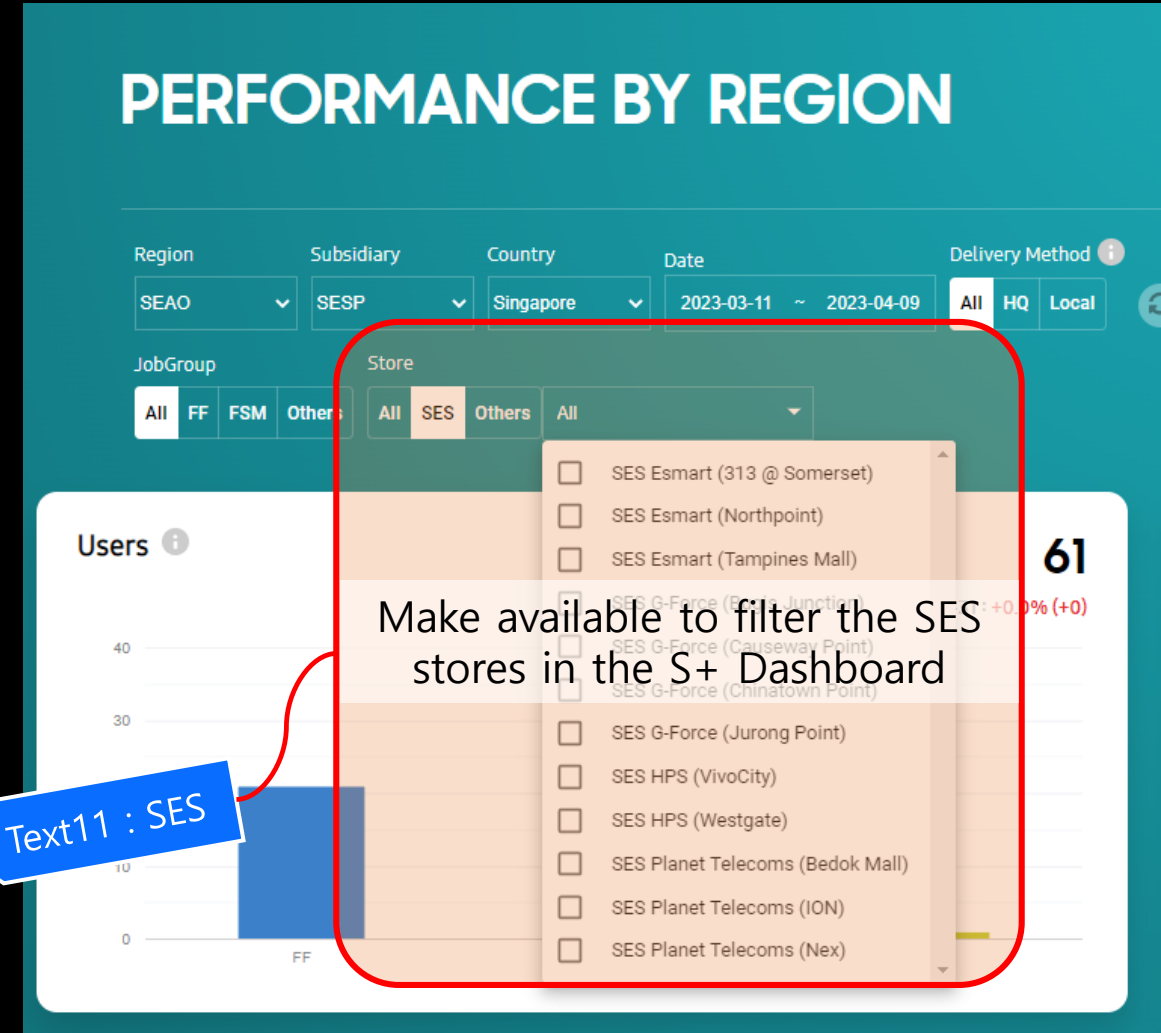
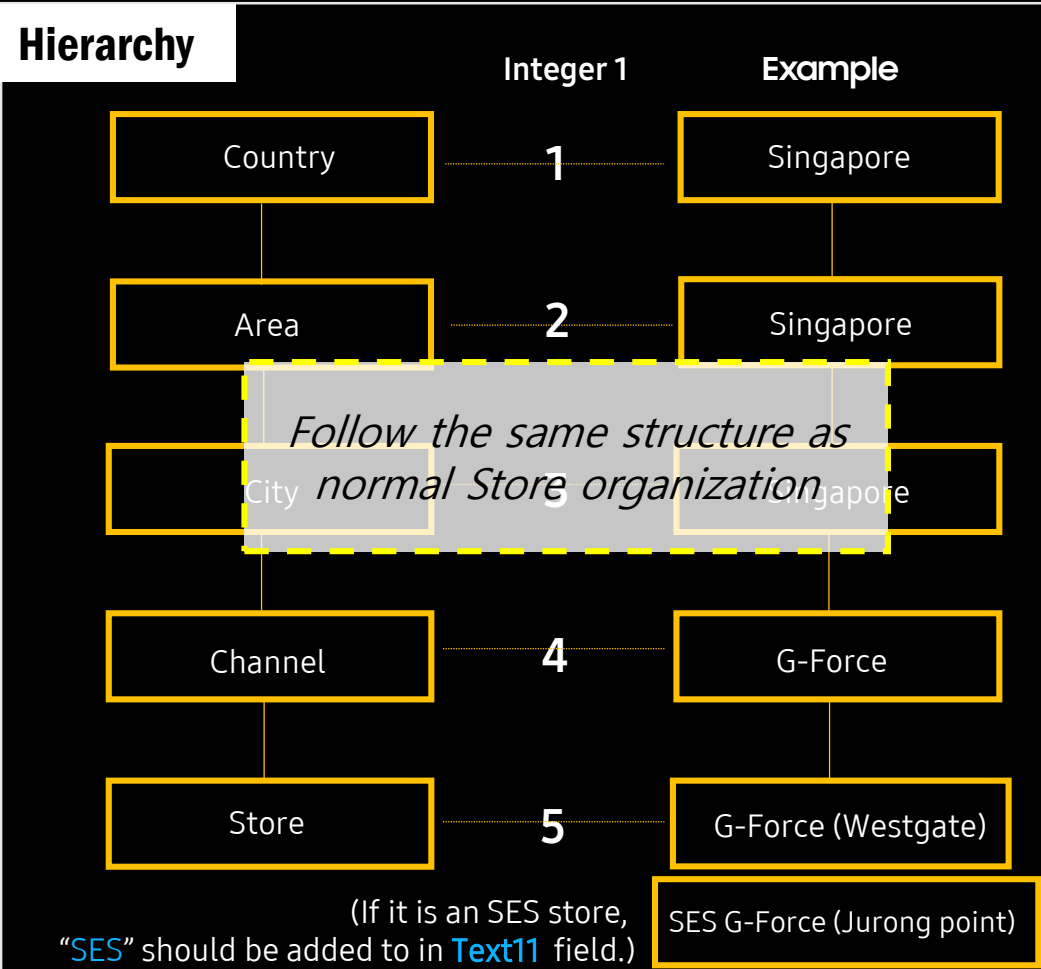
# Organization Hierarchy \_ Store organization

Correct	Integer 1	Example
Country	1	Singapore
Area	2	Singapore
City	3	Singapore
Channel	4	3 Mobile
Store	5	3 Mobile (Compass One)
		3 Mobile (Hougang Mall)
		3 Mobile (ION)
		3 Mobile (JEM)
		3 Mobile (Junction 8)
		3 Mobile (The Star Vista)
		3 Mobile (VivoCity)
		3 Mobile (West Coast Plaza)
		3 Mobile (Zhong Shan Mall)
		Jim & Rich (A1)
		Jim Com (Downtown East)
		3 Mobile (Hougang Mall)
		(Shopping Center Name)

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Incorrect	Integer 1	Example
Country	1	Ivory Coast
Area	2	(None)
City	3	(None)
Channel	4	(None)
Store	5	Sokaf mobile Zone SES plateau
		(Shopping Center Name)

# ❖ Note : SES store organization

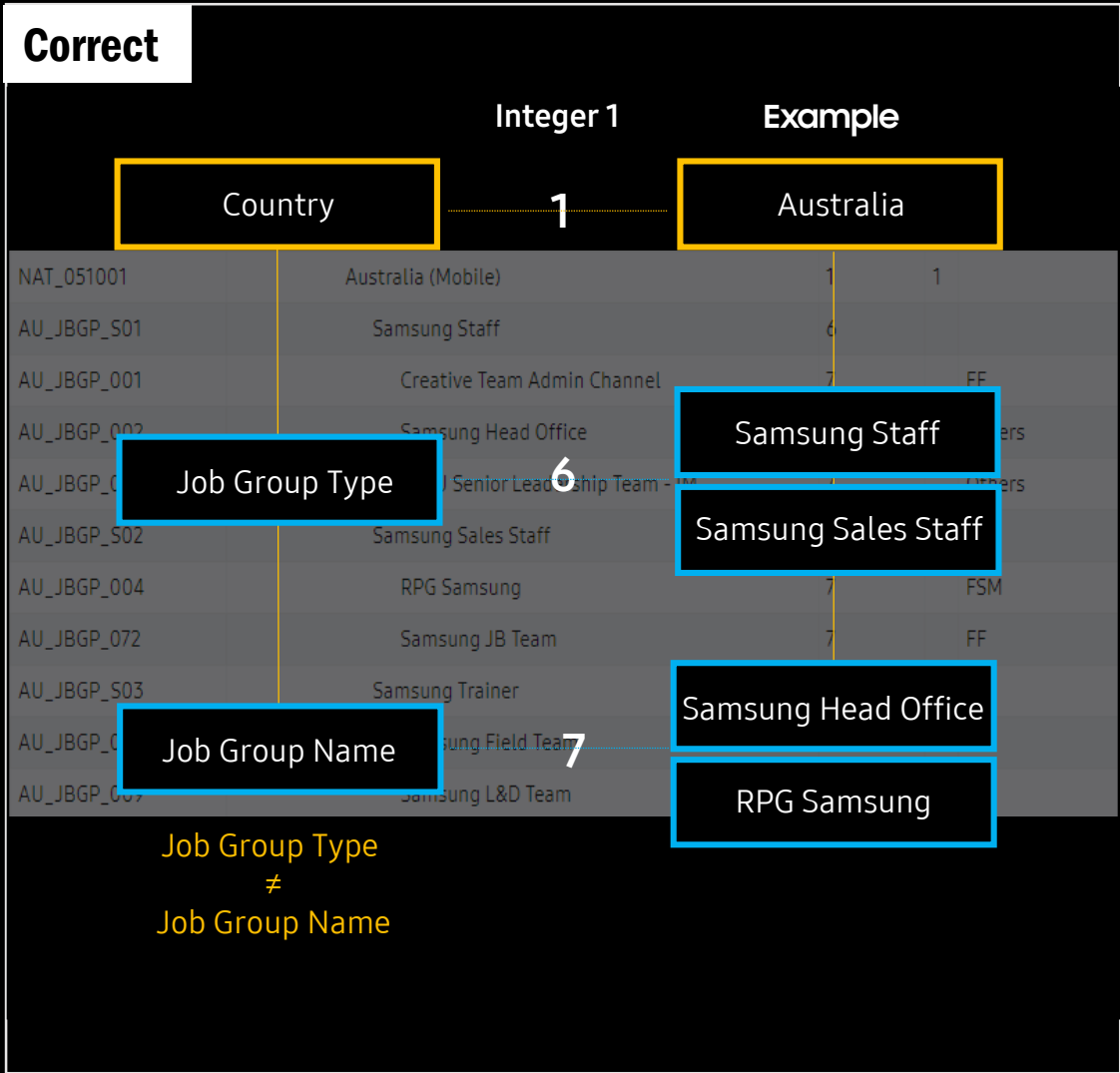


# ⌘ Note : SES store organization \_ Setting details

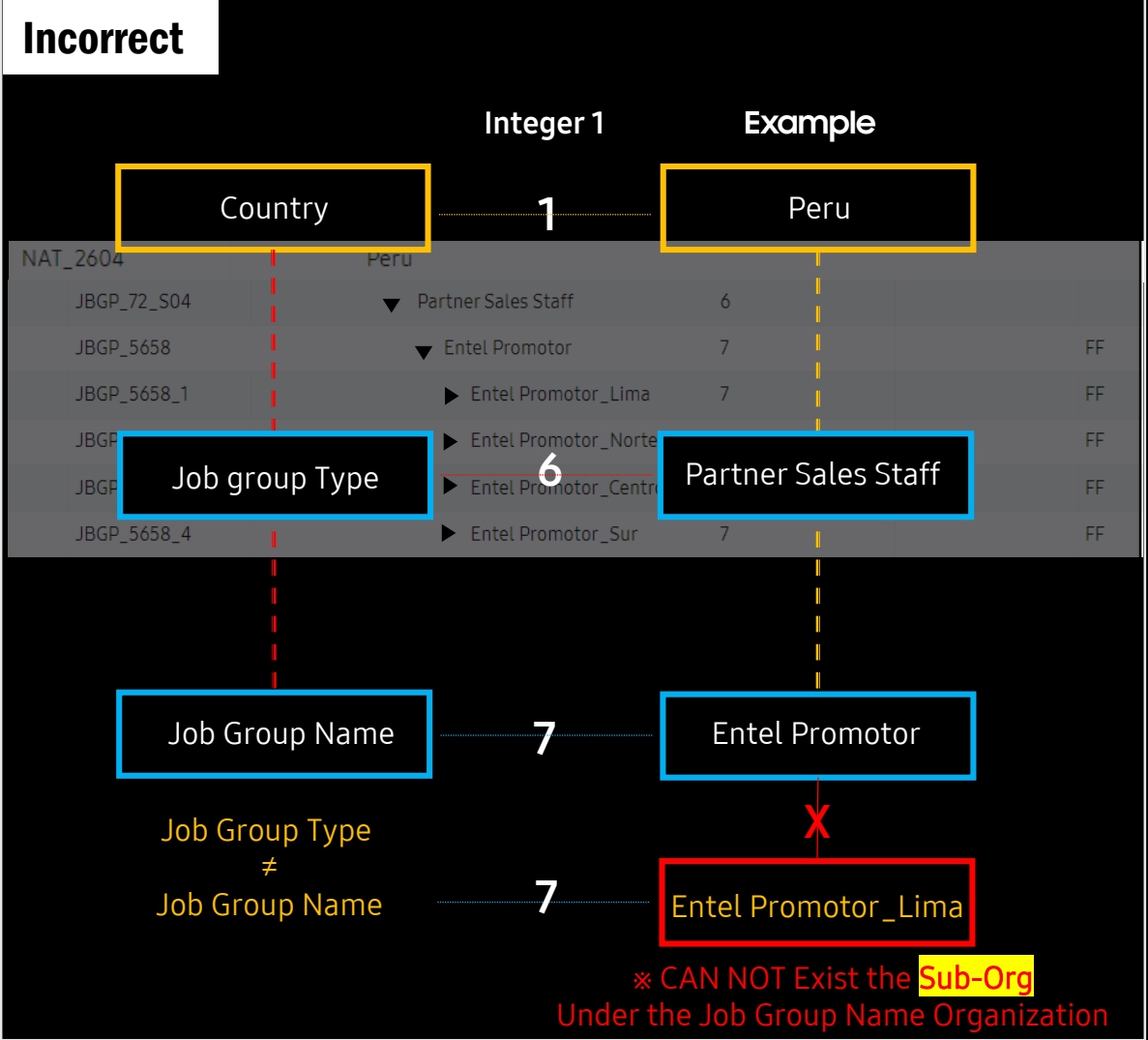
## OPTIONAL INFORMATION

<b>Text 1</b> <div>Av Rivadavia 5108, Caballito : Store Address</div>	<b>Text 2</b> <div></div>	<b>Text 3</b> <div></div>
<b>Text 4</b> <div></div>	<b>Text 5</b> <div></div>	<b>Text 6</b> <div></div>
<b>Text 7</b> <div></div>	<b>Text 8</b> <div></div>	<b>Text 9</b> <div></div>
<b>Text 10</b> <div></div>	<b>Text 11</b> <div>SES : Whether SES store or not.</div>	<b>Text 12</b> <div>C540_266 : Store site code</div>
<b>Text 13</b> <div></div>	<b>Text 14</b> <div>If the store is SES store, must have put “SES” text.</div>	<b>Text 15</b> <div>Somehow starts with letter “C”</div>
<b>Date 1</b> <div><div></div><div>(M/D/YYYY)</div></div>	<b>Date 2</b> <div><div></div><div>(M/D/YYYY)</div></div>	
<b>Money 1</b> <div></div>	<b>Money 2</b> <div></div>	
<b>Integer 1</b> <div>5 : Org Structure sequence ( 1: Nation, 2: Area, 3: City, 4:Channel, 5: store)</div>	<b>Integer 2</b> <div></div>	

# Organization Hierarchy \_ Job group organization



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# Organization Structure – 2) Employees

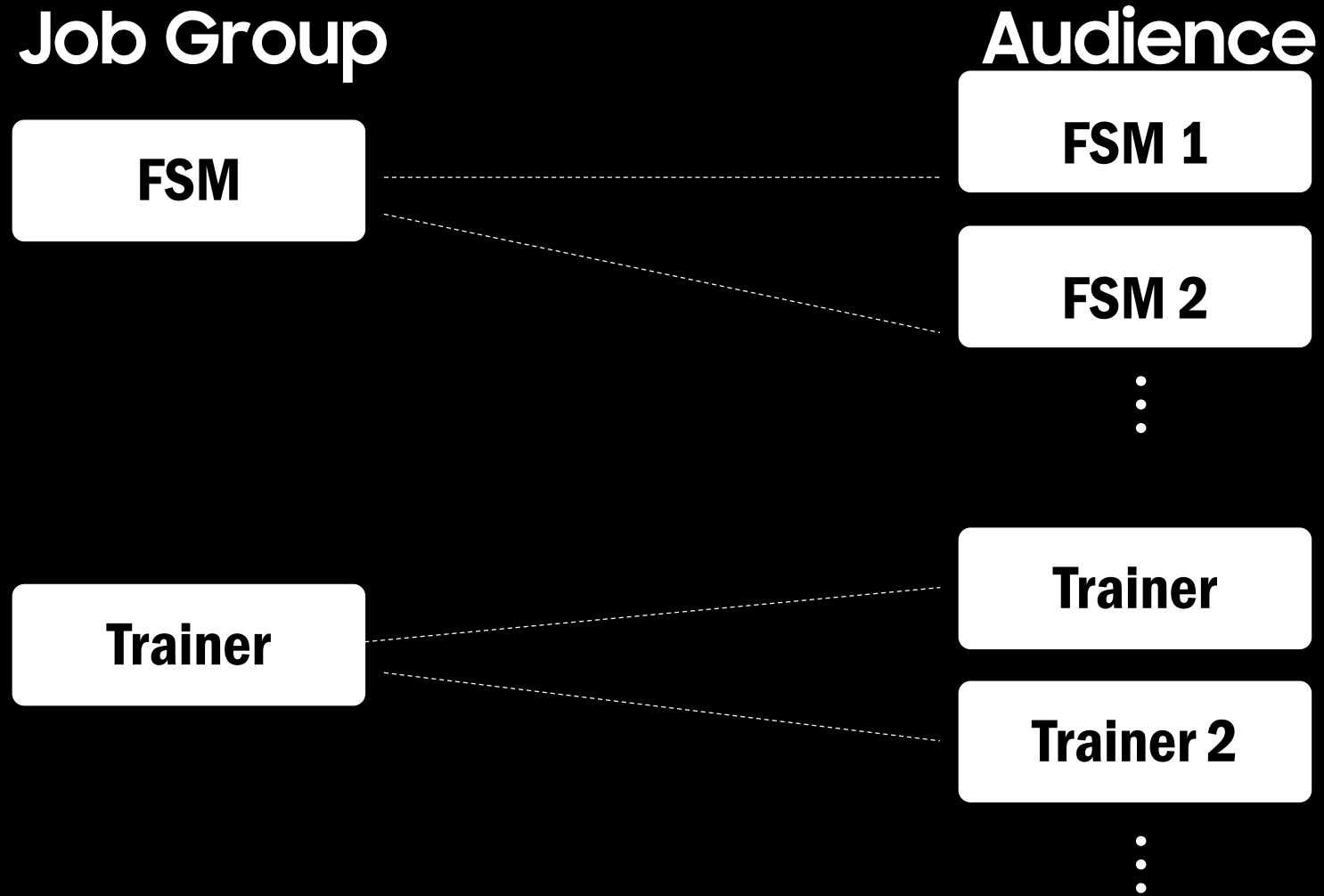
## 2) Employees

- JOB GROUP NAME Organization (Mandatory)
  - > User should have at least **ONE** JOB GROUP Name Org as PRIMARY ORG
  - ※ User can have multiple JOB GROUP NAME Org, but only can have one PRIMARY ORG
- Store Organization (Optional)
  - > Where the actual user works

3.

# Organization Management : Audience

# Adding Audiences



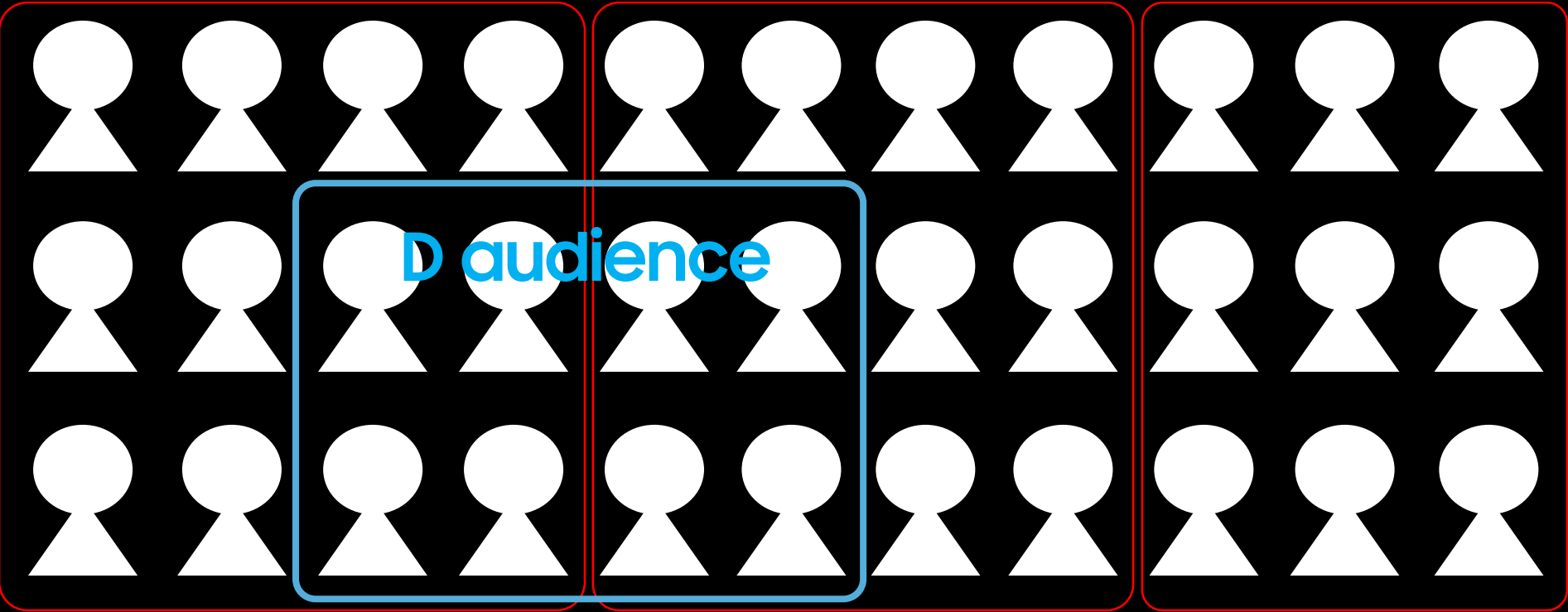
# Adding Audiences

Job group

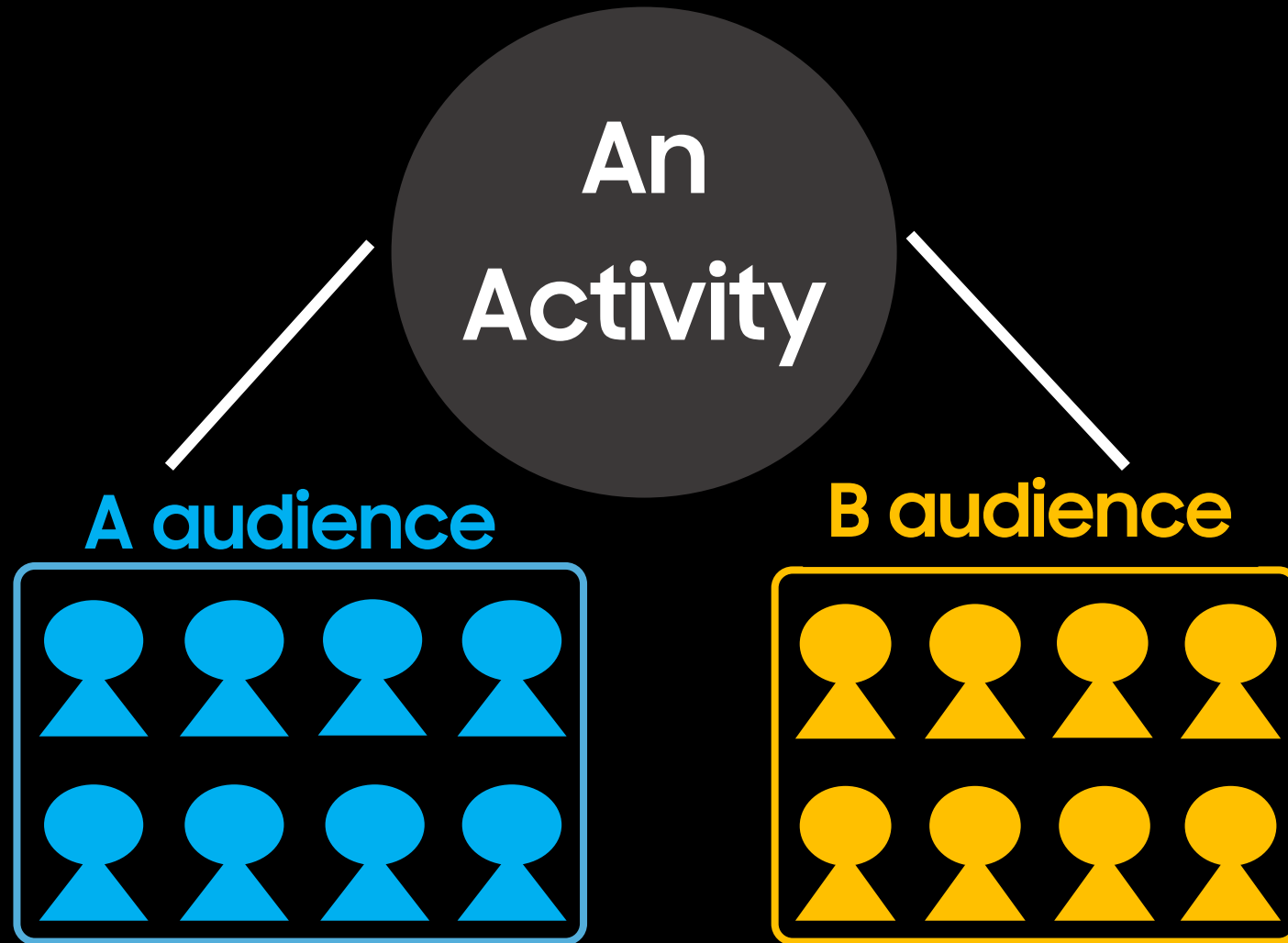
FF

FSM

Others



One or more audiences can be added to an activity.



# Adding Audiences

Route:

Administration > Learning Management > Audiences > New

S+SELFADMINISTRATION

HomeTimelineLibraryLearner Dashboard

Administration Overview

Users

Account Management

Activate AccountDeactivate AccountPending ApprovalPending Confirmation

All Users

Logins And Passwords

Disable LoginEnable Login

Learning Management

Activity Management

Domain Settings

Diploma Templates

EvaluationsQuestion Banks

Learning Activities

Audiences

Audiences

Audiences

Audiences

This is a list of audiences owned by or shared with this domain or child domains.

Search:

Help

ADVANCED...

New

Delete

Task:

Activate audiences

	Audience name	Audience Code	Primary Domain

# Adding Audiences

## - Difference between AND(All) and OR(Any)

Name:\*

EN\_Rogers Dealer amb

Code:

Primary Domain:\*

Canada

BROWSE...

Description:

☒ Active

NEW RULE SET

COPY

Task:

Delete

Add rule ▾

➔

Rule Sets	Description
<div><div></div><div>✎</div><div>Rule Set</div></div>	
<div><div></div><div>✎</div><div>OR Rule Set</div></div>	
<div><div></div><div>✎</div><div>User's preferred language is...</div></div>	English (Australia) <b>OR</b> English (Belize) <b>OR</b> English (Canada) <b>OR</b> English (Caribbean) <b>OR</b> English (India) <b>OR</b> English (Ireland) <b>OR</b> English (Jamaica) <b>OR</b> English (New Zealand) <b>OR</b> English (Philippines) <b>OR</b> English (South Africa) <b>OR</b> English (Trinidad) <b>OR</b> English (United Kingdom) <b>OR</b> English (United States)
<div><div></div><div>✎</div><div>OR Rule Set</div></div>	

# Adding Audiences

- Please be careful not to include GLOBAL Users when using 'is not' rule
- Ex. If you want to use 'User is not ~' rule , you should also add 'User is a member of domain...' rule to limit the users in that domain

**Name:**

Chile Audience

**Code:**

None

**Primary Domain:**

Chile

**Description:**

None

**Audience Members:**

Users who are members of this audience are restricted to the domain in which the audience is created (members from the audience domain and hierarchy can be included)

**Cache Information:**

The audience membership was modified on Tuesday, October 15, 2019 12:00:11 PM KST. Please note that the system refreshes the audience cache periodically. To update the audience cache immediately, click Refresh.

REFRESH

**RULE SETS**

Rule Sets	Description
Rule Set	
User is not...	JEFFERSON HARRY ANDERSON RODRIGUEZ OR ZOELYMN CRISTYBELL ARAUJO CHANGAROTTY OR ROMAN GABRIEL BAEZA ESPINOZA OR TYRONE RAFAEL BARRIOS GRAFE OR KATHERINE SOLANGE BRIONES VALENZUELA OR JOSE RICARDO CANDIA MUÑOZ OR MARIANA DE JESUS CARIDAD HERNANDEZ OR JOSE GABRIEL CARREÑO RUBEN OR EDUARDO JAVIER CARRIZO WEBI OR FRANCISCO JAVIER CERDA MENDEZ OR OSCAR ALBERTO CHANG MUÑOZ OR JIMMY DE JESUS MANUEL CHIPLE PARADA OR ARIEL ANDRES CORTES OLEA OR ERIKA VICTORIA DIAZ CHIRINO OR NICOLAS ANTONIO DIAZ DITTMAR OR NINOSCA VALESCA DURAN ESPINOZA OR BELKIS DEL CARMEN ESCOBAR HENRIQUEZ OR DANIEL ALEXANDER FLORES BUROTTTO OR FERNANDO JOSE FREDES VEGA OR LUIS FERNANDO FREITES VARGAS
AND User is member of domain...	Chile

# Adding new users to existing audience

S+ SELF ▾ ADMINISTRATION ▾

Home  
Timeline  
Library  
Learner Dashboard

Administration

## ADMINISTRATION OVERVIEW

Users ▾ [SHOW DESCRIPTIONS](#)

### USERS

**Account Management**  
[Activate Account](#) [Deactivate Account](#)  
[Pending Approval](#) [Pending Confirmation](#)

[All Users](#)

**Logins And Passwords**  
[Disable Login](#) [Enable Login](#)

### LEARNING MANAGEMENT

**ACTIVITY MANAGEMENT**  
**Domain Settings**  
[Diploma Templates](#)

[Evaluations](#) [Learning Activities](#)  
[Question Banks](#)

**Audiences**  
[Audiences](#)

Audiences

## AUDIENCES

This is a list of audiences owned by or shared with this domain or child domains.

Search: [Help](#)  
 [Q](#) [ADVANCED...](#)

**Task:**  
New Delete [Activate audiences ▾](#) [➔](#)

<input type="checkbox"/>	Audience name ▲	Audience Code	Primary Domain
<input type="checkbox"/>	<a href="#">✎</a> Costa Rica Audience		Costa Rica

Pencil button

Route:

Administration > Learning Management > Audience > Click pencil button > Refresh

# Adding new users to existing audience

Home / Audiences / Audience Properties

## SEM AUDIENCE O

- Summary
- Properties**
- View Assign
- Users**
- Domains
- Learning Activities

### AUDIENCE PROPERTIES

Update the Audience properties.

**REFRESH**

**Information:** You need to refresh the audience.

**Audience members:**  
Users who are members of this audience are restricted to the domain in which the audience is created (members from the audience domain and hierarchy can be included)

#### GENERAL

**Name:\***  
SEM Audience O

**Code:**

**Primary Domain:\***  
Mexico **BROWSE...**

Route:

Administration > Learning Management > **Audience** > Click pencil button > Refresh

4.

# Contents Management : Deploying E-learning Contents

# Content format on S+

- Learning activity means **learning content** on S+

## Document

- PDF, JPG, PPT
- SCORM
- HTML

## Video

- MP4
- YouTube Link

## Game

- HTML

## Test

- Internal form

## Etc.

- webEx

# Content

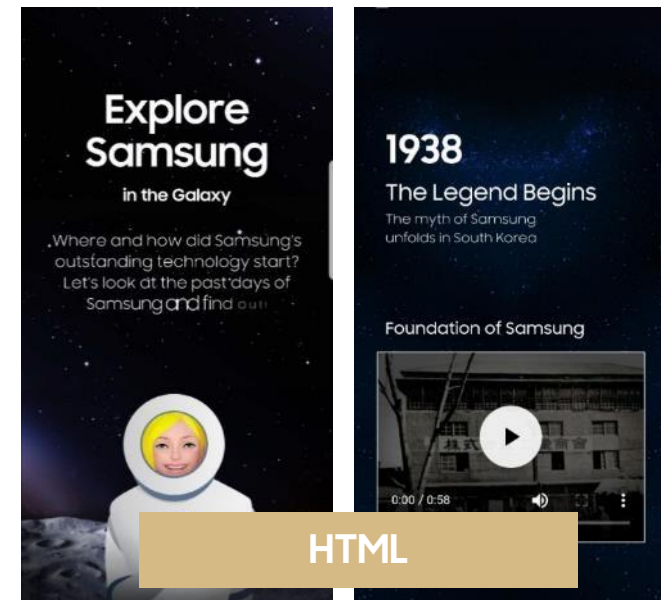
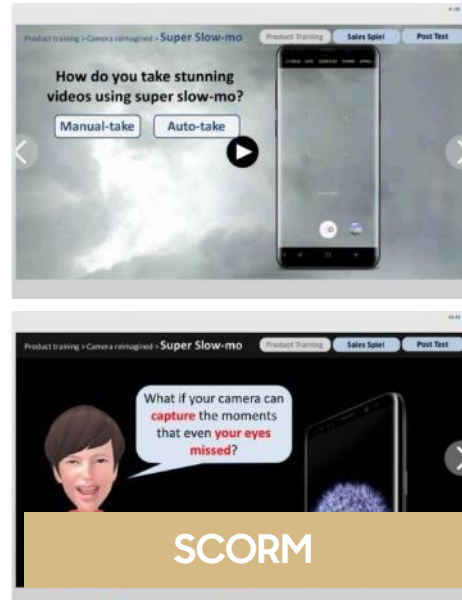
Document

Video

Game

Test

Etc.



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# Content

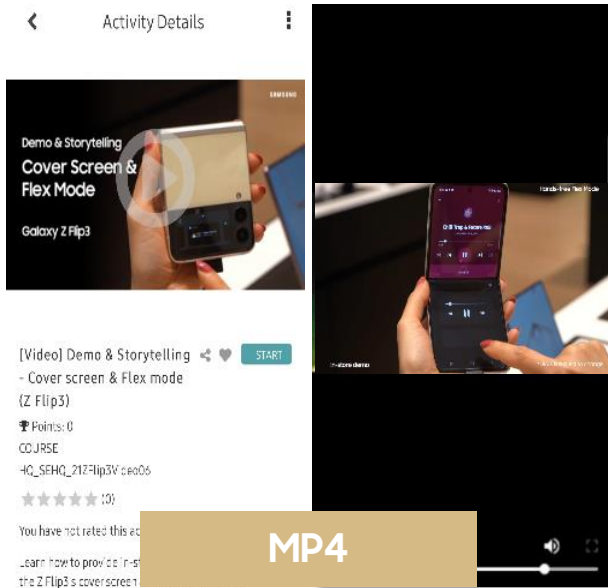
Document

Video

Game

Test

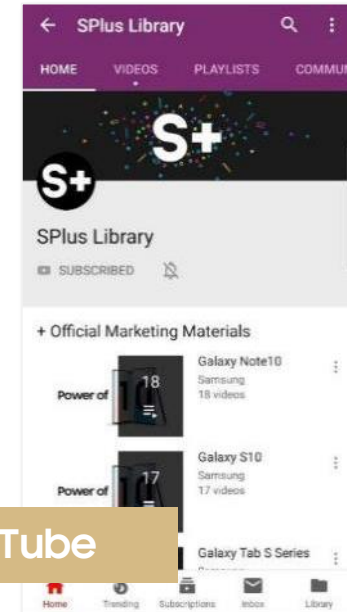
Etc.



MP4



YouTube



SAMSUNG

# Content

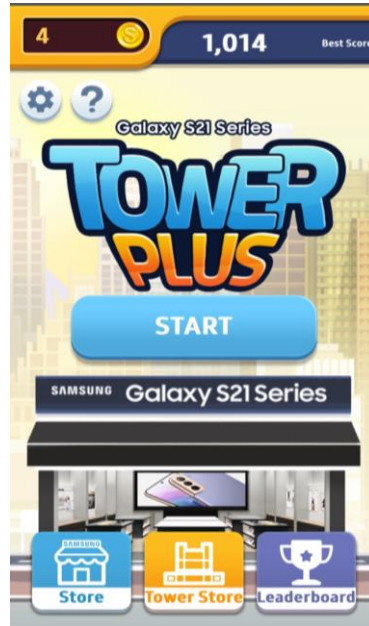
Document

Video

Game

Test

Etc.



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# Content

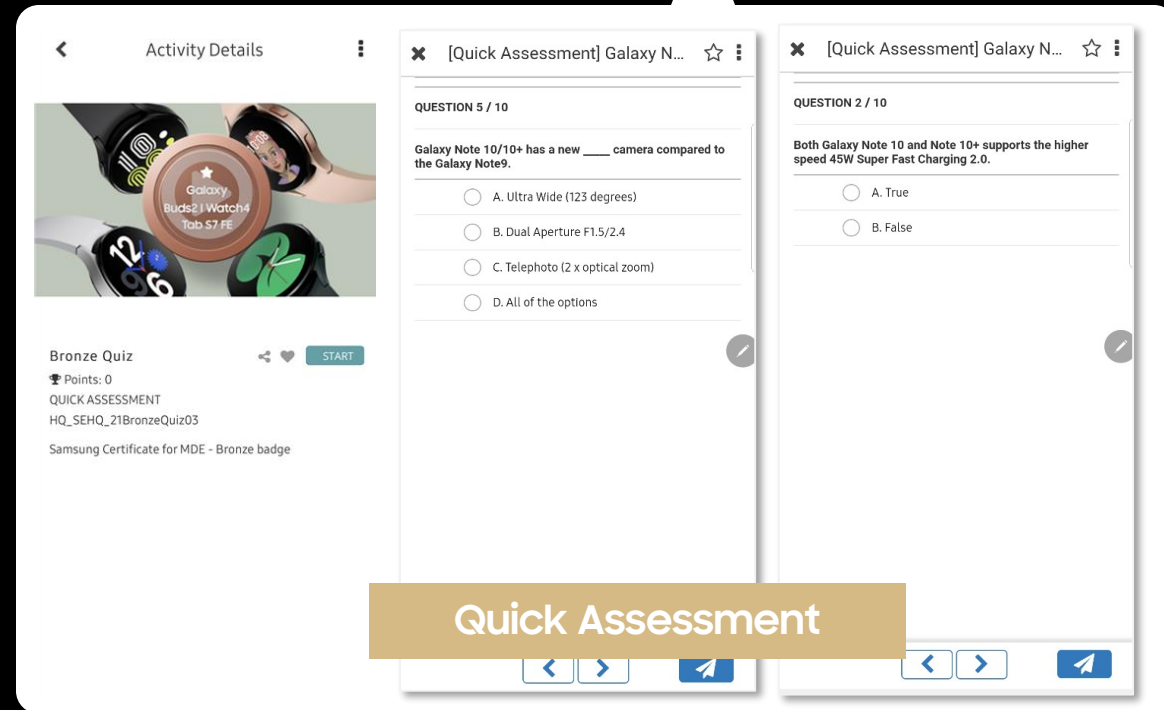
Document

Video

Game

Test

Etc.



SAMSUNG

# Content

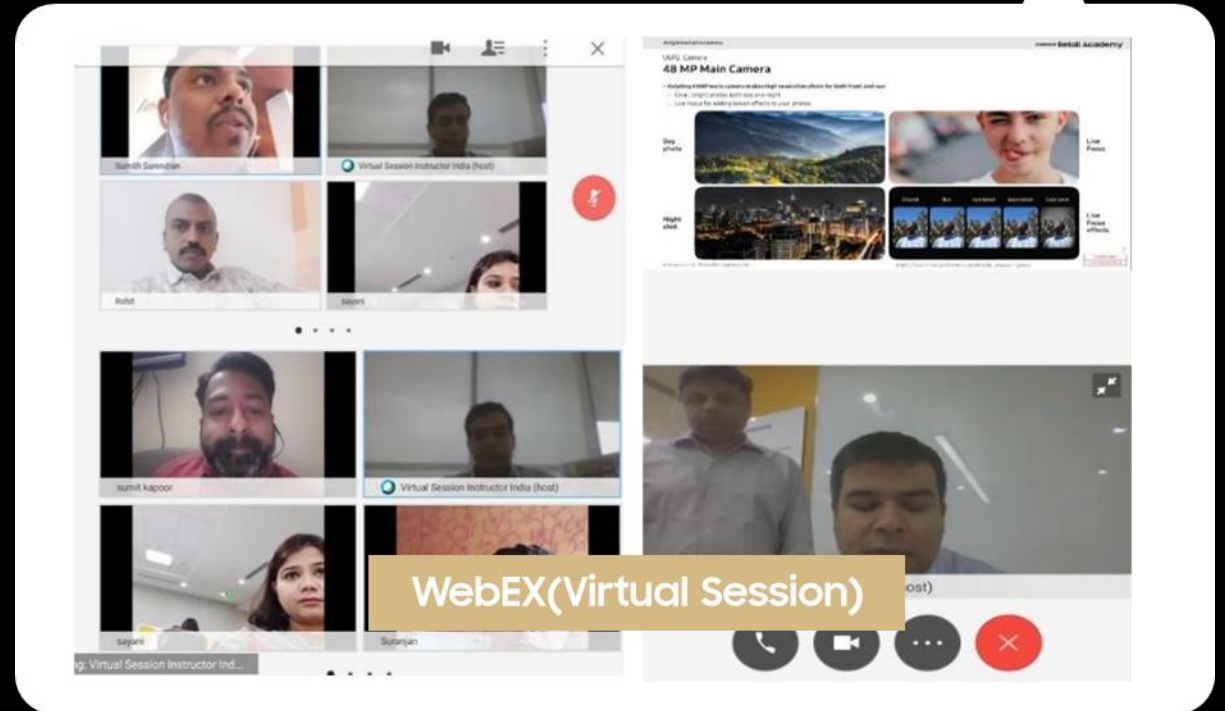
Document

Video

Game

Test

Etc.

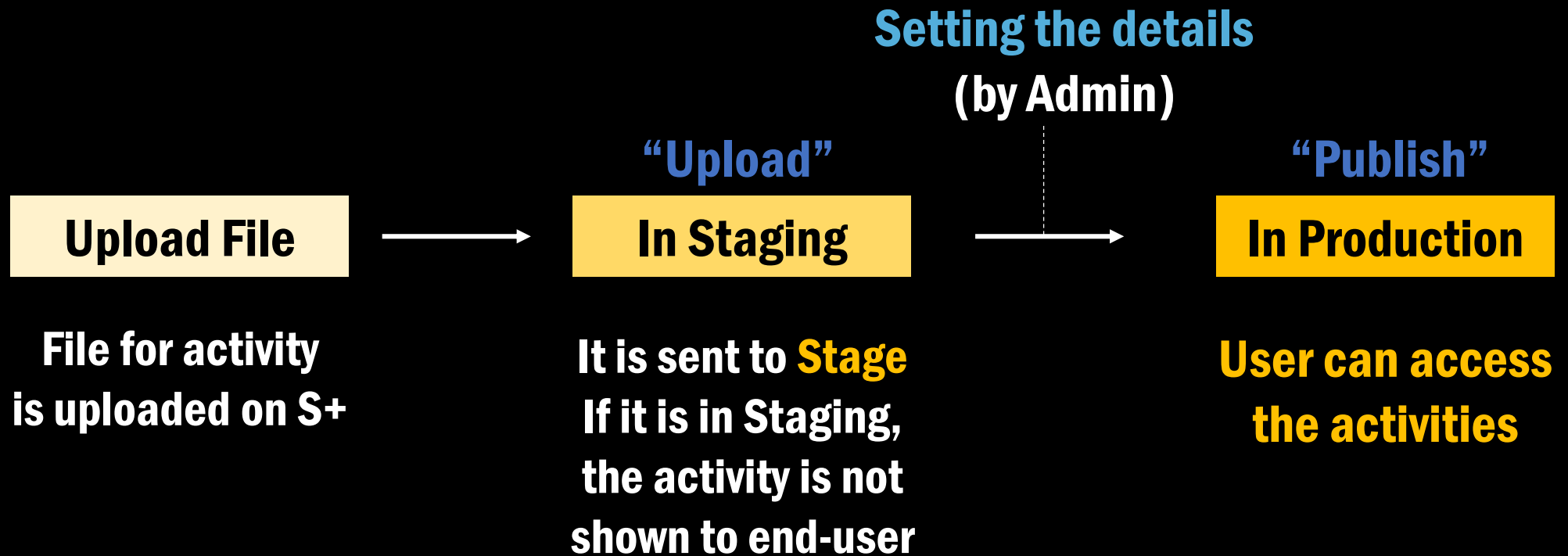


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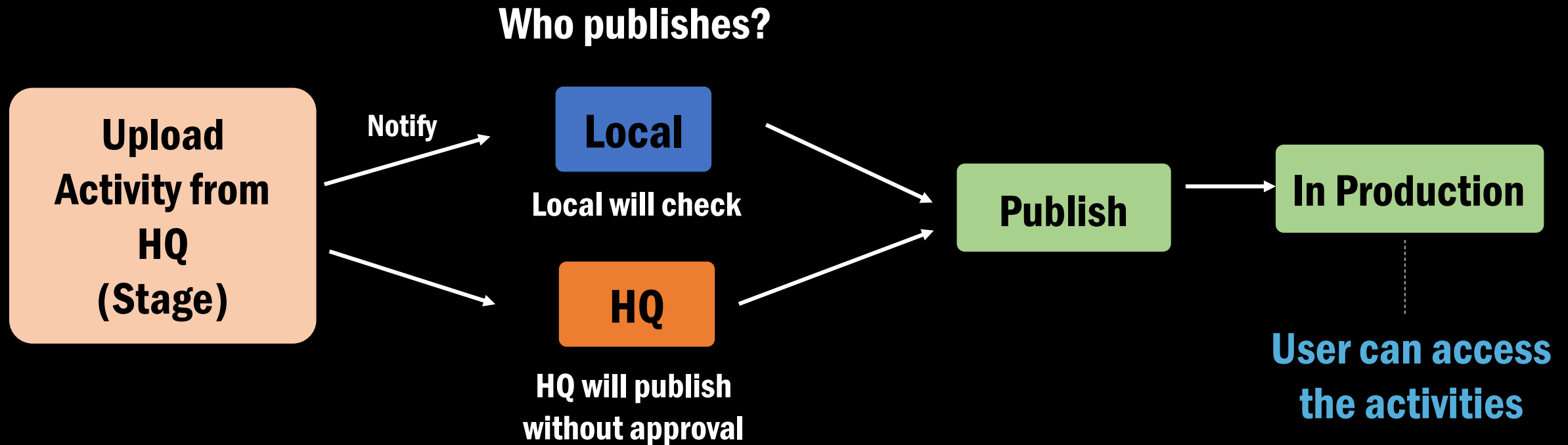
# Learning Activity Format

		Format	Size (Recommended)
Document & Image	Snap Card	PDF (doc, docx, ppt, pptx)	100 MB or lower
	Image	JPG	
Video		MP4	100 MB or lower
Interactive Content	HTML	HTML5	100 MB or lower
	SCORM	SCORM v1.2 SCORM 2004	

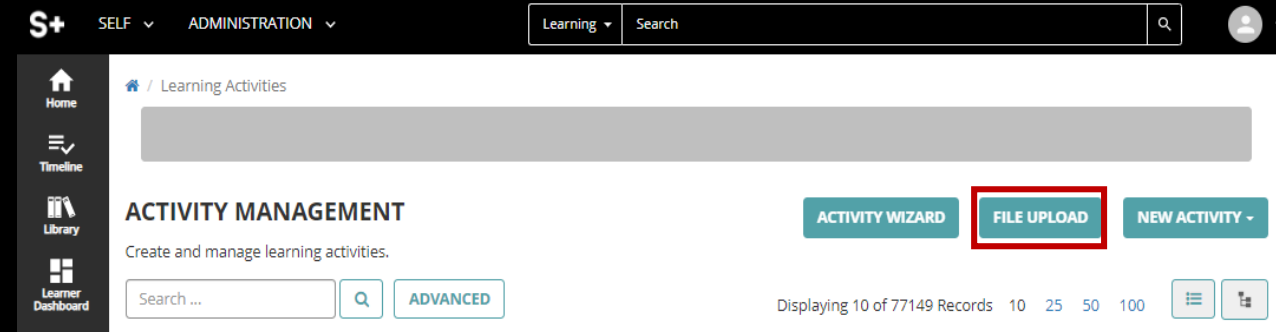
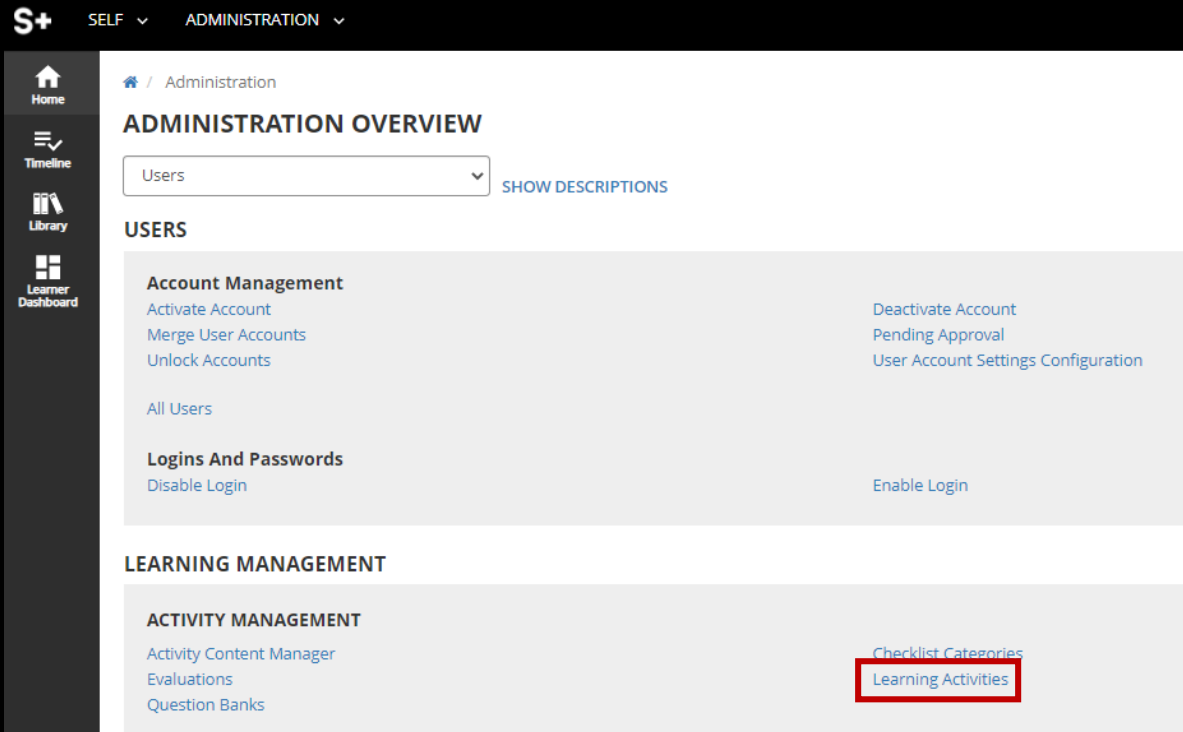
# Learning Activity Uploading process



# HQ Contents Uploading Process



# Uploading documents or videos



Administration > Learning Management > Activity Management > Learning Activities > **File Upload**

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# Notice

- Do Not make a file name with **"!@#\$%^&\*()+=**"
- Condition to change(Replace) the activity file
  - **The same file format & file name**
- Please unlock NASCA

# Setting Activity Options

Options to Check – before publishing contents

- **Configure general properties for your activity Status**
  - > No registration required
- **Metadata Information**
- **Web Based Training > General > User can launch or register from the Mobile app**
- **Registration > Audiences**
- **Management > Topics**
- **Management > Audiences**

# Setting Activity Options

## Options to Check – before publishing contents

Learning Activities

We have a new Activity Builder. [Click here](#) to create an activity from the new view.

### ACTIVITY MANAGEMENT

Create and manage learning activities.

NewActivity\_\_20211025

Displaying 3 of 3 Records 10 25 50 100

All Activity Types

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated Date	Actions
NewActivity__20211025	Course			HQ_ACT_01952	HQ Retail Team			25/10/2021 4:34 PM KST	<input type="button" value="EDIT"/>

STAGE

PRODUCTION

Learning Activities / Learning Activity Properties

### NEWACTIVITY\_\_20211025

All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.

#### CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY

General

Set general information associated with your learning activity.

Name: \*  
NewActivity\_\_20211025

Primary Domain: \*  
HQ Retail Team

Activity Image:  
☐ Enter URL:   
☒ Upload image:

Activity type: \*  
Course

Administration  
▼  
Learning Activities  
▼  
Click "Edit"  
( Send to Stage )  
▼  
Optional

# Options to Check Before

Administration > Learning Management > Click "Edit" ( Send to Stage ) > Optional

The screenshot shows the 'OPTIONAL INFORMATION' configuration page. It has a sidebar with tabs: General, Status, Notes, Certification, Grading and Completion, and Translated Properties. The 'General' tab is selected. The main content area has sections: Metadata (System Defined, Optional Information, User Defined, Activity Filters), Costs (General, Charges), Related Activities (Child Activities, Fulfillment Links, Subscription Links, Offered By Links, Continuing Education, Associated Bundles), Schedule (General), Web Based Training (General, WebEx, Quick Assessments, Redirect Settings), Registration (Availability, Audiences, Allocations, Prerequisites, Evaluations, Rating, Auto-Registration, Auto-Cancellation, Jobs, Organizations), Resources (Instructors, Locations, Vendors, Equipment), Skills and Competencies (Skills, Competencies), Notifications (System, User Defined, Mobile push alerts), and Management (Users, Domains, Organizations, Jobs, Topics, Audiences, Manager Assignment Settings). Blue arrows point from various tabs and sections to explanatory text on the right. A red box highlights the 'Quick Assessments' tab in the Web Based Training section.

File name, Domain, thumbnail, description

1) No registration required for Simplified Curriculum, do not check this

2) Can be subscribed

3) Hide from search results for Learners and Managers:  
For child activities of Simplified Curriculum

refer to next page for metadata

When you wish to limit time or when creating a Webex session

General: Can launch on mobile app

WebEx: only for WebEx

Quick Assessment: only for tests

For WebEx activities

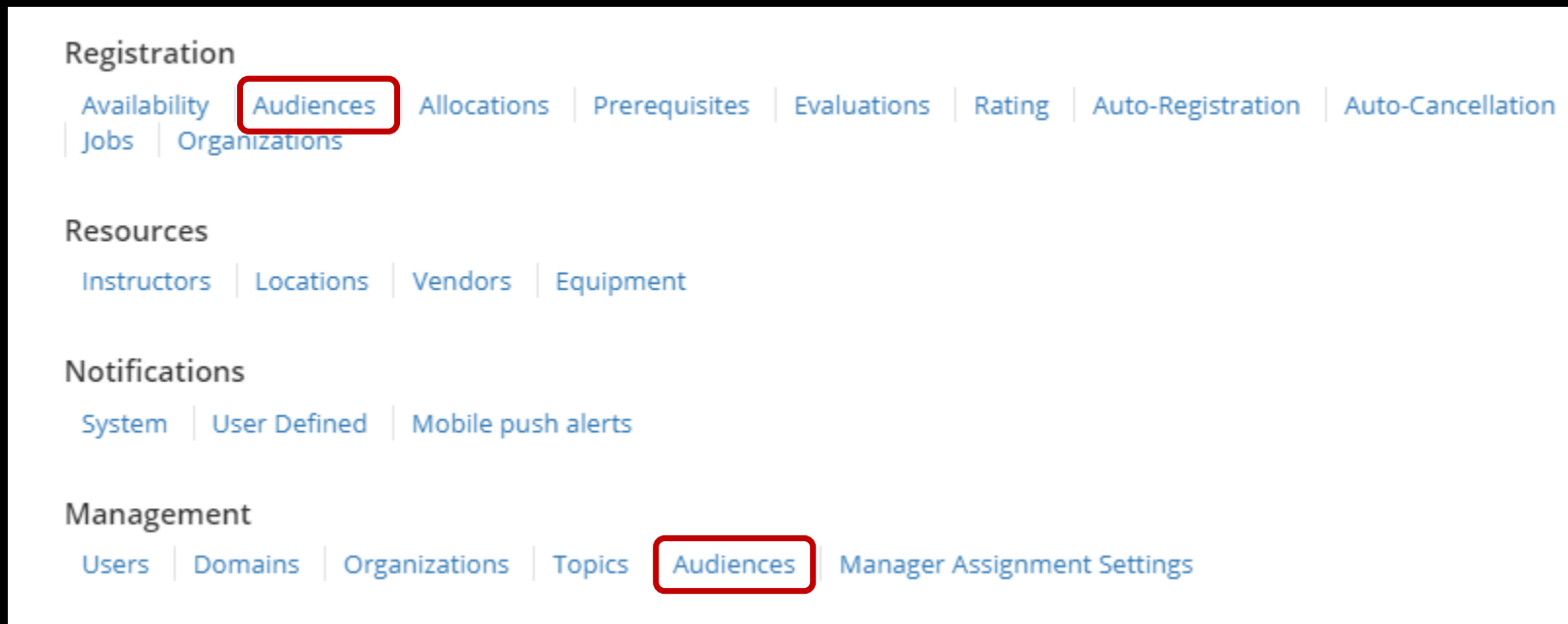
Registration : Audiences Users are able to see

Management : Audiences Users are assigned those contents and will  
be shown at 'MY COURSES'

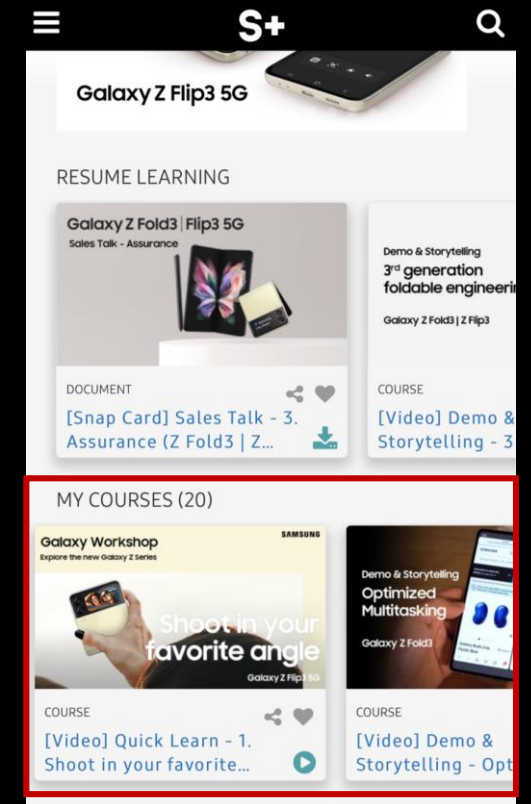
Set topics

# Setting Activity Options

- **Registration Audiences** > Users are able to see
- **Management Audiences** > Users are assigned those contents (My Course)



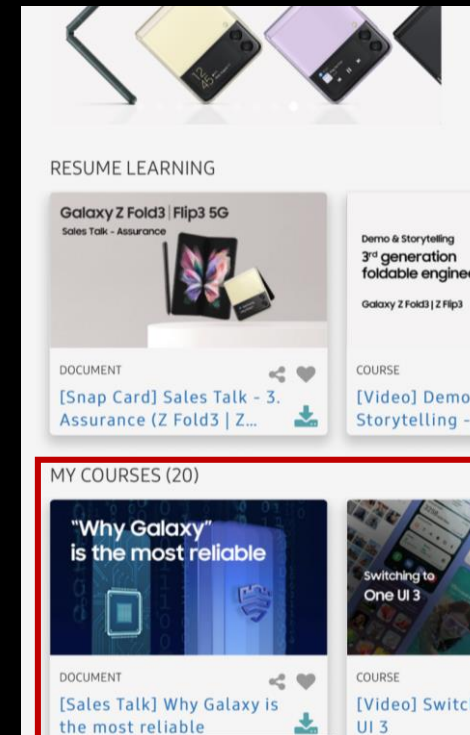
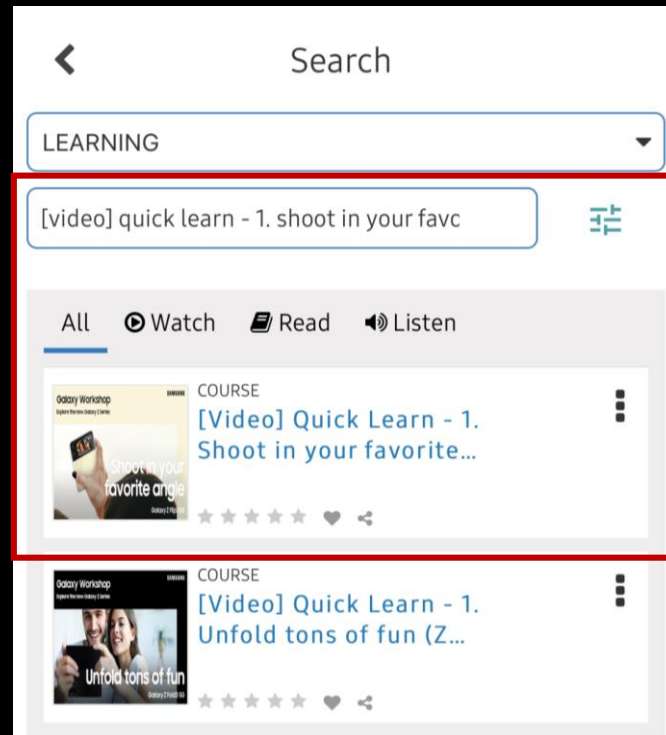
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# Setting Activity Options

What if you set only Registration – Audiences, not setting Management – audience?

  
Search



  
My Course

Users can **access the activity by searching** it but it is **not shown on MY COURSES**.

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# Setting Activity Options

## Metadata Information

### Optional > Metadata > System-Defined

S+ SELF ▾ ADMINISTRATION ▾

Home

Timeline

Library

Learner Dashboard

Metadata

System-De...

Optional Inf...

User-Defined

Activity Filte...

Add delivery methods, regions, and languages to track this activity. You can also change delivery method icons.

Media type: \*

• Z Flip3 ▾

Delivery method: \*

HQ ▾

Content type: \*

Video ▾


Modality Filter:

☐ Watch ☐ Read ☐ Listen

Expiration date:

☒ Never expires

☐ Expires  days from production moving date

☐ Expires on  

Region:

Language:

English (United States) ▾

☐ Inactivate the activity on the expiry date

#### 1) (New) Media type

Z Fold3			S20 FE
Note10/10+	A32		
Z Flip3	Buds2	S10/S10+	A22
S21/21+/21Ultra	Buds Pro	Tab A7	A12
Note20/20Ultra	Buds Live	Tab S7/S7+	A02
Galaxy Z Fold2	A72	A71	A02s
Galaxy Fold	Galaxy Fit2	A52	A03s
Galaxy Z Flip	Galaxy Watch4	A51	Galaxy Book
S20/20+/20Ultra	Galaxy Watch3	A42	M51
Samsung Service	Others	CE Product	

- Media type option will be updated by HQ upon new product launching schedule.
- If there are no available matching type, please select Samsung Service or Others.
- Media type part can be requested for addition of local product model names (only product models will be taken into account)
- For contents that compares multiple models, please select a media type based on the **latest product**  
I.e., 1. Galaxy Note10 & S10 - AR Doodle : Media type is Note10/10+  
2. Galaxy S20 vs Galaxy S10e : Media type is S20/20+/Ultra

# Setting Activity Options

## Metadata Information

### Optional > Metadata > System-Defined

S+ SELF ▾ ADMINISTRATION ▾

Home  
Timeline  
Library  
Learner Dashboard

Metadata

System-De... Optional Inf... User-Defined Activity Filte...

Add delivery methods, regions, and languages to track this activity. You can also change delivery method icons.

Media type: \*

• Z Flip3

Delivery method: \*

HQ

Content type: \*

Video


Modality Filter:

☐ Watch ☐ Read ☐ Listen

Expiration date:

☒ Never expires

☐ Expires  days from production moving date

☐ Expires on  

Region:

Language:

English (United States)

☐ Inactivate the activity on the expiry date

#### 2) Delivery method

Select HQ or Local

\* HQ :

- All Contents made from HQ
- Locally made Contents based on HQ
  1. Same HQ Storyboard but local recording
  2. Reusage of HQ Image/Plot ( Snapcard )
  3. Simple HQ Contents Cropping
  4. Simple HQ Contents Consolidating

\* Local :

All Contents made from Local except Contents based on HQ material

#### 3) Content type

-Select Document / Game / Test / Video/ Virtual Session

\*Document: All contents that are not classified as Game/Test/Video

\*Game: Game contents

\*Test: Quick assessment type contents

\*Video: Video contents

\*Virtual Session: Webex, Webinar

#### 4) Language

Select content language according to your country

# Setting Activity Options

## Metadata Information

Optional > Metadata > Optional Information

S+ SELF ▾ ADMINISTRATION ▾

Metadata

System-De... > Optional In... > User-Defined > Activity Filte...

Define your own optional data to track other information associated with this learning activity.

Text 1:

Text 2:

Text 3:

Switching to One UI 3

Text 4:

Date 1:

Date 2:

Money:

Currency type:

None ▾

Integer:

Float:

Yes/No:

### 4) Text 3

Fill in with copy of the activity name, excluding the square bracket

\* For [Video] Switching to One UI 3,  
type in = *"Switching to One UI 3"*

# Setting Activity Options

Web Based Training > General > check "User can launch or register from the Mobile app"

## Web Based Training

General

WebEx

Quick Assessments

Redirect Settings

## Registration

Availability

Audiences

Allocations

Prerequisites

Eva

Organisations

Web Based Training

☐ Enable xAPI Tracking

Core Vendor:

☒ No registration required

Maximum attempts:

Maximum tries per attempt:

☐ Disable the Maximum Attempts Reached Notification if the user previously passed the activity

☐ Launch from remote server (applies only to SCORM content)

☒ Show the Progress Details page when users close an online activity

☒ Show interaction details to users on Progress Details page

☐ Enable encoding for AICC URL (applies only to AICC HACP content)

☒ User can launch or register from the Mobile app

☐ Enable content replacement when manifest file is modified (this option only applies to SCORM 1.2 and SCORM 2004 v3 content)

ONLINE CONTENT RELAUNCH/REVIEW

☒ Allow user to launch online content after they have completed it. (Note: Allowing users to launch completed activities creates a new attempt and allows the learner to start from the beginning. This option only applies to activities with "No Registration Required" selected.)

☒ Allow user to review online content after they have completed it. (Note: Allowing users to review completed activities doesn't overwrite their previous completion data. In review mode there are no interactions between the content and the Learn system.)

CANCEL

BACK

NEXT

OK

# Setting Activity Options

Registration > Audiences > Add your domain default audience or one you want  
> Click OK

## Web Based Training

General | WebEx | Quick Assessments | Redirect Set

## Registration



Availability | **Audiences** | Allocations | Prerequisites  
Organisations


Self-Registration

Availability > **Audiences** > Allocations > Prerequisites > Evaluations > Rating > Auto-Regist... > Auto-Cance... > Jobs > Organizatio...

Add audiences that can view and/or register for this activity. If you add multiple audiences, use the Rule drop-down to specify if learners must belong to "All" audiences or "Any" of the audiences.

Search...

Rule: User is a member of Any Audiences  Print  Export To Excel 1 Records

Audience Name ^	Membership Rule	Audience Code	Primary Domain	Description
 Malaysia Audience	Or		Malaysia	Default audience for Malaysia d...

1 - 1 of 1 items

CANCEL BACK NEXT OK

# Setting Activity Options

Management > Topics (Pick topics related to the learning activities)

## Management

[Users](#) | [Domains](#) | [Organisations](#) | [Jobs](#) | **[Topics](#)**

## Remote Content Server

[General](#)

## Social Collaboration

[Social](#)

## Gamification

[General](#)

Management

Users Domains Organizatio... Jobs **Topics** Audiences Manager As...

Add this learning activity to a topic in the library, making it easy for a learner to find.

+ Add ✕ Delete 🖨️ Print 📄 Export To Excel 0 Selected 3 Records

☐ Topic ^

☐ SME > Galaxy S21 > 2.Essential

☐ SME > Samsung+ Certification > Galaxy S21 > 2. S21 Silver

☐ SME > Snapcards > Galaxy S > Galaxy S21

1 - 3 of 3 items

CANCEL BACK NEXT OK

Galaxy S21 Sales...png

모두 표시

오후 5:30

# Setting Activity Options

Management > Audience > Add your domain default audience or one you want  
> Click OK

Management

Users | Domains | Organisations | Jobs | Topics | **Audiences** | Man...

Remote Content Server

General

Social Collaboration

Social



Gamification



General


Management

Users Domains Organizatio... Jobs Topics **Audiences** Manager As...

Assign this activity to an audience that you have created.

Search...  

 Print  Export To Excel 0 Records

Audience Name *	Audience Code	Required	Assignment Date	Due Date	Priority	Administrator Notes
 There are no records to display.						

CANCEL BACK NEXT OK

# After checking details, publish it

## Click [Validate for Production]

STAGE

PRODUCTION

View Tracks

Actions

QA Test\_21110433

/ Learning Activities / Learning Activity Properties

QA TEST\_21110433

All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.

Go To

Expand All

Collapse All

Checklist

View Required Properties

▼ CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY

General

Set general information associated with your learning activity.

Name: \*

QA Test\_21110433

Primary Domain: \*

HQ Retail Team

BROWSE...

Activity Image:

Enter URL:

Upload Image:

VALIDATE FOR PRODUCTION

CLOSE

OPTIONAL

SAVE

# After checking details, publish it

## Then click [Move to Production] to publish

STAGE

PRODUCTION

View Tracks

Actions

QA Test\_21110433

/ Learning Activities / Learning Activity Properties

VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

MOVE TO PRODUCTION

VALIDATE FOR PRODUCTION

CLOSE

# How to edit details after the content is already published

*Path to Access* | Administration > Quick Links > Learning Activities

🏠 / Learning Activities

We have a new Activity Builder. [Click here](#) to create an activity from the new view.

## ACTIVITY MANAGEMENT

Create and manage learning activities.

QA Test\_21110433 🔍 **ADVANCED** ?

Displaying 1 of 1 Records 10 25 50 100 ⌵ ⌵

+ Virtual Session 📄 Export 🖨️ Print 📋 Copy ✕ Delete

All Activity Types ▼ Active ▼

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated Date	Actions
○ QA Test_21110433	Quick Assessment	4/11/2021 3:05 PM KST	4/11/2021 4:00 PM KST	HQ_ACT_01965	HQ Retail Team		4/11/2021 2:47 PM KST	4/11/2021 2:48 PM KST	<b>EDIT</b> ▼

1. Search for the content by name or activity code
2. Click [Edit]

# How to edit details after the content is already published

*Path to Access* | Administration > Quick Links > Learning Activities

The screenshot displays the 'Learning Activity Properties' page for 'QA TEST\_21110433'. The interface includes a left sidebar with a 'STAGE' tab highlighted in red. The main content area shows the 'General' section with fields for 'Name' (QA Test\_21110433) and 'Primary Domain' (HQ Retail Team). At the bottom, a 'SEND TO STAGE' button is highlighted in red, alongside 'CLOSE', 'OPTIONAL', and 'SAVE' buttons.

**STAGE** PRODUCTION

View Tracks Roster

QA Test\_21110433

Learning Activities / Learning Activity Properties

QA TEST\_21110433

Properties of the Production copy of the learning activity display on this page.

Go To Expand All Collapse All Checklist View Required Properties

**CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY**

**General**

Set general information associated with your learning activity.

**Name:** \*

QA Test\_21110433

**Primary Domain:** \*

HQ Retail Team

**Activity Image:**

☐ Enter URL:

☒ Upload Image:

**SEND TO STAGE** CLOSE OPTIONAL SAVE

3. Click [STAGE] on top or [SEND TO STAGE] on bottom to modify details

# How to edit details after the content is already published

*Path to Access* | Administration > Quick Links > Learning Activities

The screenshot displays the 'Learning Activity Properties' page for 'QA TEST\_21110433'. The interface includes a left sidebar with 'STAGE' and 'PRODUCTION' tabs, and a main content area. The main content area has a breadcrumb trail: '/ Learning Activities / Learning Activity Properties'. Below the title 'QA TEST\_21110433', there is a note: 'All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.' A toolbar contains buttons: 'Go To', 'Expand All', 'Collapse All', 'Checklist', and 'View Required Properties'. The 'CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY' section is expanded, showing the 'General' tab. The 'General' section includes instructions: 'Set general information associated with your learning activity.' and three fields: 'Name' (with a red asterisk), 'Primary Domain' (with a red asterisk), and 'Activity Image'. The 'Name' field contains 'QA Test\_21110433'. The 'Primary Domain' field contains 'HQ Retail Team' and a 'BROWSE...' button. The 'Activity Image' section has two radio buttons: 'Enter URL:' (unselected) and 'Unload Image:' (selected). At the bottom of the page, there are three buttons: 'VALIDATE FOR PRODUCTION', 'CLOSE', and 'OPTIONAL' (highlighted with a red box), and 'SAVE'.

4. Then Go into [Optional] and modify details

# How to edit details after the content is already published

*Path to Access* | Administration > Quick Links > Learning Activities

The image shows a two-step process for moving a learning activity to production. On the left, the 'STAGE' is set to 'PRODUCTION'. The 'VALIDATE FOR PRODUCTION' button is highlighted with a red box. An orange arrow points to the right, where the 'VALIDATION RESULTS' section is shown. It states 'There are no validation errors for the activity structure.' and the 'MOVE TO PRODUCTION' button is highlighted with a red box. A 'CLOSE' button is visible in the bottom right corner of the validation screen.

STAGE PRODUCTION

View Tracks Actions

QA Test\_21110433

QA TEST\_21110433

All required fields appear in this section. Once the values for optional fields.

Go To Expand All Collapse All

CONFIGURE GENERAL PROPERTIES

General

Set general information associated with your activity.

Name: \*

QA Test\_21110433

Primary Domain: \*

HQ Retail Team

BROWSE...

Activity Image:

Enter URL:

Upload Image:

VALIDATE FOR PRODUCTION

VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

MOVE TO PRODUCTION

CLOSE

5. After modification is made, proceed [Validate for Production] > [Move to Production]

4.

# Contents Management

: How to manage banner tool

# 1. Overview

<https://tools.samsungplus.net/subsidiary/ZA>

S+

FIND YOUR REGION

Fill in

SSA South Africa

Visibility On/Off

SSA SOUTH AFRICA

Settings Desktop home App news

App : App news

+ Add the banner

🔗	Foldable survey	Edit		
👁	Galaxy Z Fold3   Z Flip3 5G			
🔗	Galaxy S21 Town			
🔗	Galaxy S21 Series 5G			
🔗	Galaxy S20FE			

Order

Web Banner : Desktop home

The screenshot shows the 'Add New Tile' dialog box in the Canvas LMS interface. The dialog is a light gray box with a dashed border. It contains a large white square on the left with a red '+' icon and the text 'Add images' in red. On the right, there are form fields for 'Title', 'Description', 'Category' (with radio buttons for 'Learn', 'Play', 'Chat'), and 'Type' (with radio buttons for 'Activity', 'Linked URL', 'Youtube', 'None'). Below these are 'Activity ID' and 'Activity Code' fields. At the bottom left are 'Add Tile' and 'Modify Tile' buttons, and at the bottom right is a 'Cancel' button. A red dashed line points from the 'Activity ID' field to a red 'x' icon in the bottom right corner of the Canvas LMS interface.

**SAMSUNG**

**Document**  
[ANNOUNCEMENT] DOWNLOAD S+ REWARDS APP

**PROPERTIES**

**SUPPLEMENTAL INFORMATION**

**COSTS**

**SCHEDULE**

**PREREQUISITES**

**COMMENTS**

**GENERAL**

Activity type  
Download and activate your S+ Rewards!

Primary domain  
Malaysia

Owner  
Malaysia admin

Description  
Download and activate your S+ Rewards!

User notes

Instructor notes

Activity ID  
35333

Code  
SME\_SR\_A1

Version  
None



Status  
None

URL  
<https://samsung.sumtotal.host/core/pillarRedirect?>

**VIEW QR CODE** **VIEW ACTIVITY**

**CLOSE** **EDIT ACTIVITY**

## 2. Type-2 : Linked URL



Title

Foldable survey

Description

Foldable survey

Category

☒ Learn ☐ Play ☐ Chat

Type

☐ Activity ☒ Linked URL ☐ None

Linked URL

<https://www.surveymonkey.com/r/TG3FRSW>

Copy-paste the external URL

## 2. Type-3 : Youtube

No image  
registration  
required

Description

Galaxy Note10+ : 公式紹介映像 / You Tube

Category



Learn



Play



Chat

Type



Activity



Linked URL



Youtube



None

Youtube ID

FdZ91kxLeEQ

Youtube Autoplay status

Pause

Play

youtube.com/watch?v=FdZ91kxLeEQ&t=30s

Search

Share

Embed Facebook Twitter Blogger reddit Tumblr

https://youtu.be/FdZ91kxLeEQ

Use the ID code after <http://youtu.be/>

Start at 0:31

0:31 / 3:40

#GalaxyNote10Plus #DoWhatYouCant

Galaxy Note10+ : 公式紹介映像

60,385 views • Oct 13, 2019

785 63

SHARE

Share


Galaxy

Galaxy Mobile Japan

119K subscribers

次世代レベルのパワーがここに。  
最新スマートフォン「Galaxy Note10+」日本上陸！

## 2. Type-4 : None



Title

Galaxy Z Fold3 | Z Flip3 5G

Description

Unless you experience something new for yourself, you may never know that something is better.

Category

☒ Learn ☐ Play ☐ Chat

Type

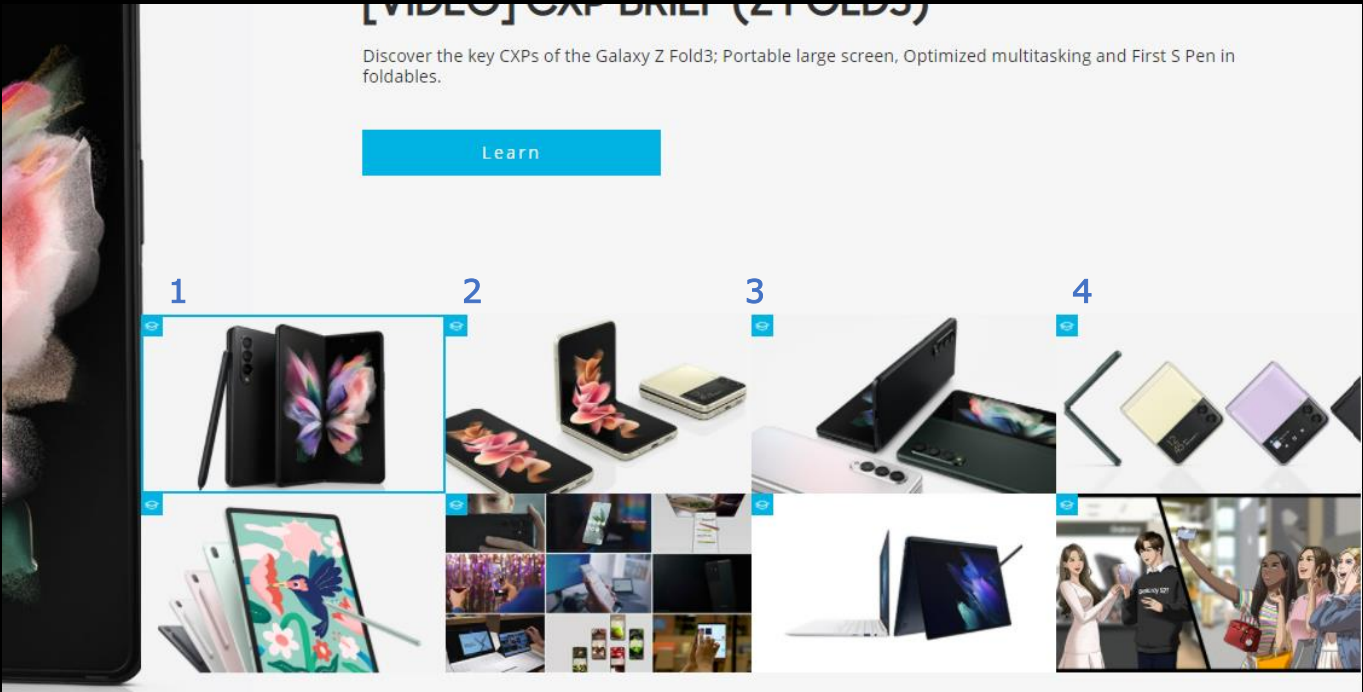
☐ Activity ☐ Linked URL ☒ None

Modify Tile

Cancel

# 3. Reference

The order for Desktop Banner



Displayed in order from the top

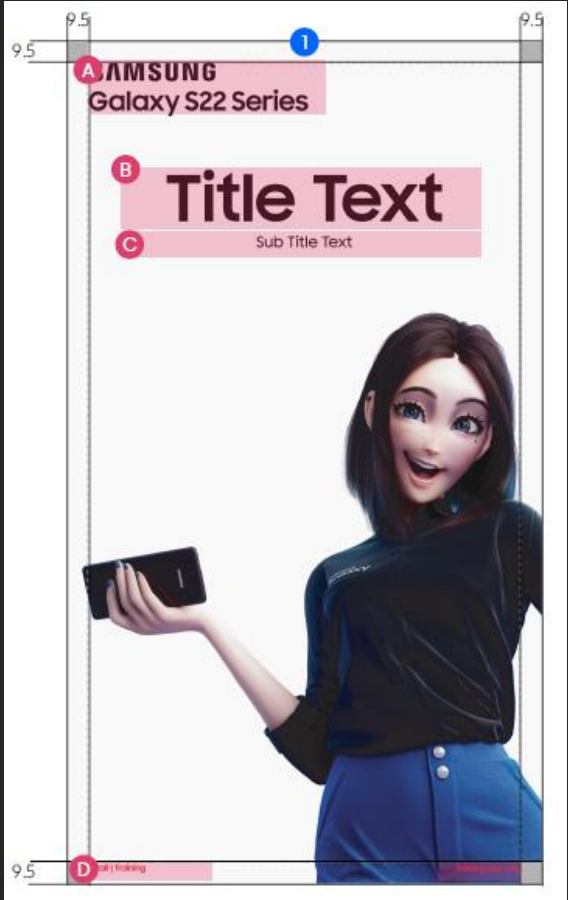
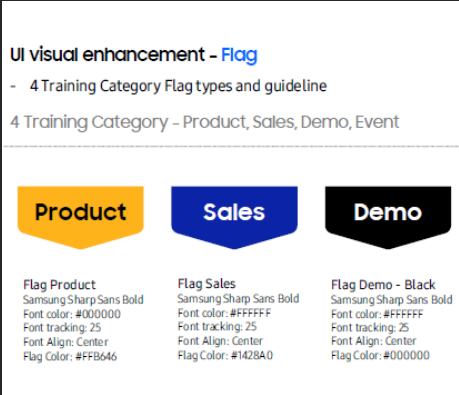
1	[Video] CXP Brief (Z Fold3)			
2	[Video] CXP Brief (Z Flip3)			
3	[Snap Card] Overview (Z Fold3)			
4	[Snap Card] Overview (Z Flip3)			
5	Galaxy Tab S7 FE USP Brief			
6	Why Galaxy?			
7	Galaxy Book Pro 360   Pro USP Brief			
8	Galaxy S21 Town			

4.

# Contents Management : Contents Design Guide

# 1. Design Guide

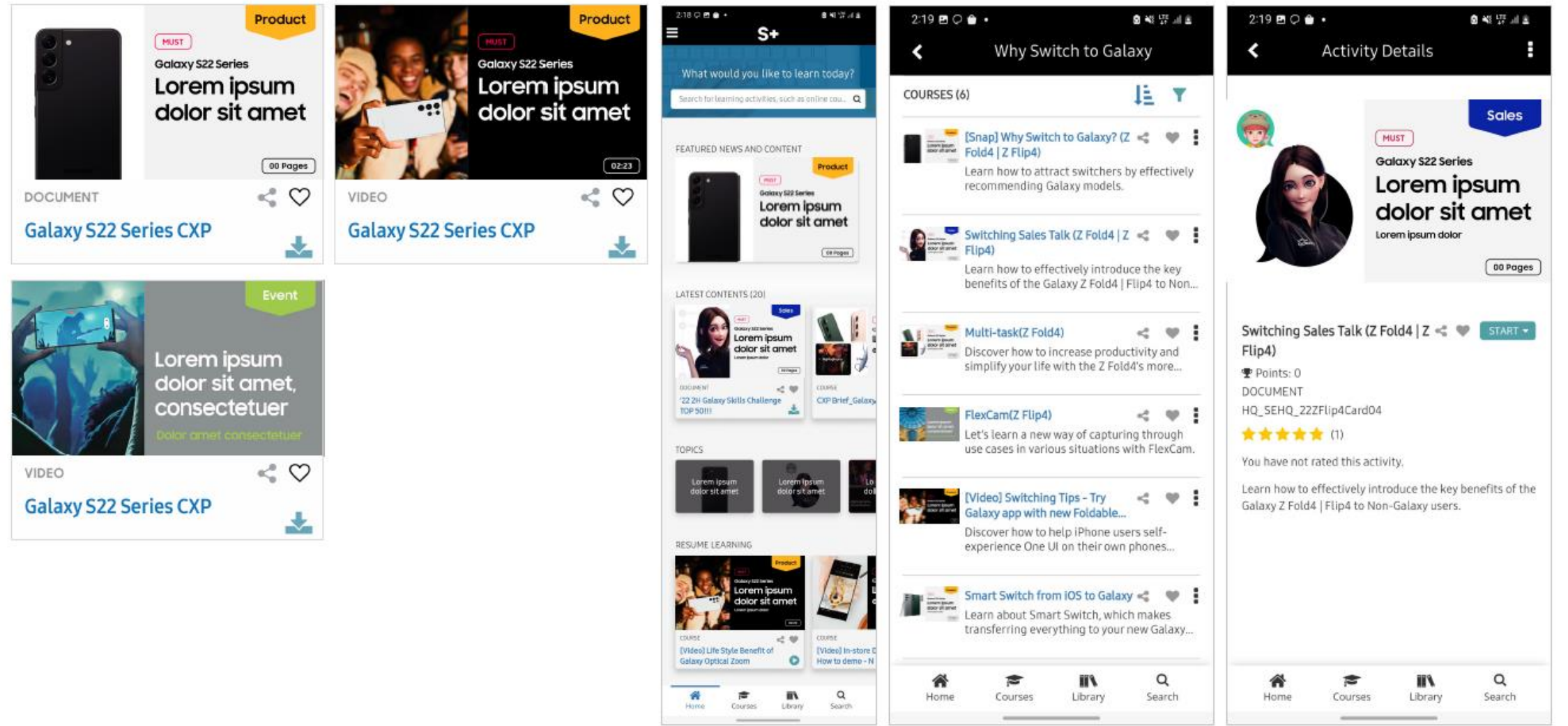
## SAMSUNG S+ Platform Template Design Guide



A detailed guide to all content images in S+. Compliance is required as much as possible

# 1. Design Guide

## SAMSUNG S+ Platform Template Design Guide

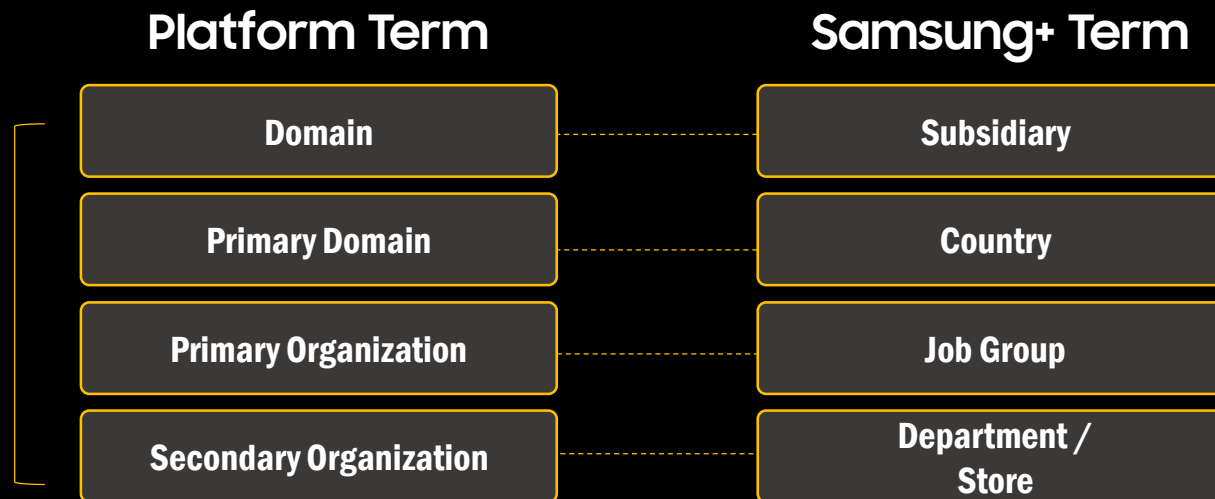


SAMSUNG

# Quick Review on Session 1

1. There is an [S+ portal](#) that allows you to access S+ Admin, Rewards Admin, Dashboard, and Manual at once.
2. How to install Samsung+ application
  - For **Android users**, just access the Google Play store, search it and install it.
  - For **iOS users**, direct download link should be shared. After installing it, they have to App Trust Settings.
3. We have two site, one is **Stage Site for practice** and the other one is **Production Site for Actual Use**.
4. Terms on Samsung+ Platform

**All Users on S+ should have this information**



# Quick Review on Session 1

5. There are **three ways to register users on Samsung+**

- Self-Registration: users can make accounts by themselves (need to be approved by admins) + Affiliation Code
- Manually Registration new accounts by Admin
- Bulk Registration by BPO

6. There is an **Organization Structure** on S+ (Refer to table in 43 page)

7. **Audiences are users who view the activity.** We can add one or more audiences to one activity.

8. **Learning Activity means Learning Contents.**

\* How users can access the learning activities

File Uploaded > In Staging (Not shown to users) > Setting Details in Staging > Moved to production > In Production

9. There are **options that you need to check before publishing contents.** (Please see details from 68-85 page)

10. There is a **Banner Tool Site**. If the users click the set banner, it leads users to activity, external URL, YouTube.

**Break Time (5 mins)**

# Session 2

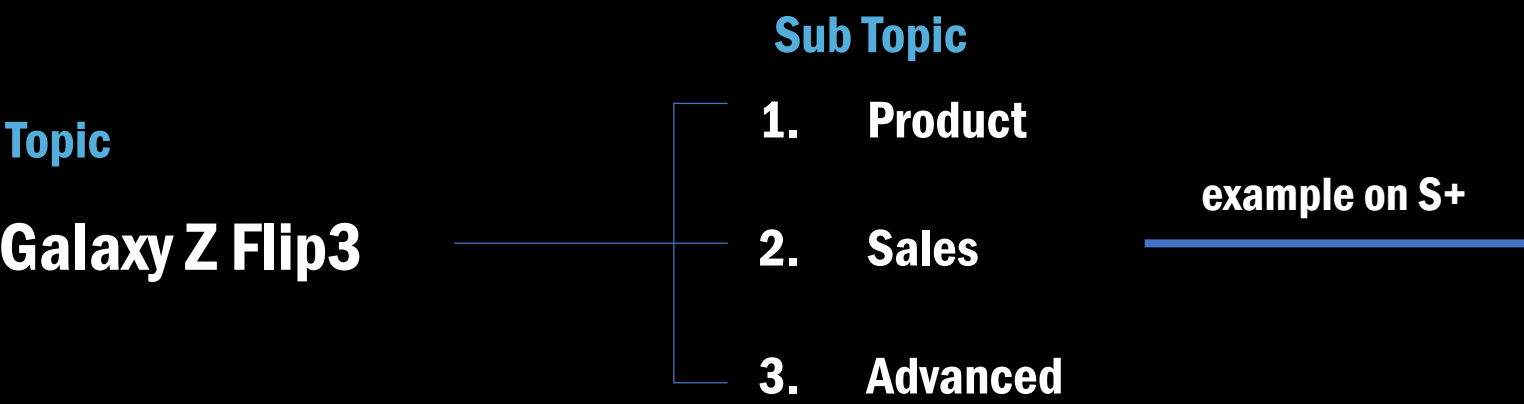
## S+ Contents to user

1.

# Managing the Library & Topic

# What is the “Library”

“Library” = “Content Structure”



▼ Galaxy Z Flip3
1. Product
2. Sales
3. Advanced



▼ Galaxy S21
1.Basic
2.Essential
3.Advanced

# Create New Topic and Edit Existing One

The image shows two side-by-side screenshots of a web application. The left screenshot is the 'Administration Overview' page, and the right is the 'Manage Library' page. A red arrow points from the 'Manage Library' button in the left screenshot to the 'Manage Library' page on the right. In the right screenshot, a red box highlights the '+ New Topic' button with the text 'Click here to add new topic'. Another red box highlights the 'VIEW' dropdown menu for the 'Trinidad and Tobago' topic, with the text 'Drop down edit menu'. A third red box highlights the dropdown menu itself, which contains the following options: 'Edit Topic', 'Create Subtopic', 'Move Topic', 'Relate To Another Topic', and 'Delete'.

**Administration Overview**

Users SHOW DESCRIPTIONS

**USERS**

**Account Management**

Activate Account Deactivate Account Merge User Accounts  
Pending Approval Pending Confirmation Unlock Accounts

All Users

**Logins And Passwords**

Disable Login Enable Login Reset Password

**LEARNING MANAGEMENT**

**ACTIVITY MANAGEMENT**

**Domain Settings**

Diploma Templates

Evaluations Learning Activities **Manage Library**

**Library**

**MANAGE LIBRARY**

Use this page to add, edit or delete Topics.

Search

**+ New Topic** Click here to add new topic

Topic Name	Actions
Trinidad and Tobago	<b>VIEW</b>
Galaxy A	<b>VIEW</b>

Drop down edit menu

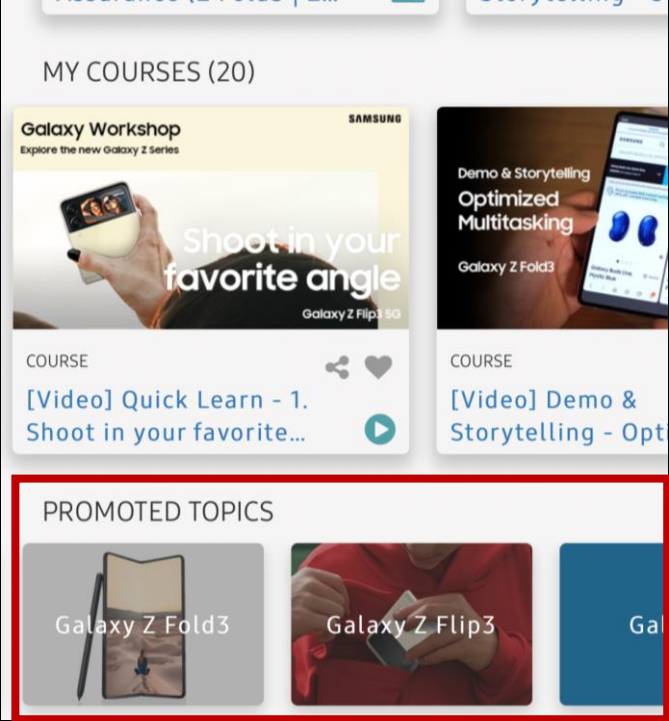
- Edit Topic
- Create Subtopic
- Move Topic
- Relate To Another Topic
- Delete

Administration > Activity Management > Domain Settings > **Manage Library**

**SAMSUNG**

**Note:** A topic menu will be shown  
once at least one activity is mapped to the topic

# Image Guideline

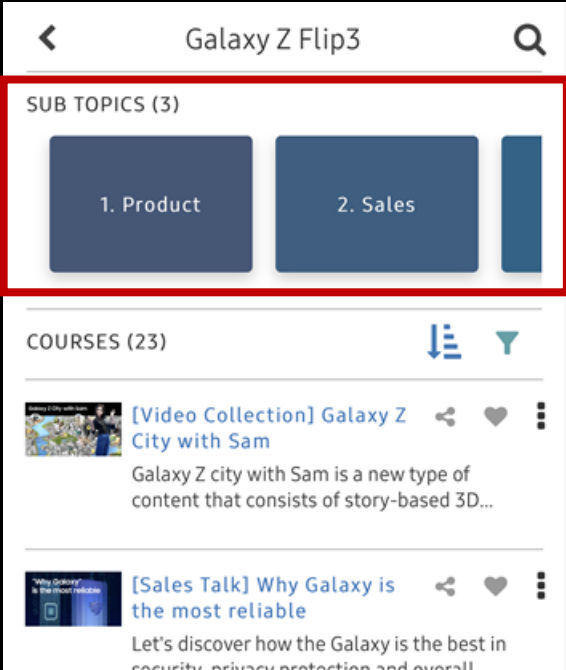


## Topic

Format		400 X 225 (Max50KB)
Image	Background	<ul style="list-style-type: none"><li>• A complementary tint of a Samsung brand color.</li><li>• Only use the color.</li></ul>
	Text	<p>Do not include text in the image (This is automatically overlaid within in app)</p>

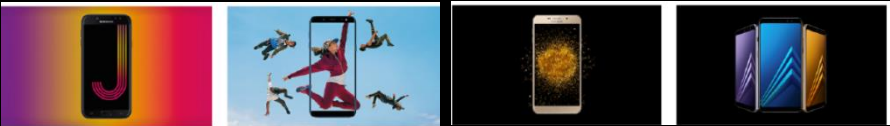


# Image Guideline

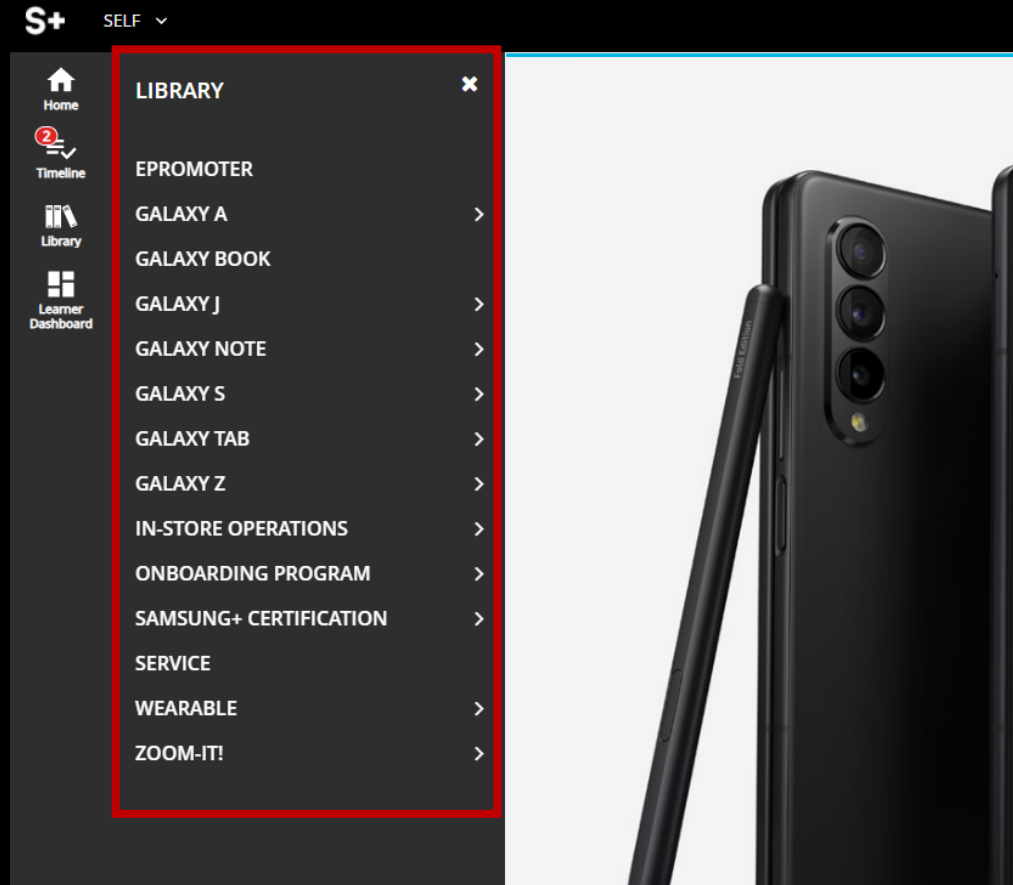


## Sub Topic

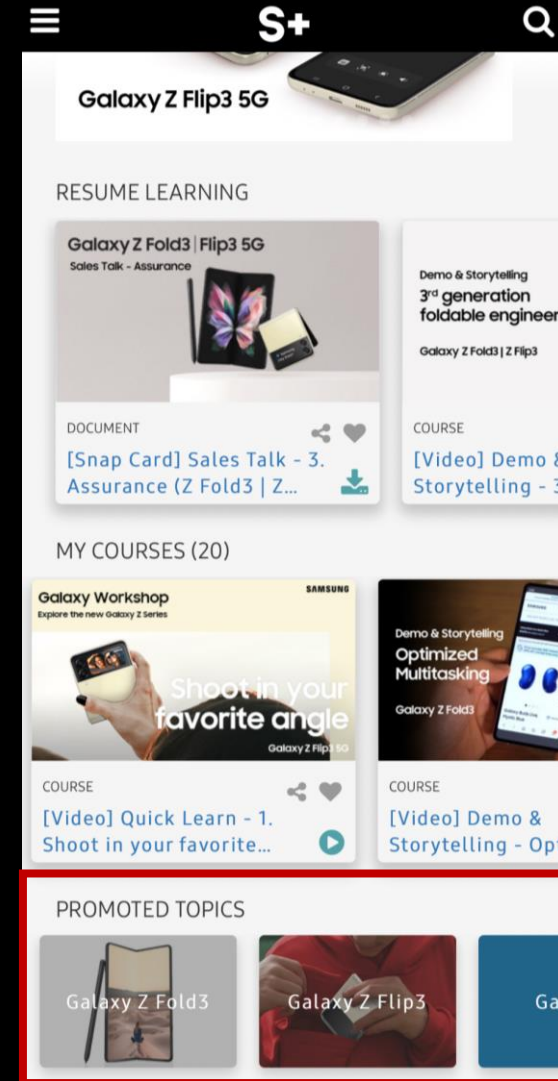
Format		400 X 225 (Max50KB)
Image	Background	Photographic or color background, use key visual that link to the device
	Product	<ul style="list-style-type: none"><li>• Aim for 1 device whenever possible.</li><li>• Do not crop or cover the device in the image.</li></ul>
	Text	<b>Do not include text in the image</b> (This is automatically overlaid within in app)



# Topic on Web / App



Web



App

Promoted Topics

SAMSUNG

2.

# Content Settings

: Quick Assessment

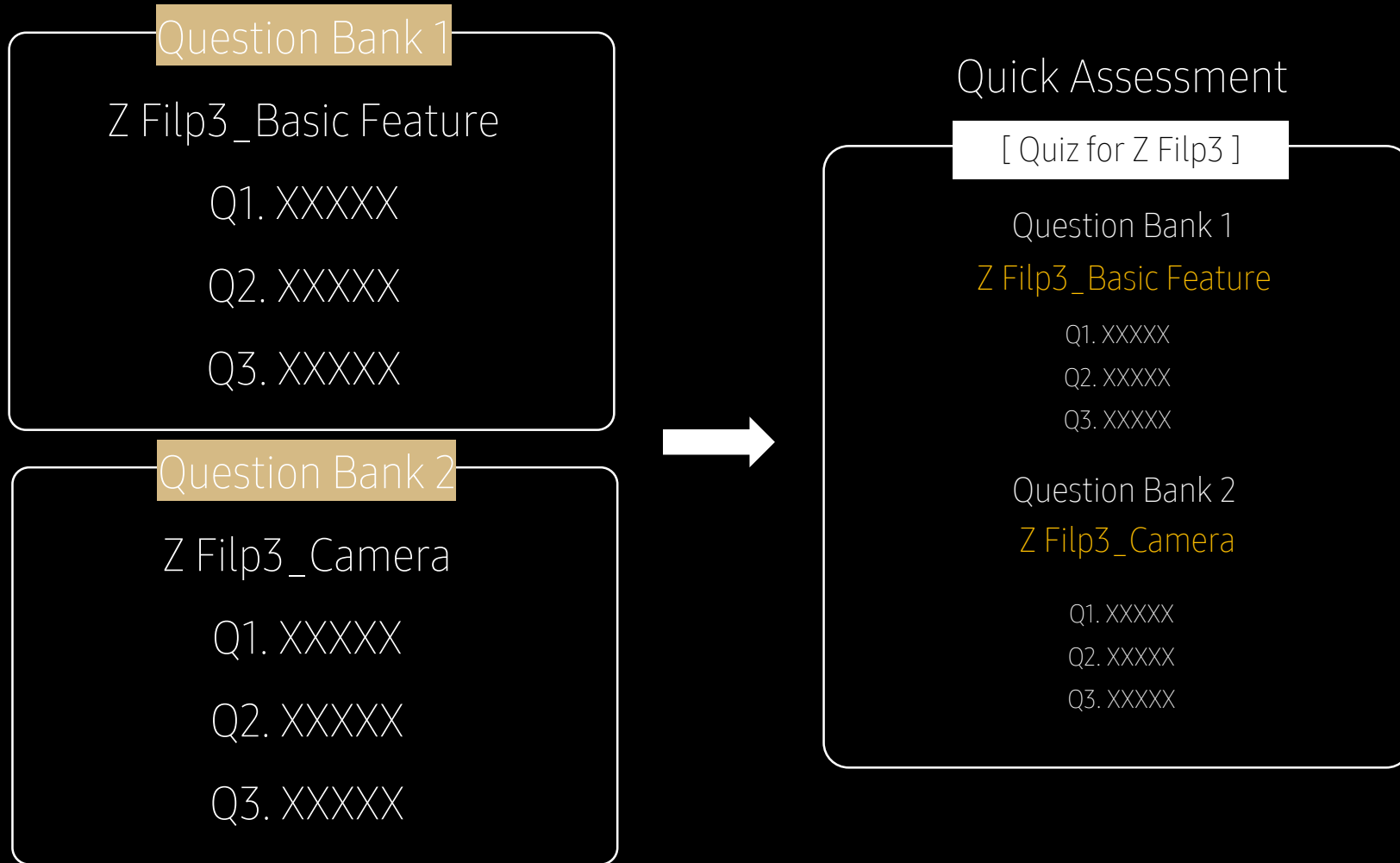
Simplified Curriculum

Gamification Settings

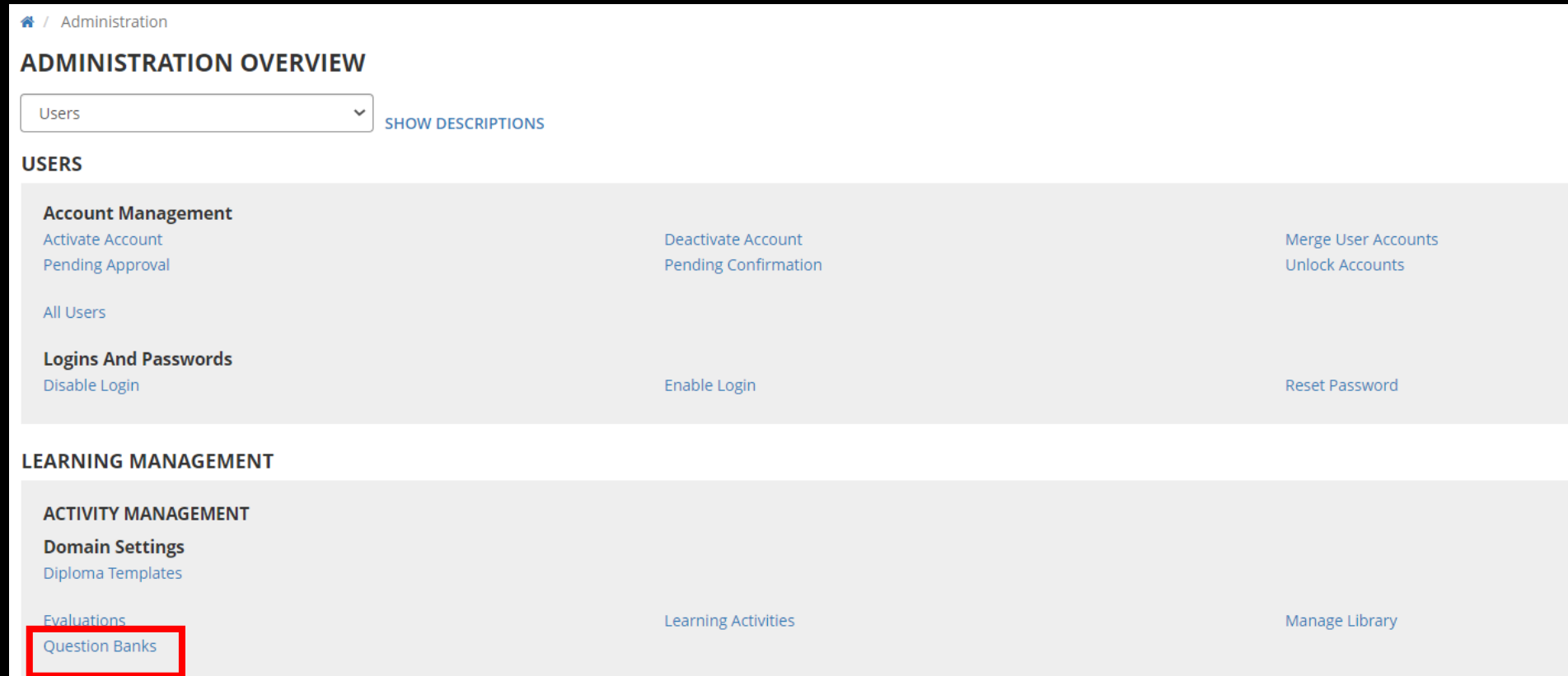
# Quick Assessment

**SAMSUNG**

# Getting to know the procedure



# Adding Question Banks and Questions



Administration > Activity Management > Question Banks

# Getting to know the procedure

Template



## MANUAL REGISTRATION

- 1) Create Question Banks
- 2) Add Questions
- 3) Publish Questions
- 4) Publish Question Bank
- 5) Go to Learning Activities
- 6) Create Quick Assessment
- 7) Do the basic Settings
- 8) Add Question Bank to the Quick Assessment
- 9) Add Questions to the Quick Assessment
- 10) Publish the content

## BULK UPLOAD

- 1) Fill out 'question bank' sheet, copy the last column and create a txt file. Save as UTF-8.
- 2) Fill out 'questions' sheet, copy the last column and create another txt file. Save as UTF-8.
- 3) Go to Questions Bank menu and press IMPORT
- 4) First upload the Question Bank file and then upload the Questions file
- 5) Go to Learning Activities
- 6) Create Quick Assessment
- 7) Do the basic Settings
- 8) Add Question Bank to the Quick Assessment
- 9) Add Questions to the Quick Assessment
- 10) Publish the content

## BULK UPLOAD

Open the bulk template and fill out QUESTION BANK sheet  
Drag and copy the last column generated automatically  
Paste it into a new text file

E1    =CONCATENATE(A1," ",B1," ",C1," ",D1)				
	A	B	C	D
1	QUESTIONBANKCODE	QUESTIONBANKNAME	DESCRIPTION	QUESTIONBANKSTATUS
2	BR_QB_01	Prova: Samsung Galaxy Note9		1
3	BR_QB_02	Prova: Galaxy S9   S9+		1
4	BR_QB_03	PROVA: Samsung Galaxy TAB S4		1
5	BR_QB_04	PROVA: Samsung Galaxy Watch		1
6	BR_QB_05	Avaliação de conhecimento SURA		1
7	BR_QB_06	PROVA: Galaxy A30 e A50		1
9	BR_QB_08	PROVA: Galaxy A70 e A80		1
11	BR_QB_10	PROVA: Samsung Wearables		1
12	BR_QB_11	Prova: Galaxy S10		1
14	BR_QB_13	Prova: Galaxy Tab S5e		1
15	BR_QB_14	Prova: Samsung Galaxy Note10		1
17	BR_QB_16	Prova: Samsung Galaxy Tab S6		1
19	BR_QB_18	PROVA: Galaxy A30S		1
21	BR_QB_20	Prova: Galaxy Watch Active2		1
23	BR_QB_22	Prova: Galaxy A10s e A20s		1
24				
25				

제목 없음 - 메모장

파일(F) 편집(E) 서식(O) 보기(V) 도움말

QUESTIONBANKCODE|QUESTIONBANKNAME|DESCRIPTION|QUESTIONBANKSTATUS

BR\_QB\_01|Prova: Samsung Galaxy Note9||1

BR\_QB\_02|Prova: Galaxy S9 | S9+||1

BR\_QB\_03|PROVA: Samsung Galaxy TAB S4||1

BR\_QB\_04|PROVA: Samsung Galaxy Watch||1

BR\_QB\_05|Avaliação de conhecimento SURA||1

BR\_QB\_06|PROVA: Galaxy A30 e A50||1

BR\_QB\_08|PROVA: Galaxy A70 e A80||1

BR\_QB\_10|PROVA: Samsung Wearables||1

BR\_QB\_11|Prova: Galaxy S10||1

BR\_QB\_13|Prova: Galaxy Tab S5e||1

BR\_QB\_14|Prova: Samsung Galaxy Note10||1

BR\_QB\_16|Prova: Samsung Galaxy Tab S6||1

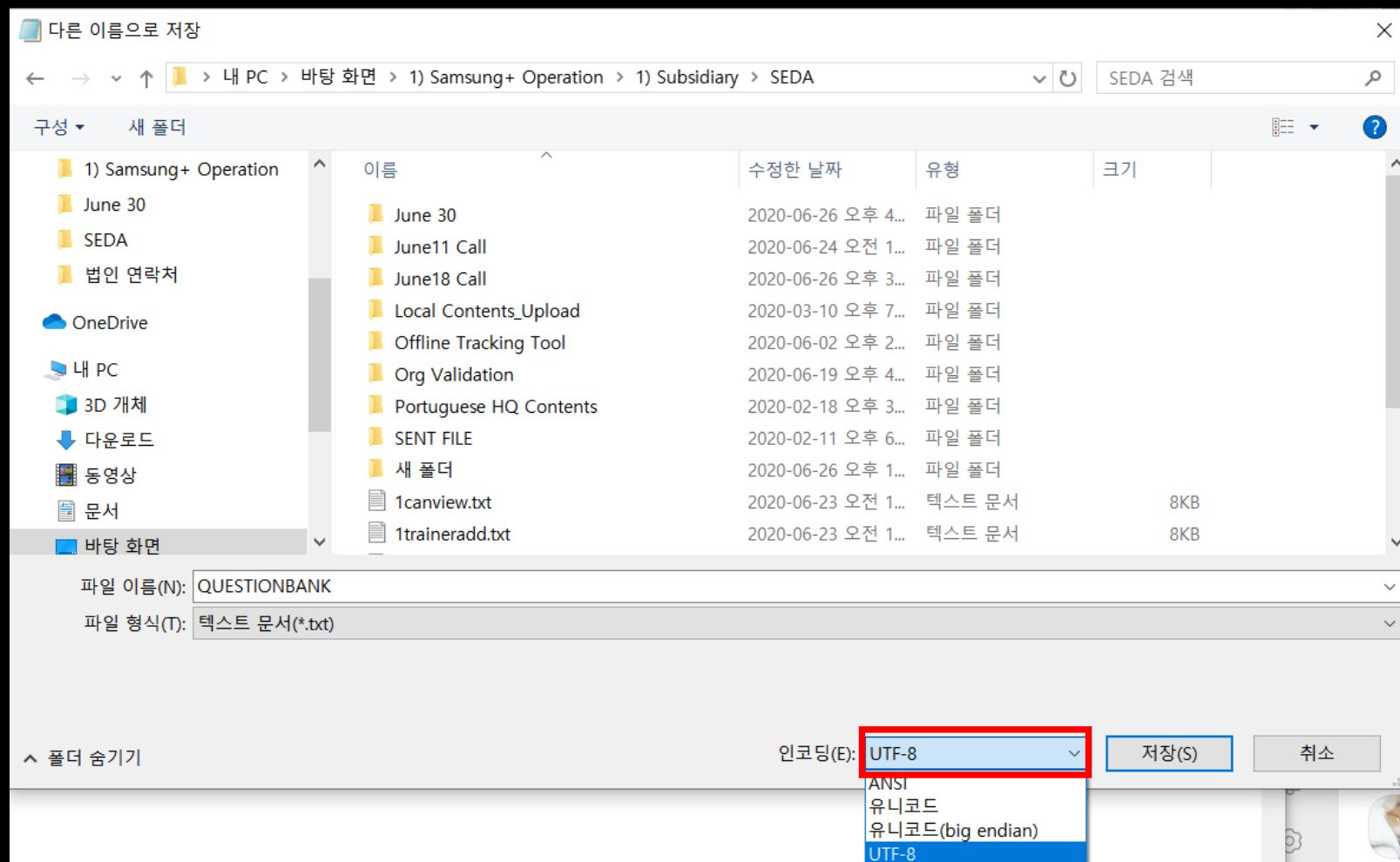
BR\_QB\_18|PROVA: Galaxy A30S||1

BR\_QB\_20|Prova: Galaxy Watch Active2||1

BR\_QB\_22|Prova: Galaxy A10s e A20s||1

## BULK UPLOAD

Save the file as UTF-8 format

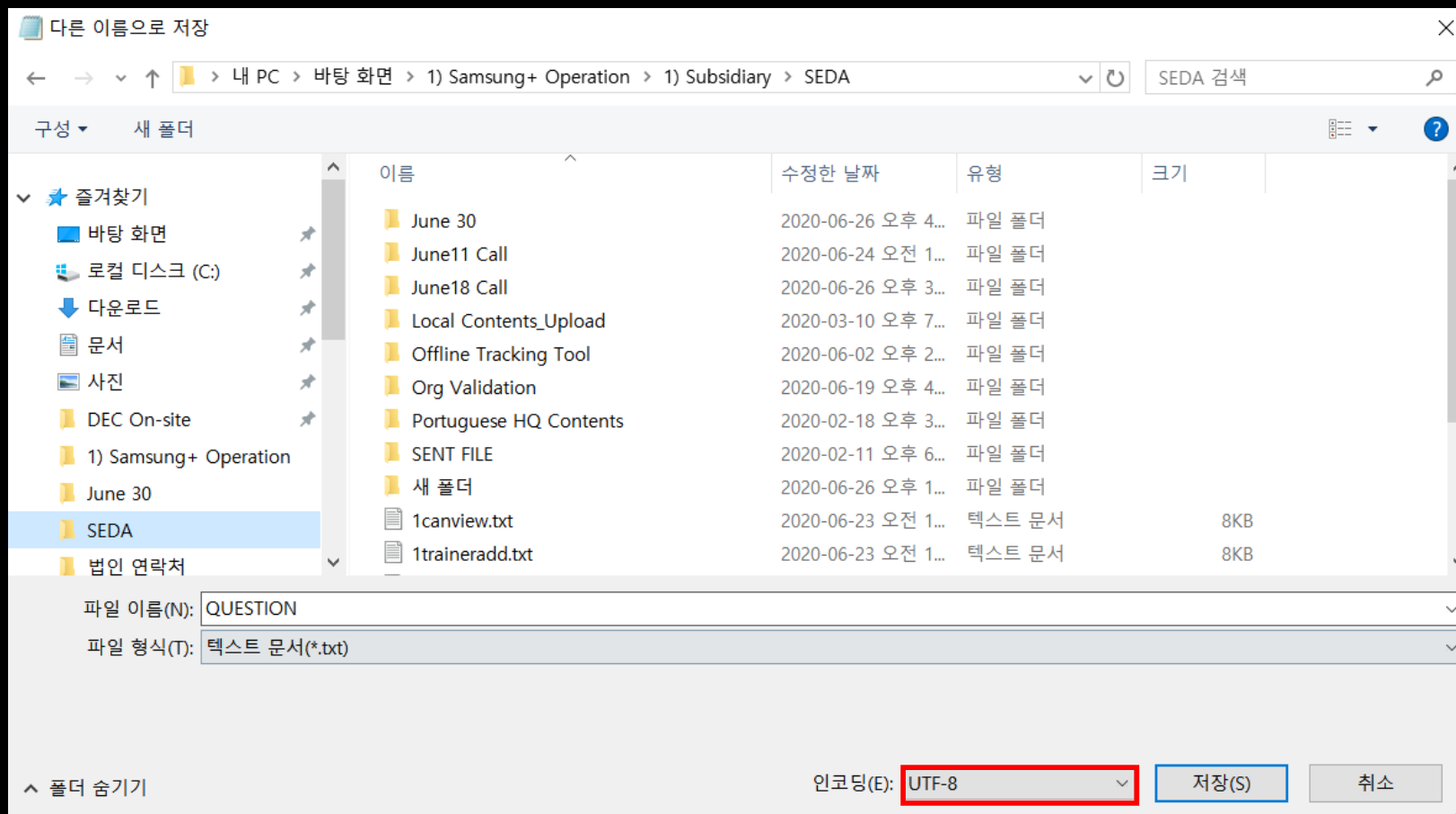


Open the bulk template and fill out QUESTION sheet  
Drag and copy the last column generated automatically  
Paste it into a new text file

01

## BULK UPLOAD

Again save the file as UTF-8 format



\* If you press Alt+Enter within one cell to create two lines, this will cause an error. All Question Text should be in **ONE LINE** without enter.

QUESTIONBANKCODE	QUESTIONCODE	QUESTIONTYPE	QUESTIONTEXT	QUESTIONTEXTFORMAT
BR_Q8_01	1	1	O Galaxy Note 9 entrega ao usuário uma experiência de imersão ainda maior, tornando-o perf	<b>O Galaxy Note 9 entrega ao usuário uma experiência
BR_Q8_01	1	1	O Galaxy Note 9 entrega ao usuário uma experiência de imersão ainda maior, tornando-o perf	<b>O Galaxy Note 9 entrega ao usuário uma experiência
BR_Q8_01	1	1	O Galaxy Note 9 entrega ao usuário uma experiência de imersão ainda maior, tornando-o perf	<b>O Galaxy Note 9 entrega ao usuário uma experiência
BR_Q8_01	1	1	O Galaxy Note 9 entrega ao usuário uma experiência de imersão ainda maior, tornando-o perf	<b>O Galaxy Note 9 entrega ao usuário uma experiência
BR_Q8_01	2	1	Para uma experiencia mais imersiva na hora de assistir filmes e series,	
BR_Q8_01	2	1	além da imagem, o áudio é muito importante. Das opções listadas abaixo, qual é a VERDADEIRA quando falamos sobre isso?	
BR_Q8_01	2	1	Para uma experiencia mais imersiva na hora de assistir filmes e series, além da imagem, o áu	<b>Para uma experiencia mais imersiva na hora de assisti
BR_Q8_01	2	1	Para uma experiencia mais imersiva na hora de assistir filmes e series, além da imagem, o áu	<b>Para uma experiencia mais imersiva na hora de assisti
BR_Q8_01	3	1	A S Pen do Galaxy Note 9 agora está mais inteligente e poderosa. Qual opção abaixo está COR	<b>A S Pen do Galaxy Note 9 agora está mais inteligente
BR_Q8_01	3	1	A S Pen do Galaxy Note 9 agora está mais inteligente e poderosa. Qual opção abaixo está COR	<b>A S Pen do Galaxy Note 9 agora está mais inteligente
BR_Q8_01	3	1	A S Pen do Galaxy Note 9 agora está mais inteligente e poderosa. Qual opção abaixo está COR	<b>A S Pen do Galaxy Note 9 agora está mais inteligente
BR_Q8_01	3	1	A S Pen do Galaxy Note 9 agora está mais inteligente e poderosa. Qual opção abaixo está COR	<b>A S Pen do Galaxy Note 9 agora está mais inteligente
BR_Q8_01	4	1	Com a caneta S Pen posso interagir com vários aplicativos mesmo a distancia do Galaxy Note9	<b>Com a caneta S Pen posso interagir com vários aplica
BR_Q8_01	4	1	Com a caneta S Pen posso interagir com vários aplicativos mesmo a distancia do Galaxy Note9	<b>Com a caneta S Pen posso interagir com vários aplica
BR_Q8_01	4	1	Com a caneta S Pen posso interagir com vários aplicativos mesmo a distancia do Galaxy Note9	<b>Com a caneta S Pen posso interagir com vários aplica
BR_Q8_01	4	1	Com a caneta S Pen posso interagir com vários aplicativos mesmo a distancia do Galaxy Note9	<b>Com a caneta S Pen posso interagir com vários aplica

A way to find out if there is an error is by checking whether “ (quotation mark) is existing in the text file.

If you see " in between the lines, it means there is a blank space and this will 100% cause error.

BULK UPLOAD

Path to Access | Administration > Product Administration > Question Banks > IMPORT

Home / Question Banks

Search:

➔

Search Tips

Question Banks (23)

▸ Status

▸ Owner

▸ Primary Domain

Question Banks

This list is sorted based on last updated date by default.

Print

Export

Show:

All

FILTER BY TOPIC

ADD

IMPORT

Name	Type	Primary Domain	Status	Code	Question Count
test1	Quick Assessment	Brazil	Published		2
PROVA: Samsung Wearables	Quick Assessment	Brazil	Published	BR_QB_10	10
Prova: Galaxy Watch Active2	Quick Assessment	Brazil	Published	BR_QB_20	10
Prova: Galaxy A10s e A20s	Quick Assessment	Brazil	Published	BR_QB_22	10
PROVA: Galaxy A30S	Quick Assessment	Brazil	Published	BR_QB_18	10

Records 1-10 of 23

◀ Page 1 of 3 ▶

Go To Page

➔

test1

VIEW QUESTIONS

ADD QUESTIONS

Other Actions

Owner:

brazil admin

Shared with:

1 Domains | Share

Associated with:

0 Assessments

Topic name:

Topic code:

Last updated on:

Thursday, June 18, 2020 9:42:30 PM KST

BULK UPLOAD

First import Question Bank file and then Question File

Home / Question Banks / Import Question Banks or Questions

IMPORT QUESTION BANKS OR QUESTIONS

IMPORT

Delete

<input type="checkbox"/>	File Name	File Type
<input type="checkbox"/>	question10final.txt	Question
<input type="checkbox"/>	newqb10.txt	Question
<input type="checkbox"/>	Q18-22.txt	Question
<input type="checkbox"/>	Q11-16.txt	Question
<input type="checkbox"/>	Q3-10.txt	Question
<input type="checkbox"/>	Question2.txt	Question
<input type="checkbox"/>	Question2.txt	Question
<input type="checkbox"/>	Question1.txt	Question
<input type="checkbox"/>	Question1-4.txt	Question
<input type="checkbox"/>	Question Bank.txt	Question Bank
<input type="checkbox"/>	SEDA_QSTI.txt	Question

SumTotal

SELECT FILE TO IMPORT

You can import only .txt files.

Question Bank File

1

Browse.....

Question File

2

Browse.....

IMPORT

CANCEL

bpo 9	3/2/2020 3:28:20 PM KST	Partially Failed
bpo 9	3/2/2020 4:57:59 PM KST	Succeeded
bpo 9	3/2/2020 11:00:03 AM KST	Failed
bpo 9	3/2/2020 10:30:58 AM KST	Partially Failed
sds 2	10/18/2018 10:00:03 PM KST	Failed

**Check the Status > Come back to Question Banks page and check everything is fine**

IMPORT

View:

All

Delete

Records: 16 [Clear completed items](#)

<input type="checkbox"/>	File Name	File Type	Name	Last Imported	Status
<input type="checkbox"/>	question10final.txt	Question	bpo 9	3/5/2020 2:21:38 PM KST	<span>✔ Succeeded</span>
<input type="checkbox"/>	newqb10.txt	Question	bpo 9	3/3/2020 8:50:27 PM KST	<span>✖ Partially Failed</span>
				8 PM KST	<span>✔ Succeeded</span>
				8 PM KST	<span>✔ Succeeded</span>

Question Banks

Search:

→

Search Tips

Question Banks (23)

Status

Owner

Primary Domain

Question Banks

This list is sorted based on last updated date by default.

Show: All

FILTER BY TOPIC

ADD

IMPORT

Print

Export

Name	Type	Primary Domain	Status	Code	Question Count
Prova: Samsung Galaxy Tab S6	Quick Assessment	Brazil	Published	BR_QB_16	10
Prova: Galaxy S9   S9+	Quick Assessment	Brazil	Published	BR_QB_02	10
Prova: Samsung Galaxy Note9	Quick Assessment	Brazil	Published	BR_QB_01	10
PROVA: Samsung Galaxy Watch	Quick Assessment	Brazil	Published	BR_QB_04	10
L;	Quick Assessment	Brazil	Draft		0

Records 11-20 of 23 

Page 2 of 3

 Go To Page

Prova: Samsung Galaxy Note9

VIEW QUESTIONS

ADD QUESTIONS

Other Actions

Owner:

bpo 9

Shared with:

1 Domains | Share

Associated with:

2 Assessments

Topic name:

Topic code:

Last updated on:

Monday, March 2, 2020 5:02:14 PM KST

# How To Create Quick Assessment Activity (Manual Registration/BULK UPLOAD)

## Path to Access |

Administration > Product Administration > Learning > Learning Activities > New Activity > Quick Assessment

The screenshot displays the 'ACTIVITY MANAGEMENT' page in the S+ system. The page includes a search bar, an 'ADVANCED' filter button, and a table of existing activities. A dropdown menu is open for the 'NEW ACTIVITY' button, showing various activity types. A red box highlights the 'NEW ACTIVITY' button with a circled '1', and another red box highlights the 'Quick Assessment' option in the dropdown menu with a circled '2'.

Click on 'New Activity' Down Arrow, and select 'Quick Assessment' from the list.

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date
Learning Content [ PDF]	Document			IN_ACT_00721	India		
G.A.L.A.X.Y. Sales Process Gamified Quiz	Course	11/8/2019 12:00 AM IST	11/30/2019 12:00 AM IST	_6pgMoxPKd2O_course_id	India		11/8/2019 6:28 PM IST
Q4 Certification Check List - 30 Nov 2019	Quick Assessment	11/30/2019 8:00 AM IST	11/30/2019 11:59 PM IST	SIEL-ACT-00375	India		11/9/2019 10:41 AM IST
Q4 Certification Check List - 29 Nov 2019	Quick Assessment	11/29/2019 8:00 AM IST	11/29/2019 11:59 PM IST	SIEL-ACT-00372	India		11/9/2019 10:48 AM IST
Q4 Certification Check List - 28 Nov 2019	Quick Assessment	11/28/2019 8:00 AM IST	11/28/2019 11:59 PM IST	SIEL-ACT-00373	India		11/9/2019 10:45 AM IST
Q4 Certification Check List - 27 Nov 2019	Quick Assessment	11/27/2019 8:00 AM IST	11/27/2019 11:59 PM IST	SIEL-ACT-00374	India		11/9/2019 10:43 AM IST

Displaying 10 of 576 Records

Virtual Session Export Print Copy Delete

All Activity Types

Offering of selected activity  
Create Version  
Bundle  
Course  
Curriculum  
Document  
Game  
ILT Class  
ILT Course  
Micro-video  
Quick Assessment  
Session  
Simplified Curriculum  
Skillsoft Course  
Skillsoft Learning Portal

Quick Assessment

EDIT

EDIT

https://samsung.sumtotal.host/learning/administrator/learning/activity/listactivities/?listActivity?UserMode=2&VSC1=8&VSO1=1&CurrentPage=1&GridMode=1&ViewMode=1&Active=2&PageSize=10&ActivityStatusSet=1&SearchStr=&selected...

## How To Create Quick Assessment Activity (Manual Registration/BULK UPLOAD)

*Path to Access |*

Administration > Product Administration > Learning > Learning Activities > New Activity > Quick Assessment

samsung.sumtotal.host/core/pillarRedirect?relyingParty=LM&url=https%2F%2Fsamsung.sumtotal.host%2Flearning%2Fapp%2Fadministration%2Flearning%2Factivi...

Apps Member Home Stage Server Production All Users [P] Pending Approval [P] Learning Activities [P] DSC Portal New Requirement -... Samsung India ARR

S+

STAGE PRODUCTION

View Tracks Actions

Learning Content [ PDF]

LEARNING CONTENT [ PDF] Enter Values for each field.

All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.

Go To Expand All Collapse All Checklist View Required Properties

▼ CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY

General

Set general information like activity name, activity code, description, add specific images associated with your learning activity.

Name: \*

Learning Content [ PDF]

Primary Domain: \*

India

BROWSE...

Activity type: \*

Document

Code: \*

VALIDATE FOR PRODUCTION

CLOSE OPTIONAL SAVE

## How To Create Quick Assessment Activity (Manual Registration/BULK UPLOAD)

*Path to Access*

Optional - Web Based Training – Quick Assessment > QUESTION BANKS – Add – Search – tick - OK

Web Based Training

### QUESTION BANKS

Add question banks and select questions from them.

**Add** Print Export To Excel

☐ Name ☐ Code

**SumTotal**

#### ADD QUESTION BANKS

Select the question banks you want to associate with this activity.

Search:  [Help](#) [FILTER BY TOPIC](#)

Records 1-10 of 15 Page 1 of 2 Go To Page

**Selected Items: 1 | Records: 15**

<input type="checkbox"/> Name	Description	Code	Primary Domain	Owner	Questions
<input type="checkbox"/> Avaliação...		BR_QB_05	Brazil	bpo 9	5
<input checked="" type="checkbox"/> Prova: Galaxy A10s ...		BR_QB_22	Brazil	bpo 9	10
<input type="checkbox"/> PROVA: Galaxy A30 e...		BR_QB_06	Brazil	bpo 9	10
<input type="checkbox"/> PROVA: Galaxy A30S		BR_QB_18	Brazil	bpo 9	10
<input type="checkbox"/> PROVA: Galaxy A70 e...		BR_QB_08	Brazil	bpo 9	10

**OK** **CANCEL**

## How To Create Quick Assessment Activity (Manual Registration/BULK UPLOAD)

### *Path to Access*

Web Based Training – Quick Assessment > QUESTION BANKS > tick the QB > Add Questions > Select > OK

The image shows two overlapping screenshots from a software interface. The background screenshot is titled 'QUESTION BANKS' and contains the text 'Add question banks and select questions from them.' It features a toolbar with buttons: '+ Add', 'X Delete', '+ Add Questions' (highlighted with a red box), and 'X Remove'. Below the toolbar is a table with columns 'Name' and 'Code'. One row is visible, 'Prova: Galaxy A10s e A...', with code 'BR\_QB\_22' and a checked checkbox. A blue arrow points from the 'Add Questions' button to the foreground modal.

The foreground modal is titled 'SumTotal' and 'ADD QUESTIONS'. It contains the text 'Choose questions you want to directly associate from question bank.' and a search bar with a 'Search:' label and a magnifying glass icon. A 'View:' dropdown menu is set to 'All Questions'. Below this is a summary bar showing 'Selected Items: 10 | Records: 10'. The main area is a table with columns 'Question' and 'Type'. It lists 10 questions, all with checked checkboxes and 'Multiple Choice' types. At the bottom, there are 'OK' and 'CANCEL' buttons, with the 'OK' button highlighted by a red box.

Question	Type
<input checked="" type="checkbox"/> O Galaxy A10s e o A20s contam com uma bateria de longa dura...	Multiple Choice
<input checked="" type="checkbox"/> O Galaxy A10s e o A20s entregam maior segurança, pois ...	Multiple Choice
<input checked="" type="checkbox"/> O Galaxy A20s conta com uma câmera Ultra-Wide. Qual al...	Multiple Choice
<input checked="" type="checkbox"/> Os novos Galaxy A10s e A20s contam com um acabamento refina...	Multiple Choice
<input checked="" type="checkbox"/> Os novos Galaxy A10s e A20s garantem uma experiência c...	Multiple Choice
<input checked="" type="checkbox"/> Os novos Galaxy A10s e A20s vem em cores fascinantes que co...	Multiple Choice
<input checked="" type="checkbox"/> Qual é a câmera frontal dos novos Galaxy A10s e A...	Multiple Choice
<input checked="" type="checkbox"/> Qual é o nome da interface do usuário desenvolvid...	Multiple Choice
<input checked="" type="checkbox"/> Quando falamos sobre as especificações dos novos ...	Multiple Choice
<input checked="" type="checkbox"/> Um dos recursos mais legais presentes nas câmeras dos ...	Multiple Choice

## How To Create Quick Assessment Activity (Manual Registration/BULK UPLOAD)

Then finish publishing by pressing VALIDATE FOR PRODUCTION > MOVE TO PRODUCTION

STAGE

PRODUCTION

View Tracks

New

Actions

NewActivity\_\_20200528

Go To

Expand All

Collapse All

Checklist

View Required Properties

Properties of the Production copy of the learning activity display on this page.

▼ CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY

General

Set general information associated with your learning activity.

Name: \*

NewActivity\_\_20200528

Primary Domain: \*

Global

BROWSE...

Activity Image:

Enter URL:

Upload Image:

12:45

12:45

12:45

EDIT

DELETE

VALIDATE FOR PRODUCTION

Learning Activities

Learning Activity Properties

VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

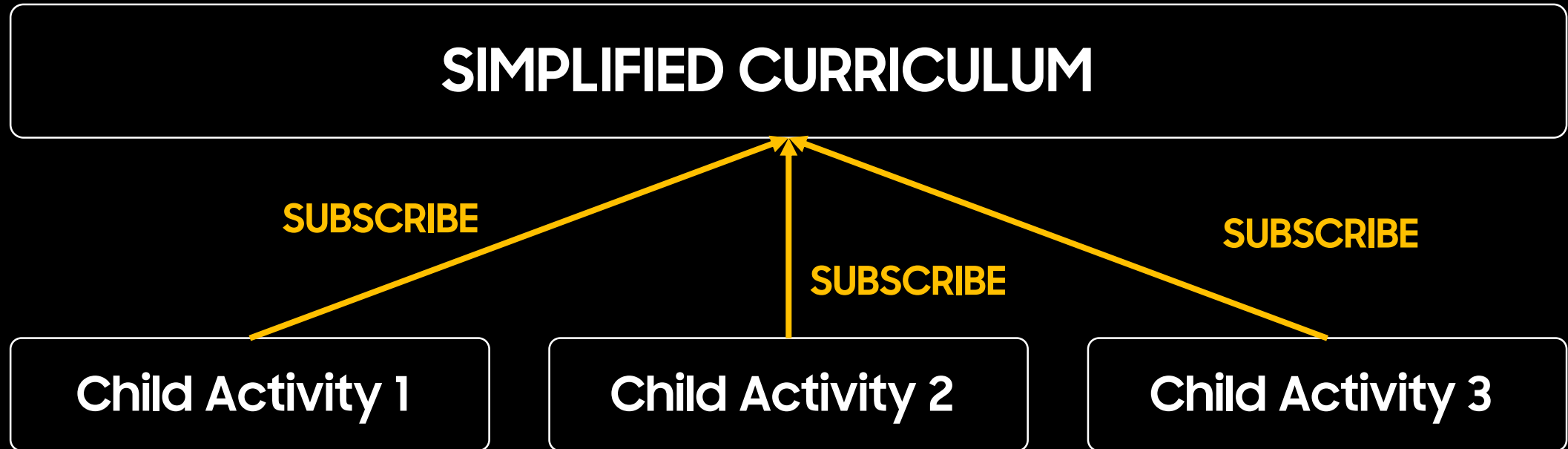
MOVE TO PRODUCTION

CLOSE

# Simplified Curriculum

# Getting to know the procedure

We will create child activities, and they will be subscribed to a curriculum



# Adding Simplified Curriculum

*Path to Access*

Administration > Quick Links > Learning Activities > New Activity > **Simplified Curriculum**

Learning Activities

We have a new Activity Builder. [Click here](#) to create an activity from the new view.

ACTIVITY MANAGEMENT

Create and manage learning activities.

Search ... [Q] [ADVANCED] [i]

Displaying 10 of 77297 Records

Virtual Session [Export] [Print] [Copy] [Delete] [All Activities]

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated
<input type="radio"/> សូមប្រើប្រាស់សកម្មភាពនិងកន្លែងកំណត់	Quick Assessment			KH_ACT_00236	Cambodia		16/09/2019 6:36 PM KST	14/08/2020 10:00 AM KST
<input type="radio"/> សកម្មភាព: ពិសោធន៍សម្រាប់សិស្សប្រចាំឆ្នាំ	Document			-10022-TopLoad	Cambodia (CE)		23/05/2020 8:24 PM KST	21/04/2020 10:00 AM KST
<input type="radio"/> សកម្មភាព: ពិសោធន៍សម្រាប់សិស្សប្រចាំឆ្នាំ	Document			-10022-FrontLoad	Cambodia (CE)		23/05/2020 8:30 PM KST	21/04/2020 10:00 AM KST
<input type="radio"/> ការប្រើប្រាស់សម្រាប់សិស្សប្រចាំឆ្នាំ	Document			CE_KH_ACT_00130-WindFree	Cambodia (CE)		26/05/2020 12:21 PM KST	21/04/2020 10:00 AM KST

Activity Wizard FILE UPLOAD NEW ACTIVITY

- ILT Class
- ILT Course
- Micro Video
- Objective
- Observation Checklist
- OJT class
- OJT course
- Quick Assessment
- Simplified Curriculum**
- Skillsoft Course
- Skillsoft Learning Portal
- Skillsoft Resource
- Topic
- Versional
- Virtual Session

Edit > Optional > Configure general properties for your activity – Grading and Completion

- **Enable learning activity sequencing**

OPTIONAL INFORMATION

Configure general properties for your activity

General | Status | Notes | Certification | **Grading and Completion** | Translated Properties

☒ Enable learning activity sequencing

# Simplified Curriculum

## Step 1. Create Child Activities (Original Activities)

# SIMPLIFIED CURRICULUM

SUBSCRIBE

SUBSCRIBE

SUBSCRIBE

Child Activity 1

Child Activity 2

Child Activity 3

Child Activity should be created before adding Simplified Curriculum

Please go to Administration > Quick Links > Learning Activities

- Press FILE UPLOAD

ACTIVITY MANAGEMENT

Create and manage learning activities.

NEW ACTIVITY WIZARD

FILE UPLOAD

NEW ACTIVITY ▾

- Press BROWSE , Select the file, Upload file and Press NEXT when the upload is done

What do you want to upload? ⓘ

Single file (such as an online course or document)

Upload files to

Staging area (not yet visible to learners)

BROWSE...

FRE B2B Samsung Knox Security.zip

Upload Files

CANCEL

PREVIOUS

NEXT

Add Activity Image: ratio (400\*225 pixel), Activity Name, Description and Training available to.  
Add Topics if you have any, and press NEXT

Activity Image

BROWSE...

Activity Name \*

Samsung Knox Security

Description

Description

A

</>

Launch method: \*

SCORM 1.2

\*Code

1

Training available to

B2B\_FR Equals to registration -audience

BROWSE...

Topics

BROWSE...

CANCEL

PREVIOUS

NEXT

Check Active, No registration Required, Can be subscribed , User can launch or register from the Mobile app  
Check 'Hide from search results for Learners and Managers' if you want to prevent users entering from activities not through this curriculum

## FILE UPLOAD

Upload new content or manage previously uploaded files.

UPLOAD NEW

PREVIOUSLY UPLOADED

Upload

Properties

Settings

Confirmation

### CONTENT PLAYER SETTINGS

☐ Hide SumTotal player navigation

**Set the display options for the content player window:**

☐ None

☐ Open content player in a new tab

☒ Open content player window in full screen mode

☐ Set the size of content player window

Width:

Height:

☐ Disable scrollbars for content player window (Vertical & Horizontal)

☐ Open content player in native mode (applies only to SCORM content)

### ACTIVITY SETTINGS

☒ Active

☒ Hide from search results for Learners and Managers

☒ No registration required.

☐ Hide in Manager mode

☐ Hidden from Transcript

☒ Can be subscribed

☐ Can be fulfilled

☒ User can launch or register from the Mobile app

CANCEL

PREVIOUS

NEXT

UPLOAD

## FILE UPLOAD

Upload new content or manage previously uploaded files.

UPLOAD NEW

PREVIOUSLY UPLOADED






Your upload is in progress. Click the "Previously Uploaded" link above to monitor the status.

CLOSE

VIEW IN PROGRESS

UPLOAD MORE

You will be able to see the history of the Activities. Check if the status is **IN STAGING** and press the Activity Name to EDIT

<div><div><div>Clear Completed</div><div>Move To Production</div><div>Delete</div></div></div>								View All
	File Name	Activity Name	Size	Code	Name	Last Updated	Status	
<input type="checkbox"/>	<a href="#">FRE B2B Samsung Knox Security.zip</a>	<a href="#">Samsung Knox Security</a>	4.44mb	CA_ACT_2002172(F)	bpo 9	2/17/2020 1:30:15 PM KST	IN STAGING	
<input type="checkbox"/>	<a href="#">FRE B2B Samsung Knox Manage.zip</a>	<a href="#">Samsung Knox Manage</a>	4.46mb	CA_ACT_2002171(F)	bpo 9	2/17/2020 1:29:11 PM KST	IN PRODUCTION	
<input type="checkbox"/>	<a href="#">EN B2B Samsung Knox Security.zip</a>	<a href="#">Samsung Knox Security</a>	4.5mb	CA_ACT_2002172	bpo 9	2/17/2020 1:25:44 PM KST	IN PRODUCTION	
<input type="checkbox"/>	<a href="#">EN B2B Samsung Knox Manage.zip</a>	<a href="#">Samsung Knox Manage</a>	4.44mb	CA_ACT_2002171	bpo 9	2/17/2020 1:23:59 PM KST	IN PRODUCTION	
<input type="checkbox"/>	<a href="#">FRE Galaxy Buds+ E-Learning.zip</a>	[Module] Galaxy Buds+ FRE		_6KUEvW5s2dd_course_id	Amanda Clark	2/16/2020 4:07:20 AM KST	FAILED	
<input type="checkbox"/>	<a href="#">EN Galaxy Buds+ E-Learning.zip</a>	[B2C Module] Galaxy Buds+	8.82mb	20200215AMBB2CBUDSPEN	Amanda Clark	2/16/2020 4:04:37 AM KST	IN STAGING	
<input type="checkbox"/>	<a href="#">Non-Powered Accessories Sell Sheet FR.pdf</a>	 [Fiche de vente] Fiche de vente d'accessoires non motorisés S20 5G	331.95kb	20200212SSNPAFR	canada admin	2/13/2020 8:35:33 AM KST	IN PRODUCTION	
<input type="checkbox"/>	<a href="#">Non-Powered Accessories Sell Sheet EN.pdf</a>	 [Sell Sheet] S20 5G Non-Powered Accessories Sell Sheet	348.37kb	20200212SSNPAEN	canada admin	2/13/2020 8:34:19 AM KST	IN PRODUCTION	
<input type="checkbox"/>	<a href="#">Galaxy S20plus 5G Sell Sheet FR.pdf</a>	 [Feuille de vente] Feuille de vente Galaxy S20 + 5G	558.9kb	20200212SSS20P5GFR	canada admin	2/13/2020 8:10:20 AM KST	IN PRODUCTION	

Press OPTIONAL

STAGE

PRODUCTION

View Tracks

Actions

Samsung Knox Security

Go To

Expand All

Collapse All

Checklist

View Required Properties

Set general information associated with your learning activity.

Name: \*

Samsung Knox Security

Primary Domain: \*


Canada

BROWSE...

Activity Image:

☐ Enter URL:

☒ Upload Image:



BROWSE...

VALIDATE FOR PRODUCTION

CLOSE

OPTIONAL

SAVE

Samsung Knox Security

OPTIONAL INFORMATION

1 Configure general properties for your activity  
[General](#) [Status](#) [Notes](#) [Certification](#) [Grading and Completion](#) [Translated Properties](#)

2 Metadata  
[System Defined](#) [Optional Information](#) [User Defined](#) [Activity Filters](#)

Costs  
[General](#) [Charges](#)

Related Activities  
[Child Activities](#) [Fulfillment Links](#) [Subscription Links](#) [Offered By Links](#) [Associated Bundles](#)

Schedule  
[General](#)

3 Web Based Training  
[General](#) [WebEx](#) [Quick Assessments](#) [Redirect Settings](#)

4 Registration  
[Availability](#) [Audiences](#) [Allocations](#) [Prerequisites](#) [Evaluations](#) [Rating](#) [Auto-Registration](#) [Auto-Cancellation](#) [Jobs](#) [Organizations](#)

Resources  
[Instructors](#) [Locations](#) [Vendors](#) [Equipment](#)

Notifications  
[System](#) [User Defined](#) [Mobile push alerts](#)

5 Management  
[Users](#) [Domains](#) [Organizations](#) [Jobs](#) [Topics](#) [Audiences](#) [Manager Assignment Settings](#)

Remote Content Server  
[General](#)

Social Collaboration  
[Social](#)

6 Gamification  
[General](#)

VALIDATE FOR PRODUCTION

CLOSE

General

Status

Notes

Certification

Grading an...

Translated ...

Set general information associated with your learning activity.

Name: \*

Samsung Knox Security

Primary Domain: \*

Canada

BROWSE...

Activity Image:

☐ Enter URL:

☒ Upload Image:



BROWSE...

Activity type: \*

Course

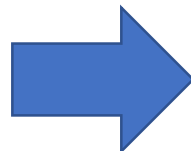
Code: \*

CA\_ACT\_2002172(F)

Description:

Description

Check the Name,  
Thumbnail image  
and Activity Code



1. Configure general properties for your activity

Configure general properties for your activity

General

Status

Notes

Certification

Grading an...

Translated ...

Control the availability of this activity for use in other activity structures, viewability in searches, and overall functions.

☒ Active

☒ Hide from search results for Learners and Managers

☐ Canceled

☒ No registration required

☐ Hide in Manager mode

☐ Hidden from Transcript

☐ Can be copied

☒ Can be subscribed

☐ Can be fulfilled

☐ User cannot register for the individual activity

Note: If the user wishes to launch or register for this activity, they must first buy a bundle or register for a curriculum that contains

Status:

None

Check the setting done previously

## 2. Metadata

Metadata

System-De...

Optional Inf...

User-Defined

Activity Filte...

Add delivery methods, regions, and languages to track this activity. You can also change delivery method icons.

Media type: \*

• Z Flip3

▼

Choose from dropdown model

Delivery method: \*

HQ

▼

Choose from HQ / Local

Content type: \*

Document

▼

Choose from Document/Game /Test/Video/ Virtual Session  
If none of those, choose Document

Modality Filter:

☐ Watch

☐ Read

☐ Listen

Expiration date:

☒ Never expires

☐ Expires

days from production moving date

☐ Expires on

Region:

BROWSE...

Language:

English (United States)

▼

Choose from HQ / Local

Metadata

System-De...

Optional In...

User-Defined

Activity Filte...

Define your own optional data to track other information associated with this learning activity.

Text 1:

Text 2:

Text 3:

Sales Talk - 1. Galaxy user (Z Fold3 | Z Fl

Write the Activity Name but without special characters or brackets in front

Text 4:

Date 1:

Date 2:

Money:

Currency type:

None

▼

Integer:

General

WebEx

Quick Asses...

Redirect Set...

Multi Langu...

Upload minor updates to SCORM packages, associate launch methods, set the number of attempts and progress...

## REPLACE CONTENT

You can replace the original file with another file that has same name. If this content is a SCORM course, the replacement will also replace the launch method.

Choose the replacement file:

BROWSE...

Enter a reason for replacing the learning activity content:

UPLOAD

Reasons for replacing content:

Date:

Launch method:

Generic Document

Launch URL:

https://www.youtube.com/watch?v=jBAUXv0Ycl0

TEST

Press TEST to check

☒ Show interaction details to users on Progress Details page

☐ Enable encoding for AICC URL (applies only to AICC HACP content)

☒ User can launch or register from the Mobile app

Once again check this option

### 3. Web Based Training - General



## 4. Registration Audience

Mandatory field to give permission to view the content (availability)

Registration

Availability Audiences Allocations Prerequisites Evaluations Rating Auto-Regist... Auto-Cance... Jobs Organizatio...

Audiences that can view and/or register for this activity. If this list includes multiple audiences, learners must belong to every audience with an "AND" Membership Rule and at least one of the audiences with an "OR" Membership Rule to view the activity.

Search...  

Change 'All' to 'Any' if there are more than one

Rule: User is a member of 

All Audiences


Add

Edit

Delete

Print

Export To Excel

<input type="checkbox"/>	Audience Name ^	Membership Rule	Audience Code	Primary Domain	Description
<input type="checkbox"/>	 B2B_FR	And		Canada	

⏮

⏪

1

⏩

⏭

## 5. Management - Topic

Management Close

Users Domains Organizatio... Jobs **Topics** Audiences Manager As...

Add this learning activity to a topic in the library, making it easy for a learner to find.

**Add** Print Export To Excel 0 Selected 0 Records

☐ Topic ^ Add Topics if you have any. Press NEXT

There are no records to display.

## 5. Management - Audience

Management Close

Users Domains Organizatio... Jobs Topics **Audiences** Ma

Assign this activity to an audience that you have created.

Search...   ?

**Add** Print Export To Excel 0 Selected 0 Records


Audience Name ^	Audience Code	Required	Assignment Date	Due Date	Priority	Administrator Notes
-----------------	---------------	----------	-----------------	----------	----------	---------------------

**Do not add Management – Audiences  
if this activity will be subscribed into a Simplified Curriculum  
(\* Keep in mind this setting is for a child activity for Simplified Curriculum)**

If you wish to assign to specific users, add Management Audience so that the activity is shown at MY COURSES.  
Since this activity will be grouped as a Simplified Curriculum, I did not put any.  
(Instead, the curriculum would likely to have the Management- Audiences set.)

STAGE **PRODUCTION**

View Tracks Actions ▾

 Samsung Knox Security

Metadata

[System Defined](#) | [Optional Information](#) | [User Defined](#) | [Activity Filters](#)

Costs

[General](#) | [Charges](#)

Related Activities

[Child Activities](#) | [Fulfillment Links](#) | [Subscription Links](#) | [Offered By Links](#) | [Associated Bundles](#)

Schedule

[General](#)

Web Based Training

[General](#) | [WebEx](#) | [Quick Assessments](#) | [Redirect Settings](#)

Registration

[Availability](#) | [Audiences](#) | [Allocations](#) | [Prerequisites](#) | [Evaluations](#) | [Rating](#) | [Auto-Registration](#) | [Auto-Cancellation](#) | [Jobs](#) | [Organizations](#)

Resources

[Instructors](#) | [Locations](#) | [Vendors](#) | [Equipment](#)

Notifications

[System](#) | [User Defined](#) | [Mobile push alerts](#)

Management

[Users](#) | [Domains](#) | [Organizations](#) | [Jobs](#) | [Topics](#) | [Audiences](#) | [Manager Assignment Settings](#)

Remote Content Server

[General](#)

Social Collaboration

[Social](#)

Gamification

[General](#)

**VALIDATE FOR PRODUCTION**

Press Validate for Production to see if there are any errors.

CLOSE

### VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

MOVE TO PRODUCTION

Press MOVE TO PRODUCTION to publish.

VALIDATE FOR PRODUCTION

CLOSE

# Simplified Curriculum

**Step 2. Create Curriculum and  
Subscribe Activities**

Please go to Administration > Quick Links > Learning Activities > New Activity  
- Press **Simplified Curriculum** at Top right

S+

Learning Activities

ACTIVITY MANAGEMENT

Create and manage learning activities.

Search ...

ADVANCED

NEW ACTIVITY WIZARD

FILE UPLOAD

NEW ACTIVITY

Virtual Session

Export

Print

Copy

Delete

All Activity Types

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated
[Chart] Galaxy Buds+ vs. Buds Comparison Chart	Document			20200212CCBUDCOMPEN	Canada		2/13/2020 4:19 AM KST	2/13/2020 4:26
[Chart] Galaxy S20 5G Series Comparison Tool	Document			20200212CC205GCOMPEN	Canada		2/13/2020 7:02 AM KST	2/13/2020 7:02
[Chart] S10 Series vs. Galaxy S20 5G Series	Document			20200212CCS10VS20EN	Canada		2/13/2020 7:25 AM KST	2/13/2020 7:25
[Feuille de vente] Feuille de vente Galaxy S20 + 5G	Document			20200212SSS20P5GFR	Canada		2/13/2020 8:13 AM KST	2/13/2020 8:13
[Fiche de Vente] Galaxy S10 Upsell Cheat Sheet (FR)	Document			-4142-	Canada		2/24/2019 7:39 AM KST	2/5/2020 11:06

Offering of selected activity

Create Version

Bundle

Course

Curriculum

Document

Game

ILT Class

ILT Course

Micro-video

Quick Assessment

Session

**Simplified Curriculum**

Skillsoft Course

Skillsoft Learning Portal

Go to Actions – Subscribe and add the activity

The screenshot displays a software interface with two main panels. The left panel, titled 'STAGE' and 'PRODUCTION', contains a 'New' button and an 'Actions' dropdown menu. The 'Actions' menu is open, showing options: 'Subscribe' (highlighted with a red box), 'Copy', 'Delete', 'Restore', and 'Discard'. Below the menu, a blue bar shows a partial view of an activity named 'NEWACTIVITY\_\_20200217'.

The right panel shows the 'Learning Activity Properties' page. At the top, the breadcrumb is 'Home / Learning Activities / Learning Activity Properties'. Below this is a header with a pencil icon and the text 'NEWACTIVITY\_\_20200217'. A message states: 'All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue.' Below the message is a toolbar with buttons: 'Go To', 'Expand All', 'Collapse All', 'Checklist', and 'View Required Properties'.

The main section is titled 'CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY' with a dropdown arrow. Under the 'General' heading, there is a description: 'Set general information associated with your learning activity.' Below this are two form fields: 'Name: \*' with the value 'NewActivity\_\_20200217' and 'Primary Domain: \*' with the value 'Canada'.

Select the activities by searching and press SUBSCRIPTION PROPERTIES

SUBSCRIPTION


Subscription allows administrators to link to other existing activities. By completing the subscribed activities, the learner contributes to overall activity structure completion. This page displays all activities with Can be Subscribed option enabled. Select relevant activities and click Subscription Properties.



Subscription Subscription Properties

*\*Activities should have the option 'can be subscribed' checked in prior to this step.*

Q Advanced Display All Activity Types ▾

	Name ^	Category ↕	Code ↕	Primary Domain ↕	Description
<input type="checkbox"/>	[MODULE] Samsung Knox	Course	202001073	Canada	This course will explain the Samsung Knox platform and will assist you in positioning the benefits of the platform to customers in store. This course will take you approximately 3-5 minutes to complete.
<input type="checkbox"/>	[MODULE] Samsung Knox (FR)	Course	20200108003	Canada	Ce cours expliquera la plate-forme Samsung Knox et vous aidera à positionner les avantages de la plate-forme auprès des clients en magasin. Ce cours vous prendra environ 3 à 5 minutes.
<input type="checkbox"/>	Samsung Knox	Document	PE_ACT_00127	Peru	Samsung Knox es la plataforma de seguridad la cual permite que todos nuestros dispositivos sean suceptibles a ataques maliciosos que busquen vulnerar nuestra información.
<input checked="" type="checkbox"/>	Samsung Knox Manage	Course	CA_ACT_2002171(F)	Canada	Description
<input type="checkbox"/>	Samsung Knox Manage	Course	CA_ACT_2002171	Canada	Description
<input type="checkbox"/>	Samsung Knox Security	Course	CA_ACT_2002172	Canada	Description
<input checked="" type="checkbox"/>	Samsung Knox Security	Course	CA_ACT_2002172(F)	Canada	Description

CANCEL SUBSCRIPTION PROPERTIES




Check if the option is applicable (honoring the previous completion) and press **ADD SUBSCRIPTION**

## SUBSCRIPTION PROPERTIES

Assign properties to the activities below and click Add Subscription.



Subscription **Subscription Properties**

Name	Properties
<input type="checkbox"/> Apply to all	<div><input type="checkbox"/> Honor successful completion even when users are not registered to the subscribing activity in this activity structure</div> <div><input type="checkbox"/> Honor previous successful completion</div> <div><div><input type="radio"/> Latest completion</div><div><input type="radio"/> Latest completion since <input type="text"/> </div></div> <div><input type="checkbox"/> Honor the above completions only when users register to at least one activity within the subscribing activity structure</div>
Samsung Knox Manage	<div><input type="checkbox"/> Honor successful completion even when users are not registered to the subscribing activity in this activity structure</div> <div><input type="checkbox"/> Honor previous successful completion</div> <div><div><input type="radio"/> Latest completion</div><div><input type="radio"/> Latest completion since <input type="text"/> </div></div> <div><input type="checkbox"/> Honor the above completions only when users register to at least one activity within the subscribing activity structure</div>
Samsung Knox Security	<div><input type="checkbox"/> Honor successful completion even when users are not registered to the subscribing activity in this activity structure</div> <div><input type="checkbox"/> Honor previous successful completion</div> <div><div><input type="radio"/> Latest completion</div><div><input type="radio"/> Latest completion since <input type="text"/> </div></div> <div><input type="checkbox"/> Honor the above completions only when users register to at least one activity within the subscribing activity structure</div>

Save and ap

Check if the activities are well added and press OPTIONAL

STAGE

PRODUCTION

New ▾

Actions ▾

Curriculum Name

Samsung Knox Manage

Samsung Knox Security

/ Learning Activities / Learning Activity Properties

CURRICULUM NAME

All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.

Go To ▾

Expand All

Collapse All ▾

Checklist

View Required Properties

▼ CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY

General

Set general information associated with your learning activity.

Name: \*

Curriculum Name

Primary Domain: \*

Canada

BROWSE...

Activity Image:

Enter URL:

Upload Image:

BROWSE...

Activity type: \*

Simplified Curriculum ▾

Code: \*

VALIDATE FOR PRODUCTION

CLOSE

OPTIONAL

SAVE

▼ REQUIRED TO BE COMPLETED

Configure general properties for your activity

[General](#)

▼ OPTIONAL INFORMATION

1. Configure general properties for your activity

[General](#)

[Status](#)

[Notes](#)

[Certification](#)

[Grading and Completion](#)

[Translated Properties](#)

Metadata

2.

[System Defined](#)

[Optional Information](#)

[User Defined](#)

[Activity Filters](#)

[Activity Filters](#)

Related Activities

[Child Activities](#)

[Fulfillment Links](#)

[Subscription Links](#)

Schedule

[General](#)

3.

Registration

[Availability](#)

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[Allocations](#)

[Prerequisites](#)

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4.

Management

[Users](#)

[Domains](#)

[Organizations](#)

[Jobs](#)

[Topics](#)

[Audiences](#)

[Manager Assignment Settings](#)

Social Collaboration

[Social](#)

Gamification

[General](#)

## Configure general properties for your activity

General

Status

Notes

Certification

Grading an...

Translated ...

Set general information associated with your learning activity.

Name: \*

[B2CA BUZZ] March 2020 - Monthly Bu

Primary Domain: \*

Canada

BROWSE...

Activity Image:

Enter URL:

Upload Image:

SAMSUNG | Elite Ambassador

Monthly Buzz

March

EDIT

DELETE

Activity type: \*

Simplified Curriculum

Code: \*

20200315B2CABUZZCUREN

Description:

Hey Samsung Elite Ambassadors!  
Here is your Monthly Buzz. Complete

Check the Name,  
Thumbnail image  
and Activity Code

NEXT

## 1. Configure general properties for your activity

### Configure general properties for your activity

General

Status

Notes

Certification

Grading an...

Translated ...

Control the availability of this activity for use in other activity structures, viewability in searches, and overall functiona

☒ Active

☐ Hide from search results for Learners and Managers

☐ Canceled

☐ No registration required

☐ Hide in Manager mode

☐ Hidden from Transcript

☒ Can be copied

☒ Can be subscribed

☐ Can be fulfilled

☐ User cannot register for the individual activity

Note: If the user wishes to launch or register for this activity, they must first buy a bundle or register for a curriculum that contains

Status:

None

Check the setting  
Do not check **No registration required**  
for Simplified Curriculum

# 1. Configure general properties for your activity

Configure general properties for your activity

General > Status > Notes > Certification > **Grading an...** > Translated ...

Add completion settings like score for successful completion, diploma templates and auto completion criteria for your learning activity.

☒ Contribute to parent activity completion

☒ Required to be completed

**Grading Scale:**

**Minimum percent:**

80

**Estimated duration:**

Days Hours

**Estimated credit hours:**

**Number of child activities to successfully complete:**

**Pick rule:**

Recommend number of child activit ▼

**Number of child activities to pick:**

Enter in the minimum percent – ie: 80

**Diploma template:**

Default template **BROWSE...**

☐ Enable automatic activity completion

**Enter the number of days after the activity end date when you want the registration status for users to change to Attended and Completed:**

☐ Auto completion processed

☐ Calculate change in completion status

☐ Learners can view and print diploma certificates after passing at least one evaluation

☒ Enable learning activity sequencing

## 2. Metadata

Metadata

System-De...

Optional Inf...

User-Defined

Activity Filte...

Add delivery methods, regions, and languages to track this activity. You can also change delivery method icons.

Media type: \*

• Z Flip3

▼

Choose from dropdown model

Delivery method: \*

HQ

▼

Choose from HQ / Local

Content type: \*

Document

▼

Choose from Document/Game /Test/Video/ Virtual Session  
If none of those, choose Document

Modality Filter:

☐ Watch

☐ Read

☐ Listen

Expiration date:

☒ Never expires

☐ Expires

days from production moving date

☐ Expires on

Region:

BROWSE...

Language:

English (United States)

▼

Choose from HQ / Local

Metadata

System-De...

Optional In...

User-Defined

Activity Filte...

Define your own optional data to track other information associated with this learning activity.

Text 1:

Text 2:

Text 3:

Sales Talk - 1. Galaxy user (Z Fold3 | Z Fl

Write the Activity Name but without special characters or brackets in front

Text 4:

Date 1:

Date 2:

Money:

Currency type:

None

▼

Integer:

### 3. Registration – Availability

Press Allow one click registration to allow ALL AT ONCE registration

Registration

Availability > Audiences > Allocations > Prerequisites > Evaluation

Set the capacity of the activity, approvals, registration rights, and dates to lock the room

☒ Open for registration

☒ Allow one click registration

Minimum capacity:

Maximum capacity:

☐ Requires approval

Default approver:

[BROWSE...](#)



### 3. Registration Audience

Mandatory field to give permission to view the content (availability)

Registration

Availability Audiences Allocations Prerequisites Evaluations Rating Auto-Regist... Auto-Cance... Jobs Organizatio...

Audiences that can view and/or register for this activity. If this list includes multiple audiences, learners must belong to every audience with an "AND" Membership Rule and at least one of the audiences with an "OR" Membership Rule to view the activity.

Search...  

Change 'All' to 'Any' if there are more than one

Rule: User is a member of 

All Audiences


Add

Edit

Delete

Print

Export To Excel

<input type="checkbox"/>	Audience Name ^	Membership Rule	Audience Code	Primary Domain	Description
<input type="checkbox"/>	 B2B_FR	And		Canada	

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Management

Close

Users > Domains > Organization... > Jobs > Topics > Audiences > Manager As...

Add this learning activity to a topic in the library, making it easy for a learner to find.

+ Add Print Export To Excel

0 Selected 0 Records

Topic ▲

Add Topics if you have any. Press NEXT

There are no records to display.

Management

Users Domains Organization... Jobs Topics **Audiences** Manager As...

Assign this activity to an audience that you have created.

Search... [Q] [?]

**+ Add** [Print] [Export To Excel]

Audience Name ^	Audience Code	Required	Assignment Date	Due Date	Priority	Learner Assignment Notes
		<input type="checkbox"/> Apply to all <input type="checkbox"/> Ignore Previous Completions	<input checked="" type="radio"/> Required <input type="radio"/> Today <input type="radio"/> [ ] Days from today <input type="radio"/> On 3/9/2020 Time zone: UTC	<input checked="" type="radio"/> No due date <input type="radio"/> Within [ ] Days <input type="radio"/> By 3/9/2020 Time zone: UTC	None	
		<input type="checkbox"/> TESTING - Ambassador Content <input type="checkbox"/> Ignore Previous Completions	<input checked="" type="radio"/> Recommended <input type="radio"/> Today <input type="radio"/> [ ] Days from today <input type="radio"/> On 3/9/2020 Time zone: UTC	<input type="radio"/> No due date <input type="radio"/> Within [ ] Days <input checked="" type="radio"/> By 4/16/2020 Time zone: UTC	5 - Mandatory	The Monthly Buzz is the only 5+ Mandatory requirement for Samsung Elite Ambassadors. You must complete all associated content and score 80% or higher in the quiz to complete the

**OK** **CANCEL**

STAGE

PRODUCTION

New

Actions

[B2CA BUZZ] March 2020 - Monthly ...

[B2CA Module] Samsung Account

[B2CA Module] Samsung Cloud

[B2CA Module] Find My Mobile

[B2CA Module] Samsung Members

[B2CA Module] Smart Switch

[B2CA Quiz] Ambassador Quiz - Marc...

/ Learning Activities / Learning Activity Properties

VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

MOVE TO PRODUCTION

VALIDATE FOR PRODUCTION

CLOSE



/ Learning Activities / Learning Activity Properties

VALIDATION RESULTS

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

MOVE TO PRODUCTION

Press MOVE TO PRODUCTION to publish.

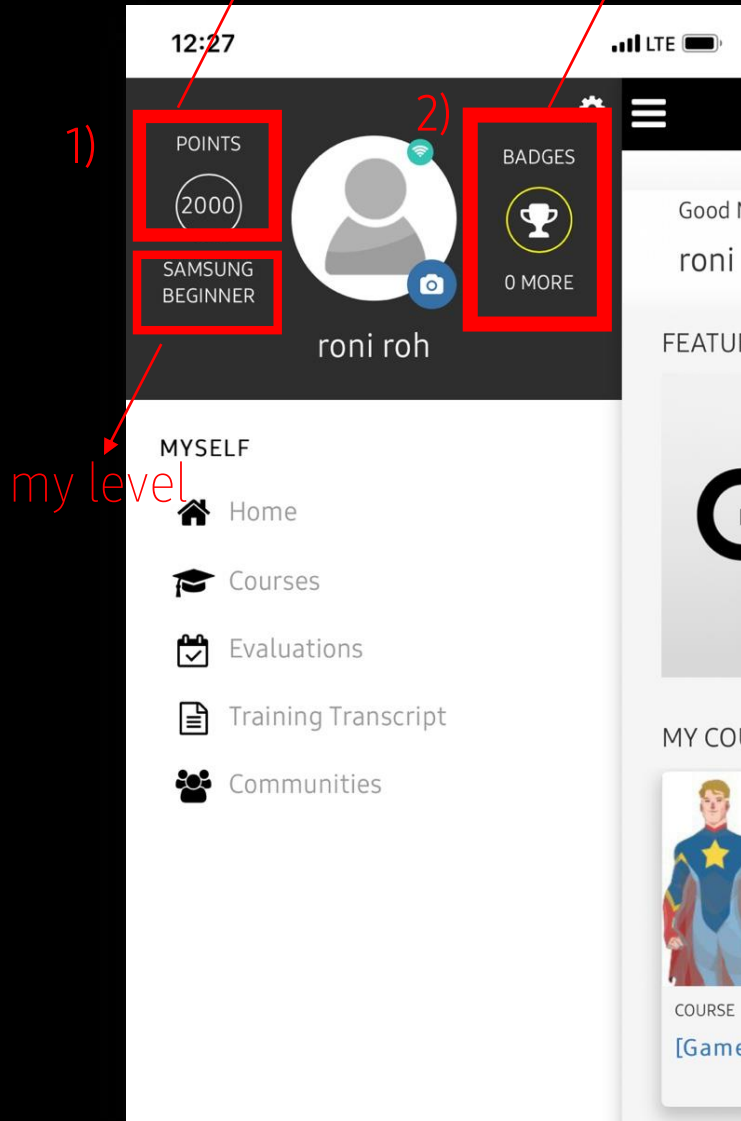
# Gamification Settings

(Learn Points / Badges / Levels)

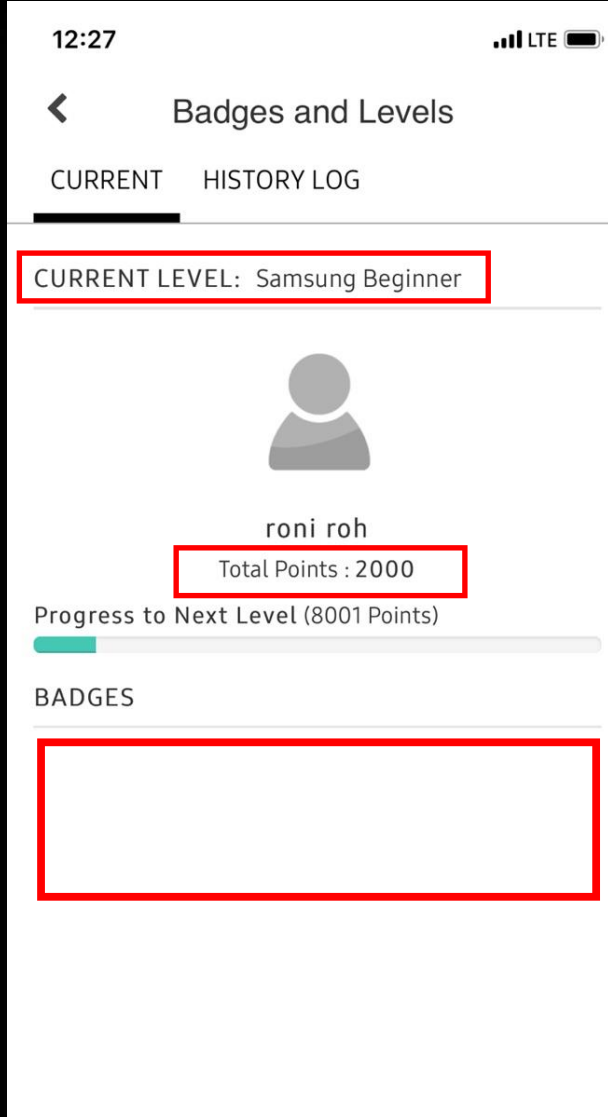
# MOBILE – User view

Current points I have

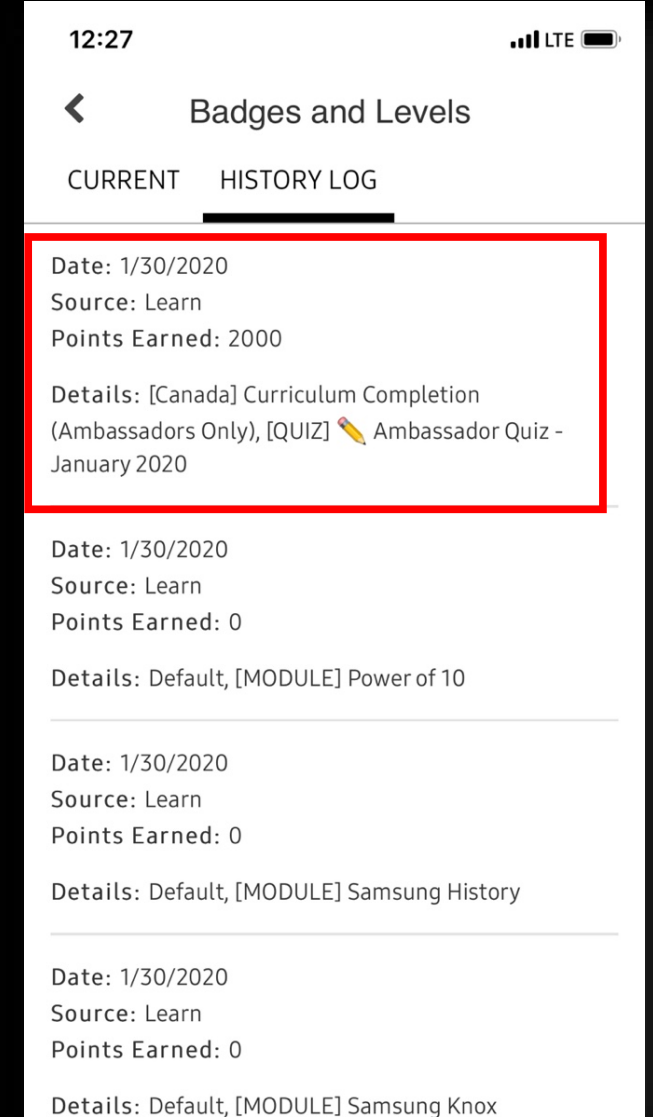
Badge



Press 1) or 2) and you can view details of your current status

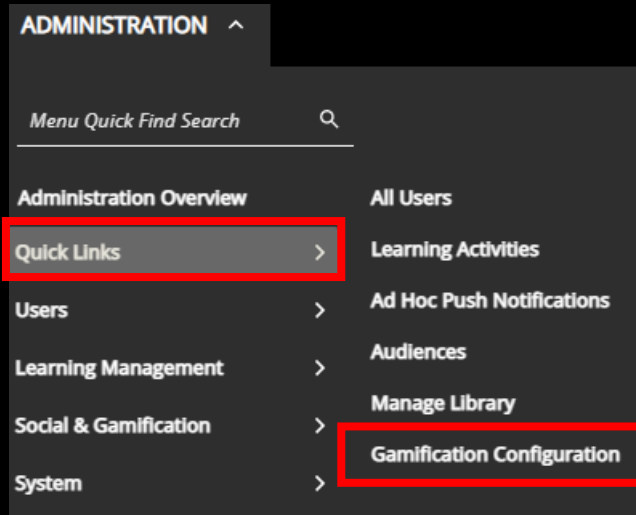


You can view the history log



# Pre-Settings

## Route 1



Administration / Gamification Configuration

## GAMIFICATION CONFIGURATION

Configure gamification components. Gamification helps engage your employees by encouraging them to complete tasks as how employees "level up" as they earn points.

Domain: Costa Rica

- GENERAL
- LEARN POINTS
- BADGES
- LEVELS
- LEADERBOARDS

### GAMIFICATION SETTINGS

☐ Inherit parent domain settings.

☒ Enable Gamification

☐ Enable Open Badges

☒ Enable Gamification for Learn

Scoring System:

Default SEARCH CLEAR

☐ Enable awarding points for waived attempts.

### SOCIAL COMMUNITIES

☐ Enable gamification for social communities

### LEADERBOARD CONFIGURATION

☒ Hide Overall Leaderboard

Ranking Type

☒ Standard Ranking

☐ Dense Ranking

Available Filters

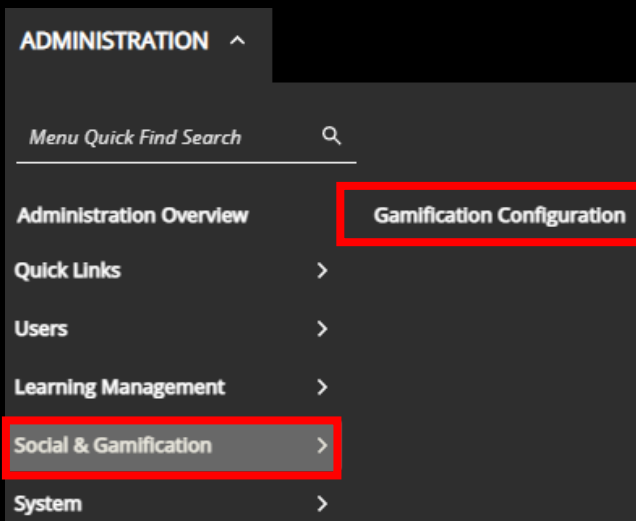
☐ Job Title

☒ Location

☒ Peers

☐ My Team

## Route 2



Please uncheck 'inherit parent domain settings' at GENERAL to use all the GAMIFICATION SETTINGS

# 1) Learn Points

# 1) Learn Points

Press Add Ruleset at LEARN POINTS

We can now create Learn Point Rulesets at domain level. Check the domain you are at.

S+

SELF ▾

ADMINISTRATION ▾

Learning ▾

Search

Q

Home

Timeline

Library

Learner Dashboard

Administration / Gamification Configuration

GAMIFICATION CONFIGURATION

Configure gamification components. Gamification helps engage your employees by encouraging them to complete tasks to earn points and badges, and to compare their score against other employees. You can configure badges and points awarded for completing tasks, as well as how employees "level up" as they earn points.

Domain: Costa Rica

① Check the domain you are at

GENERAL

LEARN POINTS

BADGES

LEVELS

LEADERBOARDS

②

+ Add Ruleset

③

View: Active ▾

Name	Description	Status	Domain	Actions
Default		Active	Global	EDIT ▾
[TSE]Low 10pt	10pt for the recommended activity	Active	Global	EDIT ▾
[SERC] 20 point rule set	Grant 20 points by activity completion	Active	Global	EDIT ▾
[SERC] 30 point rule set	Grant 30 points by activity completion	Active	Global	EDIT ▾
[SERC] Quick Assessment Point Rule Set	Quick Assessment Point Rule Set	Active	Global	EDIT ▾

# 1) Learn Points

Add Name, and RULEs. Description is optional.

**ADD RULESET**

Name \*

Description

Category \*  
Learning

Status  
☒ Active

**RULES**

**+ Add** **X Delete**

**RULE OPTIONS**

Data Points:

- Completion Date
- Completion Score
- Assignment Type
- Attempts
- Time Required

Data Points	Comparison	Criteria	Points
-------------	------------	----------	--------

Please be aware that once points are given out, **it cannot be removed** unless there is a special request to SumTotal once a year (very rare)

# 1) Learn Points

Below is the 5 rulesets you can use

Data Points	Comparison Options	Criteria Options	Points
Completion Date	< , <= , =	Due Date	Ex. Grants points for the activity completion when completion date is lesser than assigned due date
Completion Date	NA (it will be equals)	NA	Eg. Grant points for the activity completion due date is lesser than the assigned due date
Completion Score	>= , = , >	NA, 5, 10, 15, 20, 25, 30, 35, 40, 45, 50, 55, 60, 65, 70, 75, 80, 85, 90, 95, 100	Ex. Grant points for the activity completion when completion score is greater than 50
Assignment Type	=	Required, Recommended, Proactive (Not Assigned)	Ex. Grant points for the activity completion when the assignment type is recommended
Attempts	<= , =	1, 2, 3, 4, 5, 6, 7, 8, 9, 10	Ex. Grant points when the activity attempt for the activity is 1
Time Required	>= , > , =	Open # - choose what time (in minutes)	Ex. Grant points for the activity when duration is greater than 5min

Not recommended because the duration time is not counted for sure

Can have multiple Rules as well, but depending on which Data Points are listed, only the data point of the same series, closest to the users end results, will apply.

IE: Completion Score options are 80, 90 and 100. User scores 100 and gets 100. But assigned to the same rule is 'Completion Date' Due Date for 10 points. IF the user did it by the due date and scored 100, they would receive the 100 points + the bonus 10 points for completing before the due date

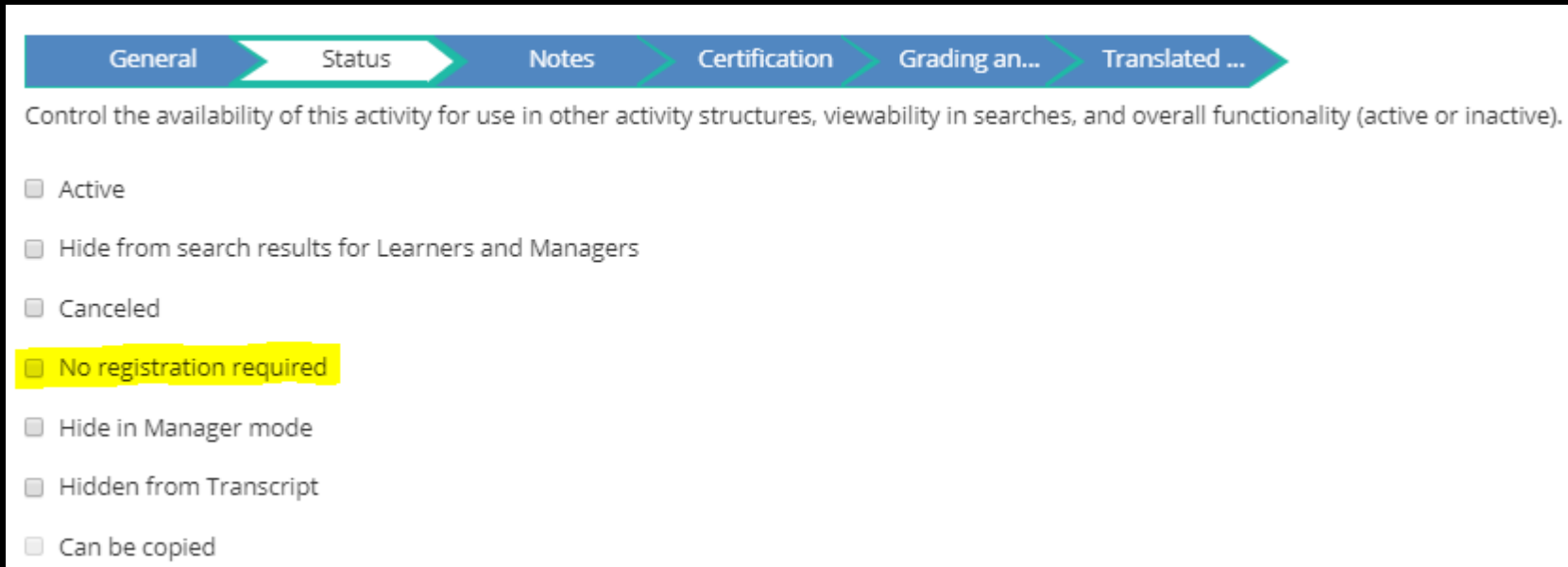
# 1) Learn Points

PRECAUTIONS / PREREQUISITES

- For activity with 'Completion Date' Ruleset

For this ruleset, activity should always have “no registration required” **unchecked**.

[ Activity EDIT – (send to stage) – OPTIONAL – Configure general properties for your activity  
– Status – no registration required ]



The screenshot shows the 'Status' tab of an activity configuration interface. The tab is highlighted in blue. Below the tab, there is a description: 'Control the availability of this activity for use in other activity structures, viewability in searches, and overall functionality (active or inactive)'. A list of checkboxes is displayed, with 'No registration required' highlighted in yellow.

General Status Notes Certification Grading an... Translated ...

Control the availability of this activity for use in other activity structures, viewability in searches, and overall functionality (active or inactive).

- ☐ Active
- ☐ Hide from search results for Learners and Managers
- ☐ Canceled
- ☐ No registration required
- ☐ Hide in Manager mode
- ☐ Hidden from Transcript
- ☐ Can be copied

# 1) Learn Points

PRECAUTIONS / PREREQUISITES

- For activity with 'Completion Date' Ruleset

You can set the due date at [ Activity EDIT – (send to stage) – OPTIONAL – Management – Audiences ]

Management

Users Domains Organizations

Assign this activity to an audience that you have created

Search...

+ Add Print Export To Excel

Audience Name ^

SumTotal

### ADD AUDIENCES

Select the assignment options. To apply the same options to all objects, select Apply to all.

**Note: Time for the due date is 23:59:59 of the selected timezone.**

Audience Required Name	Assignment Date	Due Date	Priority	Learner Assignment Notes
<input type="checkbox"/> Apply to all <input type="checkbox"/> Ignore Previous Completions	<input checked="" type="radio"/> Required <input type="radio"/> Today <input type="radio"/> Days from today <input type="radio"/> On 2/24/2020 Time zone: UTC	<input checked="" type="radio"/> No due date <input type="radio"/> Within Days <input type="radio"/> By 2/24/2020 Time zone: UTC	None	
Test Audience 1001 <input type="checkbox"/> Ignore Previous Completions	<input checked="" type="radio"/> Recommended <input type="radio"/> Today <input type="radio"/> Days from today <input type="radio"/> On 2/24/2020 Time zone: UTC	<input type="radio"/> No due date <input type="radio"/> Within Days <input checked="" type="radio"/> By 2/24/2020 Time zone: UTC	None	

BACK OK CANCEL

0 Selected 0 Records

Administrator Notes

CANCEL BACK NEXT OK

# 1) Learn Points

PRECAUTIONS / PREREQUISITES

- For activity with 'Time Required' Ruleset

For this ruleset, you have to set the **Estimated Duration** at :

[ Activity EDIT – (send to stage) – OPTIONAL – Configure general properties for your activity – Grading and Completion]

**NOTE:** This duration is the minimum requirement.

Thus, if you set 1 minute here, the ruleset have to be equal or bigger than 1 minute.

Configure general properties for your activity

General > Status > Notes > Certification > Grading and Completion > Translated ...

Add completion settings like score for successful completion, diploma templates and auto completion criteria for your learning activity.

☒ Contribute to parent activity completion

☐ Required to be completed

Grading Scale:

Minimum percent:

**Estimated duration:**

Hours:  Minutes:

Estimated credit hours:

Number of child activities to successfully complete:

CANCEL BACK NEXT OK

# 1) Learn Points

PRECAUTIONS / PREREQUISITES

- For activity with 'Assignment Type' Ruleset

For this ruleset, activity should be assigned to the audience as “ required or recommended or proactive (not assigned) ”  
[ Activity EDIT – (send to stage) – OPTIONAL – Management – Audiences ]

Management

Users Domains Organ...

Assign this activity to an audience that you have

Search...

+ Add Print Export To Excel

Audience Name ^

Test Audience 1001

SumTotal

ADD AUDIENCES

Select the assignment options. To apply the same options to all objects, select Apply to all.

Note: Time for the due date is 23:59:59 of the selected timezone.

Audience Required Name	Assignment Date	Due Date	Priority	Learner Assignment Notes
<input type="checkbox"/> Apply to all <input type="checkbox"/> Ignore Previous Completions Required	<input checked="" type="radio"/> Today <input type="radio"/> Days from today <input type="radio"/> On 2/24/2020 Time zone: UTC	<input checked="" type="radio"/> No due date <input type="radio"/> Within Days <input type="radio"/> By 2/24/2020 Time zone: UTC	None	
Recommended	<input checked="" type="radio"/> Today <input type="radio"/> Days from today <input type="radio"/> On 2/24/2020 Time zone: UTC	<input checked="" type="radio"/> No due date <input type="radio"/> Within Days <input type="radio"/> By 2/24/2020 Time zone: UTC	None	

BACK OK CANCEL

0 Selected 0 Records

Administrator Notes

CANCEL BACK NEXT OK

# 1) Learn Points To Add Gamification Ruleset to Learning Activities





Learning Activities – EDIT – Send to Stage (If needed) - OPTIONAL – Gamification - General

The screenshot displays the S+ Learning Management System interface. At the top, there is a navigation bar with icons for user, content, and settings, followed by the 'S+' logo, a search icon, a notification icon with a red '1', and a help icon. The main content area is divided into two panels. The left panel, titled 'STAGE PRODUCTION', contains a 'View Tracks' button and a dropdown menu for 'Actions'. Below this, a blue button labeled '[Sell Sheet] Galaxy Note10 Sell Sheet (EN)' is visible. The right panel, titled 'Related Activities', lists various settings categories: 'Child Activities', 'Fulfillment Links', 'Subscription Links', 'Offered By Links', and 'Associated Bundles'. Below these are sections for 'Schedule' (General), 'Web Based Training' (General, WebEx, Quick Assessments, Redirect Settings), 'Registration' (Availability, Audiences, Allocations, Prerequisites, Evaluations, Rating, Auto-Registration, Auto-Cancellation, Jobs, Organizations), 'Resources' (Instructors, Locations, Vendors, Equipment), 'Notifications' (System, User Defined, Mobile push alerts), 'Management' (Users, Domains, Organizations, Topics, Audiences, Manager Assignment Settings), 'Social Collaboration' (Social), and 'Gamification' (General). The 'General' link under the 'Gamification' section is highlighted with a red rectangle. At the bottom of the interface, there is a 'VALIDATE FOR PRODUCTION' button on the left and a 'CLOSE' button on the right.

**NOTE:**  
Please set for individual activities.  
Gamification setting is not  
available for **SIMPLIFID CURRICULUMS**

# 1) Learn Points To Add Gamification Ruleset to Learning Activities

Please uncheck “Inherit domain-level Gamification settings and Press SEARCH



## Gamification

General

Configure the Gamification settings for the current activity.








☐ Inherit domain-level Gamification settings

☒ Enable Gamification for this activity

Scoring System:

# 1) Learn Points

## To Add Gamification Ruleset to Learning Activities










<input type="radio"/>	[Canada] Document Completion (General)	<a href="#">VIEW</a>
<input type="radio"/>	[Canada] Quick Assessment Completion (Ambassadors Only)	<a href="#">VIEW</a>
<input type="radio"/>	[Canada] Quick Assessment Completion (General)	<a href="#">VIEW</a>
<input type="radio"/>	[Canada] SCORM Completion (Ambassadors Only)	<a href="#">VIEW</a>
<input checked="" type="radio"/>	[Canada] SCORM Completion (General)	<a href="#">VIEW</a>
<input type="radio"/>	[Canada] Video Completion (Ambassadors Only)	<a href="#">VIEW</a>
<input type="radio"/>	[Canada] Video Completion (General)	<a href="#">VIEW</a>
<input type="radio"/>	[HQ] Activity rule	Global <a href="#">VIEW</a>

[«](#) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [...](#) [15](#) [»](#)

[CANCEL](#) [SELECT](#)

# 1) Learn Points

## To Add Gamification Ruleset to Learning Activities



Gamification Close

General

Configure the Gamification settings for the current activity.

☐ Inherit domain-level Gamification settings

☒ Enable Gamification for this activity

**Scoring System:**

## 2) Badges

## 2) Badges

Badges indicate that an employee has met certain task completion criteria. Use the **Badges** tab in Gamification Configuration to configure.

### PLEASE NOTE:

- Once Badges are given out to the user, **IT CANNOT BE TAKEN AWAY**
- Badge data cannot be pulled out as a report on AR
- Badge operates based on language culture. Admin/badge creator and User's language should match.

Admin's language setting = user's language (Web: system set language, App: Phone set language)

**Example:** If the admin using English(Canada) as system language sets a badge, only users using English(Canada) can receive the badge. If user uses English(United States) on their phone, user cannot receive that badge.

# 2) Badges

To create a badge:

(6)

S+SELFADMINISTRATION

LearningSearch

HomeTimelineLibraryLearner Dashboard

Administration / Gamification Configuration

### GAMIFICATION CONFIGURATION

Configure gamification components. Gamification helps engage your employees by encourage points and badges, and to compare their score against other employees. You can configure badges and points awarded for completing tasks, as well as how employees "level up" as they earn points.





Domain: Costa Rica

GENERALLEARN POINTSBADGESLEVELSLEADERBOARDS

BADGE CONFIGURATION

View: Active

+ New

Image	Name	Description	Status	Domain	Actions
	Galaxy Stars	1st Galaxy Stars	Active	Global	EDIT
	Certification Badge - Bronze		Active	Costa Rica	EDIT
	Certification Badge - Silver		Active	Costa Rica	EDIT
	Certification Badge - Gold		Active	Costa Rica	EDIT

1. Click on Badge configuration
2. Click New to Add Badge

## 2) Badges To Add Badge

The screenshot shows the 'ADD BADGE' form with the following elements:

- Badge Image:** A field with a trophy icon and a 'Choose File' button, labeled (1). Below it, it says 'Recommended size: 200 x 200 px'.
- Badge Name:** A text input field containing 'Banner', labeled (2).
- Status:** A checkbox labeled 'Active' which is checked, labeled (3).
- Description:** A text input field containing 'Banner', labeled (4).
- Notification Message:** A text input field containing 'Badge for Master', labeled (5).
- RULESETS:** A section with a '+ New' button, labeled (6).
- Table:** A table with columns 'Name', 'Description', and 'Actions'.
- Buttons:** 'CANCEL' and 'SAVE' buttons at the bottom right.

A red arrow points from the '+ New' button in the Rulesets section to the text 'To add a custom ruleset, click New:'.

(1) To select a new image icon for the badge, click **Choose File** and select it from your local system.

► It is recommended that the image be 200x200 pixels in size. Images with different dimensions will be resized to fit.

(2) Enter the **Badge Name**.

(3) Select whether the badge is **Active**.

(4) Enter a detailed **Description** of the badge.

(5) Enter the **Notification Message** that appears in a pop-up message when the employee earns the badge.

(6) Use the Rulesets section to specify what the user must accomplish to earn the badge. You can reuse Learn or Talent rulesets, or you can create a custom ruleset for this badge. The user must meet **all rule criteria** to earn the badge

To add a custom ruleset, click **New**:

## 2) Badges To Add Ruleset for Badge

(6) To edit new ruleset

The screenshot shows the 'EDIT BADGE' interface with a modal for 'EDIT RULESET'. The modal contains the following fields and sections:

- Name \*** (i): A text input field containing 'New Ruleset'.
- Description** (ii): A text input field.
- Source \*** (iii): A dropdown menu with 'Learn' selected.
- Category \***: A dropdown menu with 'Learning' selected.
- RULES**: A section with a table for defining rules.

Data Points	Comparison	Criteria	Actions
<input type="checkbox"/> Completion Score	<input type="text" value="&gt;="/>	<input type="text" value="90"/>	<input type="button" value="REMOVE"/>

At the bottom of the modal are buttons for 'CANCEL' and 'SAVE'.

- Enter a **Name** for the custom ruleset.
- Enter a detailed **Description**.
- Select the **Source** and **Category** of the ruleset. This determines the data points you can select in the **Rules** section.
  - Usually used "Learn" for Source, "Learning" for Category.

*Note: Rule creation uses **the AND condition**.*

*Therefore, if you add more than one Data Point for a rule, the user will need to satisfy all Data Points.*

*Additionally, when you select a Data Point, you remove it from the list of Data Point selections as you add more Data Points to the rule.*

## 2) Badges To Add Ruleset for Badge

**EDIT RULESET**

Name <sup>\*</sup>

RuleSet

Description

Source <sup>\*</sup>

Learn

Category <sup>\*</sup>

Learning

**RULES**

+ Add ✕ Delete

	Data Points (iv)	Comparison (v)	Criteria (vi)	Actions
<input type="checkbox"/>	<div><div>Completion Date</div><div>Count</div><div>Name</div><div>Completion Score</div><div>Assignment Type</div><div>Attempts</div><div>Time Required</div></div>			<div>REMOVE</div> <div>CANCEL</div> <div>SAVE (vii)</div>

iv. Select the **Data Point** to be measured.

◦ Do not add more than one rule for each Data Point.

For example, do not add more than one rule for Completion Date.

v. Select the **Comparison** operator.

The selected Data Point determines available operators.

vi. Select the **Criteria** the user must meet.

vii. Click **Save**.



## 2) Badges To Add Ruleset for Badge

GENERAL LEARN POINTS SOCIAL POINTS **BADGES** LEVELS

**BADGE CONFIGURATION**

View: Active ▼

+ New

Image	Name	Description	Status	Domain	Actions
	Galaxy Stars	Test	Active	Global	<span>EDIT ▼</span>
	Badge testing		Active	Global	<span>EDIT ▼</span> <div><span>Copy</span><span>Deactivate</span><span>View</span></div>

You can copy badges, along with activating, deactivating, and viewing them.

To copy a badge:

1. Click the dropdown on the Edit button beside the badge you want to copy.

2. Select Copy.

The Add Badge slideout displays with “Copy\_” preceding the name of the copied badge.

3. Complete desired changes such as the Badge Name, Description, Notification Message, etc.

4. Click Save.

### 3) Levels

# 3) Levels

Users achieve a new level once they reach a certain point threshold.  
Users can check their current level and progress to the next level in their Self menu.  
Use the **Levels** tab in Gamification Configuration to configure levels.

Home / Administration / Gamification Configuration

## GAMIFICATION CONFIGURATION

Configure gamification components. Gamification helps engage your employees by encouraging them to complete tasks to earn points and badges, and to compare their score against other employees. You can configure badges and points awarded for completing tasks, as well as how employees "level up" as they earn points.

Domain: Canada

GENERAL LEARN POINTS SOCIAL POINTS BADGES **LEVELS**

### LEVEL CONFIGURATION

1) View: Active

+ Add Level

Name	Criteria	Notification	Status	Domain	Actions
Samsung	0	Congratulations, Newbie! You are finally getting your feet wet.	Active	Global	2) EDIT
Advanced Beginner	10002	Great Job! You aren't on the bottom level any more.	Active	Global	3) EDIT
Competent	10003	This isn't your first rodeo! You are moving up quick.	Active	c	Deactivate
Proficient	10004	Awesome - before long you'll be running this place	Active	Global	EDIT
Expert	500000	Outstanding! You are almost at the top!	Active	Global	EDIT

## PLEASE NOTE:

1) Please click 'View' to see active/inactive levels.

2) Global 0 Criteria "Samsung" must be always active -  
> cannot be used for domain level

3) Level is **not available** for Deletion. You can  
DEACTIVATE though.

Please press Edit to deactivate the level if you want.

# 3) Levels

🏠 / Administration / Gamification Configuration

## GAMIFICATION CONFIGURATION

Configure gamification components. Gamification helps engage your employees by encouraging them to complete tasks to earn points and badges, and to compare their score against other employees. You can configure badges and points awarded for completing tasks, as well as how employees "level up" as they earn points.

Domain: Canada

GENERAL LEARN POINTS SOCIAL POINTS BADGES **LEVELS**

### LEVEL CONFIGURATION

View: Active ▼

**+ Add Level** 1)

Name	Criteria	Notification	Status	Domain	Actions
Samsung	0	Congratulations, Newbie! You are finally getting your feet wet.	Active	Global	<b>EDIT</b> ▼ 2)
Advanced Beginner	10002	Great Job! You aren't on the bottom level any more.	Active	Global	EDIT ▼
Competent	10003	This isn't your first rodeo! You are moving up quick.	Active	Global	EDIT ▼
Proficient	10004	Awesome - before long you'll be running this place	Active	Global	EDIT ▼
Expert	500000	Outstanding! You are almost at the top!	Active	Global	EDIT ▼

*Route*

Administration > Quick Links >  
Gamification Configuration - LEVELS

1. Perform one of the following, as applicable:

1) To add a new level, click **Add Level**.

2) To edit a level, click **Edit**.

# 3) Levels

2)

## EDIT LEVEL

Level Name \*

Expert

3)

Level Criteria \*

110

4)

Notification Message

Outstanding! You are almost at the top!

5)

CANCEL

SAVE

2. Enter the Level Name.

3. Enter the Level Criteria - that is, the number of points the employee must earn to reach this level.

4. Enter the Notification Message that appears in a pop-up message when the employee reaches the new level.

5. Click Save.

**3.**

# How to inactivate content

# How to inactivate content

## 1) All non-simplified curriculum content

*Path to Access* | Administration > Quick Links > Learning Activities

🏠 / Learning Activities

We have a new Activity Builder. [Click here](#) to create an activity from the new view.

### ACTIVITY MANAGEMENT

Create and manage learning activities.

1)    

Displaying 10 of 744 Records 10 25 50 100

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated Date	Actions
<input type="radio"/> [Onsite Training] Galaxy Note10 & S10 - Lens Switching	Course			HQ_SEHQ_2019Note10HTML5	HQ Domain		9/01/2020 6:22 PM KST	27/10/2021 2:24 PM KST	2) <input type="button" value="EDIT"/>

1. Search for the content that you want to inactivate by Content Name or Code.
2. Then click [Edit] of the content

# How to inactivate content

## 1) All non-simplified curriculum content

3) **STAGE** PRODUCTION


View Tracks Roster

HQ Domain

Activity Image:

☐ Enter URL:

☒ Upload Image:



**EDIT** **DELETE**

Activity type: \*

Course

Code: \*

HQ\_SEHQ\_2019Note10HTML5

Description:

Let's learn how to take nice photos with lens switching.

Owner:

HQ admin

Contact:

**SEND TO STAGE**

STAGE PRODUCTION

View Tracks Actions

/ Learning Activities / Learning Activity Properties

**[ONSITE TRAINING] GALAXY NOTE10 & S10 - LENS SWITCHING**

All required fields appear in this section. Once the fields are filled in, click Validate for Production to check for accuracy and to continue to move to Production. Click Optional to enter values for optional fields.

Go To Expand All Collapse All Checklist View Required Properties

**▼ CONFIGURE GENERAL PROPERTIES FOR YOUR ACTIVITY**

General

Set general information associated with your learning activity.

Name: \*

[Onsite Training] Galaxy Note10 & S10 - Le

Primary Domain: \*


HQ Domain

**BROWSE...**

Activity Image:

☐ Enter URL:

☒ Upload Image:



**VALIDATE FOR PRODUCTION**

**OPTIONAL**

3. Please click [Send to stage] button on bottom or [Stage] button on top to edit status if it is already published

4. Click [Optional] right-bottom

# How to inactivate content

## 1) All non-simplified curriculum content

STAGE PRODUCTION

View Tracks Actions

[Onsite Training] Galaxy Note10 & S10 - ...

/ Learning Activities / Learning Activity Properties

[ONSITE TRAINING] GALAXY NOTE10 & S10 - LENS SWITCHING

All optional fields appear in this section. Click Validate for Production to check for accuracy and to continue to move to Production.

Checklist

REQUIRED TO BE COMPLETED

Configure general properties for your activity

General

Metadata

System-Defined

OPTIONAL INFORMATION

5) Configure general properties for your activity

General Status Notes Certification Grading and Completion Translated Properties

5. Go to Configure General Properties  
For your activity > Status

Configure general properties for your activity

General Status Notes Certification Grading an... Translated ...

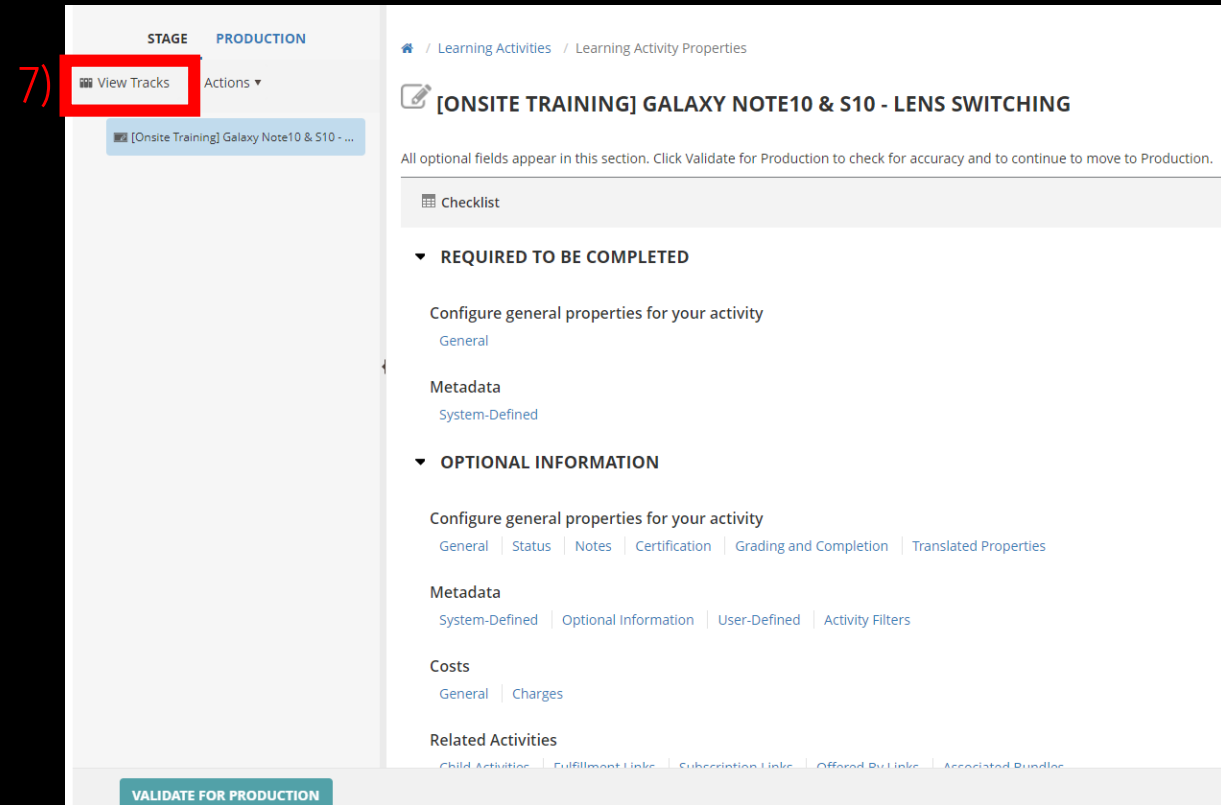
Control the availability of this activity for use in other activity structures, viewability in searches, and overall functionality (active or inactive).

6) ☐ Active

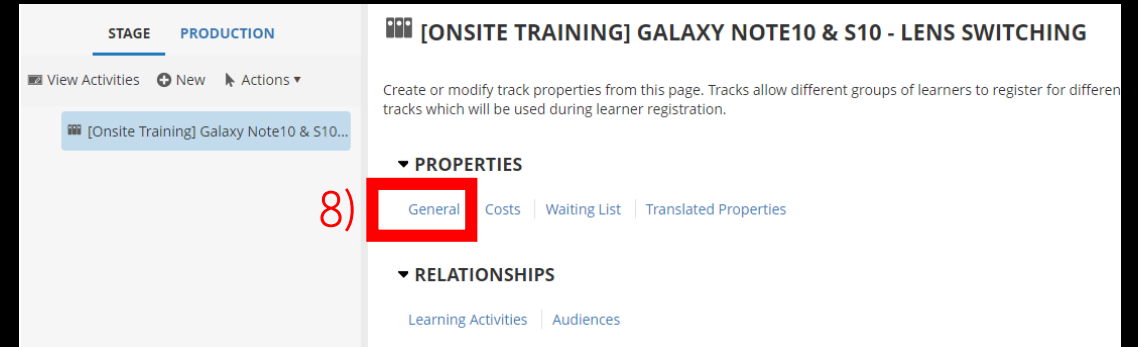
6. Uncheck Active option

# How to inactivate content

## 1) All non-simplified curriculum content



7. Back to optional page and click [View Tracks]



8. Go to Properties > General

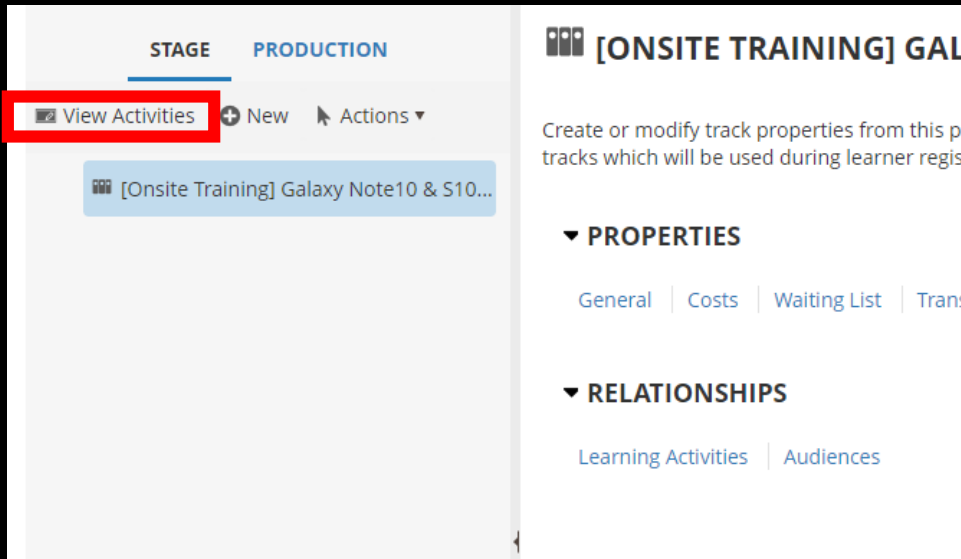


9. See if Active option is unchecked then click [OK]

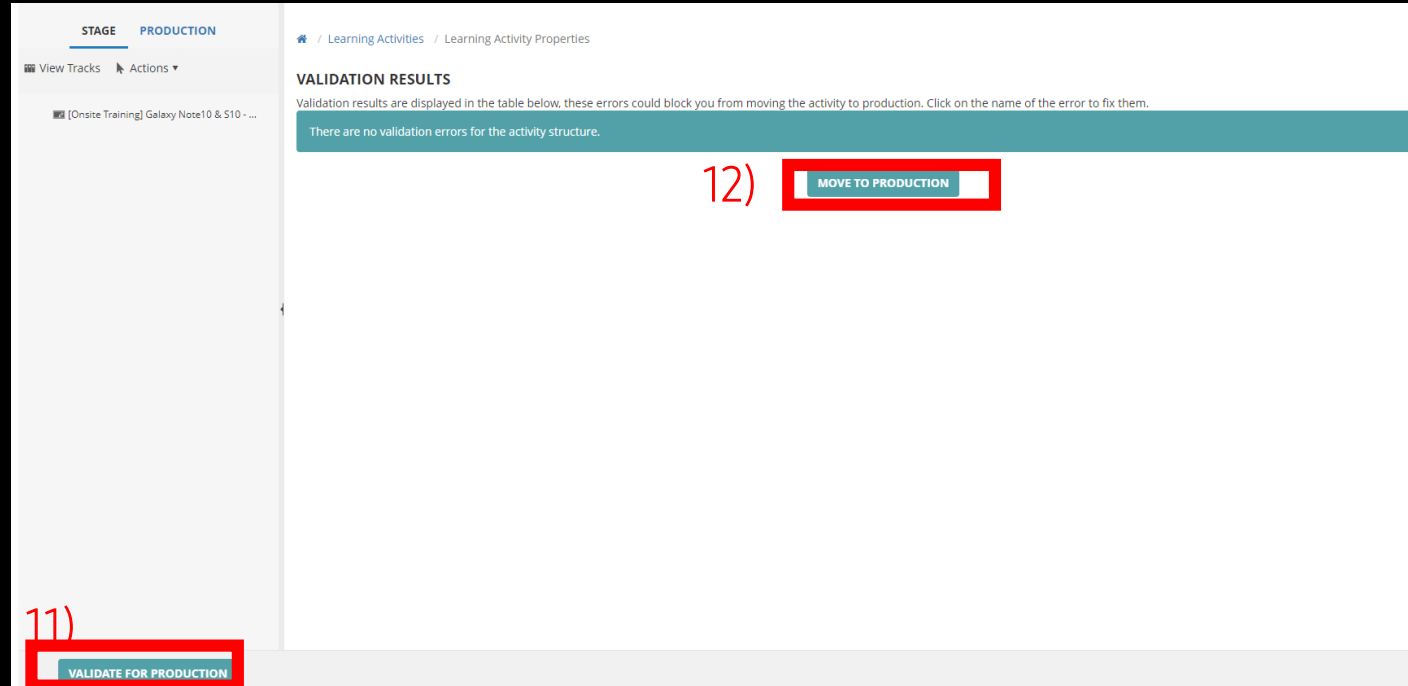
# How to inactivate content

## 1) All non-simplified curriculum content

10)



10. Click [View Activities]



11. Click [Validate for production] to update its status

12. If there is no error,  
please press [Move to Production] to inactivate it

# How to inactivate content

## 2) Simplified curriculum content

*Path to Access* | Administration > Quick Links > Learning Activities

1)

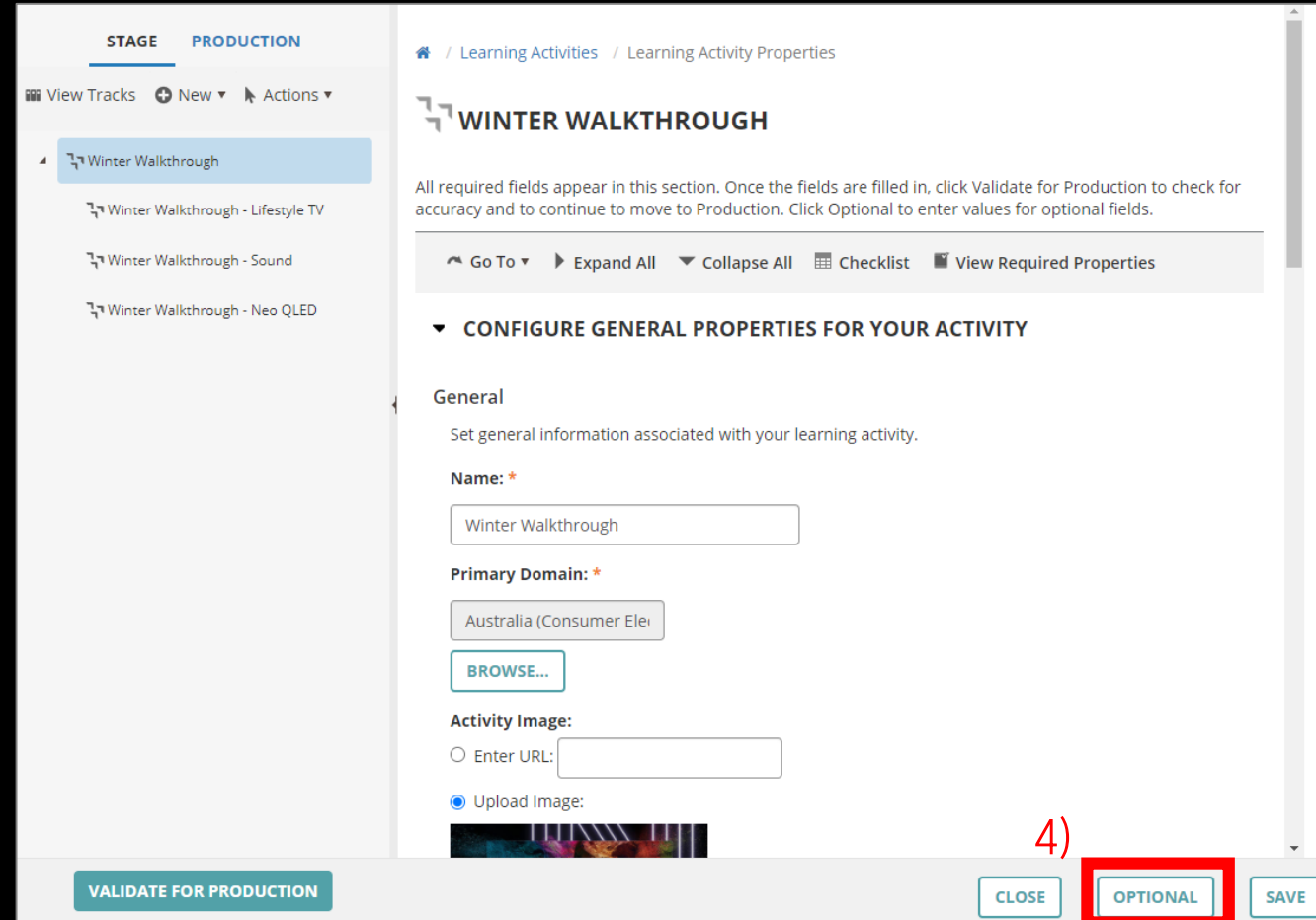
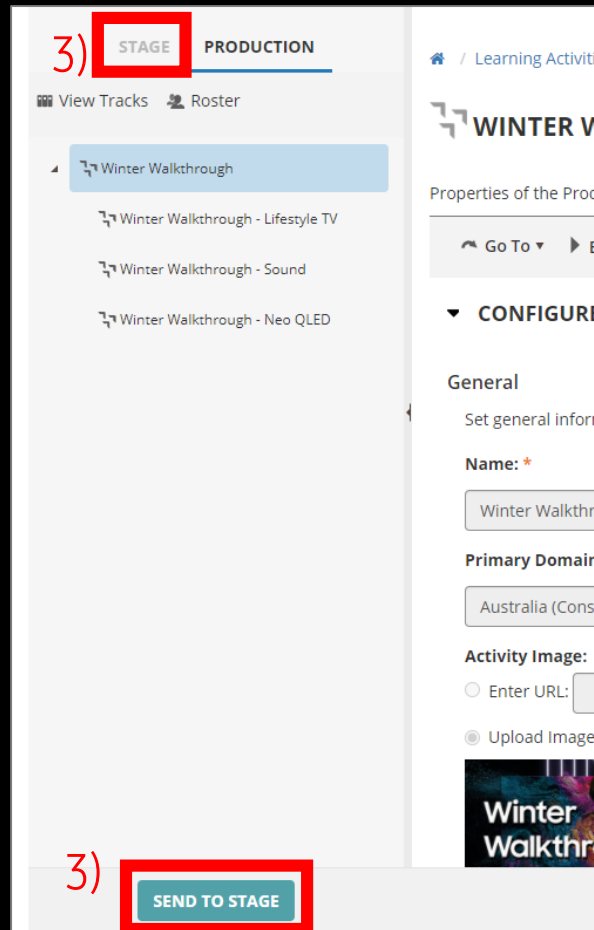
The screenshot shows the 'ACTIVITY MANAGEMENT' interface. At the top, there are buttons for 'ACTIVITY WIZARD', 'FILE UPLOAD', and 'NEW ACTIVITY'. Below these, a search bar contains 'CE\_AU\_SC\_017' and a magnifying glass icon. To the right of the search bar is an 'ADVANCED' button. Below the search bar, there are icons for 'Virtual Session', 'Export', 'Print', 'Copy', and 'Delete'. To the right of these icons are dropdown menus for 'All Activity Types' and 'Inactive'. Below these elements is a table with the following columns: Name, Activity Type, Start Date, End Date, Code, Primary Domain, Facility, Published Date, Last Updated Date, and Actions. The table contains one row with the following data: Name: Winter Walkthrough, Activity Type: Curriculum, Start Date: (blank), End Date: (blank), Code: CE\_AU\_SC\_017, Primary Domain: Australia (Consumer Electronics), Facility: (blank), Published Date: 5/31/2021 10:53 PM UTC, Last Updated Date: 9/3/2021 4:13 AM UTC, and Actions: EDIT. The 'EDIT' button in the Actions column is highlighted with a red box. A red '2)' is also present next to the 'Last Updated Date' column header.

Name	Activity Type	Start Date	End Date	Code	Primary Domain	Facility	Published Date	Last Updated Date	Actions
Winter Walkthrough	Curriculum			CE_AU_SC_017	Australia (Consumer Electronics)		5/31/2021 10:53 PM UTC	9/3/2021 4:13 AM UTC	EDIT

1. Search for simplified curriculum that you want to inactivate by Content Name or Code.
2. Then click [Edit] of the content

# How to inactivate content

## 2) Simplified curriculum content



3. Please click [Send to stage] button on bottom or [Stage] button on top to edit status if it is already published

4. Click [Optional] right-bottom

# How to deactivate content

## 2) Simplified curriculum content

STAGE PRODUCTION

View Tracks New Actions

Winter Walkthrough

Winter Walkthrough - Lifestyle TV

Winter Walkthrough - Sound

Winter Walkthrough - Neo QLED

WINTER WALKTHROUGH

All optional fields appear in this section. Click Validate for Production to check for accuracy and to continue to move to Production.

Checklist

REQUIRED TO BE COMPLETED

Configure general properties for your activity

General

Metadata

System Defined

OPTIONAL INFORMATION

Configure general properties for your activity

General Status Notes Certification Grading and Completion Translated Properties

Metadata

System Defined Optional Information User Defined Activity Filters

Costs

VALIDATE FOR PRODUCTION

5. Go to Metadata > System-Defined

6. Set the expiration date

7. Check [Inactivate the activity on the expiration date]

Media type: \*

CE Product

Delivery method: \*

Local

Content type: \*

Video

Modality Filter:

☒ Watch ☐ Read ☐ Listen

Expiration date:

☐ Never expires

☐ Expires  days from production moving date

☒ Expires on 9/3/2021

Region:

BROWSE...

Language:

None

☒ Inactivate the activity on the expiration date

CANCEL BACK NEXT OK

**NOTE**

\* Based on the **expiration date** the activities will be expired after the nightly job.

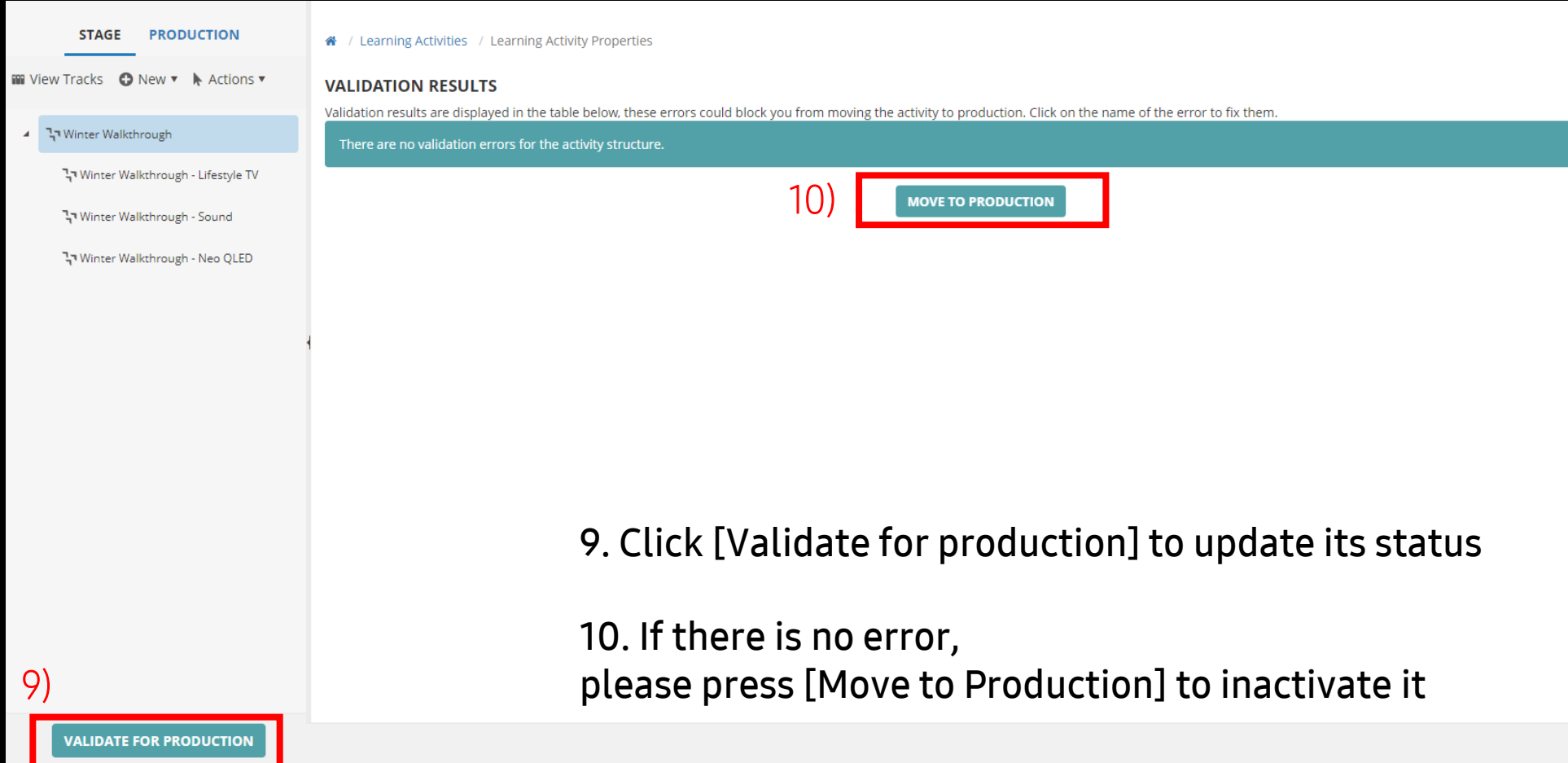
For example,

If you set to expire on 9/3/2021, it will be deactivated around 11am~12pm on 9/4/2021

8. Click [OK]

# How to inactivate content

## 2) Simplified curriculum content



The screenshot shows the 'STAGE' tab set to 'PRODUCTION'. On the left sidebar, under 'View Tracks', the 'Winter Walkthrough' track is expanded, showing sub-items: 'Winter Walkthrough - Lifestyle TV', 'Winter Walkthrough - Sound', and 'Winter Walkthrough - Neo QLED'. At the bottom of the sidebar, a button labeled 'VALIDATE FOR PRODUCTION' is highlighted with a red box and labeled '9)'.

10)

**VALIDATION RESULTS**

Validation results are displayed in the table below, these errors could block you from moving the activity to production. Click on the name of the error to fix them.

There are no validation errors for the activity structure.

**MOVE TO PRODUCTION**

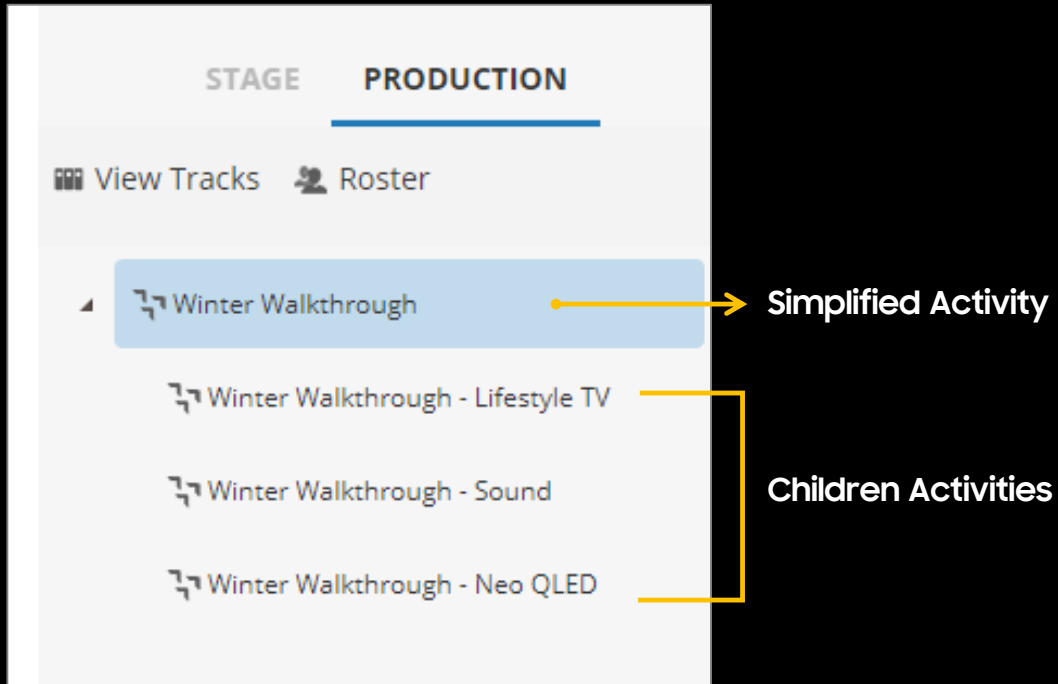
9. Click [Validate for production] to update its status

10. If there is no error, please press [Move to Production] to inactivate it

# How to inactivate content

## 2) Simplified curriculum content

- Deactivate Children Activities (Optional)



### NOTE

Even the Simplified Curriculum was deactivated, its children activities remind in active state.

Repeat step 1 - 10

if you need to deactivate the children activities of the simplified activity.

4.

# Report

: Manage Roster / Advanced Report

# Manage Roster

You can view the list of the users who attended a published activity and their current status, such as their scores and whether they passed or failed the course.

*Path to Access* | Administration > Quick Links > Learning Activities > Arrow button of [Edit] > **MANAGE ROSTER**

<input type="radio"/>	Note10 Meet the POWER phone(Test)	Quick Assessment	_QA_TEST1	11/7/2019 6:28 PM KST	11/15/2019 2:46 PM KST	EDIT
<input type="radio"/>	Note10 Meet the POWER phone	Course	_HTML_TEST1	11/1/2019 2:29 PM KST	11/13/2019 3:03 PM KS	Properties Manage Roster
<input type="radio"/>	Note10 Meet the POWER phone(Test)	Quick Assessment	_QA_TEST1	11/7/2019 5:46 PM KST	11/13/2019 3:03 PM KST	EDIT

# Manage Roster

**ACTIVITY ROSTER**

**SMART SWITCH ONLINE TRAINING**

Activity Type: Course  
Code: NAT\_2356\_CNTS\_60373  
[Show More Details](#)

Location: None  
Instructor: None  
Vendor: None

Note: Completion information that comes directly from the content can override manual roster changes for some online activities. The parent activity's status is calculated based on the statuses of its child activities. For example, if one child activity is "Attended" and another is "Registered," the parent activity's status is "In Progress."

Instructions  
To view the roster of other activities in the tree, click the appropriate link.  
[Smart Switch Online...](#)

Search:  [ADVANCED...](#)

View: Completion

10 of 70

Change status to Attended / Canceled or etc.

Clear score and pass/fail status for quick assessment

Change completion record

Export roster to an Excel file

Name	Username	Status	Status Date	Score	Duration Hrs Min	Passed	Completed
<input type="checkbox"/>	Aashish Maurya	WESTLAC281	In Progress	16/07/2018 23:18:09 IST	0:01		
<input type="checkbox"/>	Aashish Maurya	WEST20163	Registered	16/07/2018 12:26:39 IST			
<input type="checkbox"/>	Aashish Maurya	NORTH0999	Registered	16/07/2018 15:10:13 IST			
<input type="checkbox"/>	Aashish Maurya	NORTH0999	Registered	17/07/2018 10:25:38 IST			
<input type="checkbox"/>	Aashish Maurya	NORTH0707	In Progress	18/07/2018 08:40:04 IST	0:00		
<input type="checkbox"/>	Aashish Maurya	NORTH0303	In Progress	16/07/2018 14:16:39 IST	0:01		

shows all the users who are registered for a learning activity

# Data import – Advanced Report \* Use production site

Path to Access |  
SELF > REPORTING > Advanced Reporting > SAMSUNGELCECTROICS\_PRO > Custom > Report > Find your sub

S+SELFADMINISTRATION

LearningSearch

HomeTimelineLibraryLearner Dashboard

LibraryViewCreate

Folders

SAMUNGELECTRONICS\_...CustomAd Hoc Compone...ReportsSEMDataources

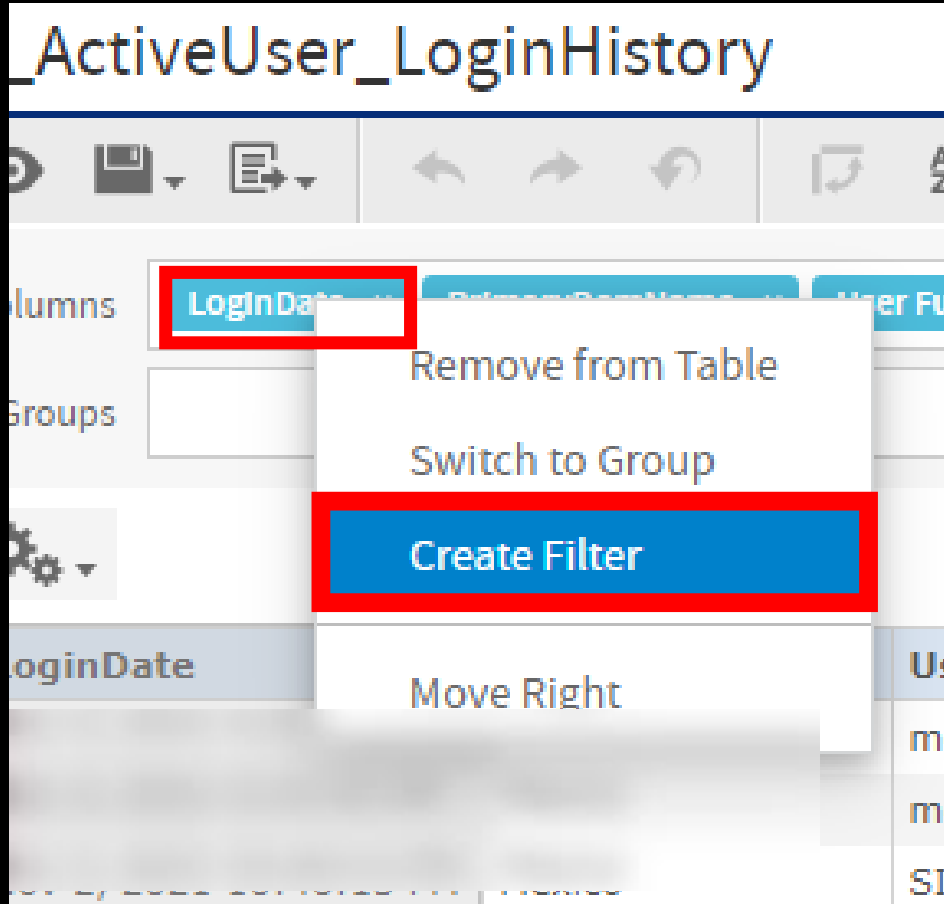
Repository

RunEditOpenCopyCutPasteDelete

Name	Description	Type	Created Date	Modified Date
		Ad Hoc View	12/14/2020	5/2/2019
		Ad Hoc View	12/14/2020	11/12/2020
		Ad Hoc View	12/14/2020	5/3/2019
		Ad Hoc View	12/14/2020	January 3
		Ad Hoc View	12/14/2020	5/2/2019
		Ad Hoc View	12/14/2020	10/17/2019
		Ad Hoc View	12/14/2020	5/3/2019
		Report	12/14/2020	5/3/2019
		Ad Hoc View	12/14/2020	7/2/2019
		Ad Hoc View	12/14/2020	10/17/2018
		Ad Hoc View	12/14/2020	9/11/2019
		Report	12/14/2020	5/3/2019
		Ad Hoc View	12/14/2020	9/12/2019
		Ad Hoc View	12/14/2020	April 5
		Ad Hoc View	12/14/2020	3/11/2020
		Ad Hoc View	12/14/2020	5/3/2019
		Report	12/14/2020	5/3/2019
		Ad Hoc View	12/14/2020	9/12/2019
		Ad Hoc View	12/14/2020	11/11/2020
		Report	12/14/2020	5/3/2019
		Ad Hoc View	12/14/2020	9/27/2019

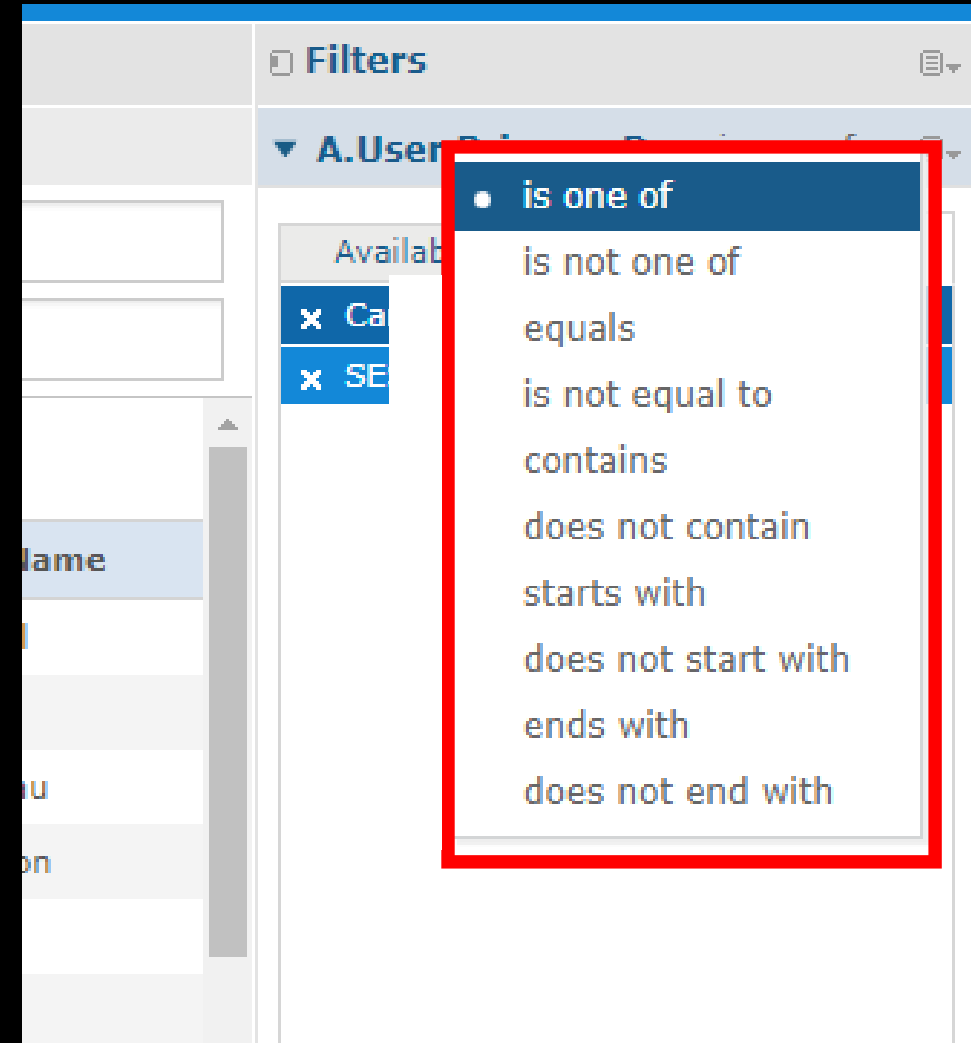
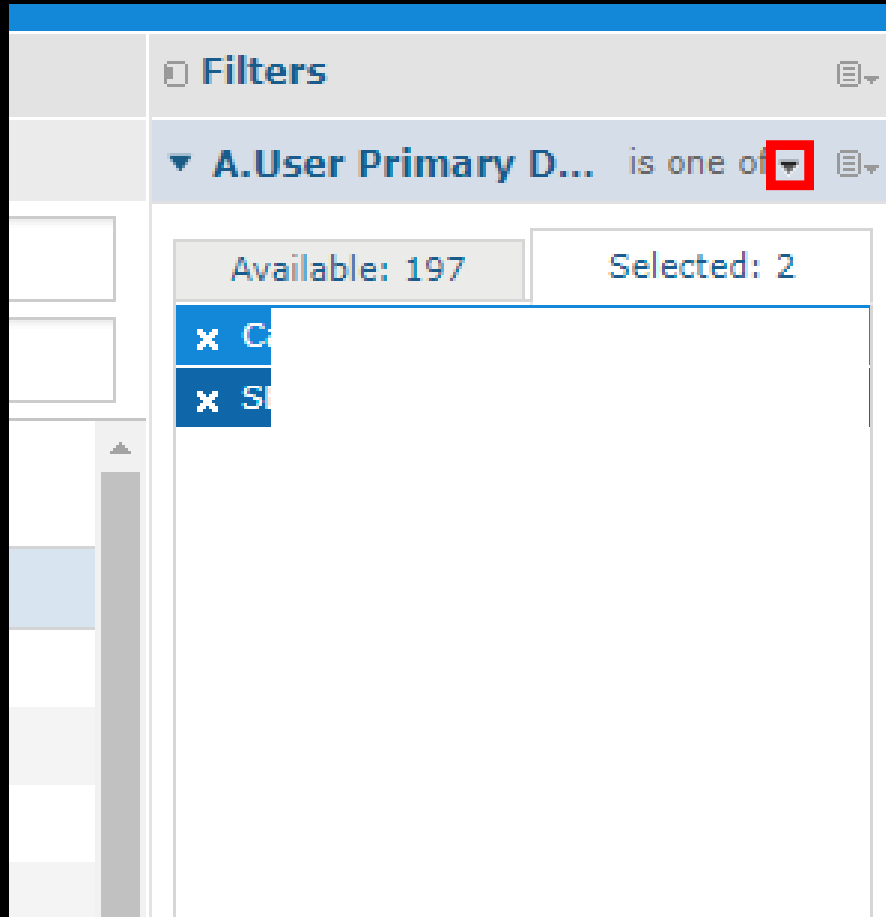
# Create Filter

Also, by clicking on right button -Create filter on Columns, you can use this column to filter. You can see it is added on your right.



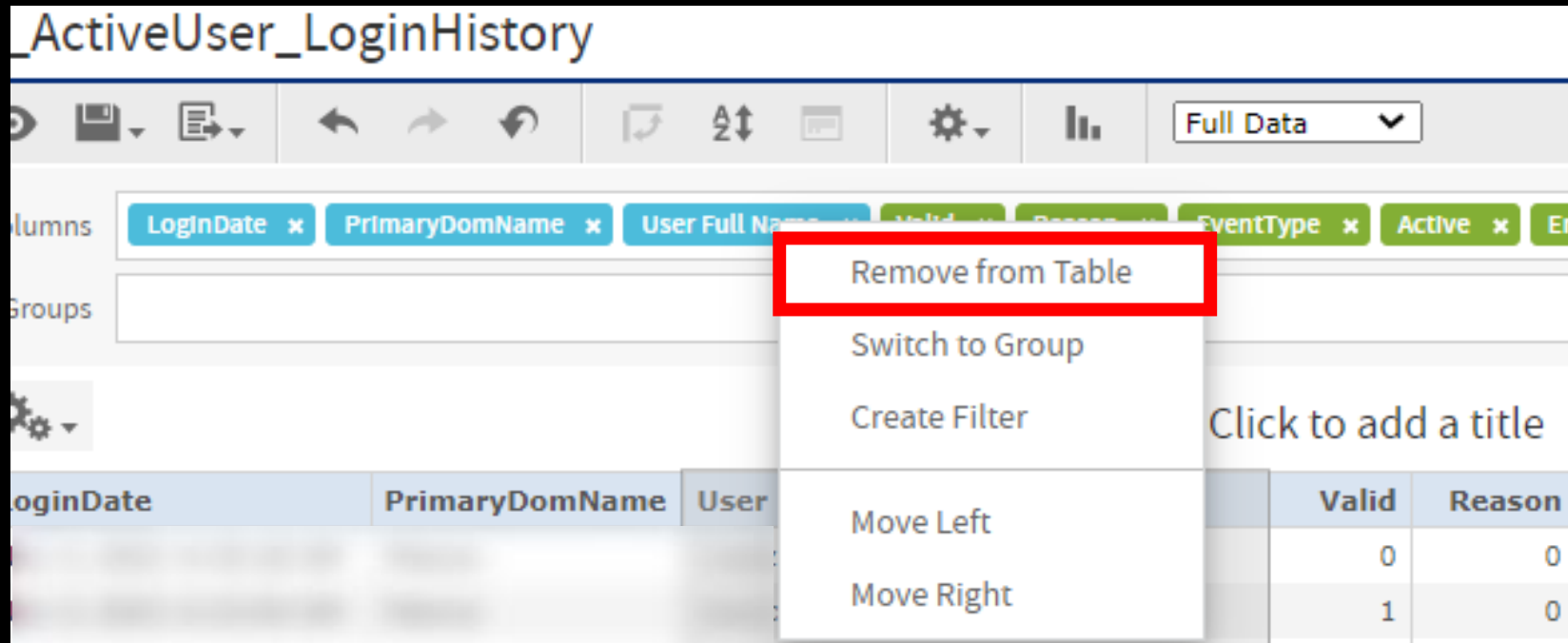
# Using Filter

After clicking on arrow, you can customize the options.



# Remove Existing Column

If you want, you can also delete the existing column.



The screenshot shows a web application interface for a table titled "\_ActiveUser\_LoginHistory". The table has several columns: LoginDate, PrimaryDomName, User Full Name, Valid, Reason, EventType, Active, and End. A context menu is open over the "User Full Name" column, with the "Remove from Table" option highlighted by a red rectangle. The menu also includes options for "Switch to Group", "Create Filter", "Move Left", and "Move Right".

LoginDate	PrimaryDomName	User Full Name	Valid	Reason	EventType	Active	End

# Apply, Save and Export

After change is made, press apply and then Save Ad Hoc View.

The screenshot displays the SamsungPlus\_ \_ActiveUser\_LoginHistory interface. The top toolbar includes icons for view manipulation and a 'Full Data' dropdown. A red rectangle highlights the 'Save Ad Hoc View' option in the 'Columns' menu. The main area shows a table with columns like Name, Valid, Reason, EventType, Active, Enable, BrowserVersion, and PrimaryOrgName. The right sidebar contains filters for A.PrimaryDomName and B.LoginDate. At the bottom right, a red rectangle highlights the 'Apply' button in the 'Custom Filter Expression' section.

Save Ad Hoc View

Save Ad Hoc View As...

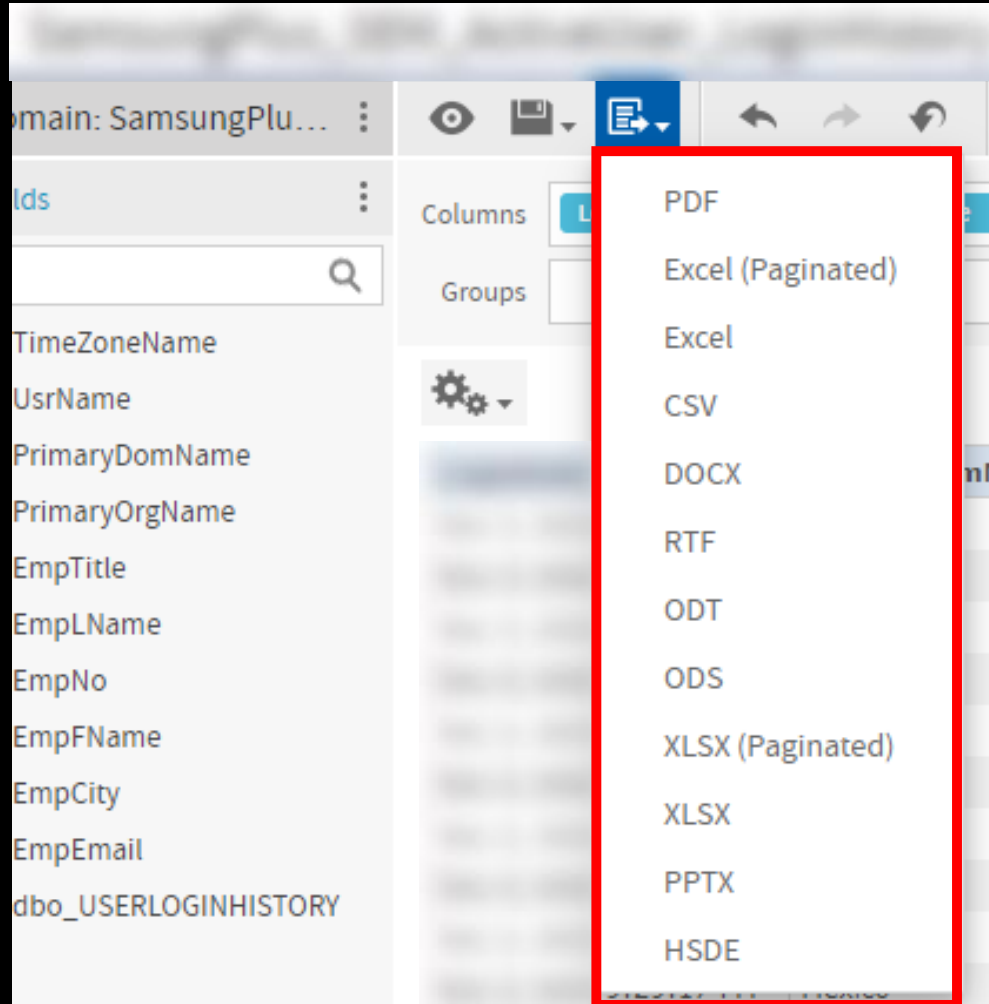
Save Ad Hoc View and Create Report

Click to add a title

Apply

# Apply, Save and Export

You can also export in various methods.



# Quick Review on Session 2

1. **Library means Contents Structure.** You are able to create topics and subtopics and edit them.

- A topic will be shown once at least one activity is mapped to the topic.

- **Web: Library / App: Promoted Topics:** If promoted topics are needed to change, please contact BPO team.

2. Push Notification

- Please include **%%Activity%%** in Notification Message in order to attach the activity you have selected

- Notification **must be set at least an hour before** it is sent out.

3. Before creating Quick Assessment Activity, you have to import Question Bank and Questions.

- Question Banks/Questions can be added by manually registration or bulk template.

4. For Simplified Curriculum, the child activity (will be under SC) should be created.

- When creating the child activity, please do not add Management – Audience and check ‘Can be subscribed’ option

- When creating Simplified Curriculum, please check ‘Grading Completion’ and ‘Availability’ on Option.

# Quick Review on Session 2

## 5. Gamification Settings

- **Points and Badges cannot be removed once they are given out.**
- **Badge operates based on Language.** So, Admin/Badge Creator and User's Language setting should match

## 6. **The way to inactivate contents** is different depending on the content type.

### 1) **All non-simplified curriculum Content:**

- Configure General Properties For your activity > Status > Uncheck 'Active'
- [View Tracks] – Properties > General Uncheck 'Active'
- Move to Production

### 2) **Simplified Curriculum Content:**

- Metadata > System-Defined : Set Expiration date and check 'Inactivate the activity on the expiration date'
- Move to Production

# Quick Review on Session 2

7. In Manage Roster, you can view the list of registered users to the activity.

8. You are able to find reporting following the step.

SELF › REPORTING › Advanced Reporting › SAMSUNGELCECTROICS\_PRO › Custom › Report › Find your sub's folder

# Session 3

## S+ Rewards

A cluster of colorful confetti shapes including stars, squares, triangles, and wavy lines in the top-left corner.

# S+ Rewards Introduction

SAMSUNG

A large, dense cloud of colorful confetti shapes including stars, squares, triangles, and wavy lines in the bottom-right corner.



# Table of contents

## 1. S+ Rewards' KEY Features

- Home UI Improvement
- Offline Training Management
- Live Quiz Show
- Rewards Event
- Announcement/Community/Live Chat
- Badge & My Page

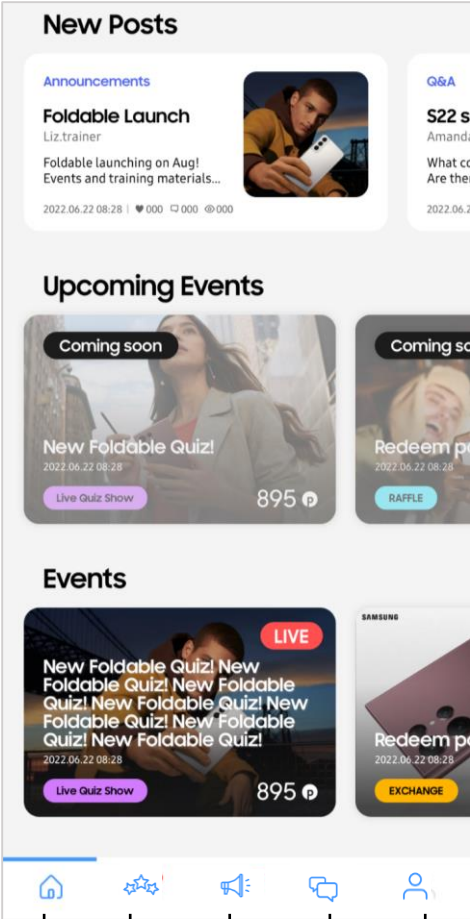
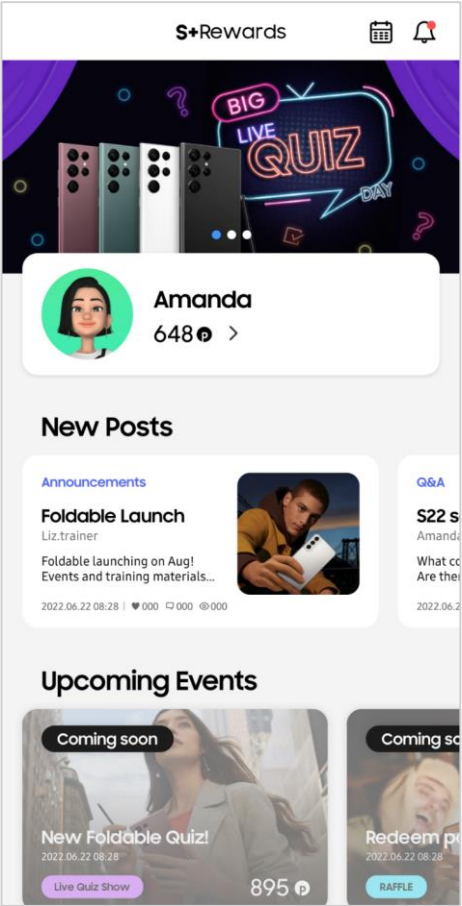
## 2. Contents Setting and management

- Introduce Rewards Event (Point Redemption)
- How to run Live Quiz Show
- How to create a Survey and export report
- How to manage a Community (Photo gallery, Q&A)
- How to create Custom Badge

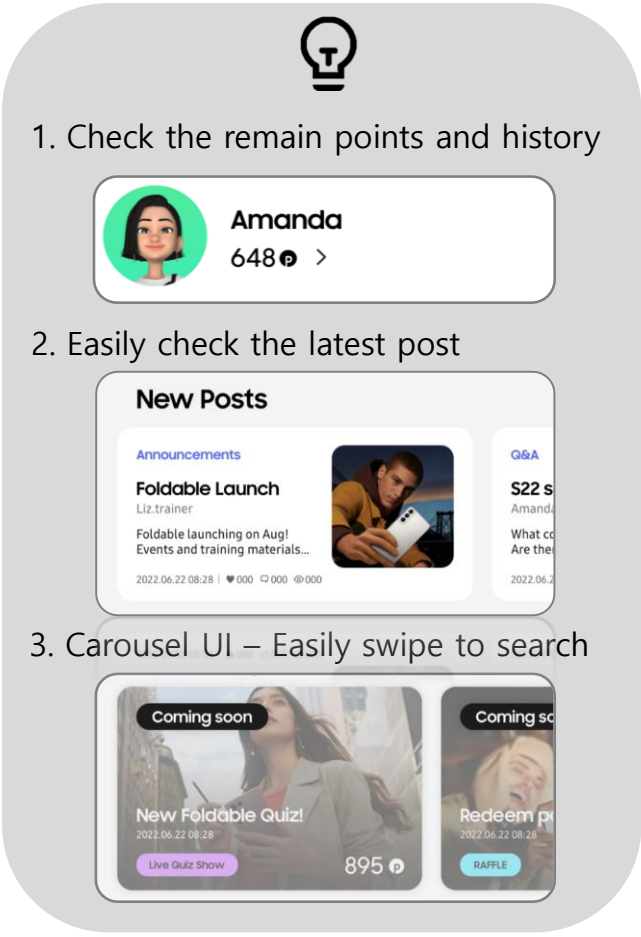
# 1. S+ Rewards' KEY Features

# 01 Home UI Improvement

New S+ Rewards 3.0 Home UI shows abundant information with easy access



Home  
Announcements  
Community  
My Page



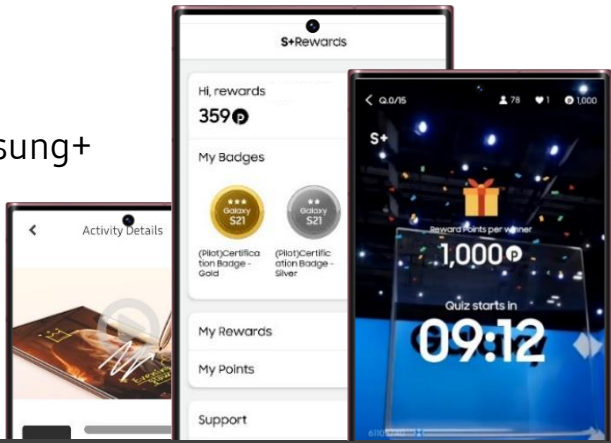
Key UI point

# 02 Points Redemption

Users can use Samsung+ Points they have acquired through rewards event

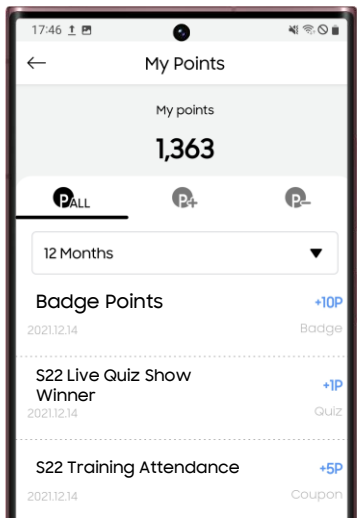
## 01 Points Acquisition

- Course Completion on Samsung+
- Training Attendance
- Certification
- Live Quiz Show



## 02 Points Detail

- Points History



## 03 Points Redemption

- Rewards Event Type

**EXCHANGE**

: Instant exchange

**INSTANT**

: Draw by User

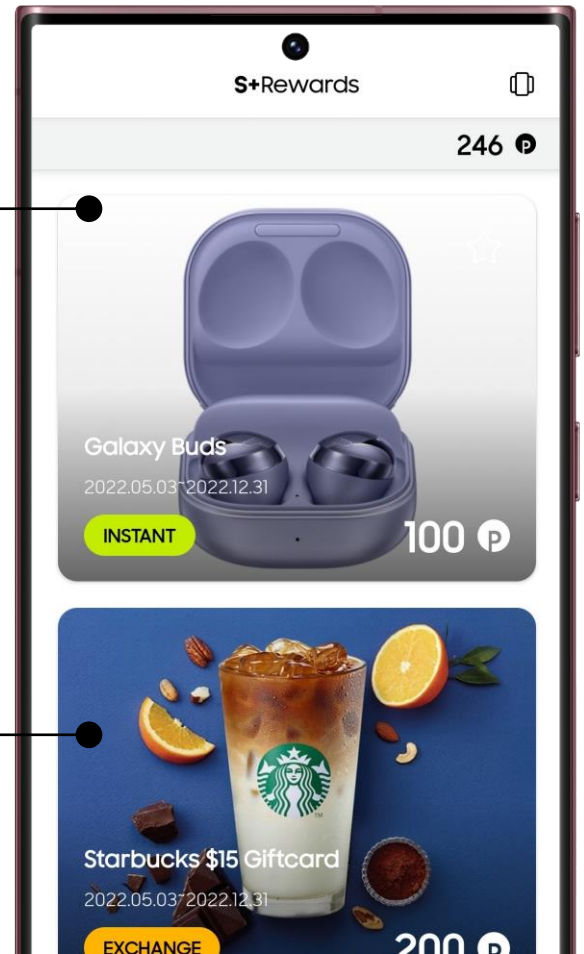
**RAFFLE**

: Draw by Admin

- Rewards Product Type

**E-voucher**

**Product**



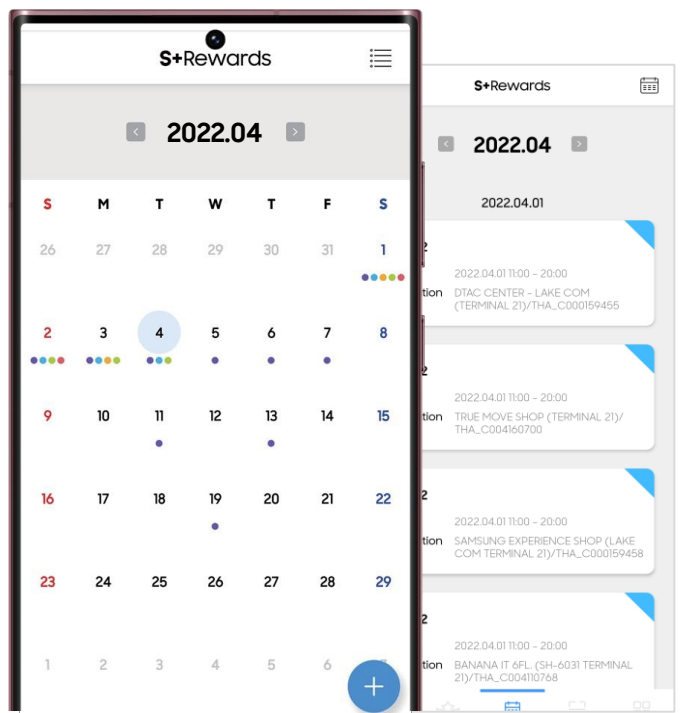
# 03 Offline Training Management

App-enabled training tracking for convenient offline training management



## 01 Training Assignment

- Trainee composition
- Training scheduling



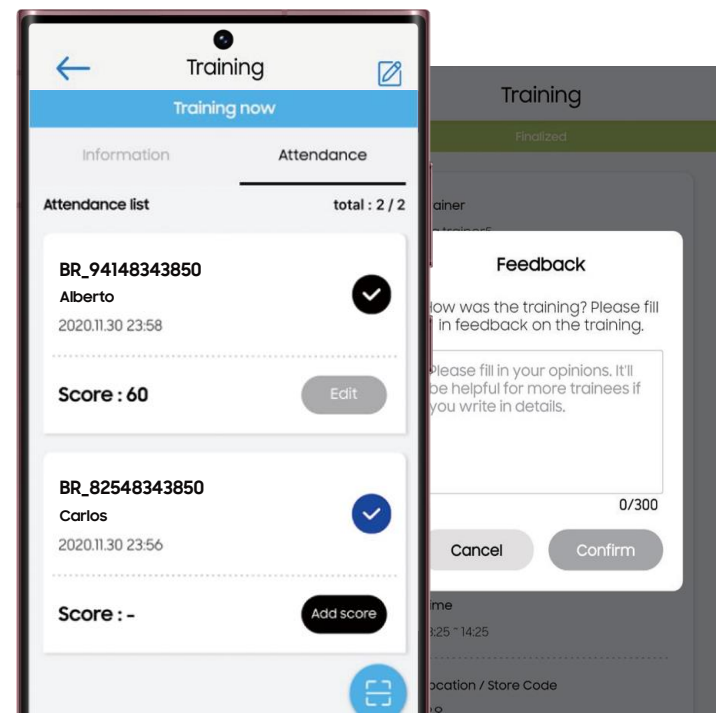
## 02 Training Attendance

- QR Scanning for attendance
- Samsung+ Points acquisition



## 03 Training Completion

- Trainee evaluation
- Feedback collection

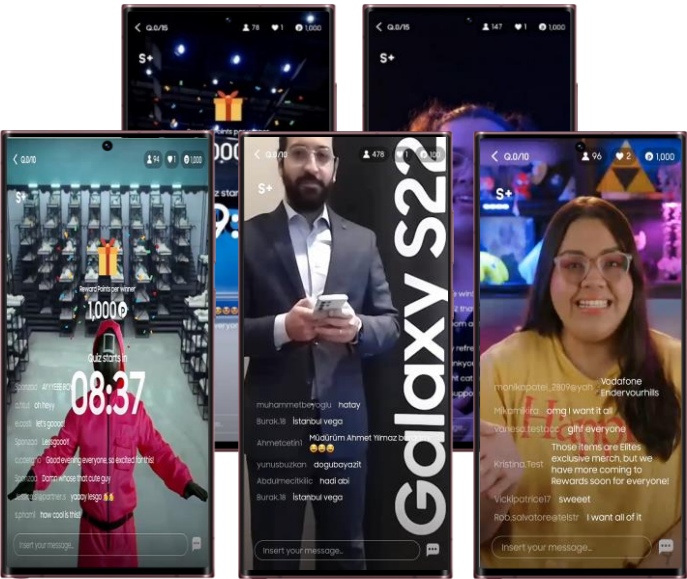


# 04 Live Quiz Show

Recap product knowledge & acquire Samsung+ points through interactive live events

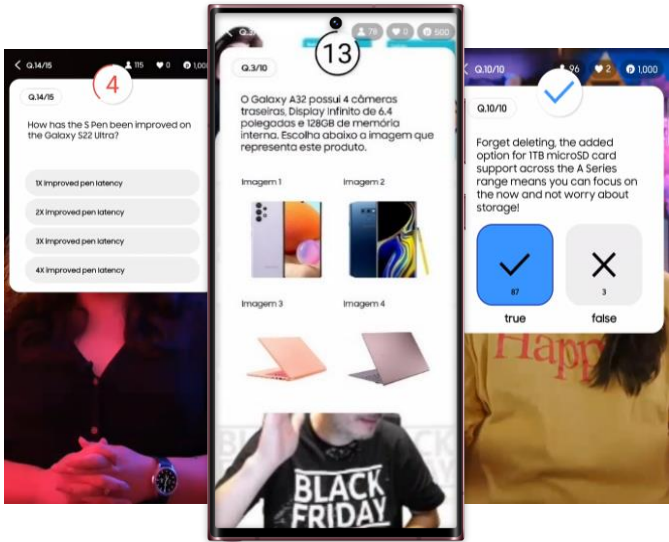
## 01 Intercommunication

- Real-time interaction with host
- Ad-hoc training



## 02 Live Quiz

- Knowledge reconfirmation
- Heightened focus with time limits



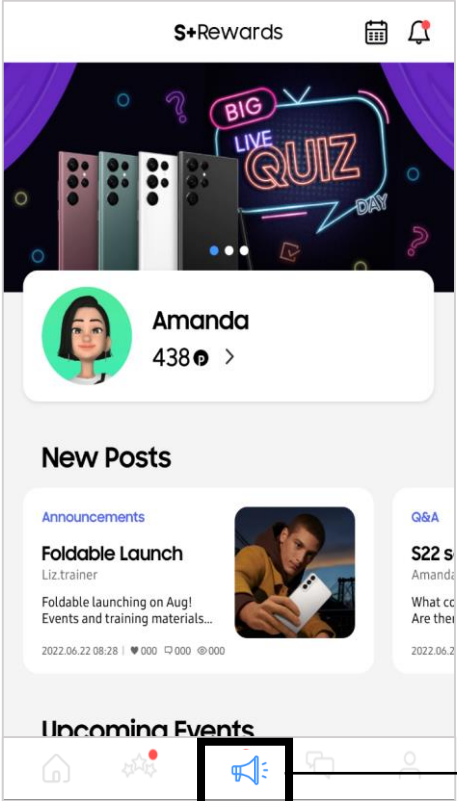
## 03 Rewards

- Samsung+ Points acquisition

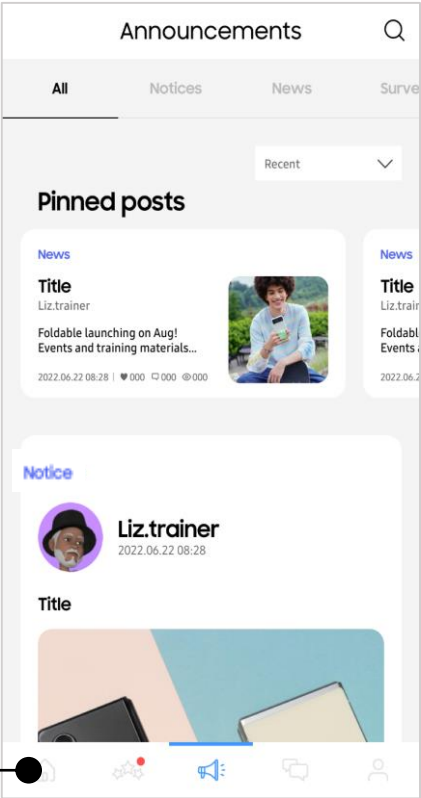


# 05 Announcement

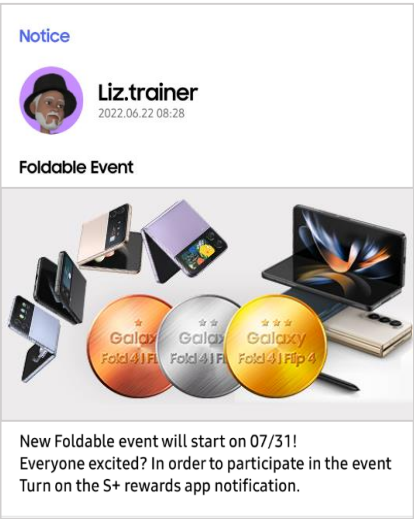
Announcements offer admin notice, sharing news link section and in-app survey feature



Home

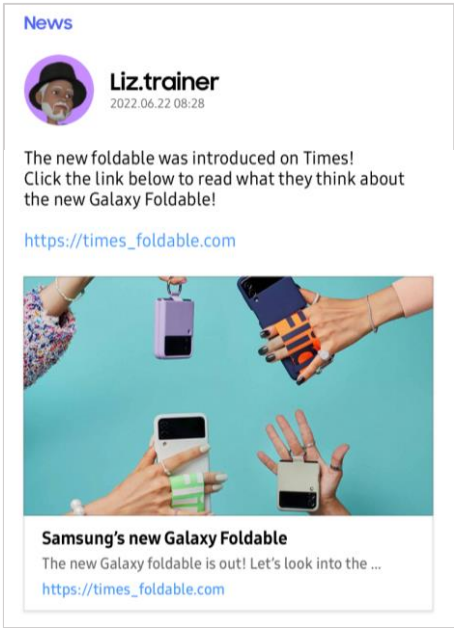


Announcements



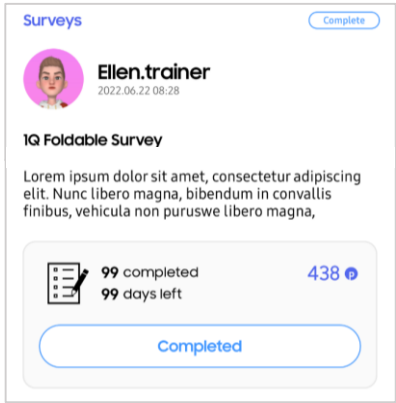
1 Notice

- Posting announcements for promotional events



2 News

- Sharing news articles and videos related to products

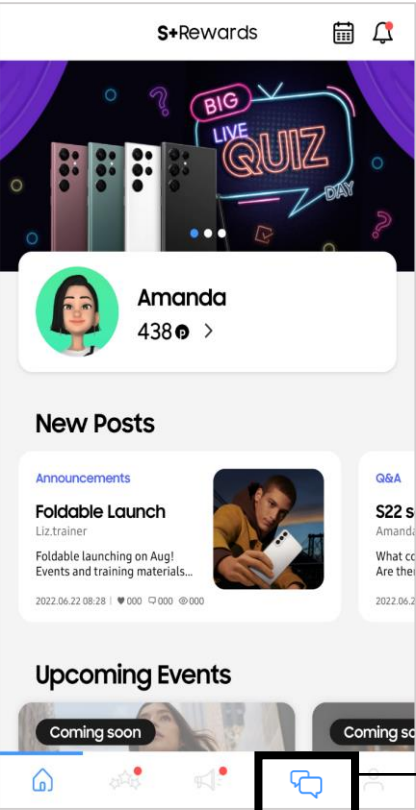


3 Survey

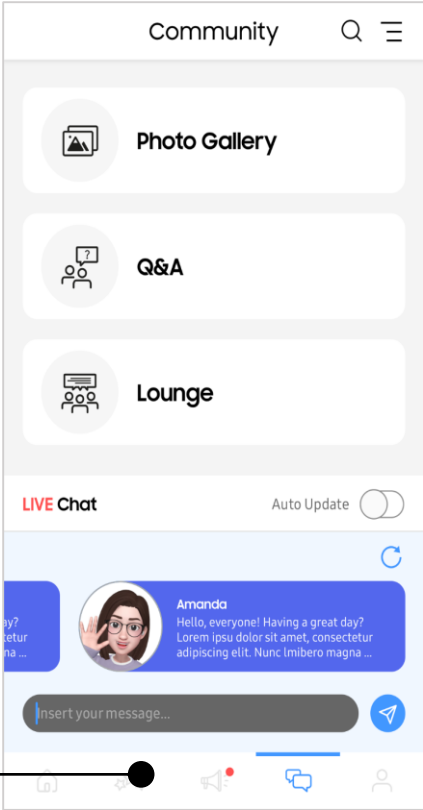
- In app survey function
- Gathering training feedback

# 06 Community

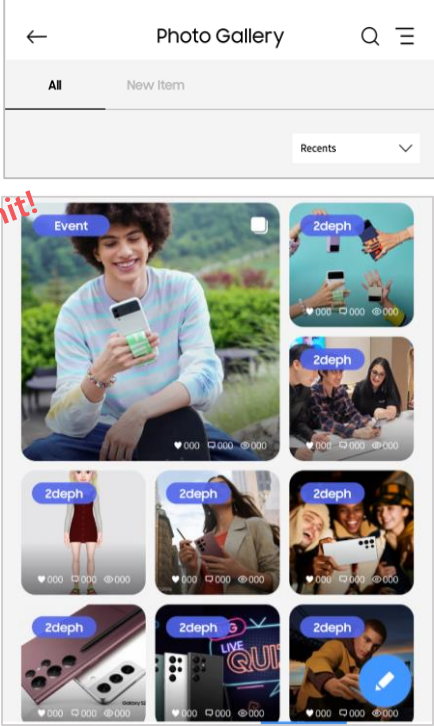
Community offers spaces for sharing daily, working life via Photo gallery, Q&A, Lounge, and Live Chat feature



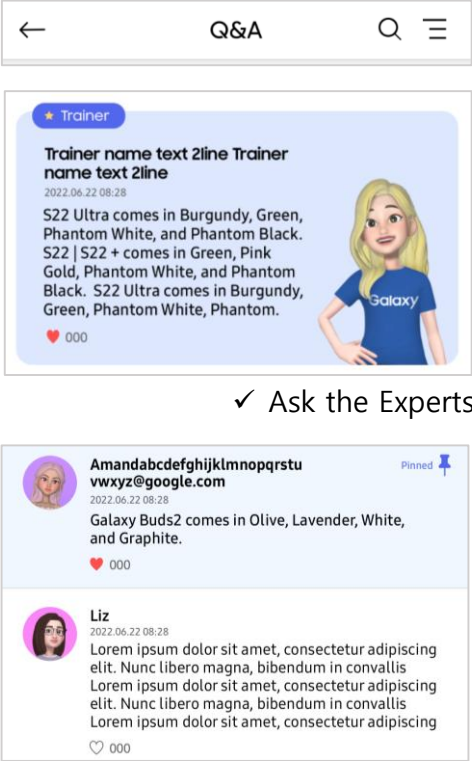
Home



Community Main

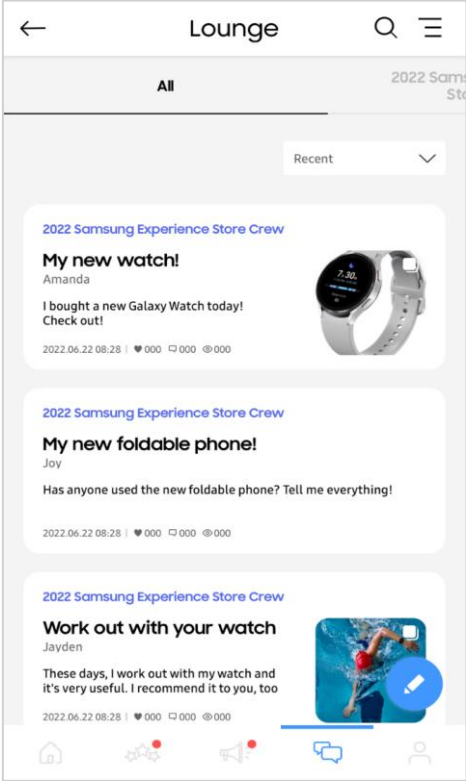


1 Photo Gallery



✓ Ask S+ Members

Q&A



3 Lounge

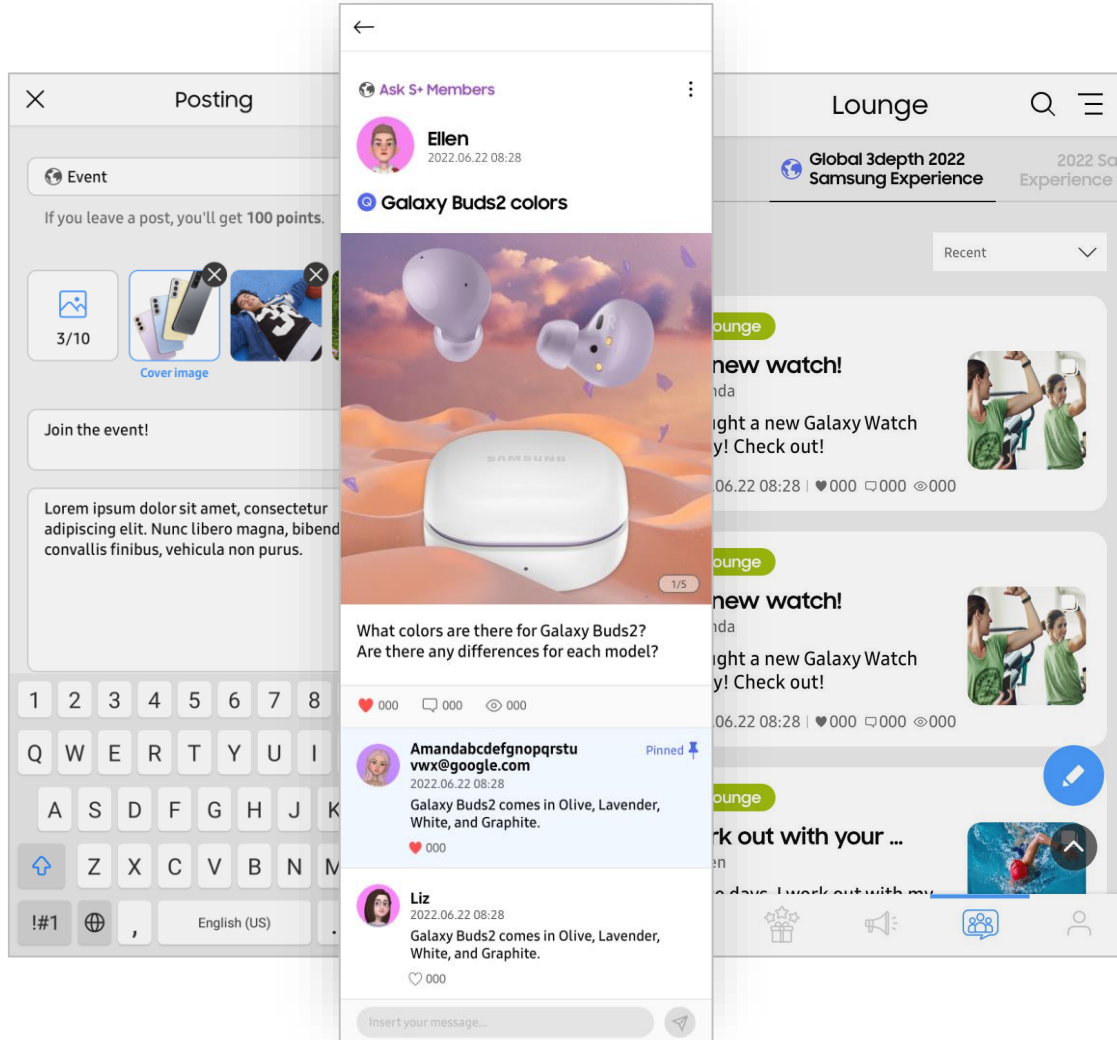
4 Live Chat

- Holding a photo contest
- Real-time comment with Avatar
- Sharing daily photos like SNS
- fun and quick consumable contents

- Asking trainers and colleagues about products

# 07 Global Announcement & Community

A global community is used together with users from all around the world



## 01

### Global Announcement

- As a space that provides overall notices, news, etc. to all subsidiaries, it enables efficient information delivery

## 02

### Global Community

- Expanding the target user group of events that were previously operated only within to global users.
- Possible participate in large-scale events organized by HQ.

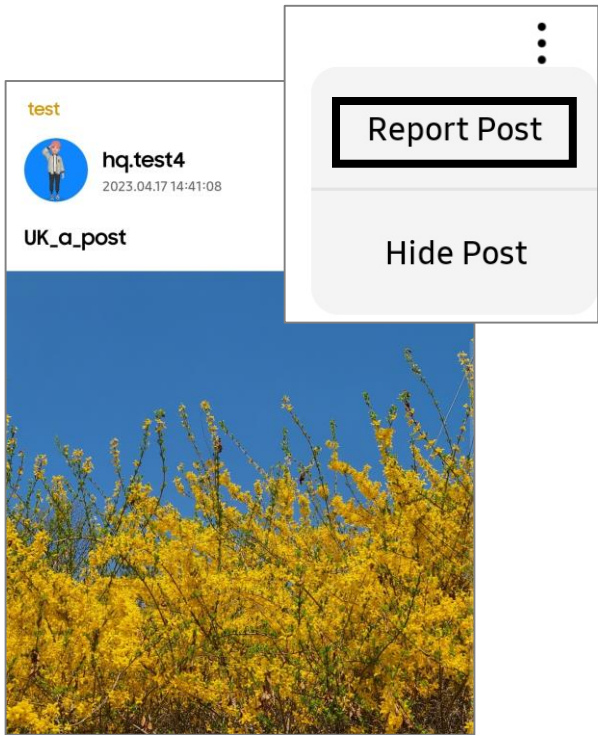
# 08 Report the contents

Managing inappropriate posts & comments & Live Chat



## 01 Report on app

- Users can report post on app



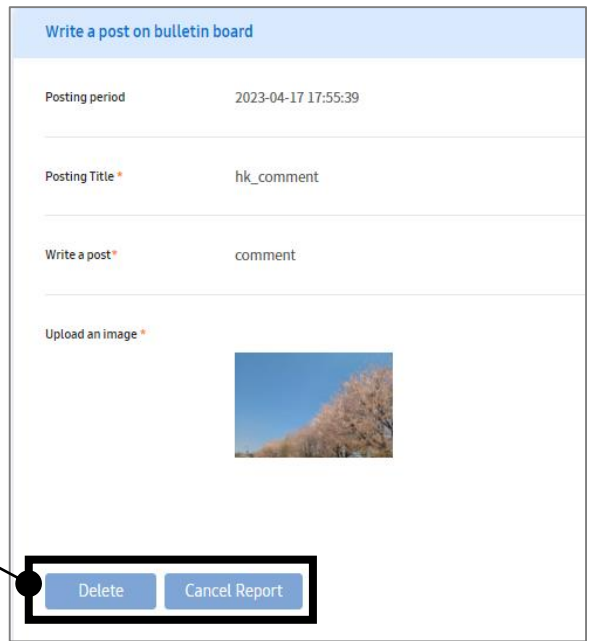
## 02 Reporting notification mail

- After reporting, each of the user's corporations receives the following e-mail.



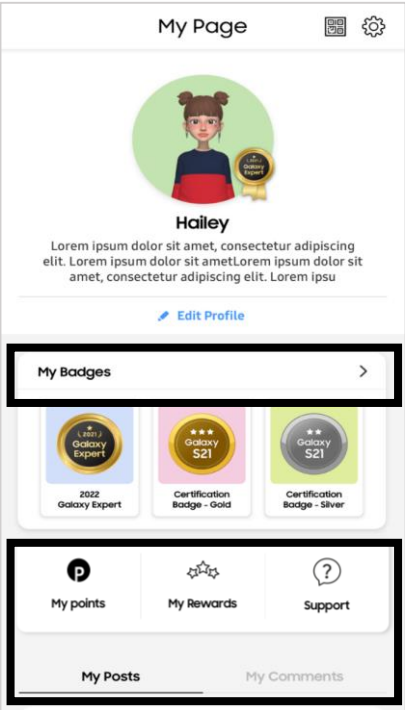
## 03 Management Contents

- Managing reported content through a link from a mail



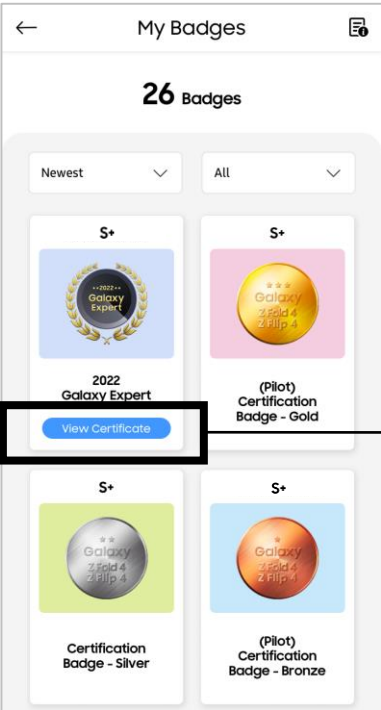
# 09 My Page & Badge

Badges with points can make users' educational & community activities be more enhanced



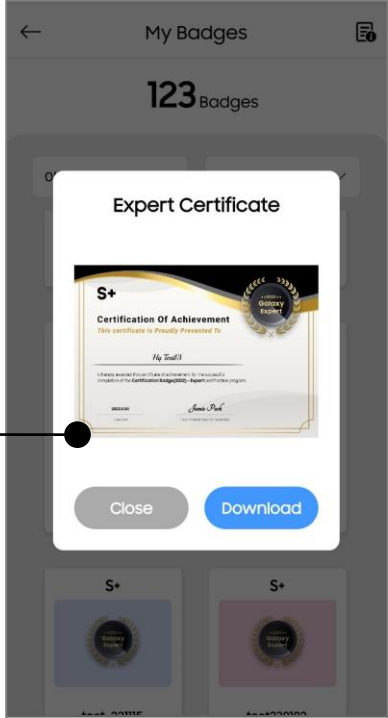
My Page

- Editing the bio for the detailed profile
- Seeing the badges all you got
- Checking the points, rewards, posts, comments history

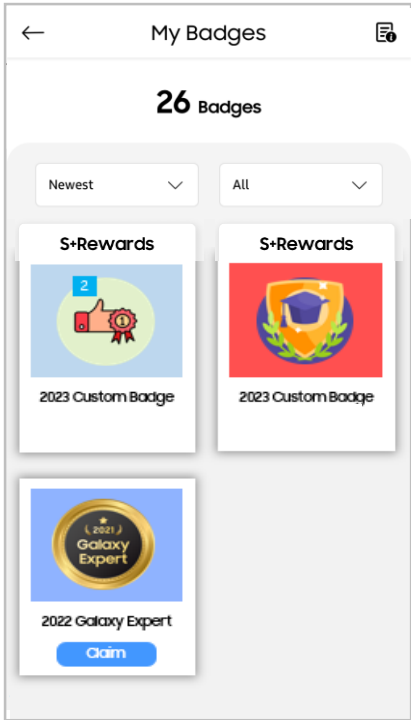


Badge

- S+ Expert/ S+ badges from S+
- Download Expert Certificate from S+Expert badge



1 S+ Expert



2 S+ Rewards

- S+Rewards badges from S+Rewards
- Subsidiaries can make their own custom badges Based on S+Rewards activities

## 2. Contents Setting and management

# 01 Point Redemption

Creating and managing it from the admin



Category Menu

Point Management

Reward Management

Winner Status

Voucher Management

Operation Management

Training Management

Badge Management

Community Management

Announcements Management

Reward Management > Reward Registration

Reward Registration

Create

Create Group Reward

Title

Status

Reward Period

Search

Total 404

Rearrange List

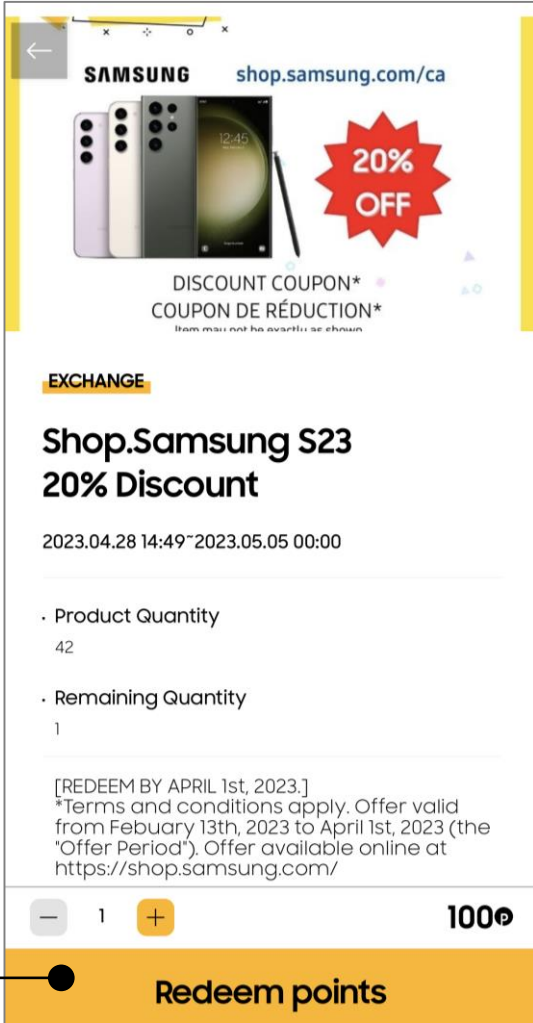
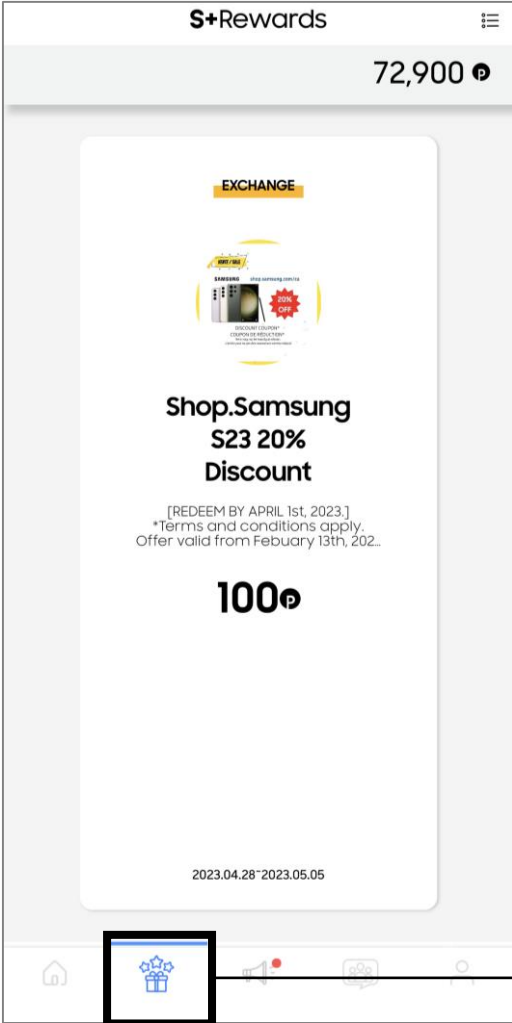
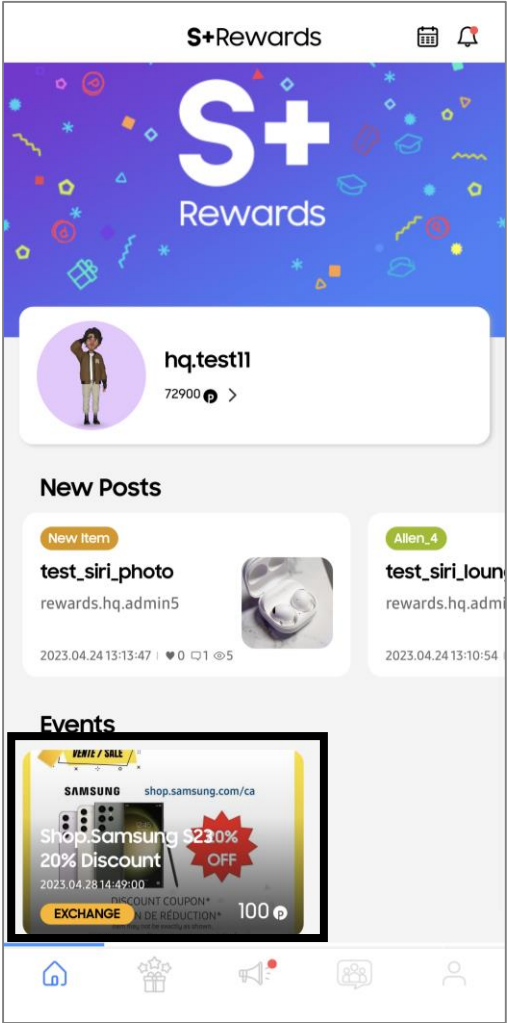
Export

15

No.		Title	Reward Period	Winner Announcement Date	Type	Status	No. of Applicants	No. of Entries	Points Used	Applicants	Winners	Hide	Change History
1	<input type="checkbox"/>	<a href="#">Shop.Samsung S23 20% Discount</a>	2023-05-22 00:00 ~ 2023-05-26 00:00	-	Exchange	Stand By	0	0	0	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>
2	<input type="checkbox"/>	<a href="#">Shop.Samsung S23 20% Discount</a>	2023-04-28 14:49 ~ 2023-05-05 00:00	-	Exchange	Finished	1	1	100	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>
3	<input type="checkbox"/>	<a href="#">test_hailey_exchange2</a>	2023-04-04 09:00 ~ 2023-04-04 18:00	-	Exchange	Finished	0	0	0	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>
4	<input type="checkbox"/>	<a href="#">test_hailey_exchange</a>	2023-04-04 09:00 ~ 2023-04-04 18:00	-	Exchange	Finished	0	0	0	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>
5	<input type="checkbox"/>	<a href="#">CATÁLOGO - Mochila Samsung Plus</a>	2023-04-04 09:00 ~ 2023-04-04 18:00	-	Exchange	Finished	3	5	5,000	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>
6	<input type="checkbox"/>	<a href="#">test_hailey</a>	2023-03-21 11:00 ~ 2023-03-21 20:00	2023-03-23 00:00	Raffle	Finished	1	1	100	<a href="#">View</a>	<a href="#">View</a>		<a href="#">View</a>

# 01 Point Redemption

The user's appearance in the app



# 02 Live Quiz Show

Creating and managing it from the admin



Category Menu

Point Management

Reward Management

Operation Management

Training Management

Badge Management

Community Management

Announcements Management

Training Management > Live Quiz Show Registration

Live Quiz Show Registration

Create

Title

Period

Search

Total 369

Cancel

Export All Data

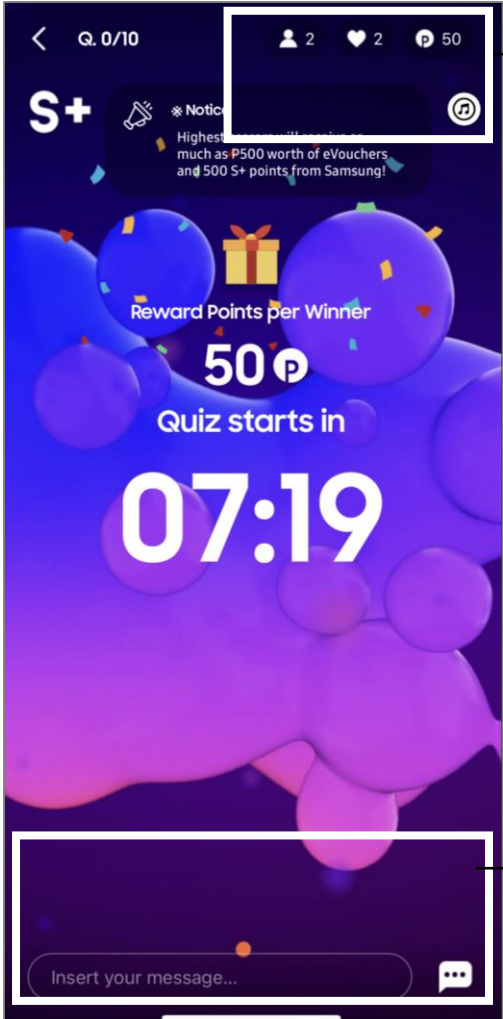
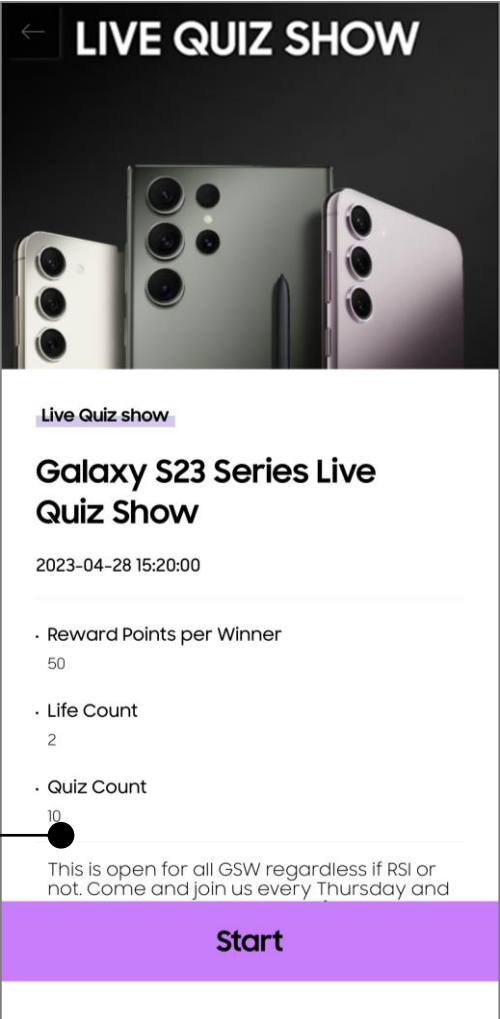
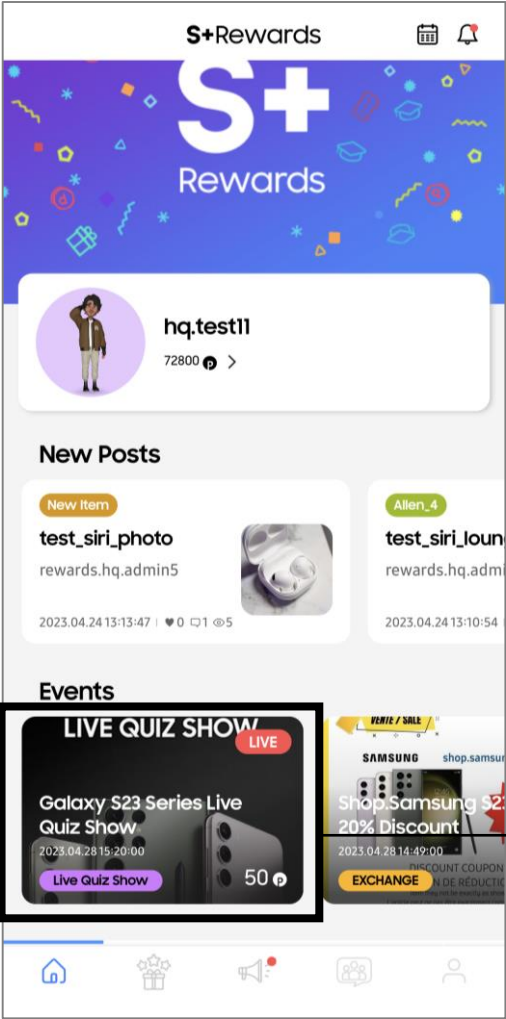
Export

15

No.		Title	Start Date	No. of Questions(Registered)	Reward points type	Points	Status	Admin Username	Host Username	Attendees	Attendees by Question	Hide	Modified Date
1	<input type="checkbox"/>	<a href="#">Galaxy S23 Series Live Quiz Show</a>	2023-05-22 00:00	10	Points given to all	500	Stand By	hq.admin5		<a href="#">View</a>	<a href="#">Export</a>		2023-04-28 15:59
2	<input type="checkbox"/>	<a href="#">Galaxy S23 Series Live Quiz Show</a>	2023-05-22 00:00	10	Points shared by all	500	Stand By	hq.admin5		<a href="#">View</a>	<a href="#">Export</a>		2023-04-28 17:16
3	<input type="checkbox"/>	<a href="#">Galaxy S23 Series Live Quiz Show</a>	2023-05-22 00:00	10	Points shared by all	500	Stand By	hq.admin5		<a href="#">View</a>	<a href="#">Export</a>		2023-04-28 17:22
4	<input type="checkbox"/>	<a href="#">test_siri_obs2</a>	2023-05-03 15:30	10	Points shared by all	0	Closed	rewards.hq.admi n5	hq.admin5	<a href="#">View</a>	<a href="#">Export</a>		2023-05-03 16:30
5	<input type="checkbox"/>	<a href="#">test_siri_obs3</a>	2023-05-02 14:50	10	Points shared by all	0	Closed	rewards.hq.admi n5	hq.admin5	<a href="#">View</a>	<a href="#">Export</a>		2023-05-02 14:53
6	<input type="checkbox"/>	<a href="#">test_siri_obs1</a>	2023-05-02 11:20	10	Points shared by all	0	Closed	rewards.hq.admi n5	hq.admin5	<a href="#">View</a>	<a href="#">Export</a>		2023-05-02 11:41
7	<input type="checkbox"/>	<a href="#">test_siri</a>	2023-05-02 11:10	10	Points shared by all	0	Closed	rewards.hq.admi n5	rewards.hq.admi n5	<a href="#">View</a>	<a href="#">Export</a>		2023-05-02 11:19

# 02 Live Quiz Show

The user's appearance in the app

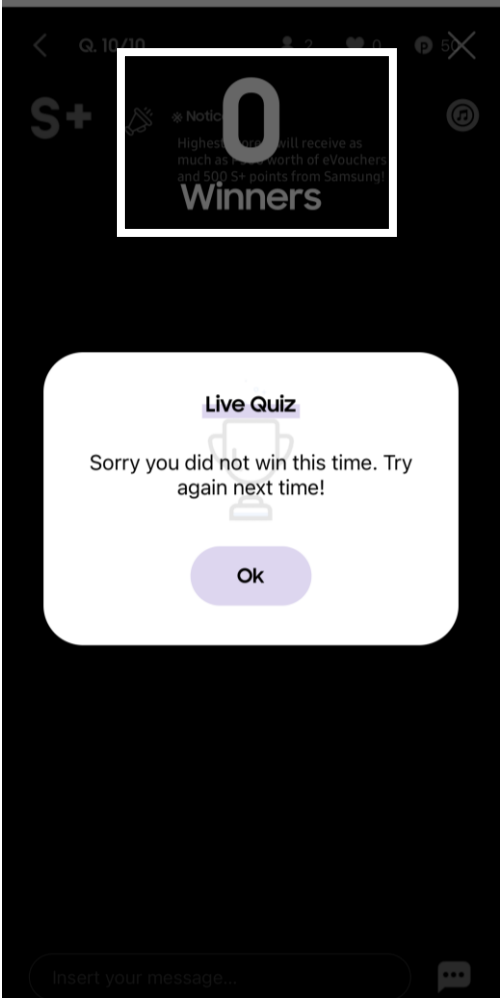
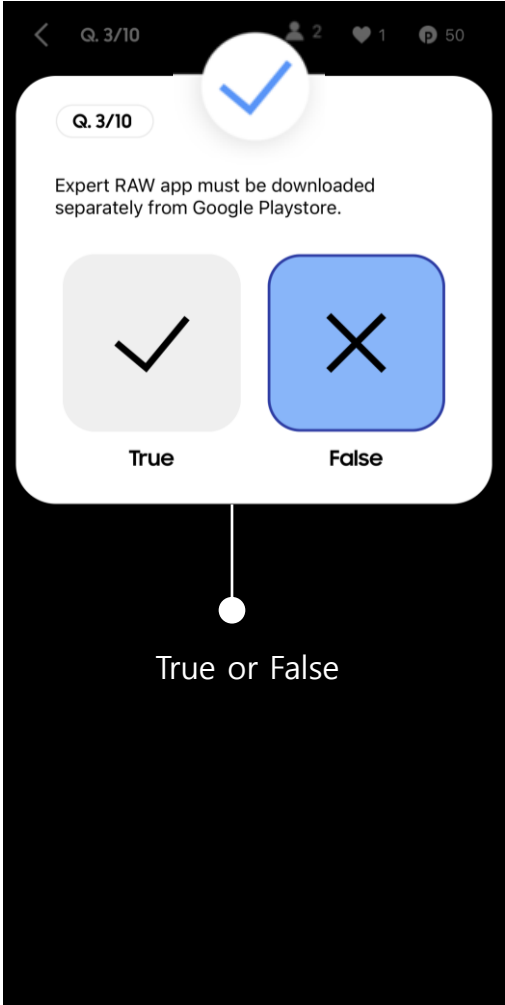
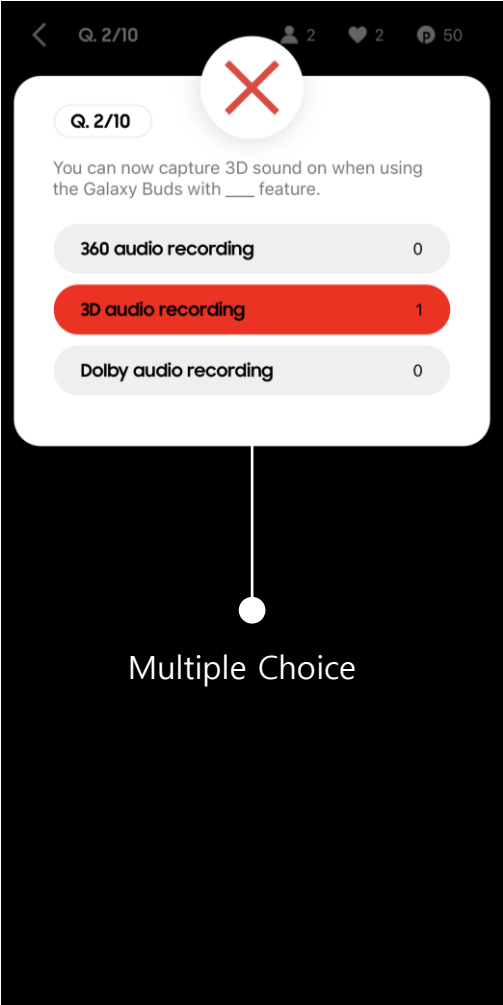
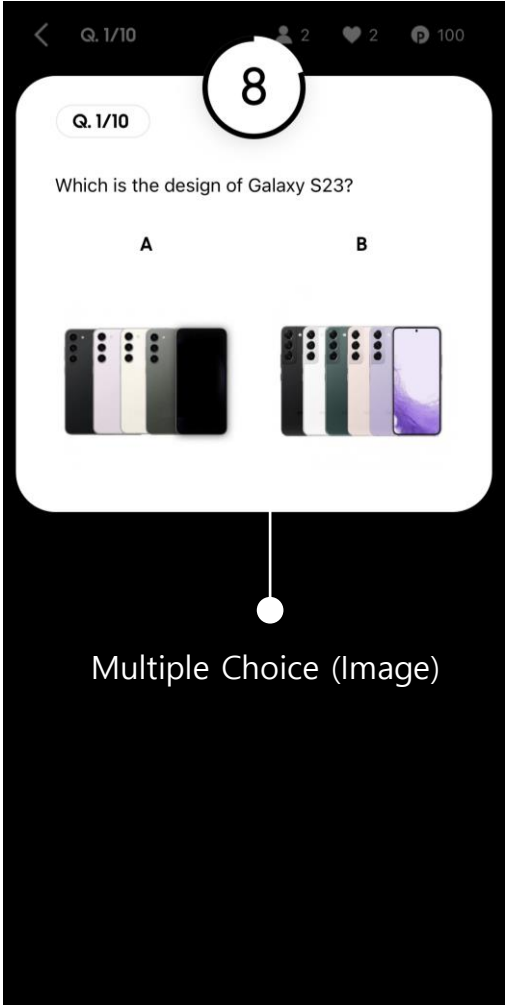


Viewers / Life / Points  
BGM Control

Chat

# 02 Live Quiz Show

The user's appearance in the app



# 03 Announcement- Survey

Creating and managing it from the admin



Category Menu

Point Management

Reward Management

Operation Management

Training Management

Badge Management

Community Management

Announcements Management

Menu Management

Bulletin board management

Announcements Management > Bulletin board management

Bulletin board management

Bulletin board selection and basic status information

Domain

HQ Domain

Bulletin Board

Surveys

Target Job Group

-

Usage status

Grant

Create

Search

Posting Title

Posting period

Reported

All

Search

Total 126

Cancel

Export All Data

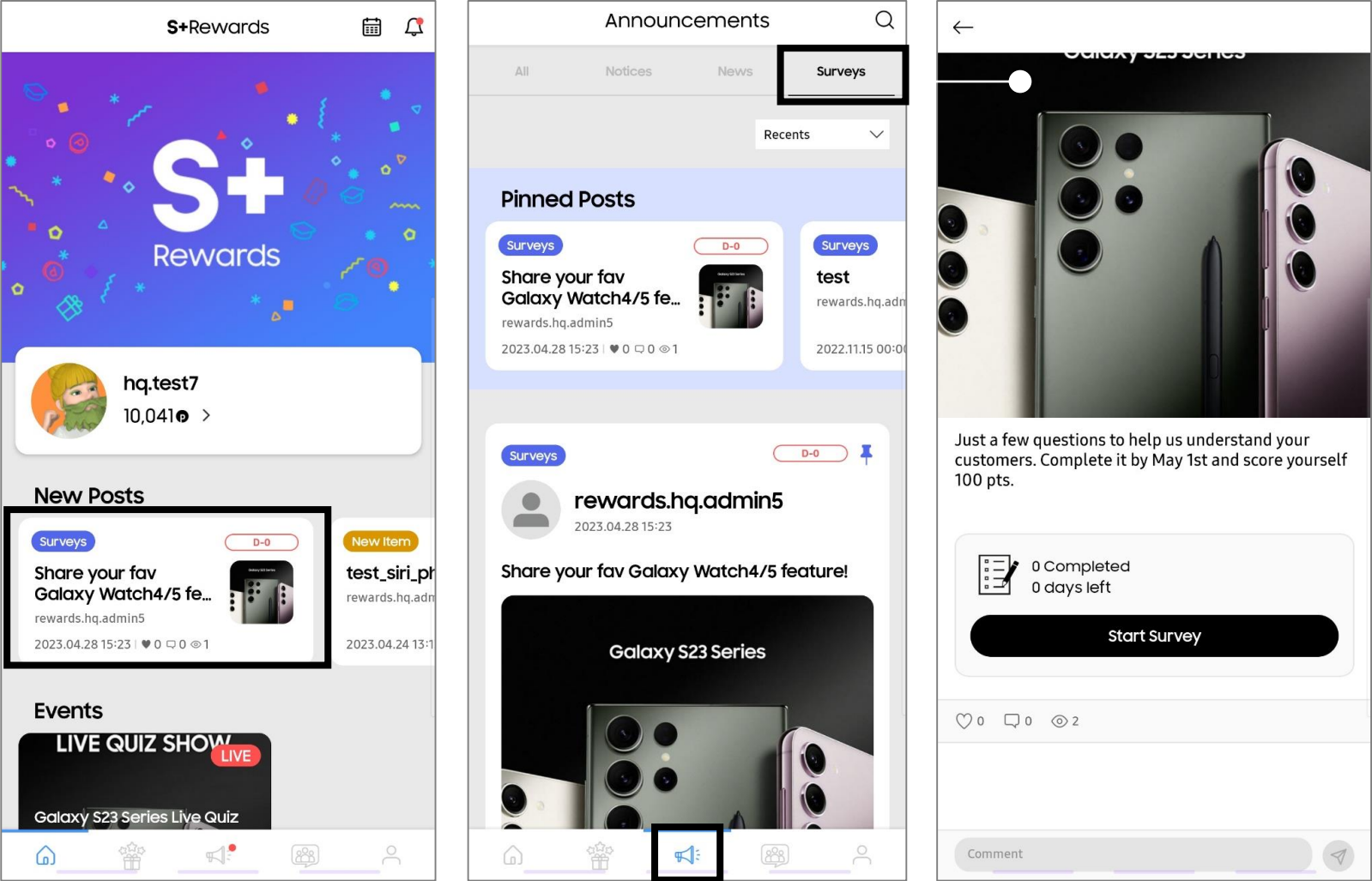
Export

15

No.	Published date	Posting Title	Survey period	Survey status	Survey completed	Writer	Full name	Views	Likes	Comments	No. of Reported Comments	Hide	History
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# 03 Announcement- Survey

The user's appearance in the app



# 03 Announcement- Survey

The user's appearance in the app



×

1/4

When it comes to S23, what was the value proposition that helped you sell the most?

☒ Double Memory

☐ Trade In Bonus

☐ Device itself

Multiple Choice  
(select one)

Next >

×

2/4

What drives our S-Series sales in your store?

☒ Price

☒ Device Features

☐ Promotions (Trade/GWP)

Multiple Choice  
(select all that apply)

Previous <

Next >

×

3/4

How important is a price for your customers?

1

2

3

4

5

Not very much

Very much

Linear scale

Previous <

Next >

×

4/4

Please share your own sales strategy idea.

In my case~

11/100

Short answer  
(text)

Previous <

Submit

# 04 Community- Photo Gallery

Creating and managing it from the admin



Category Menu

Point Management

Reward Management

Operation Management

Training Management

Badge Management

Community Management

Announcements Management

Community Management > Menu Management

Menu Management

Add

Delete

Usage status ☒ Grant ☐ Deny

Search Bulletin Board

Search

▼ Global

▼ HQ Domain

▶ Photo Gallery

- Photo123

- Photo2

- 포토 1

- New Item

- 21일

Guide for setting prohibited words on bulletin boards.

1. If prohibited words are set, the corresponding prohibited words are equally applied to the sub-menu.

2. Prohibited words cannot be included in the title, content, or comment

Prohibited Words on bulletin boards

Please enter prohibited words on the bulletin board

Add

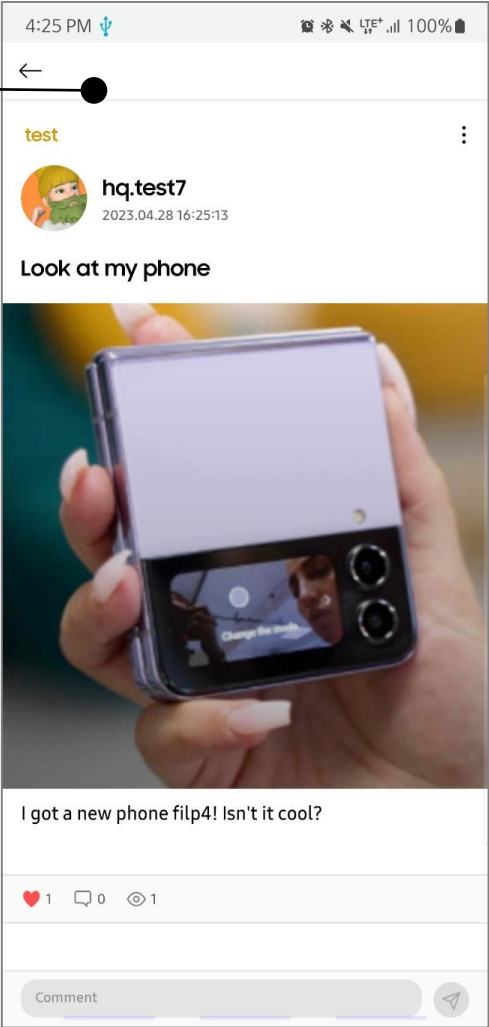
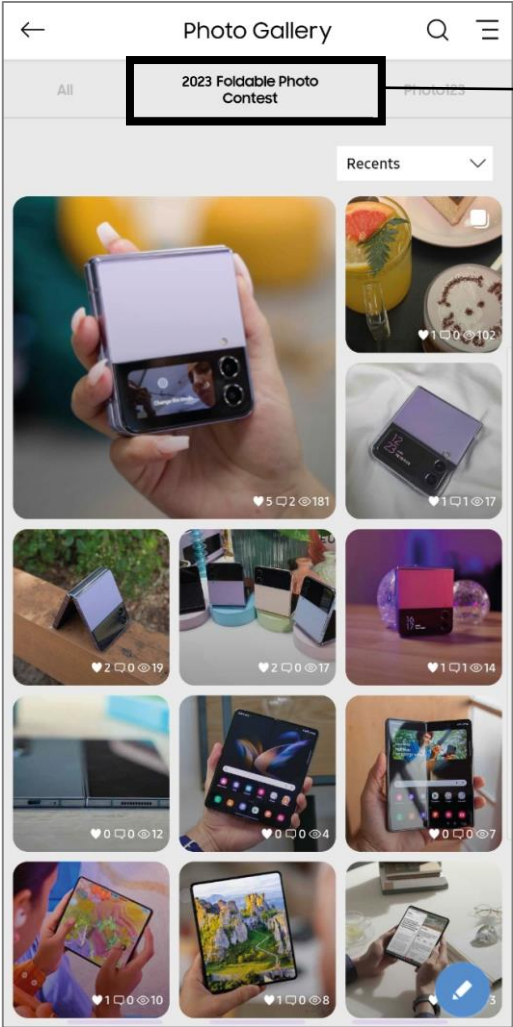
Delete All

Go to selection board

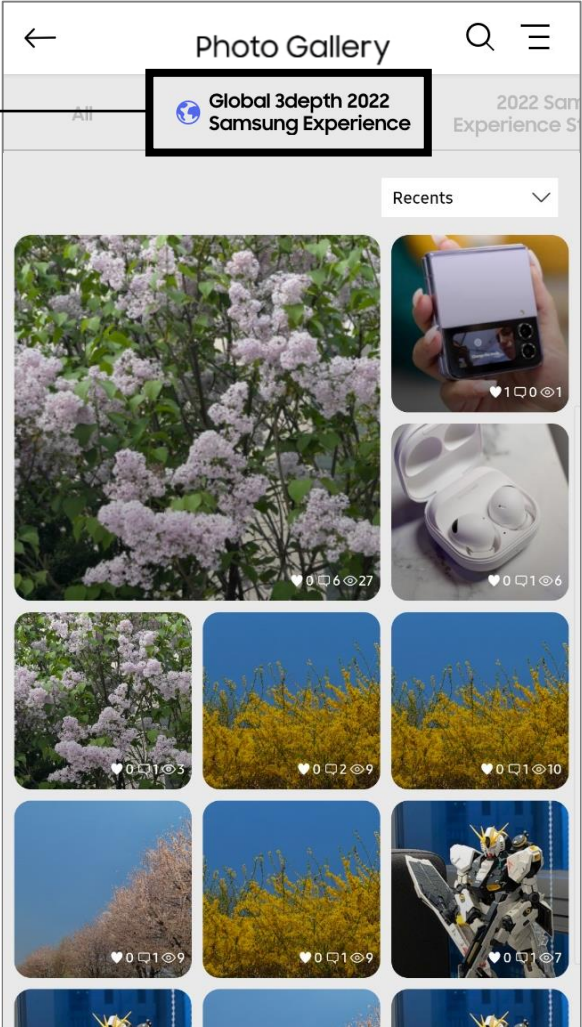
Save

# 04 Community- Photo Gallery

The user's appearance in the app



Global  
Bulletin



# 04 Community- QnA

Creating and managing it from the admin

Category Menu

Point Management

Reward Management

Operation Management

Training Management

Badge Management

Community Management

Menu Management

Bulletin board management

Live Chat Management

Announcements Management

Community Management > Menu Management

Menu Management

Add

Delete

Usage status ☒ Grant ☐ Deny

Search Bulletin Board

Search

▶ Q&A

- Ask the Experts

- Ask S+ Members

▶ Lounge

- longlonglonglonglonglonglonglo

- test

- New Item

Go to selection board

Save

Guide for setting prohibited words on bulletin boards.

1. If prohibited words are set, the corresponding prohibited words are equally applied to the sub-menu.

2. Prohibited words cannot be included in the title, cotent, or comment

Prohibited Words on bulletin boards

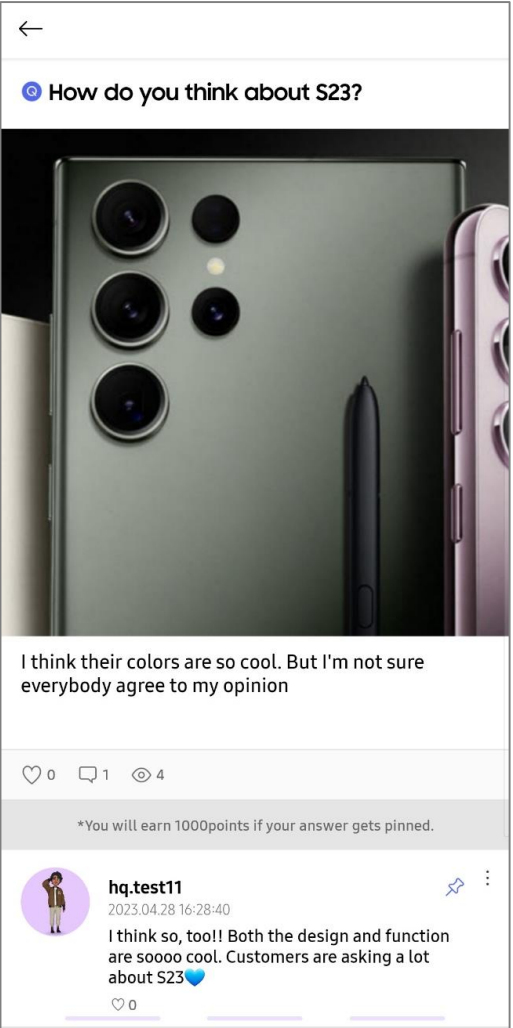
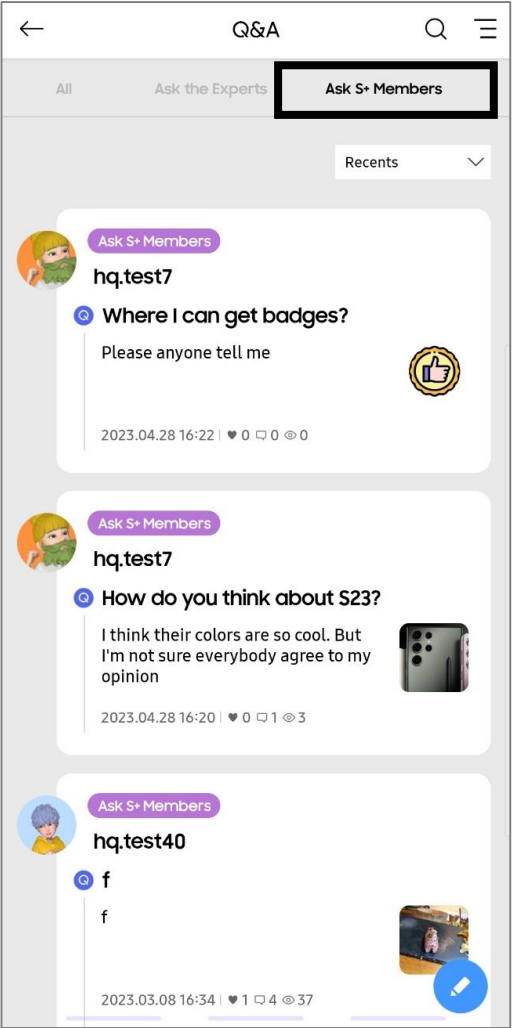
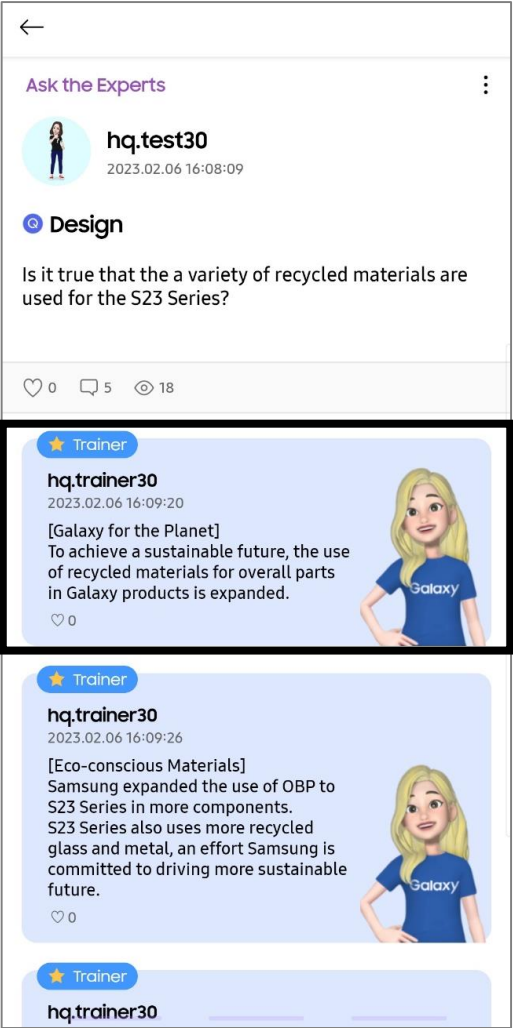
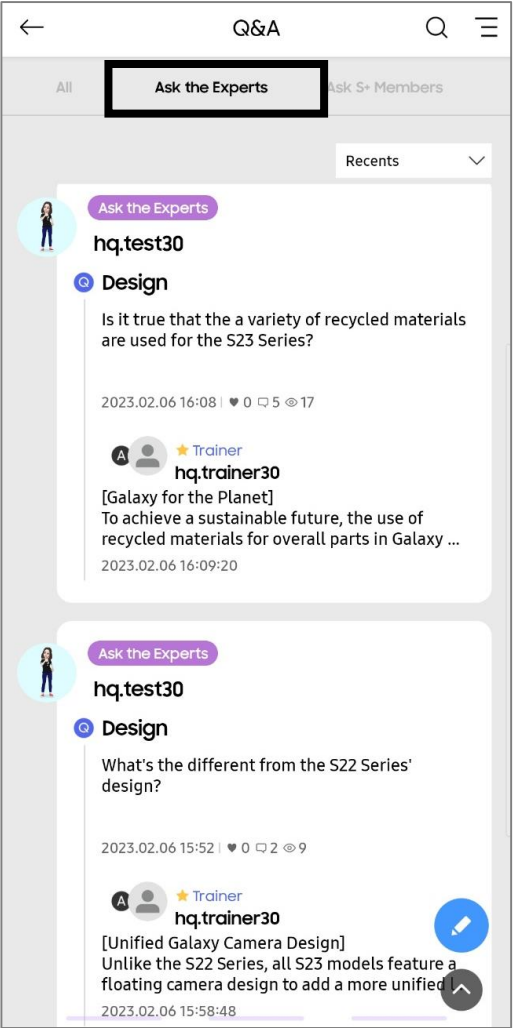
Please enter prohibited words on the bulletin board

Add

Delete All

# 04 Community- QnA

The user's appearance in the app



# 05 Custom Badge

Creating and managing it from the admin



Category Menu

Point Management

Reward Management

Operation Management

Training Management

**Badge Management**

Community Management

Announcements Management

Badge Management > Badge Registration

Badge Registration

Create

Badge Type: All

Status: All

Badge Name:

Period:

Search

Total 343

Export

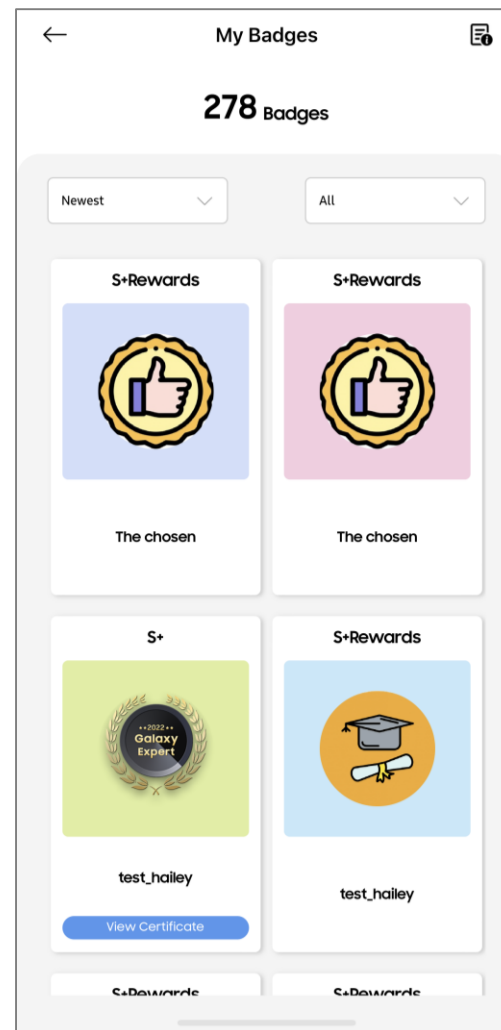
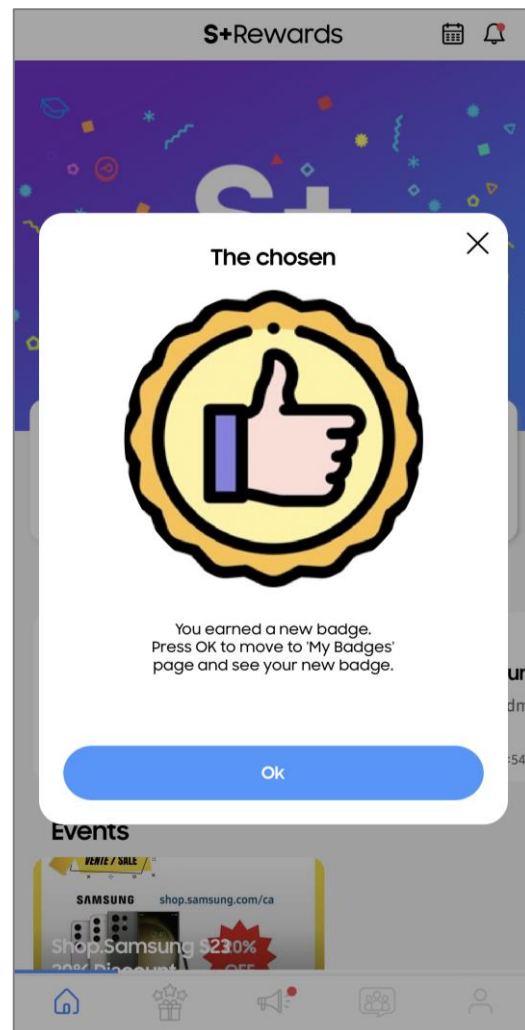
Export All Data

15

No.	Badge Type	Badge Name	Badge ID	Points	Status	Hide	Registered Date	Modified Date
1	S+Rewards Badge	<a href="#">The chosen</a>	custom-sNEGtRFukqju8aq3l	0	Active		2023-04-28 14:47:41	2023-04-28 14:47:41
2	S+Rewards Badge	<a href="#">The chosen</a>	custom-cS8HZvrmFu3lm4Glw	0	Active		2023-04-28 14:42:48	2023-04-28 14:42:48
3	S+ Expert Badge	<a href="#">test_hailey</a>	expert-Vp4KnkTk9lPF4h44i	0	Active		2023-03-08 16:37:37	2023-03-08 16:37:37
4	S+Rewards Badge	<a href="#">test_hailey</a>	custom-slr4F8Xv4dQdRJRrS	100	Active		2023-03-08 16:35:17	2023-03-08 16:35:17
5	S+Rewards Badge	<a href="#">test_hailey</a>	custom-0dfhLLpXUPURDirSE	0	Active		2023-03-08 16:34:24	2023-03-08 16:34:24

# 05 Custom Badge

The user's appearance in the app



# HQ Announcement

# Data Management

## HQ Announcement

# Samsung+ User Key Fields

- Based on below key fields, duplication will be checked and one single user ID per user will be available in Samsung Plus

First / Last  
name



Email address



Primary Domain



► When you create a "User ID", please make sure that these fields are filled with unique values

# Monthly Active User Expansion

## HQ Announcement

# Samsung+ User Status

- Coverage of monthly average active users (vs # of FSM/FF TTL Universe) is low

Segment		('22) GTM Universe #			'23 Apr YTD						S23 Expert					
Region	Subs	TTL	FSM	FF	Total		Monthly Average				May 8 <sup>th</sup>				TG	SES
					Users	Act. Users	Users	Coverage	Act. Users	Coverage		A/R%	SES	A/R%		
Global	Total	527,730	473,710	54,020	300,048	181,648	278,082	53%	129,015	24%	72,815	115%	11,843	99%	63,045	11,905
NA	Total	18,241	18,136	105	18,344	3,726	17,921	98%	2,305	13%	1,201	93%	105	100%	1,290	105
	SECA	18,241	18,136	105	18,344	3,726	17,921	98%	2,305	13%	1,201	93%	105	100%	1,290	105
LATAM	Total	137,203	131,400	5,803	18,111	9,004	16,356	12%	6,965	5%	6,886	114%	2,779	99%	6,046	2,819
	SEM	21,228	20,084	1,144	4,424	1,963	3,534	17%	1,619	8%	1,556	135%	242	100%	1,153	242
	SEASA	11,911	11,670	241	1,814	760	1,726	14%	582	5%	485	105%	220	100%	464	220
	SELA	17,807	17,115	692	934	557	974	5%	277	2%	464	91%	-		511	0
	SECH	7,027	6,592	435	4,207	849	3,930	56%	673	10%	457	135%	64	68%	339	94
	SAMCOL	8,481	7,780	701	968	723	864	10%	487	6%	546	117%	138	93%	468	148
	SEPR	13,855	13,390	465	704	483	610	4%	320	2%	340	122%	127	100%	279	127
	SEDA	56,894	54,769	2,125	5,060	3,669	4,720	8%	3,008	5%	3,038	107%	1,988	100%	2,832	1,988

- ① Active Rate ↑ of the current FSM users ② New Channels to implement S+ to be expanded.

Especially, HQ expects the better performance of 25 Strategic subsidiaries, such as SECA / SEM/ SEASA/ SECH and SEDA

## HQ Announcement

# Samsung+ User Status

- Coverage of monthly average active users (vs # of FSM/FF TTL Universe) is low

Segment		('22) GTM Universe #			'23 Apr YTD						S23 Expert					
Region	Subs	TTL	FSM	FF	Total		Monthly Average				May 8 <sup>th</sup>	A/R%	SES	A/R %	TG	SES
					Users	Act. Users	Users	Coverage	Act. Users	Coverage						
Global	Total	527,730	473,710	54,020	300,048	181,648	278,082	53%	129,015	24%	72,815	115%	11,843	99%	63,045	11,905
Europe	Total	75,209	73,648	1,561	47,419	20,045	46,499	62%	12,124	16%	5,838	135%	398	100%	4,312	398
	SEF	8,624	8,520	104	1,090	342	1,045	12%	226	3%	242	159%	15	100%	152	15
	SEI	8,702	8,412	290	8,268	333	8,224	95%	122	1%	230	103%	-	-	224	-
	SEIB	13,276	12,885	391	8,654	3,507	8,587	65%	2,253	17%	756	77%	54	100%	986	54
	SENA	3,985	3,914	71	2,355	332	2,295	58%	113	3%	129	182%	-	-	71	0
	SEPOL	18,295	18,098	197	3,568	733	3,455	19%	453	2%	488	122%	120	100%	401	120
	SEAS	2,517	2,424	93	1,765	781	1,709	68%	520	21%	167	63%	-	-	267	0
	SEROM	7,166	7,080	86	7,310	4,234	7,241	101%	1,664	23%	1,635	266%	31	100%	614	31
	SECZ	2,770	2,700	70	1,923	1,726	1,913	69%	1,099	40%	506	144%	72	100%	352	72
	SEAD	5,465	5,346	119	7,080	5,786	7,042	129%	4,158	76%	909	165%	13	100%	550	13
	SEH	1,083	1,027	56	1,057	498	807	74%	402	37%	185	111%	53	100%	167	53
	SEB	1,987	1,948	39	2,335	1,256	2,253	113%	818	41%	428	105%	40	100%	406	40
	SEGR	1,339	1,294	45	2,014	517	1,929	144%	297	22%	163	134%	-	-	122	-
CIS	Total	9,542	9,062	480	18,598	1,662	18,436	193%	987	10%	481	113%	-	-	428	-
	SERC	-	-	-	13,526	1,150	13,421	-	771	-	65	-	-	-	-	-
	SECE	6,522	6,213	309	4,109	341	4,068	62%	163	2%	257	101%	-	-	255	-
	SEUZ	3,020	2,849	171	963	171	947	31%	53	2%	159	92%	-	-	172	-
Africa	Total	13,807	13,026	781	11,643	1,305	11,458	83%	795	6%	757	104%	25	52%	729	48
	SSA	10,156	9,950	206	9,463	621	9,345	92%	332	3%	247	115%	-	-	215	-
	SCA	2,317	1,896	421	2,180	684	2,113	91%	463	20%	510	99%	25	52%	514	48

- ① Active Rate ↑ of the current FSM users ② New Channels to implement S+ to be expanded.

Especially, HQ expects the better performance of SEF / SEI / SENA / SEPOL / SSA

## HQ Announcement

# Samsung+ User Status (1/2)

- Coverage of monthly average active users (vs # of FSM/FF TTL Universe) is low

Segment		('22) GTM Universe #			'23 Apr YTD						S23 Expert					
Region	Subs	TTL	FSM	FF	Total		Monthly Average				May 8 <sup>th</sup>	A/R%			TG	SES
					Users	Act. Users	Users	Coverage	Act. Users	Coverage		A/R%	SES	A/R%		
Global	Total	527,730	473,710	54,020	300,048	181,648	278,082	53%	129,015	24%	72,815	115%	11,843	99%	63,045	11,905
China	Total	24,147	20,726	3,421	9,185	5,738	8,546	35%	4,609	19%	3,999	109%	2,932	100%	3,663	2,932
	SCIC	9,680	6,760	2,920	3,307	2,423	3,012	31%	2,190	23%	2,589	100%	2,589	100%	2,589	2,589
	SEHK	2,188	1,973	215	1,102	178	1,099	50%	85	4%	152	100%	57	100%	152	57
	SET	12,279	11,993	286	4,776	3,137	4,434	36%	2,334	19%	1,258	136%	286	100%	922	286
SEA0	Total	120,186	103,128	17,058	112,449	92,615	102,465	85%	59,605	50%	31,222	103%	3,263	100%	30,206	3,262
	SEIN	31,677	22,756	8,921	28,396	26,012	24,704	78%	20,322	64%	15,678	103%	1,546	100%	15,177	1,546
	TSE	31,285	28,673	2,612	14,783	12,762	14,181	45%	11,161	36%	4,115	118%	574	100%	3,482	574
	SME	10,004	9,584	420	7,709	5,861	7,592	76%	4,459	45%	1,193	101%	289	100%	1,178	288
	SAVINA	26,508	23,758	2,750	27,798	22,425	25,767	97%	11,658	44%	5,220	100%	35	100%	5,245	35
	SEAU	11,368	11,261	107	24,365	18,210	20,990	185%	5,524	49%	370	65%	27	100%	567	27
	SENZ	1,842	1,842	0	2,380	1,156	2,297	125%	552	30%	75	100%	-		75	
	SESP	855	786	69	985	262	933	109%	108	13%	170	108%	60	100%	157	60
	SEPCO	6,647	4,468	2,179	6,033	5,927	6,003	90%	5,820	88%	4,401	102%	732	100%	4,326	732

► ① Active Rate ↑ of the current FSM users ② New Channels to implement S+ to be expanded.

Especially, HQ expects the better performance of SEHK / SESP

## HQ Announcement

# Samsung+ User Status (2/2)

- Coverage of monthly average active users (vs # of FSM/FF TTL Universe) is low

Segment		('22) GTM Universe #			'23 Apr YTD						S23 Expert					
Region	Subs	TTL	FSM	FF	Total		Total Monthly Average				May 8 <sup>th</sup>	A/R %	SES	A/R %	TG	SES
					Users	Act. Users	Users	Coverage	Act. Users	Coverage						
Global	Total	527,730	473,710	54,020	300,048	181,648	278,082	53%	129,015	24%	72,815	115%	11,843	99%	63,045	11,905
SWA	Total	38,881	16,852	22,029	38,289	30,928	32,232	83%	27,733	71%	18,764	149%	1,797	100%	12,579	1,797
	SIEL	32,383	11,587	20,796	34,310	28,753	29,397	91%	25,954	80%	17,899	152%	1,759	100%	11,787	1,759
	Bangladesh	5,187	4,500	687	3,245	1,719	2,377	46%	1,461	28%	439	127%	15	100%	346	15
	Sri Lanka	788	520	268	450	182	186	24%	64	8%	173	100%	6	100%	173	6
	Nepal	523	245	278	284	274	273	52%	255	49%	253	93%	17	100%	273	17
MENA	Total	44,478	41,700	2,778	19,379	10,660	17,484	39%	8,880	20%	3,609	97%	544	100%	3,727	544
	SGE	3,429	2,997	432	1,059	935	1,006	29%	741	22%	638	102%	205	100%	626	205
	SESAR	3,556	3,244	312	389	305	302	8%	252	7%	208	74%	18	100%	282	18
	SETK	11,320	10,895	425	6,627	6,126	6,279	55%	5,383	48%	1,009	118%	114	100%	856	114
	SELV	9,060	8,906	154	2,054	536	1,875	21%	543	6%	57	16%	2	100%	349	2
	SEEG	6,604	5,921	683	1,073	943	994	15%	827	13%	902	109%	-	-	827	-
	SEMAG	5,940	5,650	290	3,768	358	3,540	60%	306	5%	291	142%	72	100%	205	72
	SEPAK	1,297	960	337	488	379	386	30%	352	27%	347	81%	34	100%	430	34
	SEIL	3,272	3,127	145	3,921	1,078	3,105	95%	477	15%	157	103%	99	100%	152	99
Japan	Total	47,370	47,212	158	6,631	5,965	6,686	14%	5,015	11%	58	90%	-	-	65	-
	SEJ	47,370	47,212	158	6,631	5,965	6,686	14%	5,015	11%	58	90%	-	-	65	-

► ① Active Rate ↑ of the current FSM users ② New Channels to implement S+ to be expanded.

Especially, HQ expects the better performance of Bangladesh/ Sri Lanka/ SESAR/ SELV/

SEEG/ SEMAG/ SEIL and SEJ

# Admin User Management

# Admin User Management

Master admin &  
max. 2 sub admins



- Each administrative user must have their own user ID (A shared ID shouldn't be used)

Approval for  
new admins



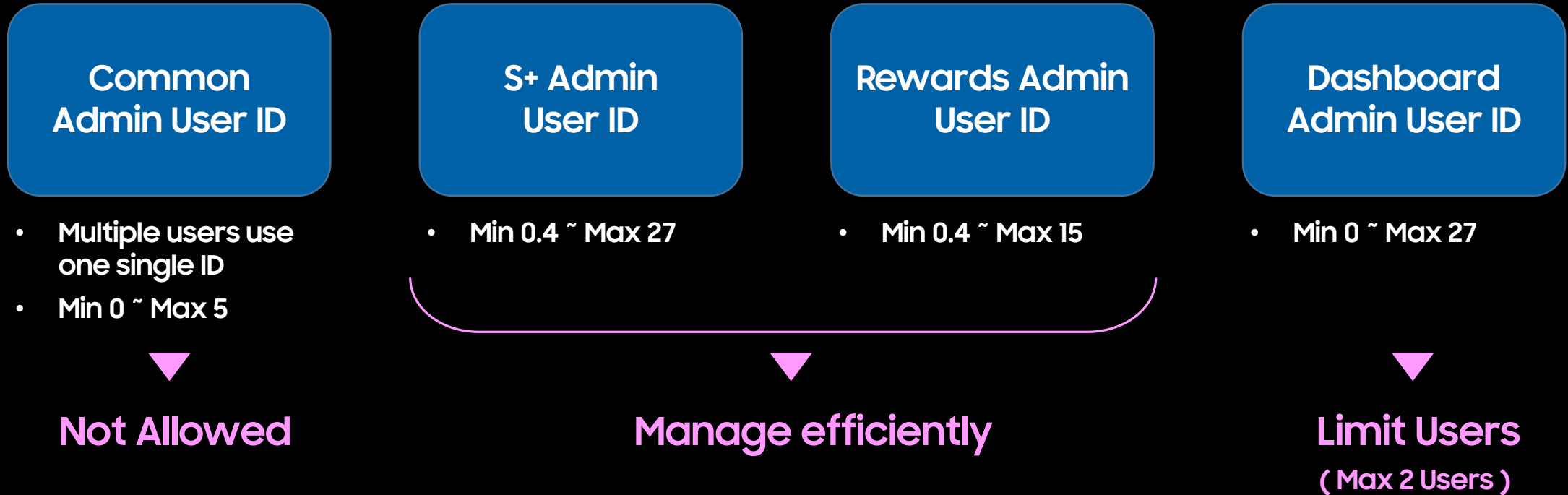
- Administrator privileges can be granted to sub admins when they have been approved by Master admin
- Master/Sub admin user list & authorization status will be updated every quarter

Limited data  
download



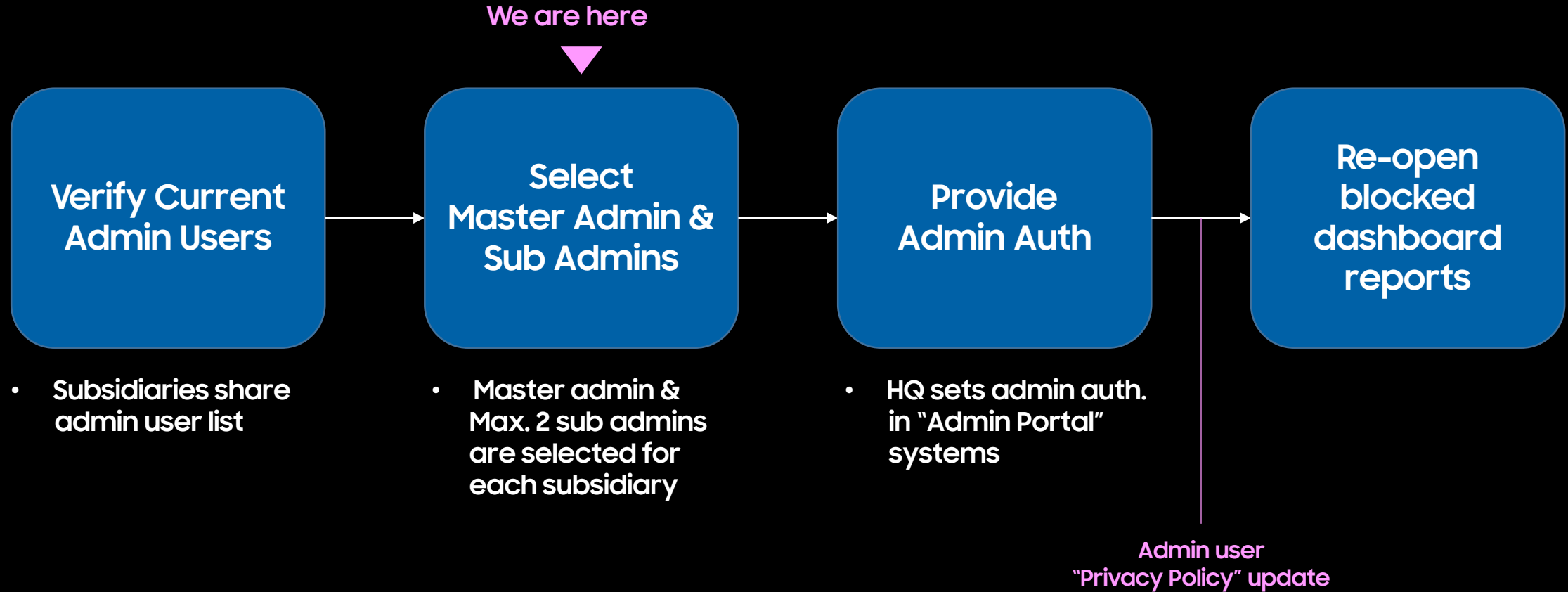
- Administrators can only view & download data only for the organizations assigned to them

# Admin User Status



For Dashboard Admin Users,  
We will contact you to collect the final list soon

# Admin User Management



**Thank you**